

Report to the Legislature

# 2020 Charity Care in Washington Hospitals

January 2022

RCW 70.170

Hospital Charity Care and Financial Data  
Health Systems Quality Assurance



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## Executive Summary

The Department of Health is required per [RCW 70.170.060](#) to provide annual updates to the public on the status of charity care provided by hospitals in Washington State. Hospitals are required to develop a charity care policy, and to submit financial data regarding charity care to the Department of Health (department). This report summarizes the charity care data provided by Washington hospitals for the hospital fiscal years (FY) ending in 2020.

Hospitals reported an increase in charity care in FY 2020. Based on a cost-to-charge ratio, Washington hospitals reported actual expenses of \$389 million for charity care<sup>1</sup>. These charges reflect an increase of 9.3 percent from those reported in FY 2019.

The amount of money hospitals spent on charity care services in Washington varied widely with the highest reporting hospital, Harborview Medical Center, accounting for 7.8 percent of the statewide total charity care charges in 2020. The median amount across all hospitals was \$2.23 million; however, the average was more than four times higher at \$10.820 million.

For more information on charity care, including detailed reports by hospital, click [here](#).

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<sup>1</sup> Since the data in this report are based on billed charges, not the actual payment expected by the hospital, the approximate cost of providing charity care can be estimated by applying a cost-to-charge ratio. Multiplying the dollars by the cost-to-charge ratio results in an approximate cost of what hospitals actually spent providing this service to patients. The statewide cost-to-charge ratio is 0.350. Based on the \$1.114 billion reported in charity care charges in FY 2020, the overall cost of providing charity care statewide was about \$389 million.

# Background on charity care in Washington

## What is charity care?

Charity care is defined in chapter [70.170 RCW](#) as “medically necessary hospital health care rendered to indigent persons when third-party coverage, if any, has been exhausted, to the extent that the persons are unable to pay for the care or to pay deductibles or coinsurance amounts required by a third-party payer, as determined by the department.” The definition of charity care changed October 1, 2018 as a result of [Chapter 263, Laws of 2018](#). A person is considered indigent under [WAC 246-453-040](#) if family income is at or below 200 percent of the federal poverty guidelines. Washington law prohibits hospitals from denying patient access to care based on inability to pay or adopting admission policies that significantly reduce charity care.

Patients with family incomes below 100 percent of the federal poverty guidelines are entitled to hospital services at no cost. Hospitals must also provide discounted care to patients between 100 percent and 200 percent of the poverty guidelines using a sliding scale ([WAC 246-453-040](#)). These are minimum requirements. Hospitals may extend free or discounted care to patients earning more than these levels, and many do. The charity care policies for each hospital in Washington may be found [here](#).<sup>2</sup>

## What are hospitals required to report and when?

Hospitals are required by law to submit charity care policies to the department for review at least 30 days before policies are adopted. Hospitals are also required to submit quarterly and year-end financial reports to the department using a uniform system of accounting. The department uses these financial reports to report charity care data and trends for the state each year. Fiscal years vary among hospitals in Washington, with hospital fiscal years ending on March 31, June 30, September 30, or December 31.

Hospitals are required to report total patient services revenue, also called billed charges, and the amount of patient services revenue that is written off as charity care. Hospitals are also required to report bad debt. Bad debt is different from charity care and is defined as uncollectible amounts, excluding contractual adjustments, which arise from failure to pay by patients whose care has not been classified as charity care. All of these data are reported as part of the hospital’s year-end financial report.

Hospitals report financial data to the department on an income statement. Below is an abbreviated example of an income statement to illustrate the relationships between the various revenue sources and expenses.

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<sup>2</sup> <https://www.doh.wa.gov/DataandStatisticalReports/HealthcareinWashington/HospitalandPatientData/HospitalPolicies>.

| <b>Hospital: Sample Community Hospital</b> | <b>Comment</b>   | <b>Sample Hospital Revenue</b> |
|--|--|--------------------------------|
| = TOTAL PATIENT SERVICES REVENUE           | Inpatient and outpatient revenue equivalent to Total Billed Charges                                  | 615,000,000                    |
| - Provision for Bad Debts                  | Unpaid charges billed to patients who are not eligible for charity care, deducted from total revenue | (15,000,000)                   |
| - Contractual Adjustments                  | Reductions from billed charges negotiated by insurance companies, deducted from total revenue        | (350,000,000)                  |
| - Charity Care                             | Unpaid charges billed to patients eligible for charity care, deducted from total revenue             | (25,000,000)                   |
| = NET PATIENT SERVICE REVENUE              | Actual patient revenue received  | 225,000,000                    |
| + OTHER OPERATING REVENUE                  | Actual revenue received for office rental, cafeteria income, etc.                                    | 10,000,000                     |
| = TOTAL OPERATING REVENUE                  | Actual patient revenue and other operating revenue   | 235,000,000                    |
| - TOTAL OPERATING EXPENSES                 | Total expenses for operating the hospital  | (220,000,000)                  |
| = NET OPERATING REVENUE                    | Cash remaining after operation of patient services   | 15,000,000                     |
| +/- NON-OPERATING REVENUE-NET OF EXPENSES  | Nonpatient revenue (investments, partnership fees)   | 5,000,000                      |
| = NET REVENUE BEFORE ITEMS LISTED BELOW    | Operating plus nonoperating remainder  | 20,000,000                     |
| +/- EXTRAORDINARY ITEM                     | One time cash revenue or cash expenses   | 0                              |
| = NET REVENUE OR (EXPENSE)                 | Net cash remaining after all the transactions  | 20,000,000                     |

## How do hospitals report charity care and how is it calculated?

The amount of charity care reported by hospitals is based on patient services revenue, known as billed charges. These charges are based on the hospital's charge master rate sheet, which sets the price for every treatment and supply category a hospital uses. Every patient's total bill is comprised of the sum of the charge master rates of the various services or supplies used during the stay before any adjustments based on insurance status. All patients, regardless of insurance status, receive the same billed charges for the same services.

The billed charges reflect a markup that varies among hospitals and is significantly higher than the amount the hospital actually expects to be paid. Medicaid and Medicare pay a set rate for services regardless of billed charges, and private insurance companies negotiate with hospitals for large discounts off the master rate sheet.

Charity care is the amount of billed charges an indigent patient incurs for appropriate hospital-based medical services. Since these charges include the markup, the dollar amount of charity care reported by hospitals overestimates the true cost of providing charity care to indigent patients. To estimate the true cost of providing charity care, the department applies a cost-to-charge ratio. The formula is total operating expenses (the actual cost of running the hospital and providing services) divided by total patient services revenue (billed charges).

## 2020 Washington state charity care data

### Statewide charity care charges for hospital fiscal year 2020

This report describes data collected from licensed Washington hospitals for their fiscal years (FY) ending in 2020. FY 2020 includes data for the 12 months prior to the end of each hospital's fiscal calendar, including data for months in 2019 if the fiscal year starts prior to January 1, 2020.

All charity care data for FY 2020 were due to the department by June 30, 2021. Some hospitals still have not provided data for their 2020 fiscal year. For 2020, 79 of 104 hospitals reported charity care information in year-end financial reports in time to be used in this report. Of the twenty-five hospitals that did not provide year-end reports, we have provided annual financial estimates for twenty-four hospitals based on their quarterly financial reports or audited financial statements<sup>3</sup>. For one other hospital, no charity care data is available because no FY 2020 financial reports were submitted to the department<sup>4</sup>.

Overall, Washington hospitals reported \$1,114,536,409 in charity care charges written off in FY 2020. These charges amounted to 1.49 percent of total patient services revenue and 3.86 percent of adjusted patient services revenue. Adjusted patient services revenue is the amount of revenue for non-Medicare and non-Medicaid payers, which includes private insurance and self-pay. The proportion of patients covered by Medicare or Medicaid varies widely among

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<sup>3</sup> Newport Hospital & Health Services (license number 21), Lifepoint/Lourdes Medical Center (22), Columbia Basin Hospital (45), Willapa Harbor Hospital (56), Ocean Beach Hospital (79), Garfield County Memorial Hospital (82), Jefferson Healthcare (85), Skagit Regional Health/Cascade Valley Hospital (106), North Valley Hospital (107), Tri-State Memorial Hospital (108), East Adams Rural Hospital (111), Quincy Valley Hospital (129), Legacy Salmon Creek Medical Center (208), CHI Franciscan Rehabilitation Hospital (213), UHS/BHC Fairfax Hospital (904), Lifepoint/Lourdes Counseling Center (915), Multicare/Navos (919), UHS/BHC Fairfax North (922), UHS/BHC Fairfax Monroe (923), US HealthVest Smokey Point Behavioral Hospital (924), Rainier Springs (925), Wellfound Behavioral Health (927).

One hospital provided only three quarterly reports: Odessa Memorial Healthcare (80).

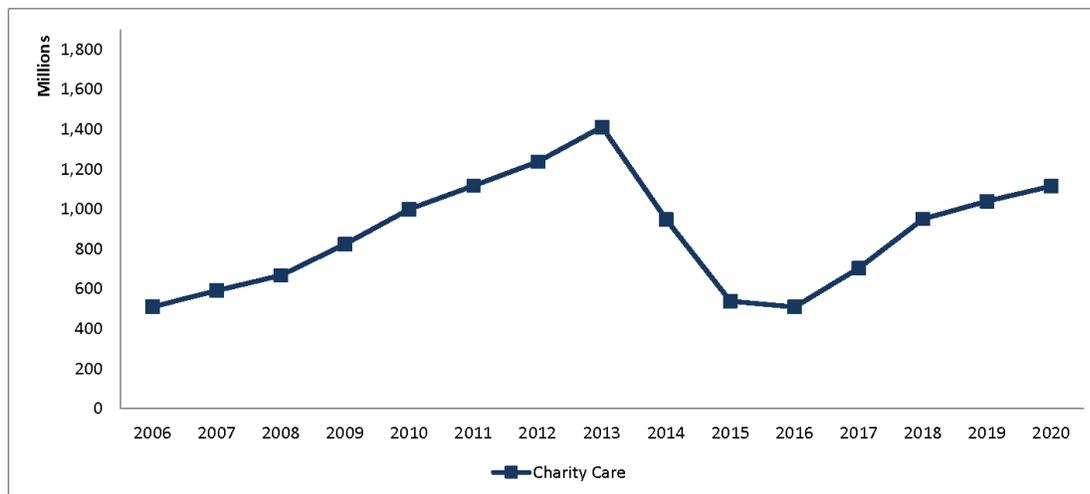
One hospital provided only two quarterly reports: Othello Community Hospital (125).

<sup>4</sup> Kindred Hospital Seattle (148).

hospitals. The use of adjusted patient services revenue allows for a comparison of hospital charity care as a percent of privately sponsored patient revenue.<sup>5</sup>

Following a decline in charity care after implementation of the Affordable Care Act in 2013, charity care has been rising again since 2016. The rate of increase has slowed since 2018. As a percent of total hospital patient services revenue, charity care charges dropped from 2.9 percent to 1.5 percent from 2013 to 2020 (Figure 1 and Table 1).

**Figure 1.** Statewide Hospital Charity Care in Washington, Fiscal Year 2006 - 2020.



**Table 1.** Statewide Hospital Charity Care in Washington, Fiscal Year 2011-2020

| Year | in Millions                    |                                   |                                     | Charity Care       |                       | Operating Margin % |
|------|--------------------------------|-----------------------------------|-------------------------------------|--------------------|-----------------------|--------------------|
|      | Total Patient Services Revenue | Adjusted Patient Services Revenue | Total Charity Care (Billed Charges) | % of Total Revenue | % of Adjusted Revenue |                    |
| 2011 | \$41,182                       | \$19,398                          | \$1,123                             | 2.7%               | 5.8%                  | 3.4%               |
| 2012 | \$44,728                       | \$20,775                          | \$1,285                             | 2.9%               | 6.2%                  | 5.5%               |
| 2013 | \$48,482                       | \$22,795                          | \$1,422                             | 2.9%               | 6.2%                  | 5.0%               |
| 2014 | \$51,993                       | \$21,288                          | \$944                               | 1.8%               | 4.4%                  | 4.6%               |
| 2015 | \$57,703                       | \$23,009                          | \$540                               | 0.9%               | 2.3%                  | 5.6%               |
| 2016 | \$61,782                       | \$24,102                          | \$568                               | 0.9%               | 2.4%                  | 2.7%               |
| 2017 | \$65,506                       | \$24,734                          | \$772                               | 1.2%               | 3.1%                  | 2.0%               |
| 2018 | \$70,148                       | \$26,850                          | \$951                               | 1.4%               | 3.5%                  | 2.4%               |
| 2019 | \$76,292                       | \$28,769                          | \$1,039                             | 1.4%               | 3.6%                  | 2.7%               |
| 2020 | \$74,717                       | \$28,845                          | \$1,115                             | 1.5%               | 3.9%                  | 2.9%               |

Table 1 notes: Adjusted patient service revenue is the total hospital revenue minus Medicare and Medicaid charges. Operating margin is the total hospital patient service operating revenue (net of deductions) minus total patient service operating expenses expressed as a percent. Note: Patient service revenue is the same as billed charges.

<sup>5</sup> Adjusted patient services revenue subtracts Medicare and Medicaid specific patient services revenue from total patient services revenue to allow meaningful comparisons of charity care provided among hospitals. The federal Centers for Medicare and Medicaid Services (CMS) prohibits hospitals from billing patients for the difference between the billed charges and the Medicare or Medicaid payment levels set by CMS. Therefore, patients covered by Medicare or Medicaid can't be charity care patients. The proportion of patients covered by Medicare or Medicaid varies widely among hospitals.

## Distribution of charity care among Washington hospitals

Charity care varied widely among hospitals in fiscal year 2020, ranging from \$4,117 to \$86,832,415. The median amount of charity care per hospital was \$2,234,107; however, the average was much higher at \$10,820,742 as several hospitals provided significant charity care. The amount varied among hospitals in rural and urban areas and in different geographic areas of the state. These variations do not seem to be explained by population size. Some of the variation may be a function of the proportion of hospital revenue coming from Medicare and Medicaid.

Differences in charity care among hospitals may reflect demographic and socioeconomic differences in service areas, hospital service availability, and charity care practices within the hospital. A high level of reported charity care, for example, may reflect greater need for charity care in the community. Likewise, a low level of charity care may reflect a relative absence of need for charity care in a hospital's service area.

## Adjusting billed charges to determine actual cost of providing charity care

Because billed charges reflect mark-ups that vary between hospitals and are significantly higher than the expected payment, determining the actual cost of providing charity care to eligible patients is challenging. One way to estimate the cost of providing charity care is to use a cost-to-charge ratio.<sup>6</sup> The formula is total operating expenses (the actual cost of running the hospital and providing services) divided by total patient services revenue (billed charges).

As an example of how the cost-to-charge ratio works, if a hospital had billed charges of \$1,000,000 and a cost-to-charge ratio of .345, the actual cost for that hospital to treat patients is \$345,000. If that same hospital reported charity care billed charges of \$100,000, the cost of treating those patients is \$34,500. The higher the ratio, the closer the billed charges are to the actual cost of treating patients. This is only an estimate based on overall hospital performance.

Washington hospitals reported \$1.114 billion in charity care billed charges in 2020, which amounts to \$389 million in actual expenses based on a cost-to-charge formula<sup>7</sup>. Cost-to-charge ratios ranged from .18 to 1.92 with a statewide average of .35. Below are some examples of

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<sup>6</sup> <http://medical-dictionary.thefreedictionary.com/hospital+cost-to-charge+ratio>

<sup>7</sup> Since the data in this report are based on billed charges, not the actual payment expected by the hospital, the approximate cost of providing charity care can be estimated by applying a cost-to-charge ratio. Multiplying the dollars by the cost-to-charge ratio results in an approximate cost of what hospitals actually spent providing this service to patients. The statewide cost-to-charge ratio is 0.350. Based on the \$1.114 billion reported in charity care charges in FY 20209, the overall cost of providing charity care statewide was about \$389 million.

cost-to-charge ratios for Washington hospitals, including a high, average, and low cost-to-charge ratio.

| Hospital                              | Charity Care Charges | Cost-to-Charge Ratio | Estimated Actual Cost of Charity Care |
|---------------------------------------|----------------------|----------------------|---------------------------------------|
| Columbia Basin Hospital               | \$202,587            | 1.92 <sup>8</sup>    | \$388,967                             |
| PeaceHealth St. Joseph Medical Center | \$37,202,848         | .35                  | \$13,020,997                          |
| MultiCare/Valley Hospital             | \$13,504,775         | .18                  | \$2,430,860                           |

### Contribution of all purchasers of care to hospital charity care

Charity care as a percent of adjusted (non-Medicare, non-Medicaid) revenue increased from 4.4 percent to 6.2 percent from FY 2007 through FY 2013, then declined to 4.4 percent in FY 2014, declined to 2.3 percent in FY 2015, climbing again to 3.1 percent in 2017, 3.5 percent in 2018, and 3.6 percent in 2019. In 2020 charity care as a percent of adjusted revenue was 3.9 percent. Because charity care is unreimbursed, all payers – including insurance companies and patients who self-pay – contribute to covering the cost of charity care provided by the hospital. Throughout this time, fluctuations in the statewide operating margin, which is a measure of hospital profitability, do not appear to have adversely affected the amount of charity care provided in Washington (Table 1).

### Uncompensated care in Washington

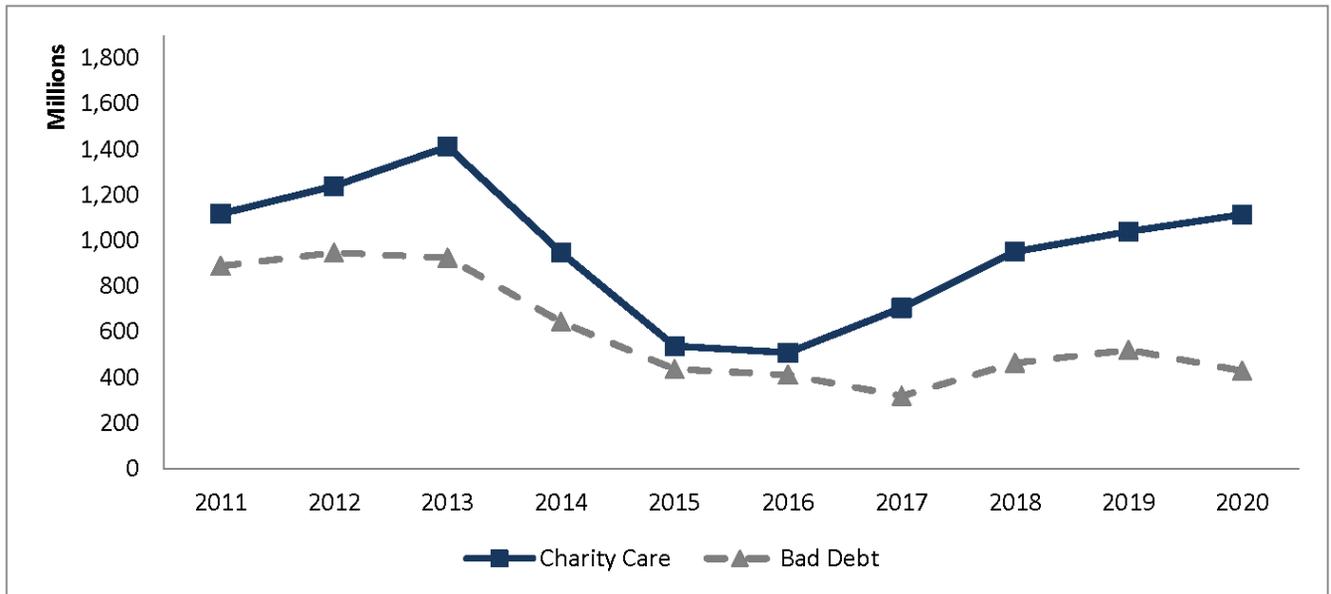
Uncompensated care includes both charity care and bad debt. Looking at uncompensated care gives us a bigger picture of the impact of the ACA and a way to compare Washington to other states.

Prior to the implementation of the ACA, both charity care and bad debt had been increasing. Both began to decline in 2013 with implementation of ACA provisions and this continued until 2017, when charity care began to rise again. In 2020, charity care increased slightly while bad debt decreased slightly (Figure 2).

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<sup>8</sup> Note: The figures in this column are rounded to the third decimal place whereas the Estimated Actual Cost of Charity Care totals in the column to the right are computed by multiplying by the cost-to-charge ratio figure rounded to the eighth decimal place.

**Figure 2.** Hospital Charity Care and Bad Debt Patient Service Charges in Washington, Fiscal Year 2011 – 2020



## Summary

In 2013, as a result of the ACA, Washington saw the first decline in the amount of charity care reported by hospitals since the department began gathering these data in 1989. That decline, however, has ceased and charity care has been increasing again. Charity care rates in Washington in 2020 have remained similar to levels in 2019 which includes slight increases in revenue and slight increases in charity care. Charity care charges increased 9.3 percent between 2018 and 2019, and 7.3 percent between 2019 and 2020, so the rise may be slowing.

## About this report

The department has issued an annual report since 1990 as directed by chapter 70.170 of the Revised Code of Washington (RCW). Your feedback is important to us. Submit your comments by email at [charitycare@doh.wa.gov](mailto:charitycare@doh.wa.gov) to help us continue to improve the charity care report.

# Appendix

## Total Patient Service Revenue, Adjusted Patient Service Revenue, and Amount of Charity Care as a Percent for Washington Hospital Fiscal Years Ending During Fiscal Year 2020

| Revenue Categories - Patient Service Revenue - (Billed Charges) |   |                               |                         |                         |                                  |                    |  |   |
|---|---|-------------------------------|-------------------------|-------------------------|----------------------------------|--------------------|--|---|
| Lic. No   | Region/Hospital                                 | Total Patient Service Revenue | (Less) Medicare Revenue | (Less) Medicaid Revenue | Adjusted Patient Service Revenue | Charity Care       | Charity Care as a % of Total Patient Service Revenue | Charity Care as a % of Adjusted Patient Service Revenue |
| <b>KING COUNTY (N=22)</b>                                       |   |                               |                         |                         |                                  |                    |  |   |
| 921   | Cascade Behavioral Health                       | 100,606,882                   | 30,266,774              | 34,309,615              | 36,030,493                       | 50,952             | 0.05%  | 0.14%   |
| 202   | CHI/Regional Hospital                           | 16,115,989                    | 7,717,939               | 1,938,525               | 6,459,525                        | 4,117              | 0.03%  | 0.06%   |
| 126   | CHI/Saint Anne Hospital (formerly Highline)     | 1,006,193,367                 | 432,439,926             | 241,153,126             | 332,600,315                      | 25,237,384         | 2.51%  | 7.59%   |
| 35  | CHI/Saint Elizabeth Hospital                    | 243,180,461                   | 88,557,832              | 42,285,433              | 112,337,196                      | 4,301,234          | 1.77%  | 3.83%   |
| 201   | CHI/Saint Francis Community Hospital            | 1,411,694,051                 | 557,853,317             | 329,745,451             | 524,095,283                      | 44,074,316         | 3.12%  | 8.41%   |
| 164   | EvergreenHealth/Kirkland                        | 1,904,525,415                 | 812,105,367             | 195,076,839             | 897,343,209                      | 8,243,072          | 0.43%  | 0.92%   |
| 148   | Kindred Hospital Seattle                        | Not Reported                  |                         |                         |                                  |                    |  |   |
| 183   | MultiCare/Auburn Regional Medical Center        | 794,179,352                   | 316,723,104             | 226,361,352             | 251,094,896                      | 20,389,527         | 2.57%  | 8.12%   |
| 212   | MultiCare/Covington Medical Center              | 300,927,639                   | 73,895,433              | 85,864,106              | 141,168,100                      | 9,368,651          | 3.11%  | 6.64%   |
| 919   | MultiCare/Navos*                                | 54,785,563                    | 6,919,525               | 28,759,531              | 19,106,507                       | 2,295,446          | 4.19%  | 12.01%  |
| 131   | Overlake Hospital Medical Center                | 1,687,996,648                 | 746,157,966             | 119,010,963             | 822,827,719                      | 19,579,616         | 1.16%  | 2.38%   |
| 3   | Providence/Swedish - Cherry Hill                | 1,653,676,301                 | 876,517,007             | 189,453,841             | 587,705,453                      | 18,266,476         | 1.10%  | 3.11%   |
| 1   | Providence/Swedish - First Hill                 | 4,071,161,572                 | 1,546,318,369           | 654,274,248             | 1,870,568,955                    | 37,433,793         | 0.92%  | 2.00%   |
| 210   | Providence/Swedish - Issaquah                   | 720,307,841                   | 276,687,905             | 71,544,869              | 372,075,067                      | 8,572,963          | 1.19%  | 2.30%   |
| 204   | Seattle Cancer Care Alliance                    | 1,328,229,141                 | 512,009,400             | 132,839,586             | 683,380,155                      | 15,745,775         | 1.19%  | 2.30%   |
| 14  | Seattle Children's Hospital                     | 2,570,633,633                 | 47,288,276              | 1,231,230,757           | 1,292,114,600                    | 22,254,602         | 0.87%  | 1.72%   |
| 195   | Snoqualmie Valley Hospital                      | 54,164,686                    | 5,824,869               | 3,735,635               | 44,604,182                       | 589,485            | 1.09%  | 1.32%   |
| 904   | UHS/BHC Fairfax Hospital*                       | 135,139,081                   | 29,405,600              | 71,239,250              | 34,494,231                       | -                  | 0.00%  | 0.00%   |
| 29  | UW Medicine/Harborview Medical Center           | 2,481,688,504                 | 789,028,059             | 785,780,809             | 906,879,636                      | 86,832,415         | 3.50%  | 9.57%   |
| 128   | UW Medicine/University of Washington            | 3,535,608,066                 | 1,257,856,571           | 557,428,765             | 1,720,322,730                    | 38,731,954         | 1.10%  | 2.25%   |
| 155   | UW Medicine/Valley Medical Center               | 2,233,923,974                 | 881,497,461             | 441,674,152             | 910,752,361                      | 21,427,222         | 0.96%  | 2.35%   |
| 10  | Virginia Mason Medical Center                   | 2,534,215,089                 | 1,181,983,663           | 185,022,270             | 1,167,209,156                    | 20,765,913         | 0.82%  | 1.78%   |
| <b>KING COUNTY TOTALS</b>                                       |   | <b>28,838,953,255</b>         | <b>10,477,054,363</b>   | <b>5,628,729,123</b>    | <b>12,733,169,769</b>            | <b>404,164,913</b> | <b>1.40%</b>   | <b>3.17%</b>  |
| <b>PUGET SOUND REGION (Less King Co. N=25)</b>                  |   |                               |                         |                         |                                  |                    |  |   |
| 213   | CHI/Franciscan Rehabilitation Hospital*         | 41,721,651                    | 19,239,777              | 0                       | 22,481,874                       | -                  | 0.00%  | 0.00%   |
| 209   | CHI/Saint Anthony Hospital                      | 935,284,914                   | 455,585,070             | 135,929,291             | 343,770,553                      | 14,271,715         | 1.53%  | 4.15%   |
| 132   | CHI/Saint Clare Hospital                        | 921,239,521                   | 403,046,073             | 247,689,909             | 270,503,539                      | 44,380,086         | 4.82%  | 16.41%  |
| 32  | CHI/Saint Joseph Medical Center - Tacoma        | 3,256,801,804                 | 1,515,639,870           | 635,315,432             | 1,105,846,502                    | 65,461,396         | 2.01%  | 5.92%   |
| 142   | CHI/Saint Michael Hospital (formerly Harrison)  | 2,804,562,273                 | 1,474,537,264           | 409,627,443             | 920,397,566                      | 26,370,436         | 0.94%  | 2.87%   |
| 104   | EvergreenHealth/Monroe                          | 120,472,761                   | 19,628,873              | 13,224,600              | 87,619,288                       | 909,331            | 0.75%  | 1.04%   |
| 54  | Forks Community Hospital                        | 54,518,158                    | 19,293,380              | 12,807,924              | 22,416,854                       | 694,162            | 1.27%  | 3.10%   |
| 134   | Island Hospital                                 | 226,104,416                   | 118,544,171             | 23,412,945              | 84,147,300                       | 1,132,991          | 0.50%  | 1.35%   |
| 85  | Jefferson Healthcare*                           | 256,146,238                   | 155,749,586             | 34,397,995              | 65,998,657                       | 3,658,134          | 1.43%  | 5.54%   |
| 81  | MultiCare/Good Samaritan Hospital               | 2,181,103,296                 | 916,039,193             | 460,329,429             | 804,734,674                      | 46,601,169         | 2.14%  | 5.79%   |
| 175   | MultiCare/Mary Bridge Children's Health         | 858,487,147                   | 242,025                 | 482,734,486             | 375,510,636                      | 7,767,742          | 0.90%  | 2.07%   |
| 176   | MultiCare/Tacoma General - Allenmore            | 3,546,106,259                 | 1,438,760,899           | 871,674,790             | 1,235,670,570                    | 65,420,178         | 1.84%  | 5.29%   |
| 38  | Olympic Medical Center                          | 436,677,477                   | 258,016,743             | 66,498,024              | 112,162,710                      | 2,702,758          | 0.62%  | 2.41%   |
| 211   | PeaceHealth/Peace Island Medical Center         | 31,948,844                    | 17,798,347              | 3,618,468               | 10,532,029                       | 1,299,429          | 4.07%  | 12.34%  |
| 145   | PeaceHealth/Saint Joseph Hospital               | 1,666,045,827                 | 896,738,959             | 283,130,126             | 486,176,742                      | 37,202,848         | 2.23%  | 7.65%   |
| 206   | PeaceHealth/United General Hospital             | 150,645,359                   | 74,460,697              | 26,923,900              | 49,260,762                       | 5,487,435          | 3.64%  | 11.14%  |
| 84  | Providence/Regional Medical Center Everett      | 2,484,104,698                 | 1,149,753,726           | 444,052,717             | 890,298,255                      | 27,802,030         | 1.12%  | 3.12%   |
| 138   | Providence/Swedish - Edmonds                    | 872,929,904                   | 402,635,225             | 166,226,619             | 304,068,060                      | 19,649,601         | 2.25%  | 6.46%   |
| 106   | Skagit Regional Health/Cascade Valley Hospital* | 197,047,033                   | 73,742,443              | 51,887,820              | 71,416,770                       | 1,649,209          | 0.84%  | 2.31%   |
| 207   | Skagit Regional Health/Skagit Valley Hospital   | 1,246,435,949                 | 611,417,594             | 239,371,334             | 395,647,021                      | 10,235,386         | 0.82%  | 2.59%   |
| 923   | UHS/BHC Fairfax Hospital - Monroe*              | 22,592,738                    | 11,558,400              | 6,252,400               | 4,781,938                        | -                  | 0.00%  | 0.00%   |
| 922   | UHS/BHC Fairfax Hospital - North*               | 27,326,633                    | 4,020,800               | 13,994,400              | 9,311,433                        | -                  | 0.00%  | 0.00%   |
| 924   | US Healthvest/Smokey Point Behavioral Hospital* | 92,436,256                    | 13,606,705              | 52,572,250              | 26,257,301                       | 286,370            | 0.31%  | 1.09%   |
| 927   | Wellfound Behavioral Health*                    | 61,730,728                    | 20,158,234              | 28,073,621              | 13,498,873                       | 423,809            | 0.69%  | 3.14%   |
| 156   | WhidbeyHealth                                   | 238,403,782                   | 114,233,928             | 29,234,818              | 94,935,036                       | 403,729            | 0.17%  | 0.43%   |
| <b>PUGET SOUND REGION TOTALS</b>                                |   | <b>22,730,873,666</b>         | <b>10,184,447,982</b>   | <b>4,738,980,741</b>    | <b>7,807,444,943</b>             | <b>383,809,944</b> | <b>1.69%</b>   | <b>4.92%</b>  |

**Total Patient Service Revenue, Adjusted Patient Service Revenue, and Amount of Charity Care as a Percent  
for Washington Hospital Fiscal Years Ending During Fiscal Year 2020**

| Revenue Categories - Patient Service Revenue - (Billed Charges) |   |                               |                         |                         |                                  |                    |  |   |
|---|---|-------------------------------|-------------------------|-------------------------|----------------------------------|--------------------|--|---|
| Lic. No   | Region/Hospital                             | Total Patient Service Revenue | (Less) Medicare Revenue | (Less) Medicaid Revenue | Adjusted Patient Service Revenue | Charity Care       | Charity Care as a % of Total Patient Service Revenue | Charity Care as a % of Adjusted Patient Service Revenue |
| <b>SOUTHWEST WASHINGTON REGION (N=16)</b>                       |   |                               |                         |                         |                                  |                    |  |   |
| 173   | Arbor Health (formerly Morton General)      | 40,985,939                    | 26,514,910              | 5,670,267               | 8,800,762                        | 413,112            | 1.01%  | 4.69%   |
| 63  | Grays Harbor Community Hospital             | 353,573,041                   | 169,956,335             | 93,705,102              | 89,911,604                       | 1,379,982          | 0.39%  | 1.53%   |
| 8   | Klickitat Valley Hospital                   | 46,719,620                    | 22,372,171              | 10,358,285              | 13,989,164                       | 400,922            | 0.86%  | 2.87%   |
| 208   | Legacy/Salmon Creek Hospital*               | 1,195,912,594                 | 513,762,679             | 231,460,873             | 450,689,042                      | 19,934,847         | 1.67%  | 4.42%   |
| 197   | MultiCare/Capital Medical Center            | 521,165,380                   | 182,171,913             | 7,732,572               | 331,260,895                      | 3,945,249          | 0.76%  | 1.19%   |
| 152   | Mason General Hospital                      | 250,522,863                   | 108,461,442             | 73,955,269              | 68,106,152                       | 4,378,512          | 1.75%  | 6.43%   |
| 79  | Ocean Beach Hospital*                       | 46,141,588                    | 26,852,453              | 9,728,902               | 9,560,233                        | 243,322            | 0.53%  | 2.55%   |
| 26  | PeaceHealth/Saint John Medical Center       | 872,227,118                   | 321,352,419             | 158,068,813             | 392,805,886                      | 19,724,959         | 2.26%  | 5.02%   |
| 170   | PeaceHealth/Southwest Medical Center        | 2,072,982,239                 | 776,666,184             | 292,199,510             | 1,004,116,545                    | 54,658,806         | 2.64%  | 5.44%   |
| 191   | Providence/Centralia Hospital               | 849,730,575                   | 452,609,835             | 167,120,067             | 230,000,673                      | 10,696,715         | 1.26%  | 4.65%   |
| 159   | Providence/Saint Peter Hospital             | 2,101,493,326                 | 1,133,467,250           | 343,475,913             | 624,550,163                      | 22,754,312         | 1.08%  | 3.64%   |
| 96  | Skyline Hospital                            | 24,922,978                    | 7,960,351               | 5,489,871               | 11,472,756                       | 135,129            | 0.54%  | 1.18%   |
| 186   | Summit Pacific Medical Center               | 104,305,953                   | 33,857,638              | 28,094,766              | 42,353,549                       | 2,234,107          | 2.14%  | 5.27%   |
| 925   | Rainier Springs*                            | 58,893,344                    | 14,701,382              | 30,098,322              | 14,093,640                       | 186,536            | 0.32%  | 1.32%   |
| 928   | US Healthvest/South Sound Behavioral Health | 36,125,453                    | 9,538,000               | 16,070,000              | 10,517,453                       | 98,265             | 0.27%  | 0.93%   |
| 56  | Willapa Harbor Hospital*                    | 35,674,385                    | 19,152,019              | 6,916,121               | 9,606,245                        | 347,966            | 0.98%  | 3.62%   |
| <b>SOUTHWEST WASH REGION TOTALS</b>                             |   | <b>8,611,376,396</b>          | <b>3,819,396,981</b>    | <b>1,480,144,653</b>    | <b>3,311,834,762</b>             | <b>141,532,741</b> | <b>1.64%</b>   | <b>4.27%</b>  |
| <b>CENTRAL WASHINGTON REGION (N=20)</b>                         |   |                               |                         |                         |                                  |                    |  |   |
| 198   | Astria/Sunnyside Community Hospital         | 304,314,370                   | 118,442,194             | 101,053,179             | 84,818,997                       | 3,893,278          | 1.28%  | 4.59%   |
| 199   | Astria/Toppenish Community Hospital         | 142,163,295                   | 20,967,509              | 72,851,579              | 48,344,207                       | 614,309            | 0.43%  | 1.27%   |
| 158   | Cascade Medical Center                      | 28,908,239                    | 8,331,153               | 4,332,069               | 16,245,017                       | 393,009            | 1.36%  | 2.42%   |
| 45  | Columbia Basin Hospital*                    | 16,945,246                    | 5,288,829               | 3,226,648               | 8,429,769                        | 202,587            | 1.20%  | 2.40%   |
| 168   | Confluence/Central Washington Hospital      | 1,136,371,652                 | 588,274,716             | 208,262,506             | 339,834,430                      | 10,028,002         | 0.88%  | 2.95%   |
| 205   | Confluence/Wenatchee Valley Hospital        | 454,614,000                   | 202,006,623             | 76,432,776              | 176,174,601                      | 3,606,825          | 0.79%  | 2.05%   |
| 150   | Coulee Community Hospital                   | 46,643,018                    | 10,568,494              | 15,270,970              | 20,803,554                       | 174,546            | 0.37%  | 0.84%   |
| 140   | Kittitas Valley Hospital                    | 160,301,629                   | 61,701,261              | 30,469,070              | 68,131,298                       | 1,059,050          | 0.66%  | 1.55%   |
| 165   | Lake Chelan Community Hospital              | 37,395,868                    | 11,545,081              | 8,617,390               | 17,233,397                       | 577,285            | 1.54%  | 3.35%   |
| 915   | LifePoint/Lourdes Counseling Center*        | 55,835,733                    | 8,433,807               | 4,976,916               | 42,425,010                       | 308,684            | 0.55%  | 0.73%   |
| 22  | LifePoint/Lourdes Medical Center*           | 290,947,657                   | 121,244,977             | 6,708,605               | 162,994,075                      | 2,507,219          | 0.86%  | 1.54%   |
| 39  | LifePoint/Trios Health                      | 524,254,938                   | 226,339,474             | 116,377,195             | 181,538,269                      | 6,848,381          | 1.31%  | 3.77%   |
| 147   | Mid Valley Hospital                         | 74,169,136                    | 28,181,858              | 22,900,711              | 23,086,567                       | 1,274,683          | 1.72%  | 5.52%   |
| 107   | North Valley Hospital*                      | 31,519,482                    | 16,242,298              | 7,153,697               | 8,123,487                        | -918,626           | -2.91%   | -11.31%   |
| 46  | Prosser Memorial Health                     | 144,124,588                   | 40,763,538              | 47,126,180              | 56,234,870                       | 1,782,001          | 1.24%  | 3.17%   |
| 161   | Providence/Kadlec Medical Center            | 2,052,615,720                 | 863,577,360             | 408,504,487             | 780,533,873                      | 40,432,630         | 1.97%  | 5.18%   |
| 129   | Quincy Valley Hospital*                     | 10,581,482                    | 3,452,834               | 1,957,378               | 5,171,270                        | 129,227            | 1.22%  | 2.50%   |
| 78  | Samaritan Hospital                          | 277,532,044                   | 86,207,569              | 75,217,770              | 116,106,705                      | 4,265,172          | 1.54%  | 3.67%   |
| 23  | Three Rivers Hospital                       | 18,804,319                    | 12,676,312              | 3,341,454               | 2,786,553                        | 366,345            | 1.95%  | 13.15%  |
| 58  | Virginia Mason Memorial Hospital            | 1,472,516,466                 | 688,456,803             | 361,590,573             | 422,469,090                      | 26,135,453         | 1.77%  | 6.19%   |
| <b>CENTRAL WASH REGION TOTALS</b>                               |   | <b>7,280,558,882</b>          | <b>3,122,702,690</b>    | <b>1,576,371,153</b>    | <b>2,581,485,039</b>             | <b>103,680,060</b> | <b>1.42%</b>   | <b>4.02%</b>  |

**Total Patient Service Revenue, Adjusted Patient Service Revenue, and Amount of Charity Care as a Percent  
for Washington Hospital Fiscal Years Ending During Fiscal Year 2020**

| Revenue Categories - Patient Service Revenue - (Billed Charges) |  |                               |                         |                         |                                  |                      |  |   |
|---|--|-------------------------------|-------------------------|-------------------------|----------------------------------|----------------------|--|---|
| Lic. No   | Region/Hospital                          | Total Patient Service Revenue | (Less) Medicare Revenue | (Less) Medicaid Revenue | Adjusted Patient Service Revenue | Charity Care         | Charity Care as a % of Total Patient Service Revenue | Charity Care as a % of Adjusted Patient Service Revenue |
| <b>EASTERN WASHINGTON REGION (N=21)</b>                         |  |                               |                         |                         |                                  |                      |  |   |
| 141   | Dayton General Hospital                  | 29,796,646                    | 12,421,851              | 3,903,678               | 13,471,117                       | 171,434              | 0.58%  | 1.27%   |
| 111   | East Adams Rural Hospital*               | 9,851,660                     | 2,375,384               | 214,125                 | 7,262,151                        | 77,157               | 0.78%  | 1.06%   |
| 167   | Ferry County Memorial Hospital           | 22,731,945                    | 9,178,061               | 4,672,433               | 8,881,451                        | 117,488              | 0.52%  | 1.32%   |
| 82  | Garfield County Memorial Hospital*       | 5,620,223                     | 2,321,802               | 1,016,126               | 2,282,295                        | 29,800               | 0.53%  | 1.31%   |
| 926   | Inland Northwest Behavioral Health       | 47,706,164                    | 4,317,220               | 582,106                 | 42,806,838                       | 486,542              | 1.02%  | 1.14%   |
| 137   | Lincoln Hospital*                        | 32,182,358                    | 23,542,410              | 3,943,062               | 4,696,886                        | 134,613              | 0.42%  | 2.87%   |
| 37  | MultiCare/Deaconess Hospital             | 1,704,202,592                 | 823,563,778             | 334,677,370             | 545,961,444                      | 19,362,061           | 1.14%  | 3.55%   |
| 180   | MultiCare/Valley Hospital                | 735,495,219                   | 328,049,452             | 143,661,863             | 263,783,904                      | 13,504,775           | 1.84%  | 5.12%   |
| 21  | Newport Community Hospital*              | 52,762,435                    | 25,298,406              | 12,576,583              | 14,887,446                       | 490,384              | 0.93%  | 3.29%   |
| 80  | Odessa Memorial Hospital**               | 5,415,072                     | 1,668,939               | 1,756,733               | 1,989,400                        | 33,711               | 0.62%  | 1.69%   |
| 125   | Othello Community Hospital***            | 31,854,246                    | 4,342,012               | 17,085,148              | 10,427,086                       | 761,906              | 2.39%  | 7.31%   |
| 139   | Providence/Holy Family Hospital          | 678,840,612                   | 324,776,349             | 159,360,493             | 194,703,770                      | 7,583,479            | 1.12%  | 3.89%   |
| 193   | Providence/Mount Carmel Hospital         | 111,068,788                   | 52,052,339              | 26,334,184              | 32,682,265                       | 1,439,693            | 1.30%  | 4.41%   |
| 162   | Providence/Sacred Heart Medical Center   | 2,654,484,514                 | 1,132,142,172           | 647,558,336             | 874,784,006                      | 22,719,394           | 0.86%  | 2.60%   |
| 194   | Providence/Saint Joseph's Hospital       | 32,975,877                    | 18,102,641              | 7,362,446               | 7,510,790                        | 741,644              | 2.25%  | 9.87%   |
| 50  | Providence/Saint Mary Medical Center     | 592,444,195                   | 306,694,857             | 94,352,693              | 191,396,645                      | 8,514,321            | 1.44%  | 4.45%   |
| 172   | Pullman Regional Hospital                | 129,781,063                   | 46,636,933              | 15,585,638              | 67,558,492                       | 789,958              | 0.61%  | 1.17%   |
| 157   | Saint Luke's Rehabilitation Institute    | 96,643,930                    | 48,917,406              | 19,140,063              | 28,586,461                       | 545,840              | 0.56%  | 1.91%   |
| 42  | Shriners Hospital for Children - Spokane | 39,158,848                    | 0                       | 18,805,239              | 20,353,609                       | 1,691,931            | 4.32%  | 8.31%   |
| 108   | Tri-State Memorial Hospital*             | 185,252,020                   | 107,265,595             | 22,102,496              | 55,883,929                       | 1,922,257            | 1.04%  | 3.44%   |
| 153   | Whitman Medical Center                   | 56,758,747                    | 26,445,337              | 9,621,198               | 20,692,212                       | 230,363              | 0.41%  | 1.11%   |
| <b>EASTERN WASH REGION TOTALS</b>                               |  | <b>7,255,027,154</b>          | <b>3,300,112,944</b>    | <b>1,544,312,013</b>    | <b>2,410,602,197</b>             | <b>81,348,751</b>    | <b>1.12%</b>   | <b>3.37%</b>  |
| <b>STATEWIDE TOTALS (N=104)</b>                                 |  | <b>74,716,789,353</b>         | <b>30,903,714,960</b>   | <b>14,968,537,683</b>   | <b>28,844,536,710</b>            | <b>1,114,536,409</b> | <b>1.49%</b>   | <b>3.86%</b>  |

\*Hospital late in reporting final data to Department of Health. Amounts displayed are estimates calculated from quarterly reports.

\*\*Only three quarters reported in 2020.

\*\*\*Only two quarters reported in 2020.

