

*Public Health Performance Management
Centers for Excellence*

**Performance Management
Centers for Excellence Report
Year Three**

October 2012 through September 2013

Megan Davis, Washington State Department of Health

Stacy Wenzl, Spokane Regional Health District

Wanda Williams, Tacoma-Pierce County Health Department

September 23, 2013

Funded by the U. S. Centers for Disease Control's National Public Health Improvement Initiative

Topics

- **Introductions**
- **Public Training Attendance**
- **Technical Assistance and Custom Training**
- **Topics of Interest**
- **Quality Improvement Mini-Grants**
- **Applications for National Accreditation – Current Outlook**
- **Themes**

Public Health Performance Management Centers for Excellence

Vision

Washington State has a sustainable, effective public health performance management system that supports improved public health outcomes.

Regional Service Areas



Public Health Performance Management Centers for Excellence

WA DOH Center Staff

Susan Ramsey

- Director, Office of Performance and Accountability
- Co-chair, Washington State Standards workgroup
- Leader, Multi-state Learning Collaborative
- National Reviewer, PHAB
- Project Lead, DOH Public Health Standards/PHAB Readiness Team
- Chair, Statewide Standards Review
- Accreditation Coordinator, DOH

Megan Davis

- Grant coordinator, National Public Health Improvement Initiative
- DOH Performance Management Center for Excellence Lead/Liaison
- 19 years in state government improvement initiatives

Diana Ehri

- Performance Management Consultant, Office of Performance and Accountability
- Project Lead, DOH Quality Improvement Teams
- Task Force Leader, Strategic National Stockpile, Reception, Staging, and Storage
- 26 years in public health

Public Health Performance Management Centers for Excellence

Spokane Center Staff

Torney Smith

- Administrator
- Co-chair, WA State Standards workgroup
- Board of Directors, NACCHO

Lyndia Wilson

- Division Director, Disease Prevention & Response
- Developed Quality Council and agency-wide training and QI reporting system

Stacy Wenzl

- Program Manager, Community Health Assessment, Planning and Evaluation
- Spokane Performance Management Center for Excellence Lead/Liaison
- Agency Standards/PHAB readiness team
- Quality Council co-Chair

Adrian Dominguez

- Epidemiologist, Community Health Assessment, Planning and Evaluation

Public Health Performance Management Centers for Excellence

Tacoma Pierce County Center Staff

Cindan Gizzi

- Director, Office of Community Assessment, Planning and Improvement
- 17 years experience practicing quality management

Modinat Ogun

- Quality Improvement Coordinator
- Lean-Six Sigma Black Belt
- 18 years experience in project management

Wanda Williams

- Performance Management Coordinator
- Tacoma Performance Management Center for Excellence Lead/Liaison
- Standards & Accreditation Advisory Team Lead and Accreditation Coordinator

Susan Pfeifer

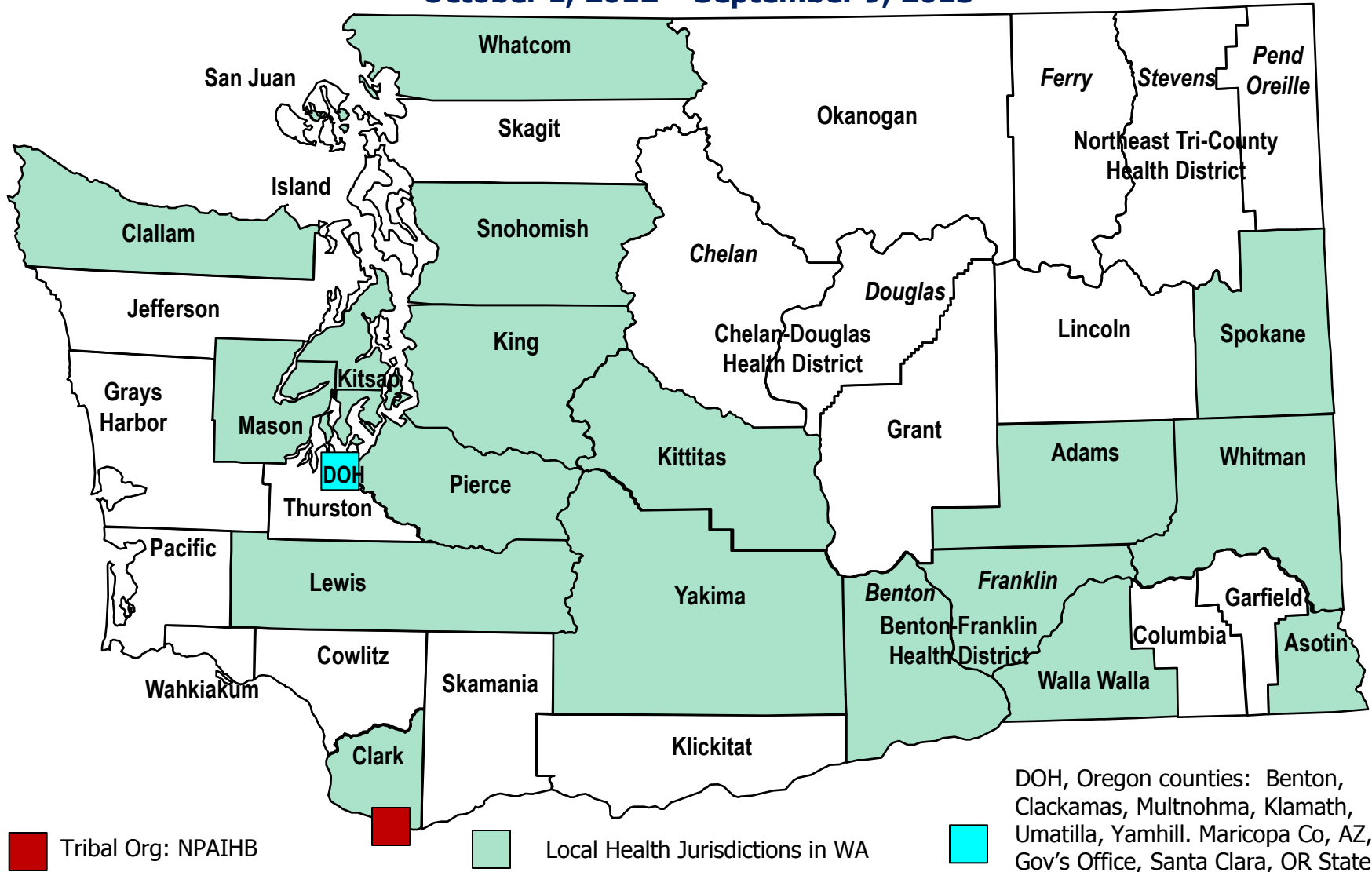
- Program Manager
- Facilitator to TPC Quality Council for 5 years

Public Trainings

Year 3 Public Training

5 Events, 250 Attendees from 18 Washington Health Jurisdictions,
1 Tribal Organization, and 10 Others

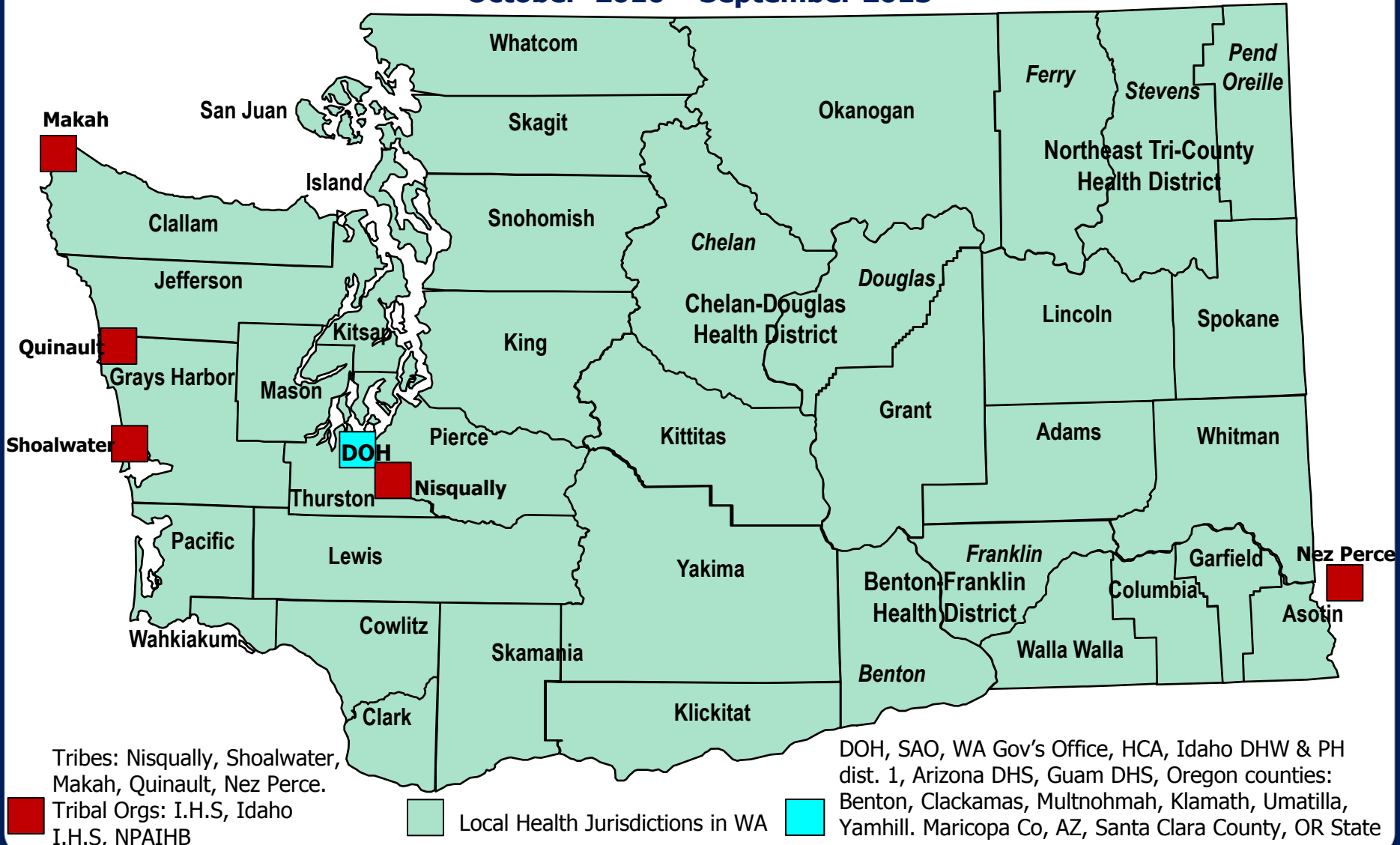
October 1, 2012 – September 9, 2013



Year 1 through Year 3 Public Trainings

23 events, 846 attendees from every WA Health Jurisdiction,
8 Tribal Organizations, 16 Others

October 2010 – September 2013

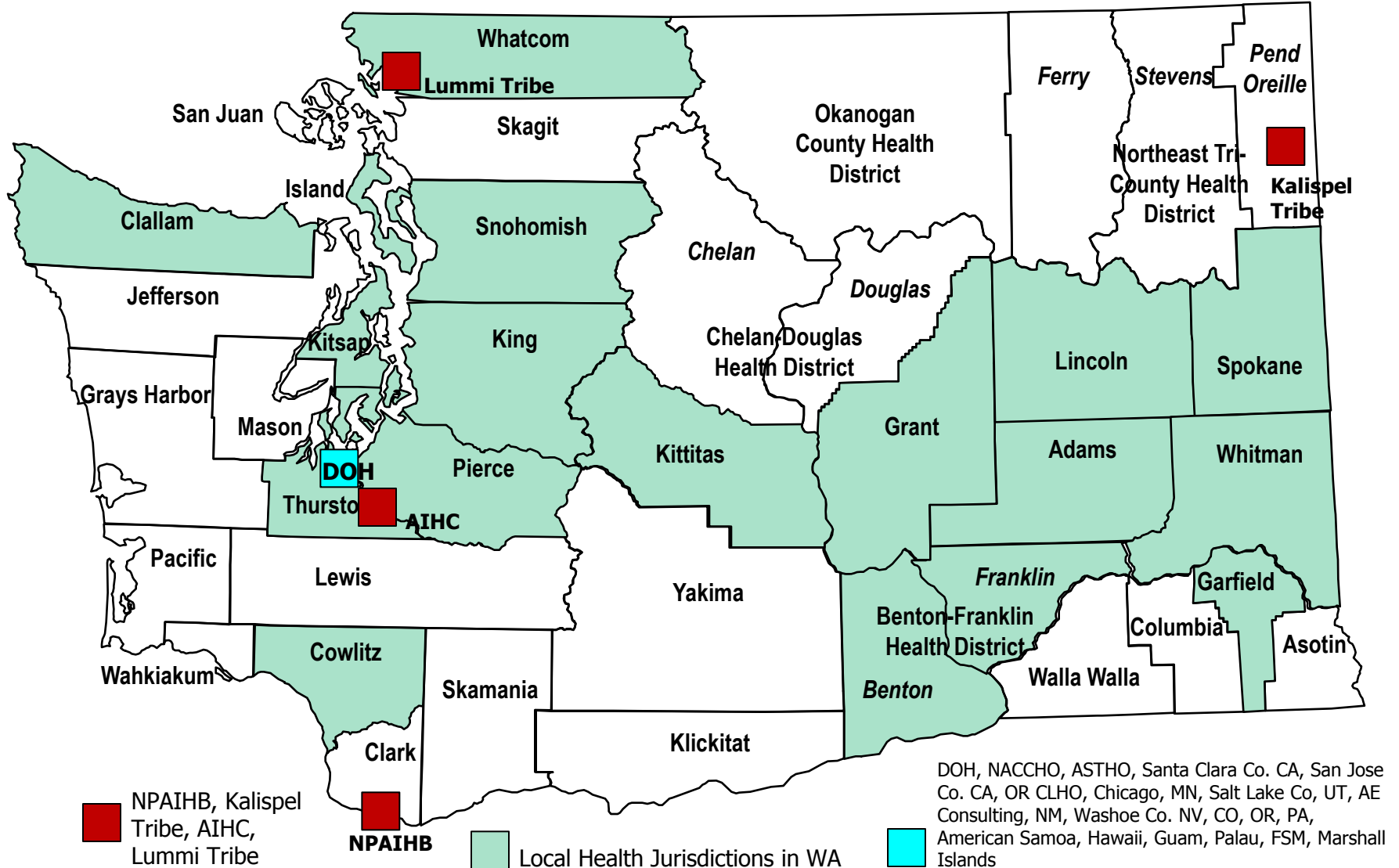


Technical Assistance and Tailored Training

Technical Ass't & Tailored Training

17 Health Jurisdictions, 4 Tribal Organizations, 23 Others

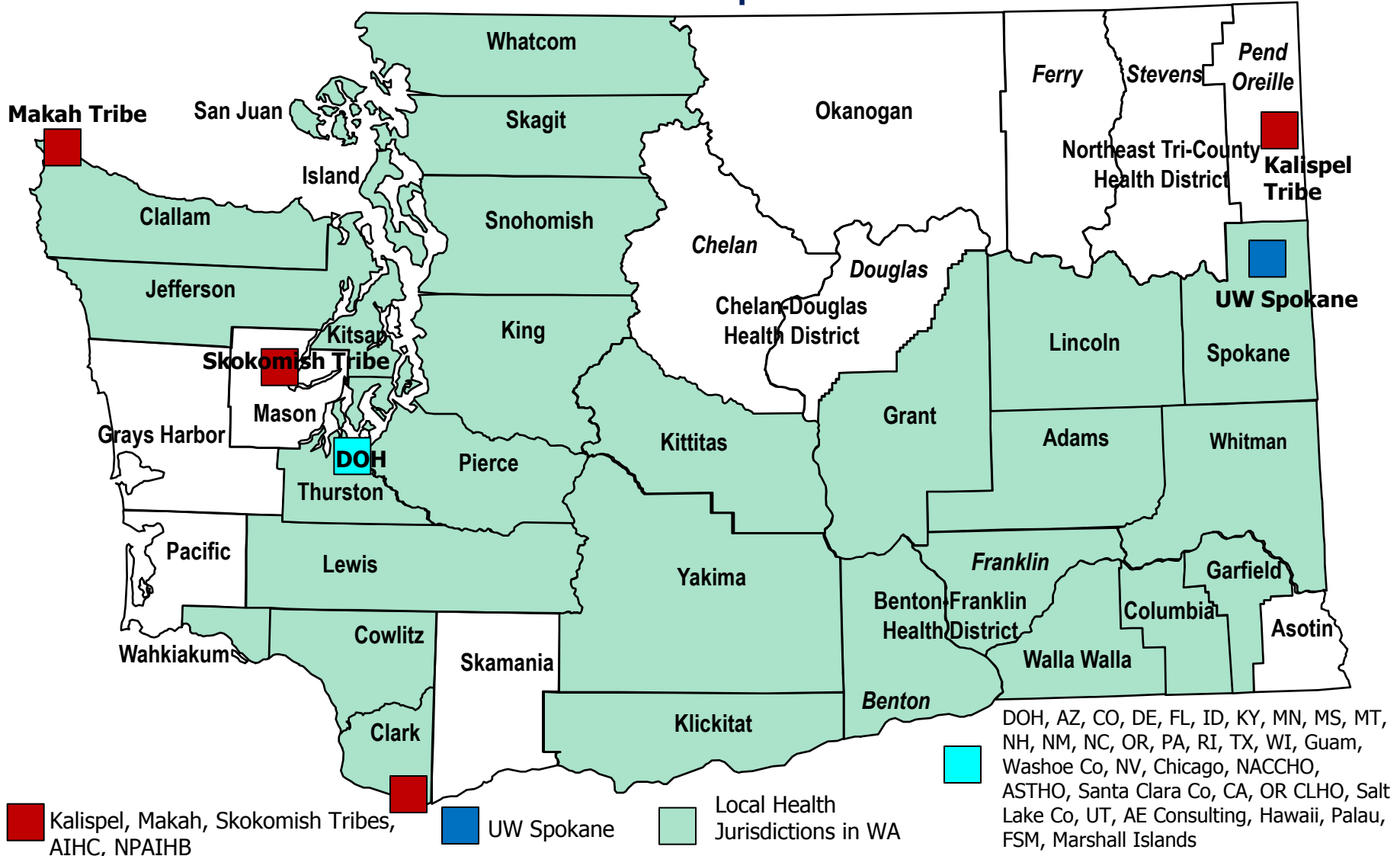
October 1, 2012 – September 20, 2013



Year 1 through Year 3 Technical Ass't & Tailored Training

28 Health Jurisdictions, 5 Tribal Orgs, 1 Community Partner,
27 other States or Counties, 4 US Affiliated Pacific Islands

October 2010 – September 2013

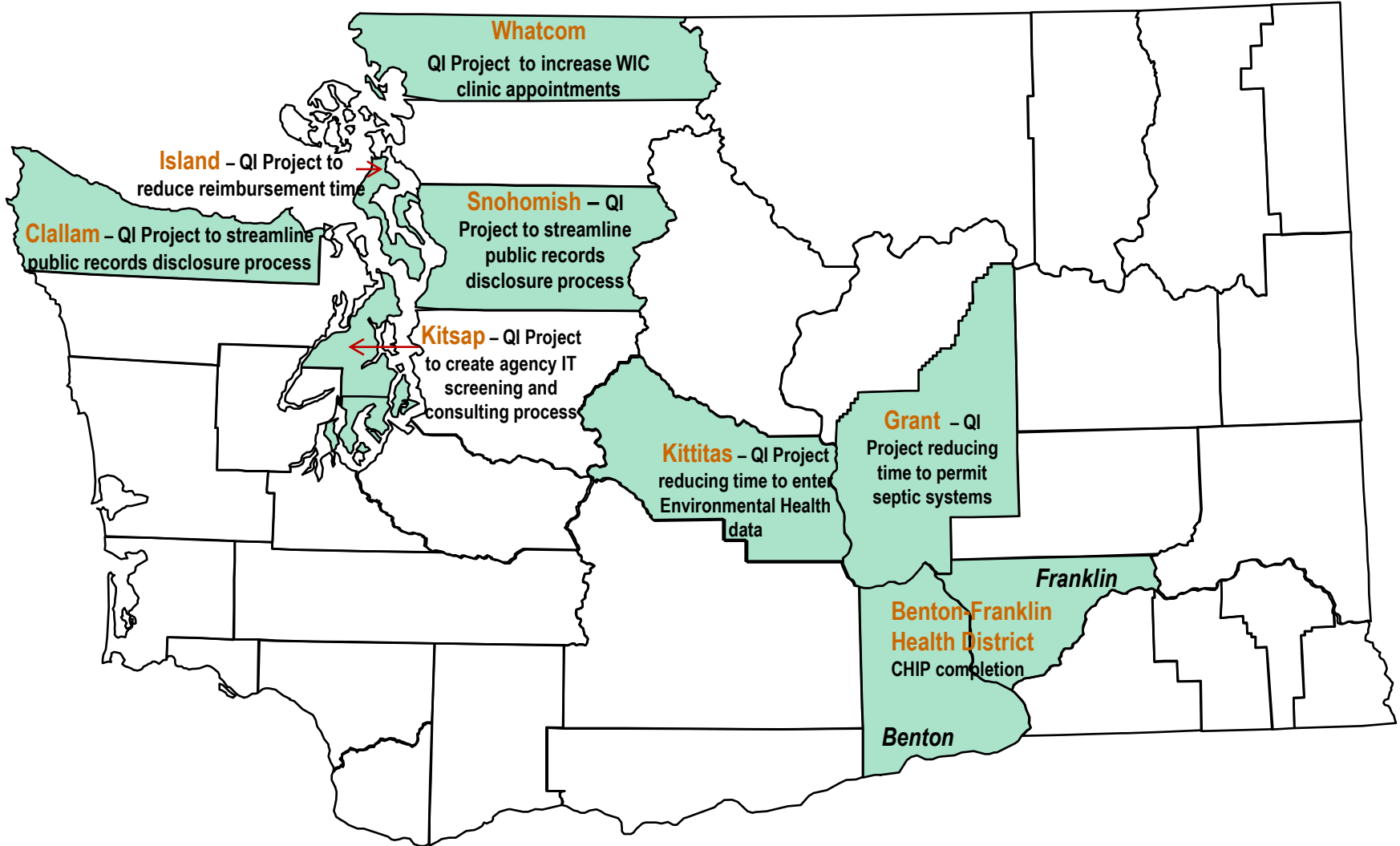


Quality Improvement Mini-Grants

Year 3

Eight \$10,000 Mini-Grant Projects

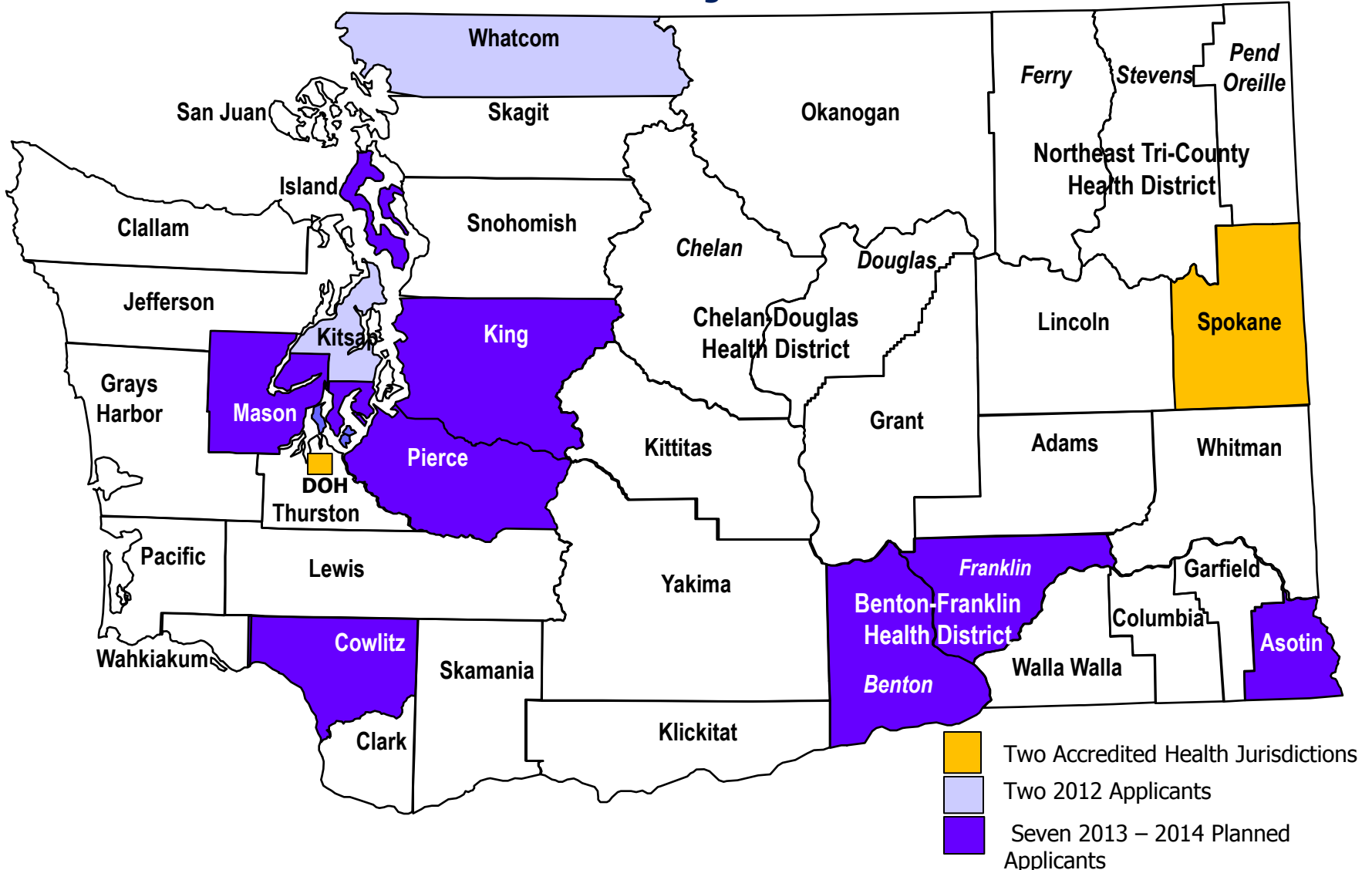
October 2012 – September 2013



Applications for National Accreditation
2011 through 2014
Current Outlook

Health Jurisdictions Applying for National Accreditation

2011 through 2013



Themes

Themes

- Standards and Accreditation coordinators are now served by a new network, with 4 meetings per year, supported by NPHII funds and the Standards Workgroup.
- Changed funding allocations (i.e. directly to counties) may impact demand for services.
- LHJs continue to struggle with a lack of time and funding to create and carry out assessments, plans, and QI projects.
- Requests range from simple to complex. Time spent on a service ranged from 15 minutes to over 40 hours.
- Community Transformation Grants, emerging Maternal Child Health requirements, and this program give us continuing opportunities to collaborate to serve LHJs.
- Tribes are beginning to reach out with requests for information

What's Next?

Year 4 Plans

- **New trainings planned with improvements**
- **Continued Technical Assistance and Custom Training upon request**
- **Quality Improvement Mini-Grants**

Year 4 Plans

- **What input do you have to share?**
 - **Feedback?**
 - **Needs?**
 - **Recommendations?**

Public Health Performance Management Centers for Excellence

Please visit our Web site resources, including

- [Performance Management Tools and Topics](#)
- [Public Health Standards and Accreditation](#)
- [Strategic Planning](#)
- [Community Health Improvement Planning](#)
- [Quality Improvement](#)
- [Much more...](#)

The contents of this presentation were selected by the author and do not necessarily represent the official position of or endorsement by the Centers for Disease Control and Prevention.