

Department of Health IT Strategic Plan

The Department of Health (DOH) 2020 Transformational Strategic Plan supports a bold vision of equity and optimal health for all. The role of public health continues to change, and we must change with it. To support the future role of public health, DOH must transform our organizational culture; our funding processes and systems; our data and information technology systems; and incorporate the principles of equity, diversity, and inclusion into everything we do to best serve all people in Washington.

– John Wiesman, Secretary of Health

The IT Strategic Plan, outlined below, supports and contributes to DOH’s mission by identifying the highest priority efforts that skilled IT staff and business-driven services will focus on during the next year. These strategies also align with Washington’s Enterprise Technology Strategic Plan, honoring our commitment to shared goals and trusted relationships among partner agencies and our authorizing environment.

In support of the DOH Outward Mindset Transformation

- Maintain a culture that values people and invites us to work on solving problems together for mutual success.
- Offer IT services that deliver business value, improvements based on data, and a quality customer experience.

In support of the DOH Funding Transformation

- Leverage IT investments to increase efficiency and reduce technical debt by replacing legacy systems and identifying shared solutions.
- Achieve increased control of system costs using the scalable capacity and reporting opportunities of the Cloud.

In support of the DOH Data, Information and Technology Innovation Transformation

- Migrate public health systems to the Cloud for the COVID-19 response, interoperability, and overall agency-wide resilience.
- Develop cloud data analytics capabilities to support timely and informed public health action.
- Fully adopt O365 and shared tenant services.
- Complete migration to the State Data Center.

In support of the DOH Equity, Diversity and Inclusion Transformation

- Provide equitable access to agency systems and services for all people.
- Promote IT workforce diversity and develop opportunities to support learning and innovation.

