



Unlocking the Power of the WICShopper App



Washington State WIC Program

Download & Setup

1

Go to
App Store



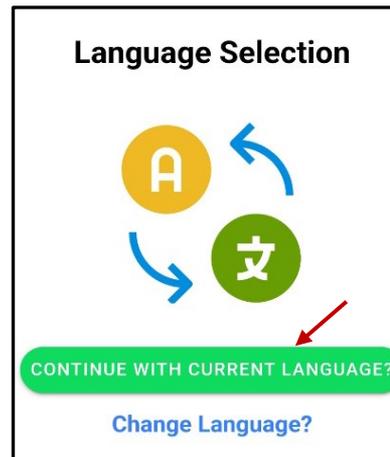
2

Find &
Download
WICShopper



3

Confirm
Language



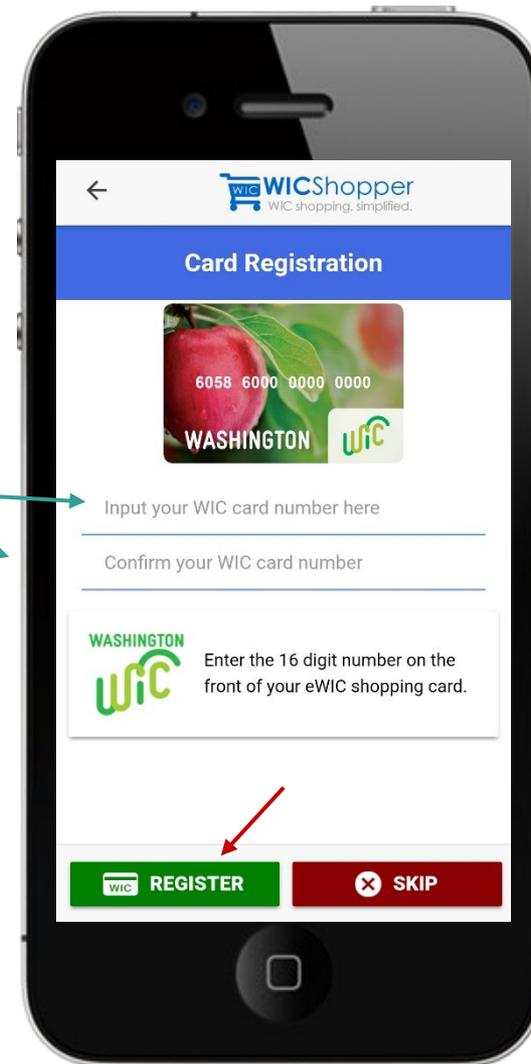
4

Select
Washington



WIC Card Registration

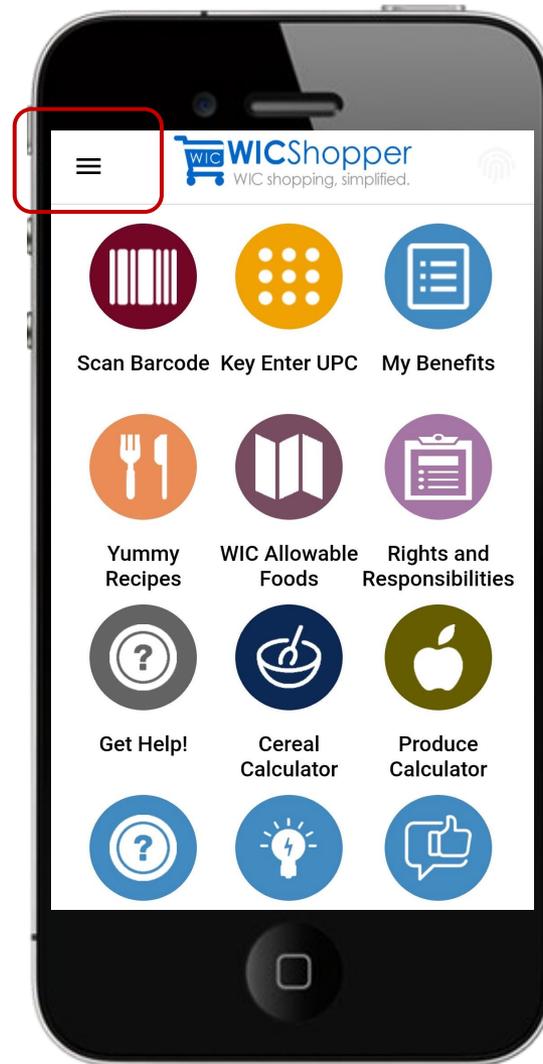
- Enter card number twice
- Select “Register”



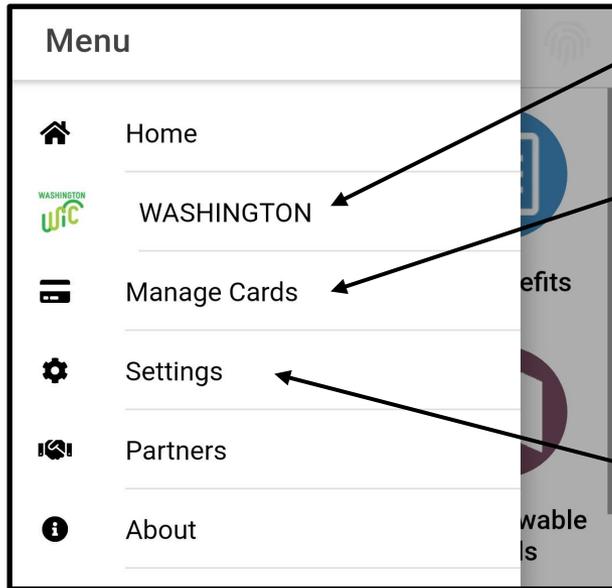
Main Screen

- Buttons

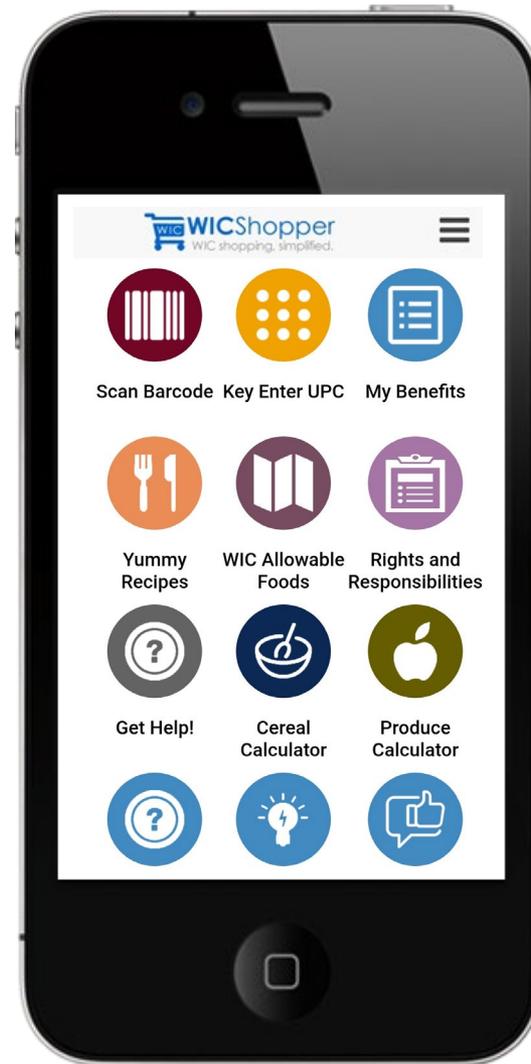
- Menu 



App Menu



- **State** = the app is set for this state
- **Manage Card**
 - Register a card
 - Delete a card
- **Settings**
 - Change language
 - Set benefit notifications



My Benefits

Mar 26 2024 - Apr 25 2024

Updated on Mar 28 @ 12:49:16 PM ↻

↻ VIEW FUTURE BENEFITS

-  **1 LB** →
All Cheese - WIC
👤 Recipes
-  **2 DOZ** →
All Eggs Dozen -WIC
👤 Recipes
-  **36 OZ** →
All Cereal - WIC
👤 Recipes 📊 Calculator

- First date to spend

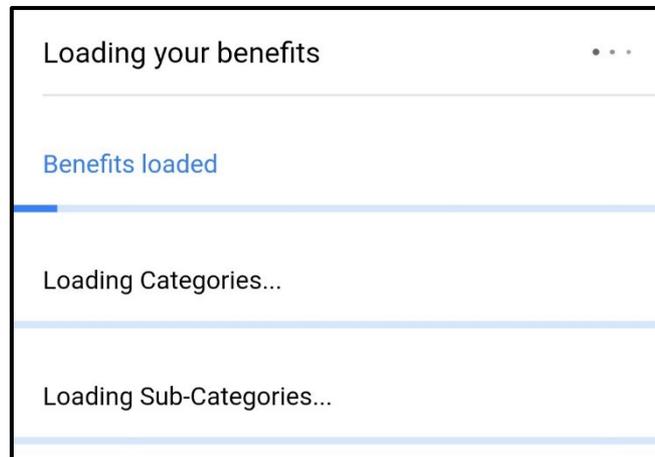
- Last date to spend

- **Updated on**

- Last time the app checked the WIC account balance.

- Select ↻ to check benefits.

App Verifies Account Benefits



Current Benefits

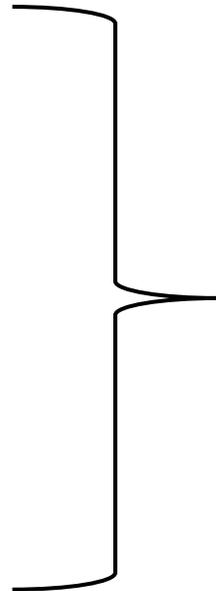
Available WIC Benefits

Mar 26 2024 - Apr 25 2024

Updated on Mar 28 @ 12:49:16 PM ↻

[↻ VIEW FUTURE BENEFITS](#)

-  **1 LB** →
All Cheese - WIC
[👨‍🍳 Recipes](#)
-  **2 DOZ** →
All Eggs Dozen -WIC
[👨‍🍳 Recipes](#)
-  **36 OZ** →
All Cereal - WIC
[👨‍🍳 Recipes](#) [📊 Calculator](#)



List will update as benefits are used

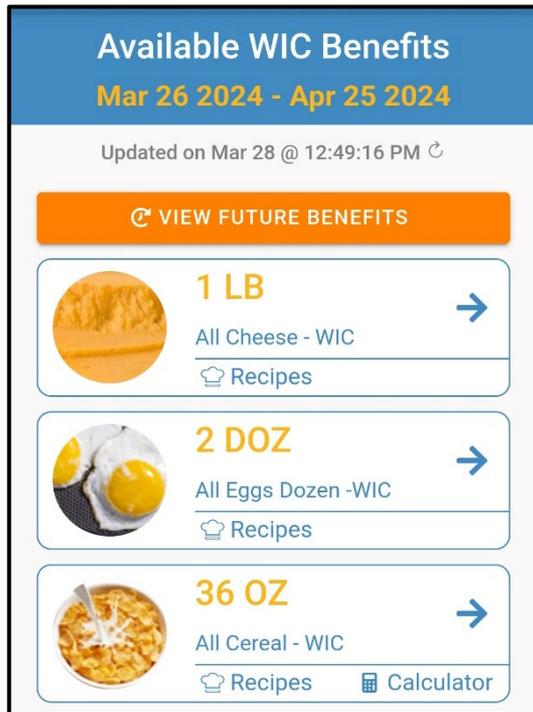
Future Benefits

- If issued, benefits appear.
- If not issued, a message will appear.
- Click **Next**
 - To see other future benefits issued
- Click **Current**
 - To go back to current.

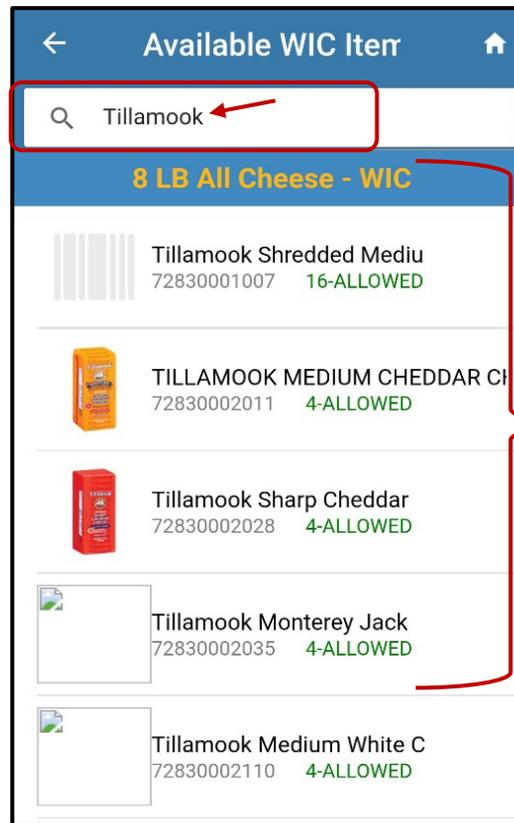
The screenshot shows a mobile application interface for 'Future Benefits'. At the top, there is an orange header bar with a back arrow, the text 'Future Benefits', and a fingerprint icon. Below the header is a date range: 'Apr 26 2024 - May 25 2024'. The main content area contains four benefit items, each in a white rounded rectangle with an orange border. Each item has a circular image on the left, a quantity in bold orange text, and a description in smaller black text. The items are: 1 LB All Cheese - WIC (with a cheese image), 2 DOZ All Eggs Dozen - WIC (with an egg image), 36 OZ All Cereal - WIC (with a cereal image), and 2 CTR All PB/Beans - WIC (with a spoon and beans image). At the bottom of the screen, there are two buttons: a blue button with a left arrow and the text 'CURRENT', and an orange button with the text 'NEXT' and a right arrow.

Search for Foods

1. Click on a food



2. Enter in a key word (brand, type, etc.)

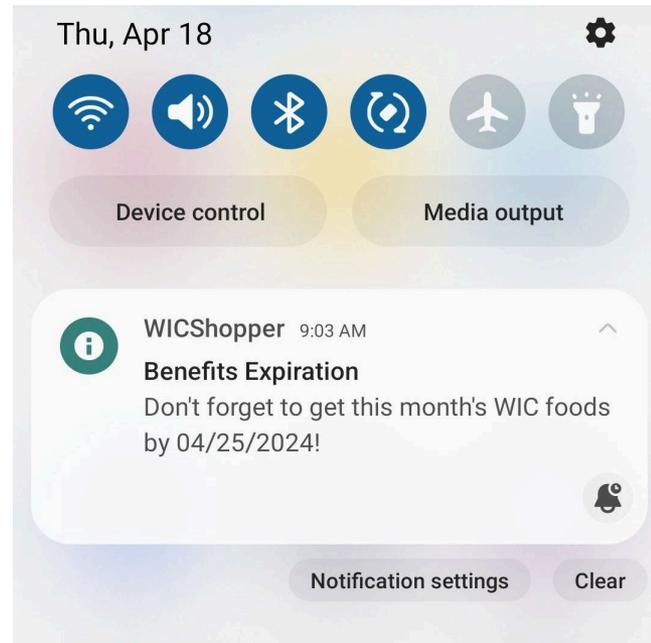


3. See list:

- All allowed items
- How many **Allowed** with current benefits



Benefit Notifications





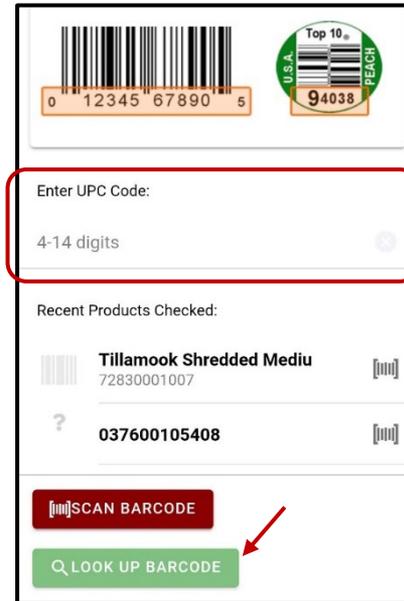
Questions or Comments?

Verify Foods at the Store

- Scan Barcode



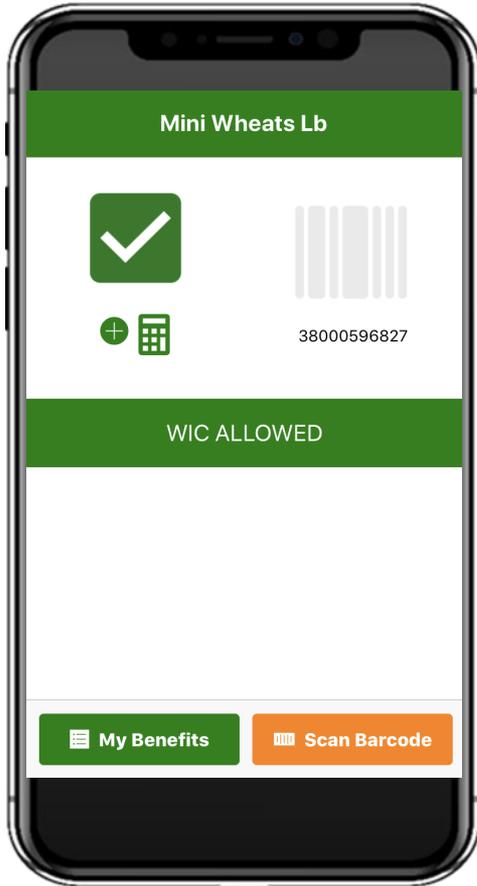
- Key Enter UPC



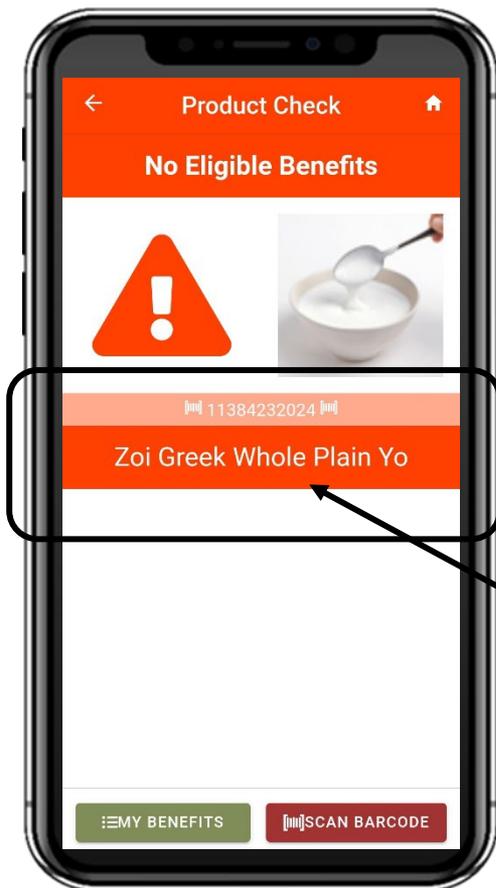
- Enter 12-digit barcode

- Click on **Look Up Barcode**

Scan Results



Scan Results - Continued



- WIC allowed, yet:
 - Not enough benefits to cover the item.

Or

 - Not the right benefits to get this time.

For example:

Benefits are for **low fat** & **nonfat** only.

This item is **whole** milk.

This item is WIC allowed, just not with the current benefits.



Fresh Fruits and Vegetables

- All **fresh** produce will scan as



- **Why?**
 - Produce is coded differently at each store.
 - Stores must assign a WIC code to each item.
 - WIC codes aren't listed on foods, so no way to scan.

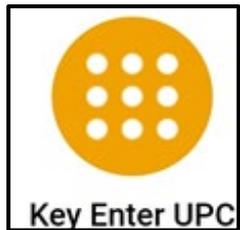
- **App Reminder**



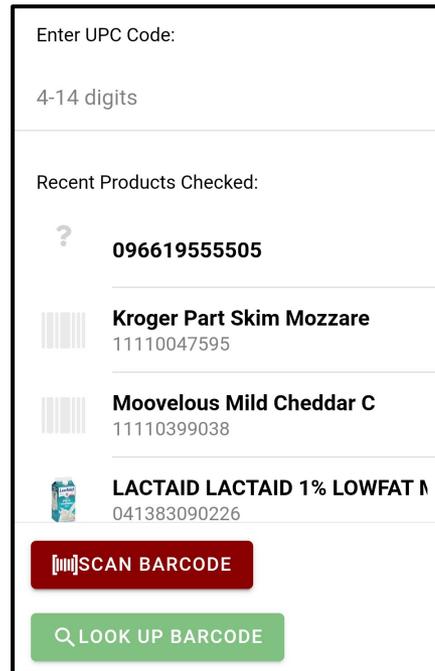
The majority of fresh fruits and vegetables, either whole, precut, or sliced without sauce or dips, are WIC-approved. When the barcode scanner displays "Not a WIC item" refer to the food list on the app for more details.

Scan History

1. Select button



2. See list of scanned items



3. Click items in list for more info.





Questions or Comments?

Cereal Calculator

36 OZ
All Cereal - WIC

Recipes Calculator



BENEFITS ALLOW 3 (36 OZ)

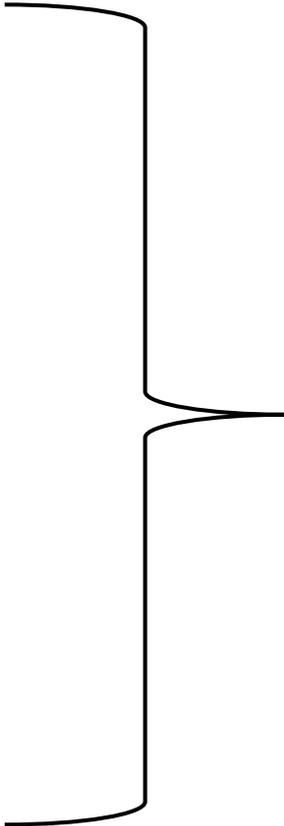
 

11110032454

Kroger Crispy Rice 12oz

ADD TO CALCULATOR

VIEW CALCULATOR



Cereal - WIC

36oz - 12oz = 24oz

Available Used Remaining

✓ Kroger Crispy Rice
1 x 12oz, 12oz total

+ -

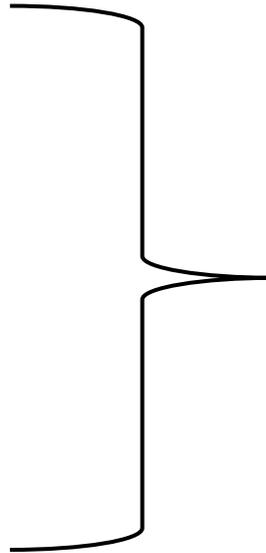
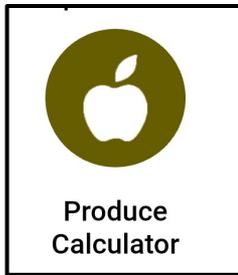
Delete Entries

CLEAR BENEFITS SCAN

Produce Calculator



Or





Questions or Comments?



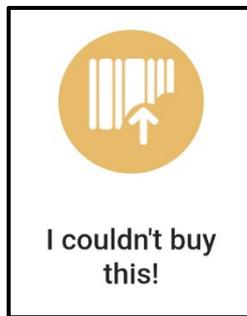
Other Features!

- I Couldn't Buy This!
- Purchase History
- Find a WIC Office



I Couldn't Buy This!

- Select app button or option in scanning



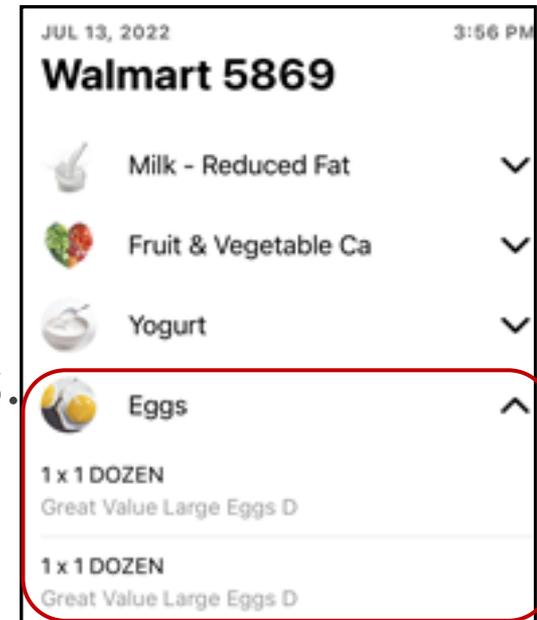
- Fill out form and add photos

A screenshot of a mobile app form titled "Product Help". The form has a blue header with a back arrow and a Wi-Fi icon. It contains several input fields: "Product brand (i.e. Kroger) *", "Type of Product (i.e. Black Beans) *", "Package Size (i.e. 15.5 Ounces) *", and a barcode field with the number "37600105408" and a close icon. At the bottom is a field for "Additional information" with a plus icon.A screenshot of a mobile app form titled "Product Photo *". It contains two columns of instructions: "Please capture a photo of the full product from the front" and "Please capture a photo of the product's barcode". Below each instruction is a blue button labeled "PRODUCT PHOTO" and "BARCODE PHOTO" respectively.

Purchase History!

Purchase data is available for 90 days and include:

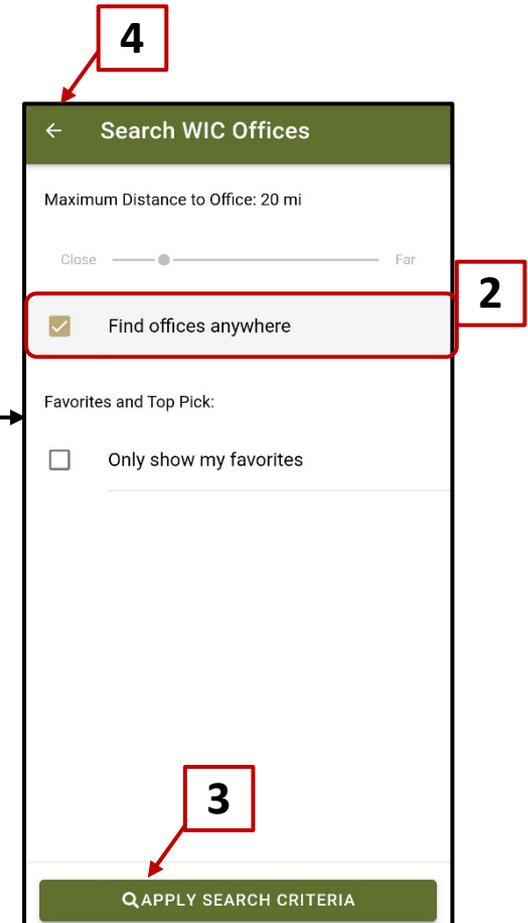
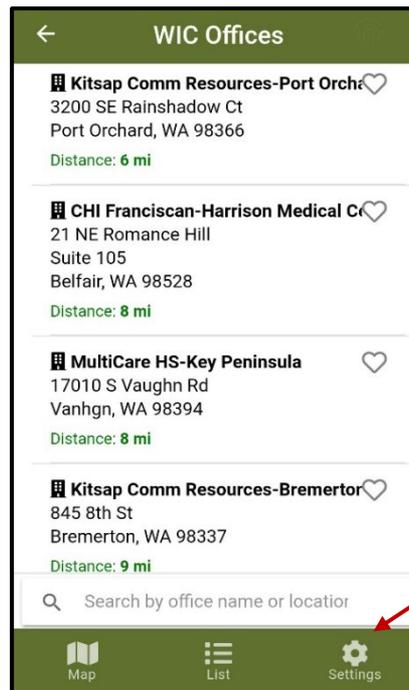
- Purchase date and time.
- Store.
- Food category of benefits used.
- Food item(s) purchased and quantity.
 - For example, see details under eggs.



Find a WIC Office

- The app uses GPS to find offices near your location.

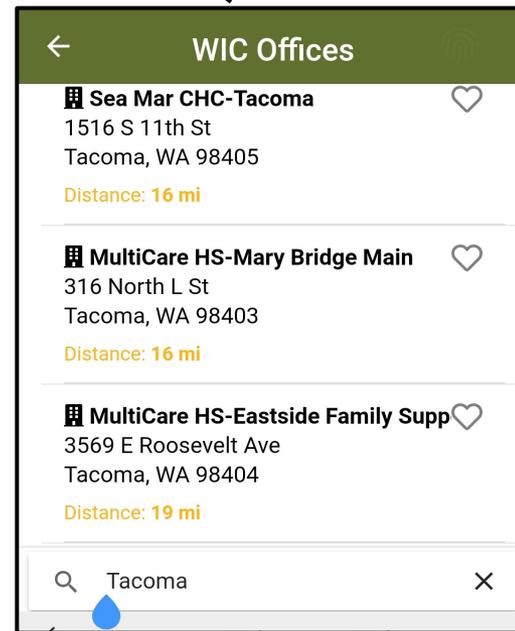
- Search statewide
 1. Click on **Settings**.
 2. Click **Find offices anywhere**.
 3. Click **Apply Search Criteria**.
 4. Click on **back arrow**.



Map or List Locations



Move between a map or a list





Questions or Comments?

Wicshopperapp@doh.wa.gov



Washington State Department of Health is committed to providing customers with forms and publications in appropriate alternate formats. Requests can be made by calling 800-525-0127 or by email at civil.rights@doh.wa.gov. TTY users dial 711.

DOH 961-1270 November 2024