



WASHINGTON STATE DEPARTMENT OF HEALTH

What to expect for

LONG TERM CARE FACILITIES

Thank you for scheduling your Infection Control Assessment and Response (ICAR) consultation with the Washington State Department of Health. Our Infection Preventionist will do a free, non-regulatory consultation. During the tele- or onsite visit, we will work with you to improve your infection prevention and control program. Our staff will offer recommendations and resources that will assist you in keeping staff and residents as safe as possible.

What should you do to prepare for your ICAR?

- The ICAR visit will last approximately one to two hours. In general, site visits are longer than remote/webinar visits.
- Invite members of your leadership such as the Executive Director, Director of Nursing, Administrator, EVS Manager, and Medical Director. We will also invite your local health jurisdiction representative.
- Be prepared to talk about your current infection prevention program.
- Have a list of questions prepared. We will be able to answer your questions on state and federal guidance and initiatives.
- Please know the current status of the following: Census, staffing shortages, PPE shortages, and vaccine access.
- On-site visits: please wear appropriate PPE.
- Tele-visits: confirm your Microsoft Teams invite via email. The invite has instructions on how to join the webinar.



What can you expect after your ICAR is completed?

Our staff will email you promptly with the following items:

- The ICAR Consultation Summary Report outlining your best practices and areas for improvement
- Recommendations and resources to address areas for improvement
- Resources such as signage for infection prevention practices
- Certificate of ICAR participation and window cling

Thank you for inviting us into your facility. Have questions?

Scheduling Questions:

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To request this document in another format, call 1-800-525-0127. Deaf or hard of hearing customers, please call 711 (Washington Relay) or email civil.rights@doh.wa.gov.

For more information:
doh.wa.gov/icar

The ICAR Program is a non-regulatory and complimentary service provided by the Washington State Department of Health and we will not share facility assessments with the DSHS unless an egregious violation is observed.