

DRINKING WATER AFTER-HOURS EMERGENCY HOTLINE

Office of Drinking Water staff are available around the clock to protect the health of your customers.

This hotline is for after-hours emergencies only, not for problems that arise during business hours, and not for routine business.

Here's how the system works:

- *We evaluate after-hour calls to determine the nature of the emergency.*
- *We will return the call within 30 minutes.*
- *We will ask callers clearly seeking routine business assistance to contact our regional office during business hours.*

This service is for water system operators, local health officials, laboratory operators, and others who need immediate technical, engineering or public health advice from state drinking water experts during emergencies.

Individuals with concerns about their drinking water should call their water utility, their local health department, or 911.

In case of URGENT THREATS to the health of your customers or the integrity of your system, call:

1-877-481-4901



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To request this document in another format, call 1-800-525-0127. Deaf or hard of hearing customers, please call 711 (Washington Relay) or [email civil.rights@doh.wa.gov](mailto:civil.rights@doh.wa.gov).