What is the difference between PrepMod Launch and PrepMod Enterprise? PrepMod Enterprise is an upgraded version of the existing PrepMod Launch application. There are new security requirements for system access and many new administrative features for enhanced vaccination and reporting efforts

What is SSO? Single Sign On is an authentication method that enables users to securely authenticate with multiple applications by using one set of credentials. It is a requirement for PrepMod Enterprise.

What is SAW? SecureAccess Washington is a single sign-on application gateway created by Washington State's Department of Information Services to simplify access to the growing list of government services accessible via the Internet. All non-DOH PrepMod users will need a SAW account to log into PrepMod Enterprise.

Is the PrepMod Application URL (log-in link) changing from what we have used before? No. The URL for the PrepMod Application will remain the same.
https://prepmod.doh.wa.gov/users/sign_in?locale=en

When creating a new SAW account, do I need to add PrepMod as a service? No. The PrepMod Single Sign-On (SSO) link will directly access your SAW account when you log in.

What happens if I am unable to access my PrepMod account during the transition? Please reach out to the PrepMod Support Team at prepmod@doh.wa.gov for assistance. In general clinic managers are always encouraged to have a supply of paper forms at all clinics in the event of technical issues

Can someone else on my team (for example a team admin or supervisor) help set up my new SAW account? Each PrepMod user will need to establish their own SAW account and ensure the account has the same first and last name and primary e-mail address as their PrepMod user account. This information should not be shared with others.

To request this document in another format, call 1-800-525-0127. Deaf or hard of hearing customers, please call 711 (Washington Relay) or email civil.rights@doh.wa.gov.
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I have an existing SAW account under one email to access multiple applications. Will that be a problem for PrepMod? This should not be a problem, if your SecureAccess Washington (SAW) account First name, Last name, and Primary E-Mail exactly match your PrepMod First, Last, and E-Mail.

What if the e-mail in my existing SAW account does not match my PrepMod e-mail? You will not be able to log on to the PrepMod platform. You can edit your SAW primary e-mail to match your PrepMod e-mail. You can also request to have your PrepMod e-mail address updated to match your SAW account. It is recommended that you check with your employer or supervisor before changing your PrepMod e-mail, per your local work polices on e-mail.

How do we manage multiple PrepMod users sharing the same tablet / computer? We encourage groups who share computers between users, to make sure each user is fully logged off AND the computers browsing history and cache get fully deleted before handing the computer over to someone else.

Will the PrepMod Time Out period still be 15 minutes? Yes, PrepMod will still log you out of 15 minutes of no activity.