



# COVID-19 RESOURCES FOR REDUCING TRANSPORTATION AND LANGUAGE ACCESS BARRIERS

May 2022

# Barriers COVID-19 Vaccine Uptake

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## Limited English Proficiency (LEP)

During a pandemic such as this, it is all of our responsibilities to ensure that the information and services we are providing to the public are accessible to all communities, regardless of **language**, disability status, or other factors.

*Providing culturally and linguistically appropriate materials and resources is essential to reach LEP communities*



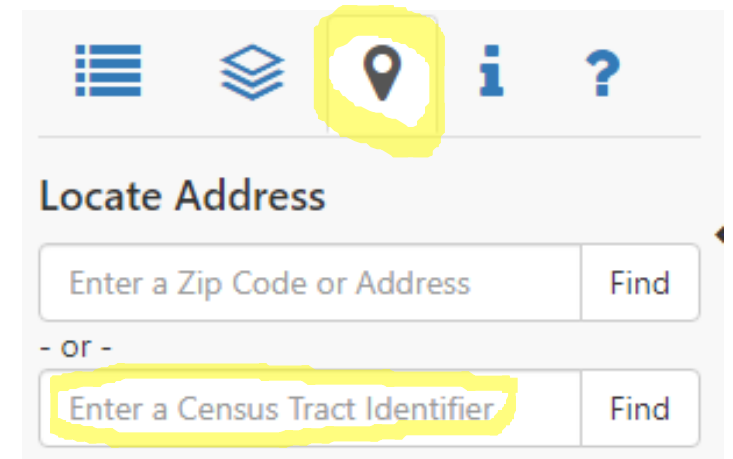
## Transportation

The COVID-19 pandemic has exposed mobility, and in particular, **transportation**, as a driver of inequity.

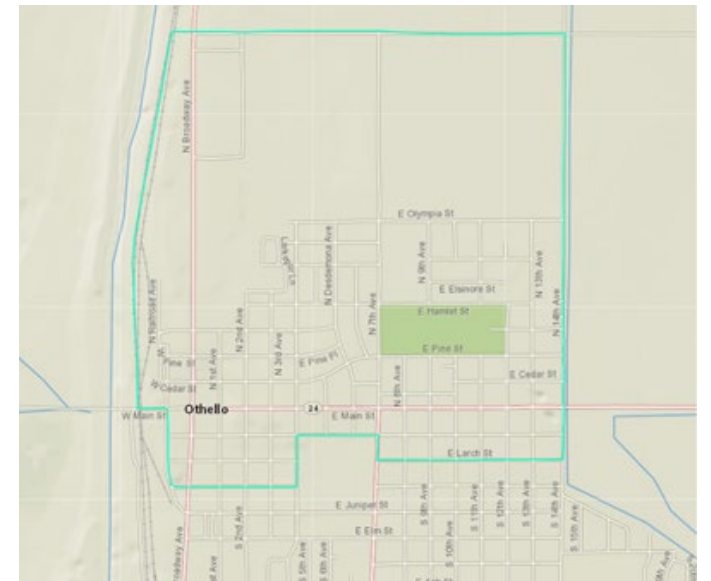
*Reliable and affordable access to transportation is a barrier to increased COVID-19 vaccination and testing for communities.*

# Washington Tracking Network

- The [IBL mapping tool](#) lets you explore and compare your community with those around you. It displays information for a variety of topics by presenting a community's rank between 1 (lowest) and 10 (highest). Each number represents 10% of the communities. For example, if your community is ranked a 7 for health disparities, it means that 60% of the communities in Washington State have a lower level of health disparity and 30% have a greater level of disparity.



The screenshot shows the top navigation bar of the IBL mapping tool with icons for a menu, layers, location, information, and help. Below this is a search section titled "Locate Address". It features two input fields: "Enter a Zip Code or Address" with a "Find" button, and "Enter a Census Tract Identifier" with a "Find" button. The "Enter a Census Tract Identifier" field is highlighted with a yellow box. A "- or -" separator is placed between the two input fields.



# Resources for People with Limited Access to Transportation

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- [Homebound and need a COVID-19 vaccine? \(PDF\)](#). The WA Department of Health can connect you to county or state mobile vaccine teams.
- Statewide and County-specific Transportation Resources document:
  - [Transportation Resources for COVID-19 Vaccines \(PDF\)](#)
- [Care-a-Van](#) serves communities disproportionately impacted by COVID-19 and allows community organizations to request and lead a COVID vaccination event. Schools, school-based programs and organizations supporting families can request the Care-a-Van to offer vaccination events.
- [Care Connect](#) provides individuals and families with food and care kits or housing assistance while they are isolation and quarantine.





**Translated  
Materials for  
people with  
limited English  
proficiency**

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# General COVID-19 Vaccine Information Webpage – Available in multiple languages

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## General COVID-19 Vaccine Information Webpage

- Now available in 40 languages
- Direct: [COVID-19 Vaccine | Washington State Department of Health](#)
- Can also access from the language drop-downs on [CovidVaccineWA.org](#) and [doh.wa.gov](#)
- Spanish: [VacunaDeCovidWA.org](#)

## Available languages:

Amharic, Arabic, Burmese, Chinese (traditional), Chinese (simplified), Chuukese, Dari, Farsi, Fijian, French, German, Hindi, Hmong, Japanese, Karen, Khmer, Korean, Lao, Marshallese, Mixteco Bajo, Nepali, Oromo, Pashto, Portuguese, Punjabi, Romanian, Russian, Samoan, Somali, Spanish, Swahili, Tagalog, Tamil, Telugu, Thai, Tigrinya, Tongan, Ukrainian, Urdu, and Vietnamese.



## COVID-19 Symptoms

- Symptom decision tree maker: [English](#) and [additional languages](#)
  - Qué debe hacer si presenta síntomas ([Spanish](#))
  - Những việc cần làm nếu một Người có Triệu chứng ([Vietnamese](#))
- What to do if you test positive: [English](#) and [additional languages](#)
  - Qué hacer si obtiene un resultado positivo en la prueba de COVID-19 ([Spanish](#))
  - Những việc cần làm nếu quý vị có kết quả xét nghiệm dương tính với COVID-19 ([Vietnamese](#))
- What to do if you were potentially exposed to someone with COVID-19: [English](#) and [additional languages](#)
  - Qué hacer si existe la posibilidad de que haya estado en contacto con alguien que tiene COVID-19 ([Spanish](#))
  - Những việc cần làm nếu quý vị có khả năng đã bị phơi nhiễm với vi-rút từ người mắc COVID-19 ([Vietnamese](#))
- Is it COVID-19 or is it the Flu?: [English](#) and [additional languages](#)
  - ¿Es COVID-19 o gripe? ([Spanish](#))
  - Đó là COVID-19 hay Cảm Cúm? ([Vietnamese](#))

## COVID-19 Testing Information

- [How to use the iHealth COVID-19 Antigen Rapid Test - Bing video](#)
  - [Cómo utilizar la prueba rápida de antígeno iHealth COVID-19 – YouTube \(Spanish\)](#)
- [“Say Yes! Covid Test”](#)
  - DOH is offering free, rapid, at-home COVID-19 test kits to residents of eligible communities. Test kit includes complete instructions and Digital Assistant offers guidance through the whole process.



 **SAY YES!**  
COVID TEST™

¡Disponible ya **Mensualmente!**

Cada hogar puede ordenar ahora **dos veces** por mes, mientras haiga suministros.

[SayYesCovidHomeTest.org/casa](https://www.SayYesCovidHomeTest.org/casa) 



## COVID-19 Vaccine Information

- COVID-19 Vaccine Safety: What to Know: [English](#) and [additional languages](#)
  - Seguridad de la vacuna contra la COVID-19: lo que debe saber ([Spanish](#))
  - Thông Tin An Toàn về Vắc-xin COVID-19: Những Điều Cần Biết ([Vietnamese](#))
- Snapshot of the COVID-19 Vaccines: [English](#)
  - [Panorama general de las vacunas contra la COVID-19 \(Spanish\)](#)
- Vaccination Immigration Know Rights: [English](#) and [additional languages](#)
  - Sus derechos al vacunarse contra el COVID 19. Conozca sus derechos como miembro de la comunidad inmigrante. ([Spanish](#))
  - Vắc-xin COVID-19 Biết Các Quyền của Quý Vị với Tư Cách là Thành Viên Cộng Đồng Nhập Cư ([Vietnamese](#))

## COVID-19 Materials for Parents/Youth

- Pediatric COVID-19 Vaccines: What Parents/Guardians Should Know: [English](#) and [additional languages](#)
  - Vacunas pediátricas contra la COVID-19 Lo que deberían saber los padres y tutores ([Spanish](#))
  - Vắc-xin ngừa COVID-19 Cho Trẻ Em Những điều cha mẹ/người giám hộ cần biết ([Vietnamese](#))
- What you need to know about the COVID-19 vaccine for children under 5: [English](#)
  - Lo que necesita saber sobre la vacuna contra el COVID-19 para niños menores de 5 años ([Spanish](#))
- COVID-19 Vaccination for Children 5-11 - A Checklist for Parents and Caregivers: [English](#)
  - Vacunaci COVID-19 para nis de 5 a 11 as: guía para padres y cuidadores ([Spanish](#))

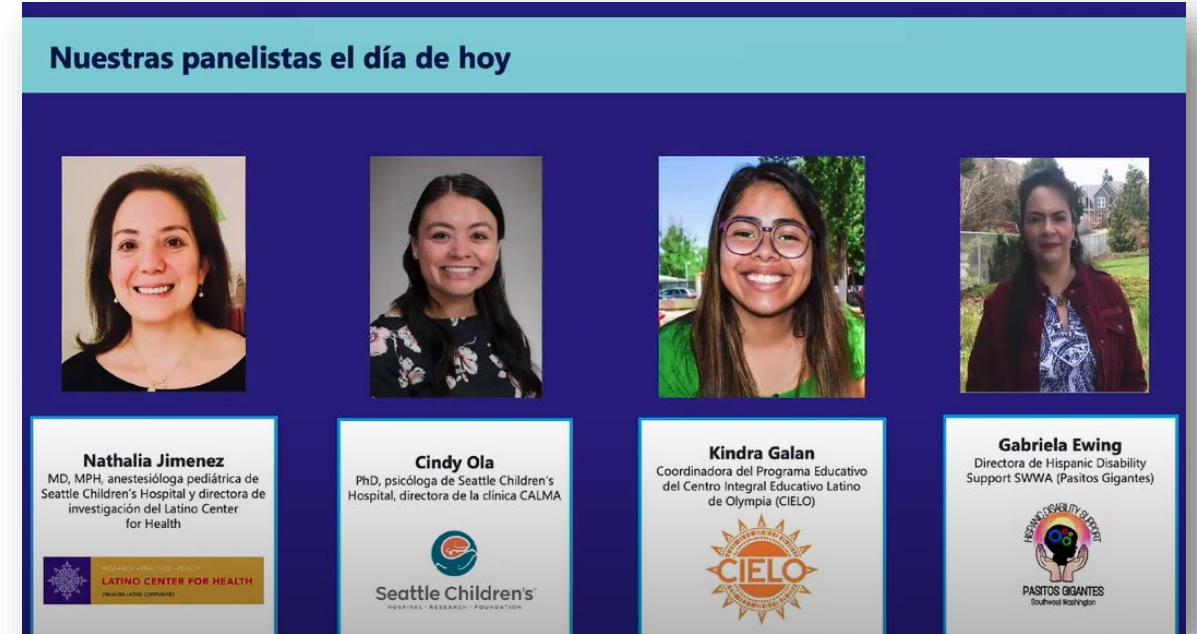
## COVID-19 Materials for Parents/Youth Continued









- Pregnancy, Birth and Caring For Your Baby With Suspected or Confirmed COVID-19: [English](#) and [additional languages](#)
  - Embarazo, nacimiento y cuidado de su bebé con sospecha o confirmación de COVID-19 ([Spanish](#))
  - Mang Thai, Sinh Nở Và Chăm Sóc Trẻ Trong Trường Hợp Quý Vị Bị Nghi Nhiễm Hoặc Đã Được Xác Nhận Nhiễm COVID-19 ([Vietnamese](#))
- Myocarditis after COVID-19 Vaccination: What Parents and Young Adults Should Know: [English](#) and [additional languages](#)
  - Miocarditis después de la vacunación contra la COVID-19: información para padres y jóvenes adultos ([Spanish](#))
  - Viêm Cơ Tim sau khi Tiêm Vắc-xin COVID19: Những Điều Phụ Huynh và Người Trẻ Tuổi Nên Biết ([Vietnamese](#))
- COVID-19 Vaccines for Youth: Understanding Consent ([English](#)) [Additional Languages](#)

# Spanish-Language Panel Videos

- Returning to school during COVID-19 (Volviendo a la escuela en tiempos de COVID-19): [Spanish](#)
- How to get vaccinated against COVID-19 and what to know about variants (Cómo vacunarse contra el COVID-19): [Spanish](#)
- COVID-19 Vaccines: Truths, myths and questions (Vacunas contra el COVID: Verdades, mitos y preguntas): [Spanish](#)

**Nuestras panelistas el día de hoy**

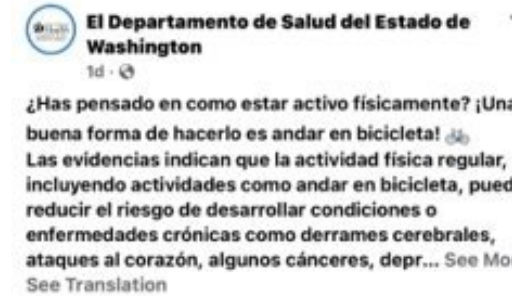


 <p><b>Nathalia Jimenez</b> MD, MPH, anesthesióloga pediátrica de Seattle Children's Hospital y directora de investigación del Latino Center for Health</p> 	 <p><b>Cindy Ola</b> PhD, psicóloga de Seattle Children's Hospital, directora de la clínica CALMA</p> 	 <p><b>Kindra Galan</b> Coordinadora del Programa Educativo del Centro Integral Educativo Latino de Olympia (CIELO)</p> 	 <p><b>Gabriela Ewing</b> Directora de Hispanic Disability Support SWWA (Pasitos Gigantes)</p> 
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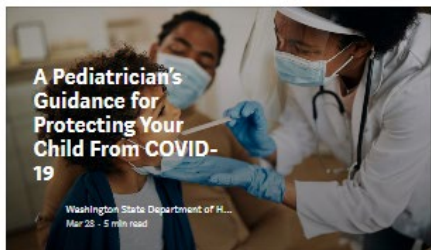
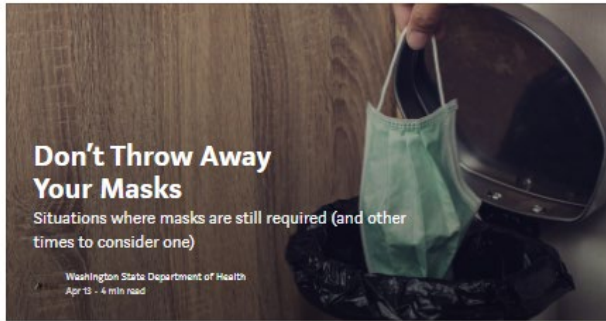
# Social Media

- [Washington State Department of Health](#)
- [El Departamento de Salud del Estado de Washington](#)
- Facebook pages in English and Spanish



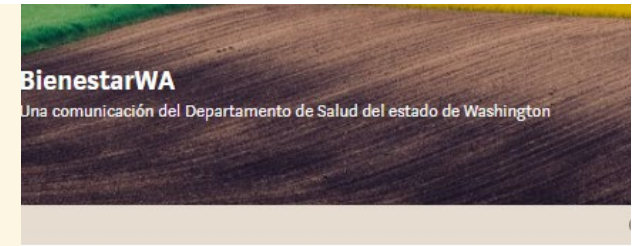
LA JUNTA DIRECTIVA DE SALUD DEL ESTADO VOTO "NO" INCLUIR LOS REQUISITOS DE VACUNACIÓN CONTRA EL COVID PARA EL INGRESO A LA ESCUELA.





# Public Health Connection & BienestarWA

- Blogs and Podcasts
- English and Spanish



## Full Access to Resources:

[Resources and Recommendations | DOH](#)

[Partner Toolkit: COVID-19 Vaccine Communications | DOH](#)



To request this document in another format, call 1-800-525-0127. Deaf or hard of hearing customers, please call 711 (Washington Relay) or email [civil.rights@doh.wa.gov](mailto:civil.rights@doh.wa.gov).