

Robert A. Crittenden, MD, MPH

Senior Health Policy Advisor to the Governor

Robert Crittenden, MD has practiced as a family physician for over 28 years in Central and Southeast Seattle with urban underserved populations, worked for the state legislature, been a Robert Wood Johnson Health Policy Fellow with Senator George Mitchell, was special assistant to Governor Gardner for health, and is a Professor in the Departments of Family Medicine and Health Services at the University of Washington. He has been involved in many local and national efforts to improve the health care system including insurance improvements, being Associate Executive Director of the commission that put together the Basic Health Plan, a Board member of both the PEBB and the Washington State Health Insurance Pool. He has initiated the Kids Get Care program, has been active in rural and urban underserved health systems improvements, and has worked with insurers, employers and providers in improving systems of care for chronic conditions. Previously, he was the Chief of Family Medicine Service at Harborview Medical Center, on the boards of Families USA Foundation, Northwest Health Law Advocates, National Academy of State Health Policy, Immediate Past President of the Rainier Institute, and convener of the Working for Health and the Communities Connect Coalitions in Washington State. He is working on projects at the local, state and national levels focusing on improving the access and effectiveness of health services for all populations.

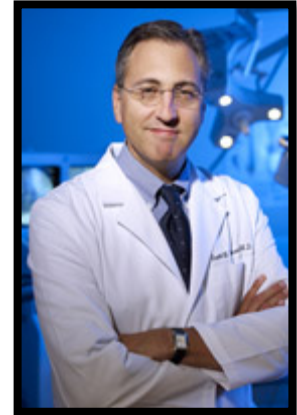


Dr. Crittenden received his BA in Communications and Public Policy from the University of California, Berkeley and a diploma in Political Theory and Development Economics from the University of Oxford. He went on to earn his Medical Degree at the University of Washington School of Medicine and his Masters of Public Health in Health Services from the University of Washington. He loves any sport and enjoys his time on the lake or in the mountains.

Scott M. Fishman, MD

*Chief, Division of Pain Medicine
Professor of Anesthesiology and Pain Medicine
University of California, Davis*

Scott M. Fishman, MD, is Professor, Chief of the Division of Pain Medicine, and Vice Chair for Pain Medicine and Faculty Development in the Department of Anesthesiology and Pain Medicine at the University of California, Davis. He was formerly Medical Director of the Massachusetts General Hospital Pain Center at Harvard Medical School. His medical degree is from the University of Massachusetts Medical School and his formal clinical training is in Internal Medicine (Greenwich/Yale University School of Medicine) and Psychiatry (Massachusetts General/Harvard Medical School). He completed Pain Medicine fellowship training through the Department of Anesthesia and Critical Care at Massachusetts General Hospital. Dr. Fishman has received board certification in Internal Medicine, Psychiatry, Pain Medicine, and Palliative Medicine.



Dr. Fishman lectures on all aspects of pain and its treatment throughout the U.S. He has authored *The War on Pain* through Harper Collins Publishers and *Listening to Pain* through Waterford Life Sciences. He has also co-authored *The Massachusetts General Hospital Handbook of Pain Management*, 2nd edition (Lippincott), *Essentials of Pain Medicine and Regional Anesthesia* (Elsevier), *Spinal Cord Stimulation: Implantation Techniques* (Oxford Univ. Press), and the forthcoming *Bonica's Management of Pain*, 4th edition (Lippincott). He has recently authored *Responsible Opioid Prescribing* for the Federation of State Medical Boards which will be delivered to U.S. prescribers through state medical boards. Dr. Fishman has authored many peer-reviewed articles in medical journals, book chapters, and other scholarly reviews. He is senior editor of the journal *Pain Medicine* and serves on the editorial boards of other medical journals.

Dr. Fishman is President and Chairman of the Board for the American Pain Foundation. He is past president of the American Academy of Pain Medicine and previously served on the board of directors for the American Pain Society. He advocates for the field of pain medicine with consumers and lawmakers, having testified in both state and national legislatures. He serves as a consultant to numerous government agencies and organizations such as the Federation of State Medical Boards, The Drug Enforcement Agency (DEA), The Department of Health and Human Services, state medical boards, and other regulatory agencies.

Dr. Fishman has appeared widely in major TV media such as the *Today Show*, *Good Morning America*, and the *ABC Nightly News* and has been quoted in the major written press such as *The New York Times*, *Wall Street Journal*, *Time Magazine*, and *Newsweek*. He has served as the Pain Expert for Discoveryhealth.com and has a monthly question and answer column for the American Pain Foundation

newsletter. Dr. Fishman has most recently been honored with the University of California, Davis Dean's Award for Excellence in Mentoring, the John and Emma Bonica Award for Public Service from the American Pain Society, the American Academy of Pain Medicine/Phillip Lippe Award for Outstanding Contributions to the Social and Political Aspect of Pain Medicine, Ambassador of the Year by the National Pain Foundation, The Head & Heart Award from the American Academy of Pain Management, and the Josephina Magno Award for Excellence in Education and Leadership from the Capital Hospice in Washington, DC.

Glen O. Gabbard, MD

Clinical Professor of Psychiatry, the Gabbard Center

Dr. Glen Gabbard is a professor of Psychiatry at SUNY Upstate Medical University in Syracuse, New York; Clinical Professor of Psychiatry at Baylor College of Medicine in Houston; and Training and Supervising Analyst at the Center for Psychoanalytic Studies in Houston. He is in private practice at the Gabbard Center located in Houston.



Dr. Gabbard attended Northwestern University and the University of Texas, and earned his Bachelor's Degree in Theater from Eastern Illinois University. He then earned his M.D. from Rush Medical College in Chicago in 1975. He completed his psychiatry residency at the Karl Menninger School of Psychiatry in Topeka, Kansas. He then served on the staff of the Menninger Clinic for 26 years and served as Director of the Menninger Hospital from 1989 to 1994 and Director of the Topeka Institute for Psychoanalysis from 1996 to 2001. In 2001, he moved to Baylor College of Medicine, where he served as Professor of Psychiatry and Brown Foundation Chair of Psychoanalysis until 2011.

Gabbard has authored or edited 27 books and over 320 papers, including books on professional boundary violations, physician health, and media depictions of psychiatry and mental illness in films with his brother Krin. He was Joint Editor-in-Chief of the *International Journal of Psychoanalysis* and was Associate Editor of the *American Journal of Psychiatry*.

Awards include the Strecker Award for outstanding psychiatrist under age 50 in 1994, the Sigourney Award for Outstanding Contributions to Psychoanalysis in 2000, the American Psychiatric Association Distinguished Service Award in 2002, the American Psychiatric Association Adolf Meyer Award in 2004, and the Rush Medical College Distinguished Alumnus in 2005. In 2010 he received the American Psychiatric Association/National Institute of Mental Health Vestermark Award as outstanding psychiatric educator.

Selected Publications

- Gabbard GO, Wilkinson SM (1994). *Management of Countertransference with Borderline Patients*. American Psychiatric Press
- Gabbard GO (2002). *The Psychology of the Sopranos: Love, Death, Desire and Betrayal in America's Favorite Gangster Family*. Basic Books ISBN 978-0-465-02735-4
- Gabbard GO, Lester EP (2002). *Boundaries and Boundary Violations in Psychoanalysis*. New York: Basic Books
- Gabbard GO (2005). Mind, brain, and personality disorders. *American Journal of Psychiatry* 162(4): 648-655
- Gabbard GO (2007). *Gabbard's Treatments of Psychiatric Disorders*. American Psychiatric Press. ISBN 978-1-58562-216-0

Thomas H. Gallagher, MD

Professor, UW School of Medicine

Thomas H. Gallagher, M.D., is a general internist who is a Professor in the Department of Medicine and the Department of Bioethics and Humanities at the University of Washington. Dr. Gallagher received his medical degree from Harvard University, Cambridge, Massachusetts, completed his residency in Internal Medicine at Barnes Hospital, Washington University, St. Louis, and completed a fellowship in the Robert Wood Johnson Clinical Scholars Program, UCSF.



Dr. Gallagher's research addresses the interfaces between healthcare quality, communication, and transparency. Dr. Gallagher has published over 70 articles and book chapters on patient safety and error disclosure, which have appeared in leading journals including *JAMA*, *New England Journal of Medicine*, *Health Affairs*, *Surgery*, *Journal of Clinical Oncology*, *Archives of Internal Medicine*, *Archives of Pediatric and Adolescent Medicine*, and *the Joint Commission Journal*. His work in error disclosure received the 2004 Best Published Research Paper of the Year award from the Society of General Internal Medicine, as well as the 2012 MITSS Hope Award. He also received a Robert Wood Johnson Foundation Investigator Award in Health Policy Research. He is the principal investigator on two grants from the Agency for Healthcare Research and Quality, including an AHRQ patient safety and medical liability demonstration project entitled "Communication to Prevent and Respond to Medical Injuries: WA State Collaborative." He also is principal investigator on grants from the National Cancer Institute, the Robert Wood Johnson Foundation, and the Greenwall Foundation. He is senior author of the book *Talking with Patients and Families About Medical Errors: A Guide for Education and Practice*, published in 2011 by The Johns Hopkins University Press. At the University of Washington, he directs the UW Medicine Center for Scholarship in Patient Care Quality and Safety, and also directs the UW Program in Hospital Medicine. He is an appointed Commissioner on the National Commission on Physician Payment Reform.

Dr. Gallagher is an active member of many professional organizations, including the American College of Physicians (Fellow) and the American Society of Bioethics and Humanities. He was recently elected to the Council (Board of Directors) for the Society of General Internal Medicine.

Ann C. Greiner

Vice President of External Affairs, National Quality Forum

Ann Greiner is vice president of external affairs at the National Quality Forum (NQF), a nonprofit membership organization created to develop and implement a national strategy for healthcare quality measurement and reporting. Ms. Greiner has more than 17 years of experience in leadership positions in health policy, research, and communications.

Before joining NQF, Ms. Greiner was vice president of policy for the American Board of Internal Medicine (ABIM). At ABIM, she helped establish the specialty certifying boards in the federal policy arena, resulting in their inclusion in the federal accountability framework established by the Affordable Care Act. Before ABIM, Ms. Greiner was deputy director of the Board on Health Care Services at the Institute of Medicine, where she edited three reports in the Quality Chasm series and organized two national summits.

Ms. Greiner began her career in healthcare quality at the National Committee for Quality Assurance (NCQA), where she led the rollout of the first national quality reporting efforts for healthcare focused on HMOs. She has consulted widely over her career, including consultancies with the Institute for Healthcare Improvement, Harvard University, and NQF.

Ms. Greiner is an alumna of Hobart and William Smith and received her master's degree at the Massachusetts Institute of Technology.



Gabrielle S. Hobday, MD, MA

Forensic Psychiatrist, the Gabbard Center

Gabrielle S. Hobday, MD is a forensic psychiatrist at The Gabbard Center in Bellaire, Texas, where she does three-day outpatient professional assessments on physicians and other professionals who are sent by licensing boards, physician health programs and hospitals. She is also a Clinical Assistant Professor of Psychiatry at Baylor College of Medicine in Houston, where she teaches psychotherapy to residents. Previously, she served as Assistant Director for forensic evaluations at the Baylor Psychiatry Clinic in Houston.

In her forensic work she reviews records and can be called to testify on issues related to ethics, professionalism, and boundary violations. In addition, Dr. Hobday evaluates and testifies in criminal cases.

Dr. Hobday has co-authored Professionalism in Psychiatry with Dr. Glen Gabbard, and has published many papers. These include papers on self-deception and corruption in physicians in the British Journal of Psychotherapy and the management of sexualized transferences in the American Journal of Psychiatry. She has taught in international settings, including Poland, Italy, and Canada. She also conducts workshops for physicians on professionalism and boundaries in the doctor-patient relationship.

Dr. Hobday received her medical education at University of North Carolina, where she graduated AOA. Her psychiatry residency was completed at Baylor College of Medicine in Houston, and her forensic psychiatry fellowship was completed at Emory University Medical School in Atlanta Georgia.



Hon. Jeffrey J. Jahns, JD

Judge, Kitsap County District Court

Jeffrey J. Jahns was appointed to the Kitsap County District Court in 2009, and elected in 2010. He was raised in Tacoma, Washington. Judge Jahns graduated from the University of Puget Sound in 1978, and from the University of Puget Sound School of Law in 1981. Judge Jahns was a criminal defense attorney in private practice from 1981 to 1994. He joined the Kitsap County Prosecutor's Office in 1995 as a chief deputy prosecutor where he served until his appointment to the bench.

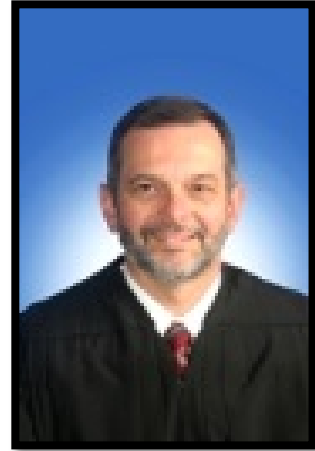
Judge Jahns received the 1995 Kitsap County Bar Association Professionalism Award for his work as a criminal defense attorney. In 2004, he received the Washington State Bar Association Professionalism Award for his work as a prosecutor. Judge Jahns was named a "Super Lawyer" several times by *Washington Law & Politics*.

Judge Jahns has authored many professional articles and publications. His most recent publication, *TRAFFIC STOPS IN WASHINGTON STATE BENCH BOOK* (Administrative Office of the Courts May 2013), is a comprehensive textbook on Washington search and seizure law from a traffic stop perspective.

Judge Jahns served on the editorial board for the *DUI BENCH BOOK* (Administrative Office of the Courts October 2013), authoring three chapters for the treatise. Additionally, his 2008 prosecutorial ethics and professionalism training manual, *THE QUEST FOR JUSTICE* (3rd ed.), continues to be a resource for criminal law practitioners and judges.

Judge Jahns is a Dean for the 2014 Washington Judicial College, a mandatory one week conference all new Washington judges are required to attend. He is also a member of the District and Municipal Court Judges Association's Board of Governors and is his court's Assistant Presiding Judge.

Judge Jahns has been married to his wife Therese since 1981, and has two adult daughters.



Jason T. McGill, JD

Health Care Policy Advisor to the Governor

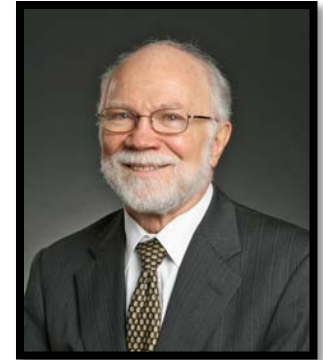
Jason McGill has served in both the Gregoire and Inslee administrations as Health Care Policy Advisor. Jason attended Seattle University Albers School of Business and Economics where he earned his BA in Business, Management, and Marketing. He went on to earn his Juris Doctor in law and healthcare from Seattle University School of Law and a leadership certificate from the University of Washington Evans School. Jason served on the Seattle University Alumni Board of Governors for 2012.

Prior to serving in the Office of the Governor, Jason served as an Assistant Attorney General with the Office of the Attorney General before serving as a Medical Administrator with the Department of Labor and Industries.

Hon. Thomas McPhee, JD

Judge (ret.), Thurston County Superior Court

Judge Thomas McPhee served as a superior court judge in Thurston County for more than 22 years until his retirement at the end of 2012. Because the state capitol and most state agencies are located in Thurston County, Judge McPhee's court decides far more appeals from decisions by state administrative agencies than do other courts. He is uniquely qualified to offer to the Commission insights regarding administrative decision making and the appeal process.



After graduating from law school in 1969, Judge McPhee practiced as a trial lawyer, first as an assistant attorney general and then in private practice, until 1990, when he was appointed to superior court by Governor Gardner.

During his 22 years on the bench, Judge McPhee heard and decided numerous administrative law cases of state-wide significance ranging from discharge of dioxins into state waters, the state spotted owl recovery plan, Medicaid reimbursement rules, the constitutionality of funding for special education, and the taxing scheme for construction of Safeco Field. He has heard licensing appeals from all fields of state licensing, including appeals from Commission decisions.

Upon his retirement from the bench, Judge McPhee joined JAMS, the Judicial Arbitration and Mediation Service, where he serves as a mediator of civil disputes, an arbitrator, and as a special master regulating discovery of electronic information in court cases state wide.

This past spring, Judge McPhee was selected as judge of the year by the Washington State Association for Justice, the organization of state trial attorneys.

Charles Meredith, MD

Medical Director, Washington Physicians Health Program

A native of Seattle, Dr. Meredith graduated from medical school in at the University of Wisconsin and completed his general psychiatry residency and addiction psychiatry fellowship at the University of Washington. He subsequently joined the academic faculty at the University of Washington School of Medicine and was on the clinical staff at the Seattle Division of VA Puget Sound. In those capacities he was active in medical student and resident physician education and participated in a number of clinical medication trials for the treatment of stimulant dependence, opioid dependence, and alcohol dependence. In April 2010, Dr. Meredith joined the Washington Physicians Health Program as Associate Medical Director and assumed the role of Medical Director on July 1st, 2012. He provides direct supervision of all WPHP clinical activities, active research projects, and WPHP's educational outreach program in the local medical community.



Originally founded in 1986 by the WSMA, the Washington Physicians Health Program offers confidential intervention and support services for physicians and physician assistants who are temporarily impaired by addictive illness, common psychiatric illnesses, or other conditions leading to recurrent unprofessional behavior. Since the program's inception, WPHP has assisted with the recovery and return to work of thousands of healthcare providers. WPHP is available for physicians and physician assistants and their families, employers, and colleagues who have concerns that a provider may be in need of help.

Jon V. Thomas, MD, MBA

Chair, Federation of State Medical Boards

Past President, Minnesota Board of Medical Practice

After completing residency at Mayo Graduate School of Medicine in Otolaryngology-Head and Neck Surgery in 1993, Dr. Thomas joined a group of three Otolaryngologists in St. Paul, MN. Over the ensuing decade, the group of three has grown to a group of 21 through acquisition and merger. Since 2006, Dr. Thomas has served as President and CEO of the combined entity, Ear, Nose & Throat SpecialtyCare of Minnesota. In 2001 Dr. Thomas earned an MBA in Medical Group Management from the University of St. Thomas in St. Paul, MN.



Shortly after completing the MBA program Dr. Thomas was appointed to the Minnesota Board of Medical Practice by Governor Jesse Ventura in 2001. In 2005, he was reappointed by Governor Tim Pawlenty. After a one year hiatus he was reappointed by Governor Pawlenty for a 3rd term in 2010. Dr. Thomas chaired the Complaint Review Committee from 2003 - 2006. He was elected Secretary of the Board in 2005, Vice President in 2006 and President in 2007 and 2012. As President he also served on a Work Study Group on Controlled Substances. In 2008, he chaired the Policy and Planning Committee. One of his most enlightening experiences was serving on and chairing the Continuing Competency and Maintenance of Licensure Task Force. In an effort to understand the impact of the movement to Maintenance of Licensure, the Minnesota Board set out to examine the potential impact on its physicians and public.

In addition to his service with the Minnesota Board of Medical Practice, he has also been active nationally with the Federation of State Medical Boards. From 2002 - 2004 he served on the Finance Committee. From 2006 - 2007 he served on the Nominating Committee. In May of 2007, he was a lecturer and panelist at the FSMB annual meeting. The title of the presentation was "Ensuring Public Protection in a Dynamic Health Care Delivery Environment." In 2009, he was elected to the Board of Directors. He served as Chair of the Governance of Committee and member of the Executive Committee of the Board of Directors in 2011 - 2012.

Other activities include service on the board of PreferredOne Physician Associates, a large PPO in Minnesota. He continues to serve on its Medical/Surgical Quality Management Subcommittee. In 2006, he was elected to the Senior Management Team of United Hospital, St. Paul's largest hospital. He served in that capacity until 2009. He then went on to serve as Secretary/Treasurer, Vice-Chief and is currently serving as Chief of Staff. He continues to practice full time.

Heather S. Tick, MD, MA

*Clinical Associate Professor, UW School of Medicine
Department of Family Medicine, Anesthesia and Pain Medicine*

For two decades, Dr. Heather Tick has been a practitioner of integrative medicine, as well as a leading physician, author, lecturer and researcher specializing in Repetitive Strain Injuries (RSI), such as carpal tunnel syndrome, and Musculoskeletal Disorders. Dr. Tick is a currently Clinical Associate Professor at the University of Washington, Department of Family Medicine, Anesthesia & Pain Medicine. She is working at the Center for Pain Relief, at the University of Washington clinic. In the past Dr. Tick has worked as the Director of Integrative Pain clinics in Toronto and Tucson.

Dr. Tick received her Medical Degree from the University of Toronto. She completed her internship at Scarborough General Hospital and her residency at the University of Toronto, Wellesley Hospital. Additionally, she received her Masters of English Literature from the University of California, Irvine.

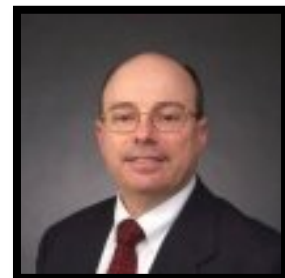
Dr. Tick takes a unique, holistic approach to the practice of medicine, skillfully integrating traditional methods with alternative treatments, such as Intramuscular Stimulation (Deep Acupuncture), Laser Therapy, Nutraceuticals, Detoxification Therapy, and Bio-identical Hormones. She is considered an authority on the topic of RSI and Workplace Safety, Myofascial Pain Disorders, and Healthy Aging Medicine. An experienced researcher and practicing medical doctor, Dr. Tick is involved in ongoing research projects with several universities.



Michael Tronolone, MD, MMM

Medical Director, the Polyclinic

Dr. Michael Tronolone joined The Polyclinic in 2003 as the clinic's first full-time medical director. Since his arrival, The Polyclinic has grown from 92 to more than 125 physicians, added a hospitalist service, experienced increased patient and physician satisfaction, devised a new quality improvement program to increase colon cancer screening, and improved quality scores for the care of diabetes and heart disease. Dr. Tronolone sits on the Puget Sound Health Alliance Quality Committee as well as the medical advisor committees of several local health plans.



Prior to joining The Polyclinic, Dr. Tronolone worked for Buffalo Medical Group for 14 years. While there he maintained an active clinical practice in Allergy & Immunology and also served on the group's governing board for nine years – three years as chairman. Dr. Tronolone also served as president of IPA of Western New York, representing over 2,000 physicians that contracted to care for over 300,000 member lives. Following his tenure as president of IPA of Western New York, he was appointed to the Board of Directors Independent Health, a not-for-profit HMO that has repeatedly ranked among the best HMO's in national surveys.

Dr. Tronolone received his MD from Georgetown University School of Medicine. He completed a residency in Internal Medicine and a fellowship in Allergy & Immunology at the State University of New York School of Medicine Affiliated Hospitals and is board certified in both Internal Medicine and Allergy & Immunology. In 2001, Dr. Tronolone received his Master in Medical Management (MMM) from Carnegie Mellon University, H. John Heinz I School of Public Policy and Management.