

Whidbey General Hospital and Clinics ADMISSION POLICY

14790

Policy

(Rev: 0)Official

1. Open Admission Policy

a. Whidbey General Hospital's policy and practice is to admit and treat all persons without regard to color, race, sex, gender identity or expression, sexual orientation, age, handicap, pregnancy, veteran's status, religion, country of origin or financial status or any other categories protected by federal or state law. Admission requirements are the same for all and there are no distinctions made to determine eligibility to receive any patient care service. When You Arrive

2. When You Arrive

- a. At Whidbey General Hospital, we know that entering the hospital can be a stressful event for patients and their families. Our healthcare team is ready and here to make your stay as comfortable as possible. Our goal is not to just meet but to exceed your expectations from the moment you arrive and throughout your stay.
- b. What to bring with you:

Quality and Patient Safety

- i. A photo ID showing your name, address and date of birth
- ii. Current medical insurance information/cards
- iii. Physician orders or any pertinent information related to your visit
- iv. <u>Do not bring valuables such as jewelry, watches or large amounts of cash. The hospital is not responsible for lost or stolen property.</u>
- v. Medication list or your medications for us to review and make a list for you.

3. <u>During the admission process</u>

- a. You will be asked several questions as this information is necessary and we appreciate your cooperation as we work together as a team to make your stay effective and comfortable as possible.
- b. You will be given a wristband that displays your name and admission number. This information is very important to all hospital personnel.
- c. Permission for treatment and surgeries must be signed by each patient or by next of kin. Parents or guardians must sign for minors.
- d. Whidbey General Hospital supports the right of the patient to exercise responsibility in the healthcare decision making process. Federal law mandates that all adult patients admitted to Whidbey General Hospital will be given information regarding current Advance Healthcare Directive for personal review. Hospital employees are not permitted to witness in writing the execution of an advanced directive, nor are they permitted to discuss with a patient or a patient's family/friends issues or concerns beyond hospital policy or medical terminology.
- e. Whidbey General Hospital provides charity care as part of our mission to serve our community. Washington is one of a few states that have a law that requires hospitals to provide charity care. If you would like to discuss any financial concerns regarding your care you may contact the hospital billing office.

Referenced Documents

Reference Type Title Notes

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