



DELIVERYEXPRESS TRACKING INFORMATION GUIDE

The purpose of this document is to provide information on how to access DeliveryExpress' tracking site and find tracking information for school COVID-19 test orders that have been placed through the [DOH School Test Request Form](#).

INFORMATION YOU NEED

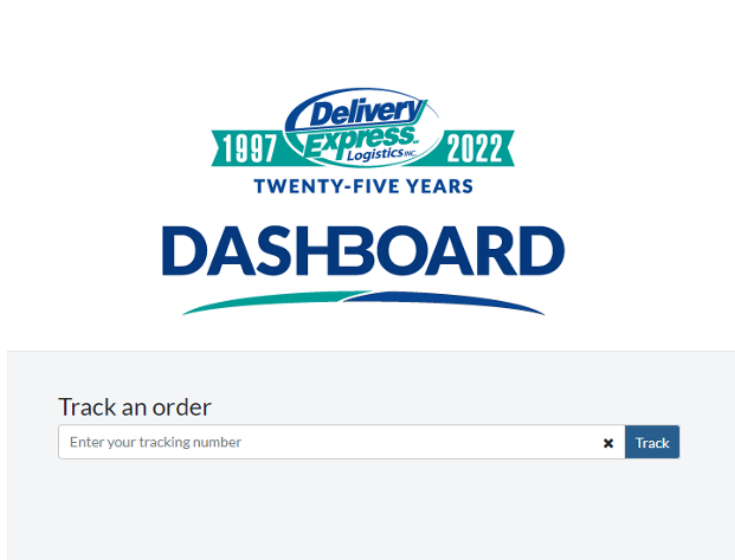
You will need to have either the RequestID or DeliveryExpress tracking number for your order.

A RequestID will begin with VL and will end in three or four digits. An example is VL000 or VL9999.

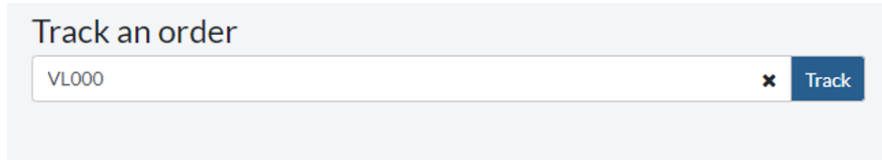
A DeliveryExpress tracking number will start with DE and end in 7 digits. An example is DE0000000 or DE9999999.

DELIVERYEXPRESS TRACKING PORTAL

Once you have the RequestID or DeliveryExpress tracking number for the order you want to track, head to this link: <https://deliveryexpresslogistics.dsapp.io/Customer>




Enter your RequestID or DeliveryExpress tracking number into the text box and click the button titled 'Track'.



Track an order

VL000

For orders that have already been delivered, you will see a page with information including the tracking number, date and time delivery was completed, city that it was shipped from and city it was delivered to, and a history of the order.



Track an order

VL

Tracking #: DE

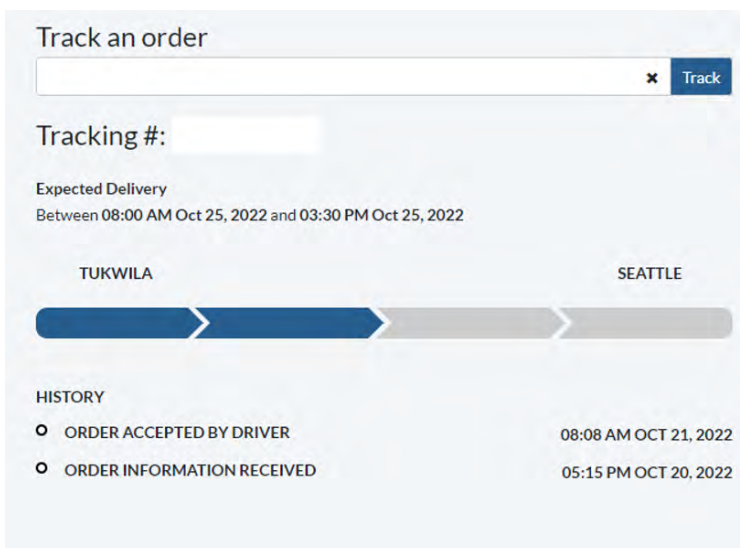
Delivery Completed
On 12:53 PM Oct 14, 2022

TUKWILA SEATTLE

HISTORY

- ORDER DELIVERED 12:53 PM OCT 14, 2022
- ORDER PICKED UP 12:11 PM OCT 14, 2022
- ORDER ACCEPTED BY DRIVER 11:28 AM OCT 14, 2022
- ORDER INFORMATION RECEIVED 11:23 AM OCT 14, 2022

For orders that are in progress, you will see a tracking number, expected delivery time, city shipped from and city to be delivered to, order history so far, and a progress bar.



Track an order

Tracking #:

Expected Delivery
Between 08:00 AM Oct 25, 2022 and 03:30 PM Oct 25, 2022

TUKWILA SEATTLE

HISTORY

- ORDER ACCEPTED BY DRIVER 08:08 AM OCT 21, 2022
- ORDER INFORMATION RECEIVED 05:15 PM OCT 20, 2022

DOH 420-562

To request this document in another format, call 1-800-525-0127. Deaf or hard of hearing customers, please call 711 (Washington Relay) or email doh.information@doh.wa.gov.