



July Collaborative Session  
07.06.22

# Chauné Fitzgerald

Pronouns: she/her

Women of Wisdom – TriCities  
Executive Director



WOW  
WOMEN OF WISDOM

The logo features the word "WOW" in large, bold, pink-to-purple gradient letters. Below it, the words "WOMEN OF WISDOM" are written in a smaller, pink-to-purple gradient font.

Image description: WOW logo



Image description: Collage of WOW work

# Thank you!

ASL Interpreters

Captioners

Spanish Interpreter

**QUESTIONS  
?**

**Please message Keri Nguyen  
If you have any questions!**

# ASL Interpreters

We will “Spotlight” them, along with the presenter

**QUESTIONS  
?**

**Please message Keri Nguyen  
If you have any questions!**

# Captioners - How to display and customize captions/subtitles and view the full transcript

1. To view live captions, click on the menu arrow next to the Closed Caption button.
2. Choose from showing subtitles, a full transcript, or both.
3. You may adjust the size of the captions if you wish.
4. You can also Hide Subtitles if you do not want to see the text.

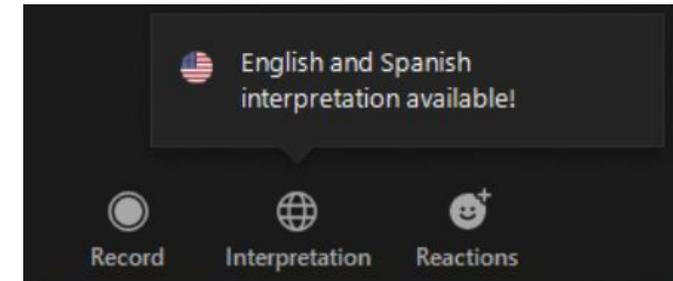
**QUESTIONS**  
?

Please message Keri Nguyen  
If you have any questions!

# Spanish Interpreter

Para obtener acceso a la interpretación en español en Zoom: Haga clic en el icono de "Interpretation" en la barra de herramientas. Luego, haga clic en Spanish (español). Esto le conectará a la interpretación en español.

**For Spanish to English translation, click on the "Interpretation" button and press the English room.**

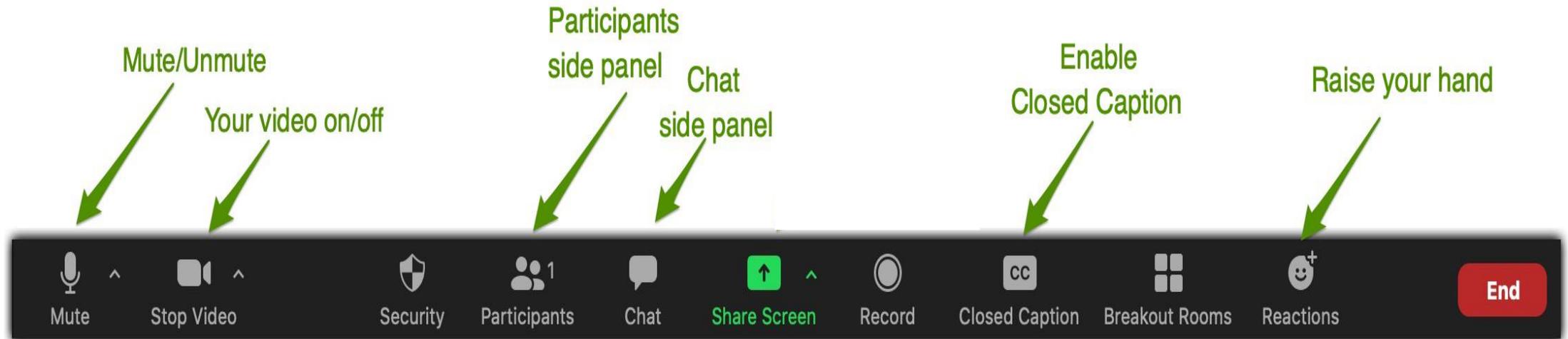


**QUESTIONS ?**

**Please message Keri Nguyen  
If you have any questions!**

# Zoom Navigation and Accessibility

---



# Collaborative Support Team

---



**Keri Nguyen**

Language/Technical  
Support



**Sydney Boothe**

Language/Technical  
Support

**Need Assistance:**

[KeriN@withinreachwa.org](mailto:KeriN@withinreachwa.org)

[SydneyB@withinreachwa.org](mailto:SydneyB@withinreachwa.org)



Image description: A sparse forest landscape with Mount Rainier in the background.

# Today's Agenda



## **COVID-19 Relational Briefing**

Vaccine Updates  
Therapeutics/Treatment  
After Action Review Survey



## **Collaborative Transition**



# COVID-19 VACCINE UPDATES

Vaccine Collaborative  
July 6, 2022

# Vaccine Data Dashboard

---

- 5,930,010 people with at least one dose
- 5,390,813 people are fully vaccinated



As of June 13, **82.3%\*** of the population 5 and up has **received at least one dose** and **74.8%\*** is **fully vaccinated**.

\*This percent includes aggregate data from the Department of Defense and Department of Veterans Affairs and is higher than the DOH data dashboard.

[COVID-19 Data Dashboard | Washington State Department of Health](#)

# Booster Doses

---

- Boosters are recommended for everyone ages 5 and older
- You can get a different vaccine for your booster dose than the vaccine you got for your primary series
- Booster doses will help provide continued protection against severe disease
- We anticipate a variant-specific booster for the fall

# Boosters



Image description: "Do I need a booster?" Decision-making chart based on what vaccine series was initially received

# Novavax

---

- Novavax is a new COVID-19 vaccine presentation that is protein-based
- The Novavax COVID-19 vaccine has been recommended for Emergency Use Authorization (EUA) for people 18 and over, but it has NOT been approved by the Food and Drug Administration (FDA)
- Novavax has been authorized in more than 40 countries
- It is anticipated that it will be approved and distributed in the upcoming month(s)
- Quantities may be limited

# Vaccine Locator

---

For COVID-19 Information Hotline, dial **1-800-525-0127**, then press #. Language assistance is available.

Find locations with  
COVID-19 vaccines.

Find Locations

Sorted by distance

[Vaccinate WA: Find COVID-19 Vaccine Providers Near You](#)

# Vaccinating Youth

---

- The Pfizer and Moderna COVID-19 vaccines are authorized and available for kids ages 6 months and older in Washington State
- The vaccine is free of cost for everyone.
- The health risks if children are infected with COVID-19 are much higher than the risk of vaccine side effects.
- Currently, booster doses are only recommended for people 5 years and older.

# QUESTION OF THE WEEK



Image description:  
Children with masks  
showing the bandages  
they received after  
getting vaccinated

**Q: MY CHILD HAD COVID-19. DO THEY STILL NEED TO GET A COVID-19 VACCINE (PRIMARY SERIES OR BOOSTER DOSE)?**

A: Yes, even if a child had COVID-19, they should still get vaccinated. As previously discussed, it's possible to have some immunity after having COVID-19, but there is no way to tell how much protection a person has or how long it might last. Reinfection is possible, so children should get vaccinated as soon as they have recovered from their illness and their isolation period has ended.

Staying up to date on COVID-19 vaccination is the best strategy for avoiding future SARS-CoV-2 infections, hospitalization, long-term problems and death.

# Baby Peds Vaccine

---

- As of June 17, 2022, the FDA authorized the emergency use of both Moderna and Pfizer-BioNTech COVID-19 Vaccines to include use in children ages 6 months to 5 years.
- On June 18, the Center for Disease Control and Prevention's (CDC) Advisory Committee on Immunization Practices (ACIP) followed the FDA and recommended that everyone ages 6 months and older be vaccinated against COVID-19.
- The Western States Scientific Safety Review Workgroup also met and agreed with the recommendation.

# Baby Peds Vaccine

---

Child's Age	Pfizer-BioNTech	Moderna
6 months–4 years old	3 dose primary series	2 dose primary series
5 years old	2 dose primary series	2 dose primary series

# Baby Vax (6 months – 4 years) Priorities

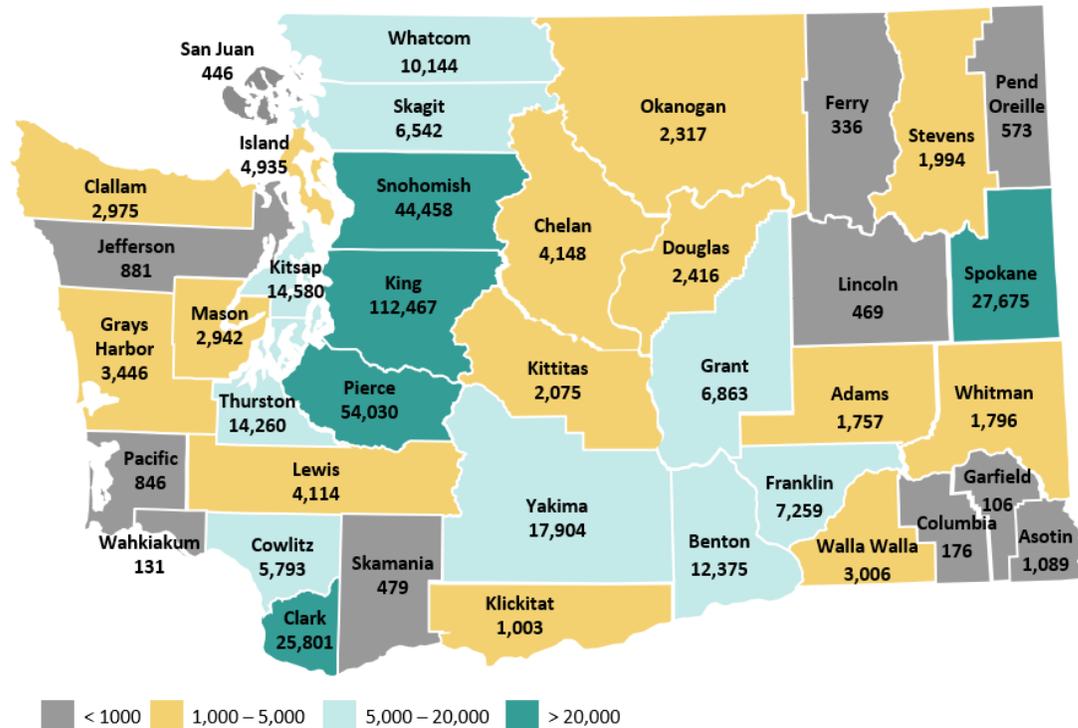
---

- Continue to promote low barrier access points for children at higher risk of severe disease, those with disabilities and special healthcare needs.
- Ensure a variety of providers and methods of vaccine delivery are available to the public to ensure convenient and equitable access for all children.
- Increase the number of pediatric, primary care, and family practice providers offering COVID-19 vaccinations.
- Engage with families through trusted programs to reach children and their parents/guardians through Special Supplemental Nutrition Program for Women, Infants, and Children (WIC).

# COVID-19 Pediatric Eligibility

## Washington State Pediatric Population

2020, 6 months to 4 years old



- There are approximately 380,538 children ages 6 months to 4 years old in WA.
- Children ages 6 month through 4 years old will be eligible for the Pfizer-BioNTech and Moderna vaccine under Emergency Use Authorization (EUA) in June of 2022.

Image description: Map of the Washington pediatric population in 2020 for children ages 6 months to 4 years old by county

# DOH Pediatric COVID-19 Vaccine Toolkit

---

[Pediatric COVID-19 Vaccines: What Parents/Guardians Should Know \(wa.gov\)](#)

Includes sections on:

- What Parents/Guardians Should Know
- FAQ
- Pediatric Provider Discussion Guide
- COVID-19 Vaccine Safety and Effectiveness
- Communication Samples
- Talking Points

# Updated Resources - Webpage

- Vaccine Information
- Resources and Recommendations
- Care-a-Van
- Dashboards and Data
- Distribution
- Engagement
- Frequently Asked Questions
- How To Get the Vaccine
- How Vaccines Work
- Power of Providers Initiative
- Safety and Effectiveness
- Second Dose

## Vaccinating Youth

Content last updated June 21, 2022



**The COVID-19 vaccine is available to people 6 months of age and older. Youth ages 6 through 17 may get only the Pfizer vaccine.**

Visit [Vaccine Locator](#) to find and schedule an appointment.

**Homebound and need a COVID-19 vaccine? Fill out a [secure online form](#)** to let us know if you or someone you know is homebound. Your answers will allow us to connect individuals to available County and/or State Mobile Vaccine Teams.

**Need help?** Call 1-833-VAX-HELP (833-829-4357), then press #. Language assistance is available. You can also text your zip code to 438-829 (GET VAX) or 822-862 (VACUNA) for vaccine locations near you.

### Vaccine Safety and Efficacy

**Getting your child vaccinated against COVID-19 can:**

- Help lower the risk of them getting infected with COVID-19
- Reduce their chance of getting seriously ill, if they do become infected with COVID-19



Image description: Screenshot of the "Vaccinating Youth" DOH webpage

[Vaccinating Youth | Washington State Department of Health](#)

# Education and Outreach

Provider Messaging	Public Messaging
<p>Focus: Prepare to give vaccines to the new age group and talk to parents</p>	<p>Focus: Vaccines are safe, effective, and available for the new age group</p>
<p>What we'll do:</p> <ul style="list-style-type: none"> <li>• Updated DOH website</li> <li>• Updated clinical guidance</li> <li>• Email to all providers</li> <li>• Newsletter</li> <li>• Toolkits</li> <li>• Peer-to-peer education via WCAAP</li> <li>• Webinars via WSMA</li> <li>• Contracts with tribal health facilities</li> </ul>	<p>What we'll do:</p> <ul style="list-style-type: none"> <li>• Messaging in 37+ languages</li> <li>• Organic social media</li> <li>• Flyers, conversation guides customized to audiences &amp; culturally competent</li> <li>• Updated DOH website</li> <li>• Community promotion (audience specific, cultural brokers)</li> </ul>

# Pediatric COVID-19 Vaccines

## What Parents/Guardians Should Know

COVID-19 vaccine now authorized for children ages 6 months and up.

### Why should children get vaccinated?

Since the beginning of the pandemic, over 13 million children in the United States have gotten COVID-19. New COVID-19 variant surges led to peak COVID-19 hospitalizations among youth.

Clinical trials proved that this vaccine works very well at preventing serious illness and hospitalizations from COVID-19 in youth. Now that the eligibility has increased to all those 6 months and up, community protection will be stronger.

Check out this [Talking about Vaccines guide](#) for tips on how to have a conversation about vaccines with youth and families.

### How do I get my child vaccinated?

Washington state provides all recommended vaccines at no cost for children through age 18. Ask your child's pediatrician or regular clinic if they carry the COVID-19 vaccine.

Families who do not have a health care provider already can call the [Help Me Grow WA Hotline at 1-800-322-2588](#) or go to [ParentHelp123.org](#) to find a health care provider, clinic, or other health resources. This service is free and language assistance is available.

You can also visit [VaccineLocator.doh.wa.gov](#) and use the filter to see a list of places near you that have the pediatric vaccine.

### How will this help at home?

The COVID-19 vaccine can keep kids protected from the disease, meaning indoor gatherings can be safer to host or attend.

Getting vaccinated will help children stay safer and protect family members in the household.



Families should continue following other recommended safety measures for the best protection.

### How many shots do children need?

All children are recommended to receive at least the primary series.

- Children ages **6 months- 4 years old** get a 3 dose Pfizer primary series or a 2 dose Moderna primary series
- Children **ages 5-11** get a 2 dose primary series
- Children **ages 12-17** get a 2 dose primary series



Children ages 5+ who are moderately or severely immunocompromised should receive an additional primary dose and all children ages 5+ should receive a booster dose. Additional doses for other groups may be recommended in the future.



# Updated Resources - Toolkit

## What Parents/Guardians Should Know about Pediatric COVID-19 Vaccine (PDF)

Available in 40 languages

[Resources and Recommendations | Washington State Department of Health](#)

Image description: Screenshot of the "Pediatric COVID-19 Vaccines: What Parents/Guardians Should Know" toolkit

Vaccinate WA  
CovidVaccineWA.org

# COVID-19 Vaccine Partner Newsletter

---

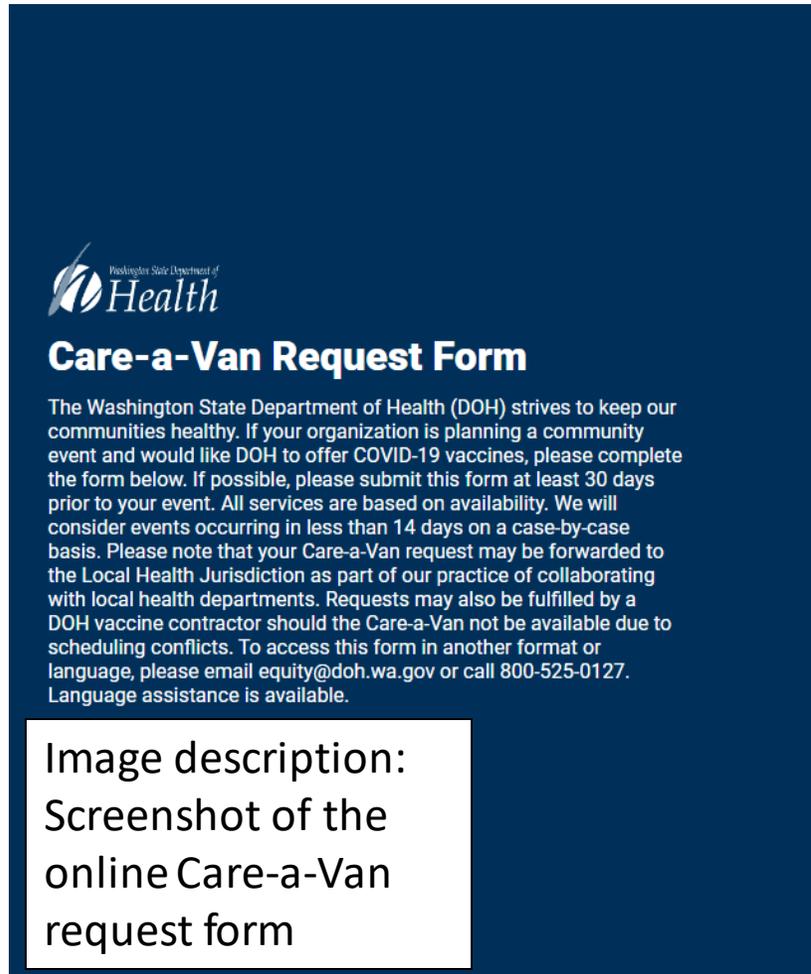
- **Sent out weekly, on Fridays**
- **Information, updates, and resources from the COVID-19 Vaccine Team**

## **SIGN UP FOR THIS NEWSLETTER!**

If you aren't already signed up for the COVID-19 Vaccine Partner Newsletter, please visit the Department of Health's email subscribers page [here](#). Once you enter your email, on the next page expand the Immunization topic, select the COVID-19 Vaccine Partner Newsletter, and click submit.

To request the Care-a-Van, visit [doh.wa.gov/careavan](https://doh.wa.gov/careavan)

For questions, contact [katie.chennisi@doh.wa.gov](mailto:katie.chennisi@doh.wa.gov) or 564-999-1664



The Washington State Department of Health (DOH) strives to keep our communities healthy. If your organization is planning a community event and would like DOH to offer COVID-19 vaccines, please complete the form below. If possible, please submit this form at least 30 days prior to your event. All services are based on availability. We will consider events occurring in less than 14 days on a case-by-case basis. Please note that your Care-a-Van request may be forwarded to the Local Health Jurisdiction as part of our practice of collaborating with local health departments. Requests may also be fulfilled by a DOH vaccine contractor should the Care-a-Van not be available due to scheduling conflicts. To access this form in another format or language, please email [equity@doh.wa.gov](mailto:equity@doh.wa.gov) or call 800-525-0127. Language assistance is available.

**Care-a-Van Request Form**

Image description: Screenshot of the online Care-a-Van request form

Requester Information

Organization Name \*

Type of Organization \*

- 501(c)3 nonprofit organization
- Federally or state recognized tribe
- Coalition
- Public school, university, or college system
- Local health department
- Business
- Other (please specify)

Contact Name \*

Pronouns

- he/his    she/hers    they/theirs

Job Title

Contact Email \*

Contact # \*

Agency Website



The Care-a-Van is available at no cost to partners across the state to help increase access to COVID-19 vaccines. The Care-a-Van can provide the following:

- Pfizer and Moderna for ages 6 months and older
- All vaccine doses, including boosters and second boosters
- Supplies and equipment needed to host outdoor clinics, if needed (pop-up tents, tables, chairs, and signage)
- \$50 gift cards for those getting their first or second dose (upon availability)

\* Please note that although we would like to support every request we receive, this service is subject to availability and requests may be fulfilled by a DOH-contracted vaccine provider. Requests may also be supported by the local health department as part of our practice of collaboration and coordination.



Questions?



The background features a composite image. On the left, the Space Needle tower is visible against a light sky. On the right, there are rolling green hills under a warm, golden light. A large, bright blue diagonal shape cuts across the right side of the image.

# COVID-19 Treatments



And the path ...

**FORWARD** ➤

# ForWARD plan on COVID-19 therapeutics

## Treatments and Therapeutics:

Monitor the supply of current and new COVID-19 therapeutics including antivirals and monoclonal antibodies to advance Washington's ongoing strategy for preventing and treating COVID-19.

Ensure Washingtonians have access to the therapeutics shown to be effective against current and emerging variants based on the latest science and availability of FDA-authorized therapeutics

Ensure that healthcare providers in WA have the knowledge and resources to prescribe them effectively.

Embrace emerging models for the delivery of therapeutics that hold promise for improving access across Washington state.

# ForWARD plan on COVID-19 therapeutics



## Treatments and Therapeutics



Commitment: We will take an equitable approach to the distribution of COVID-19 treatments and, during supply constraints, give a higher priority to areas and/or groups with higher disease burden and/or reduced access.



Reaching community members where they are located is of utmost importance to DOH

# ForWARD plan

Ensure that healthcare providers in WA have the knowledge and resources to prescribe them effectively.

[Therapeutics Information for Health Care Providers | Washington State Department of Health](#)

## COVID-19 Therapeutics Fact Sheets and Guidance

### Patient and Provider Fact Sheets

▼ Casirivimab/Imdevimab

▼ Bamlanivimab/Etesevimab

▼ Sotrovimab

▼ Evusheld

▼ Paxlovid

▼ Molnupiravir

▼ Bebtelovimab

Image description:  
Screenshot of the DOH "COVID-19 Therapeutics Fact Sheets and Guidance" webpage

### Guidance for Health Care Providers:

- Patient and Provider Fact Sheets
- Clinical Resources and Information
- Therapeutic Articles and Literature
- Frequently Asked Questions
- Resources and Toolkits

# ForWard plan

## Readiness:

- Treatment and therapeutics are key to preventing and treating COVID-19 and protecting the healthcare system.
- DOH will ensure access to available antivirals and monoclonal antibodies, particularly to areas or groups with higher disease burden and reduced access.

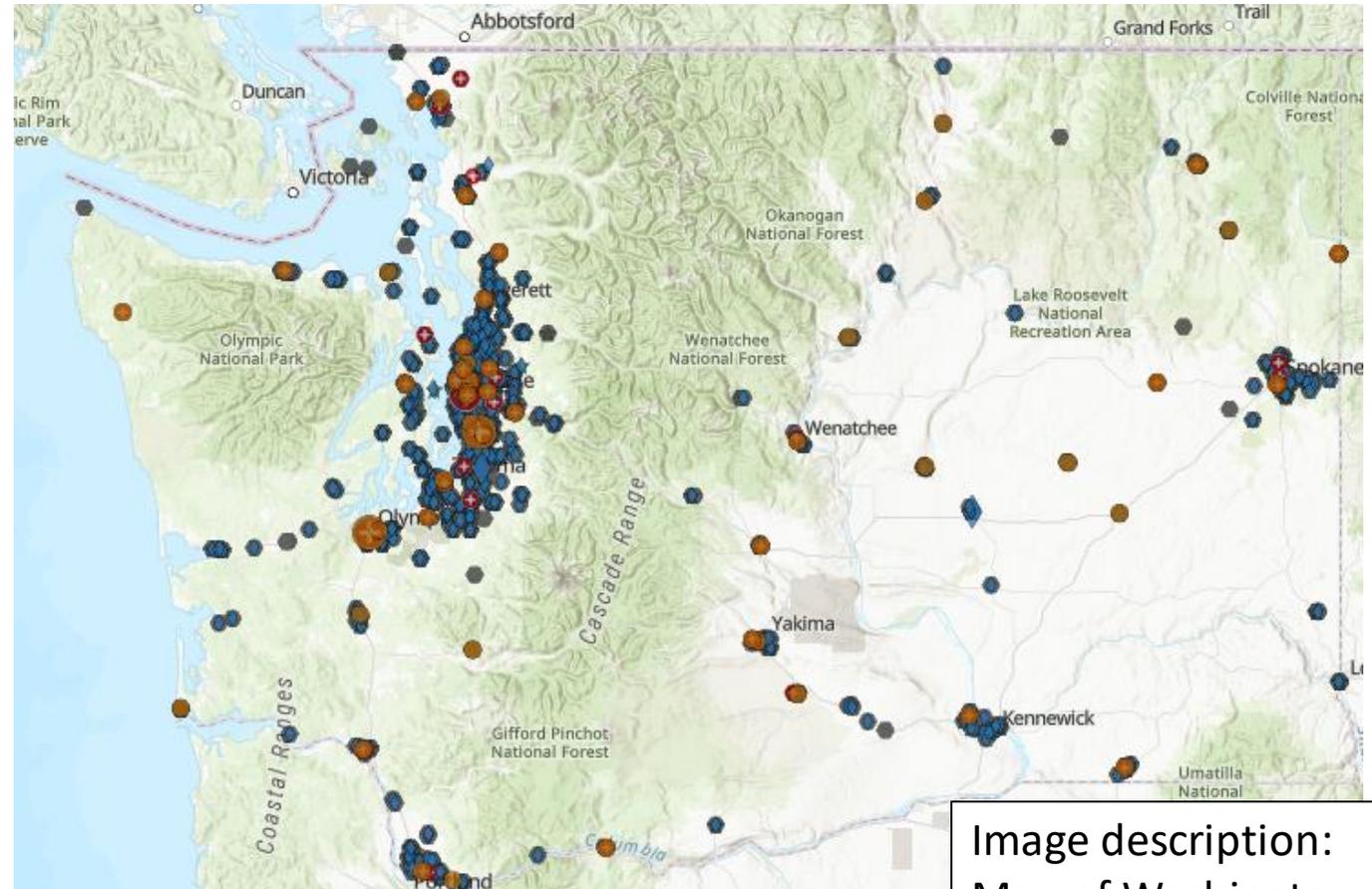


Image description:  
Map of Washington showing therapeutic availability

## At a glance:

- 1,016 active providers offering therapeutics
- 205,375 therapeutic courses distributed to WA sites
- 51,564 therapeutic courses on hand in WA currently

# COVID-19 THERAPIES

## QUICK GUIDE

### ForWard plan

Monitor the supply of current and new COVID-19 therapeutics including antivirals and monoclonal antibodies to advance Washington’s ongoing strategy for preventing and treating COVID-19.

[COVID-19 Treatments Website | Washington State Department of Health](#)

[COVID-19 Therapies Quick Guide:](#)



[What Are Monoclonal Antibody Treatments?](#)

[Information sheet \(PDF\) Available in additional languages](#)

[What Are Oral Antivirals?](#)

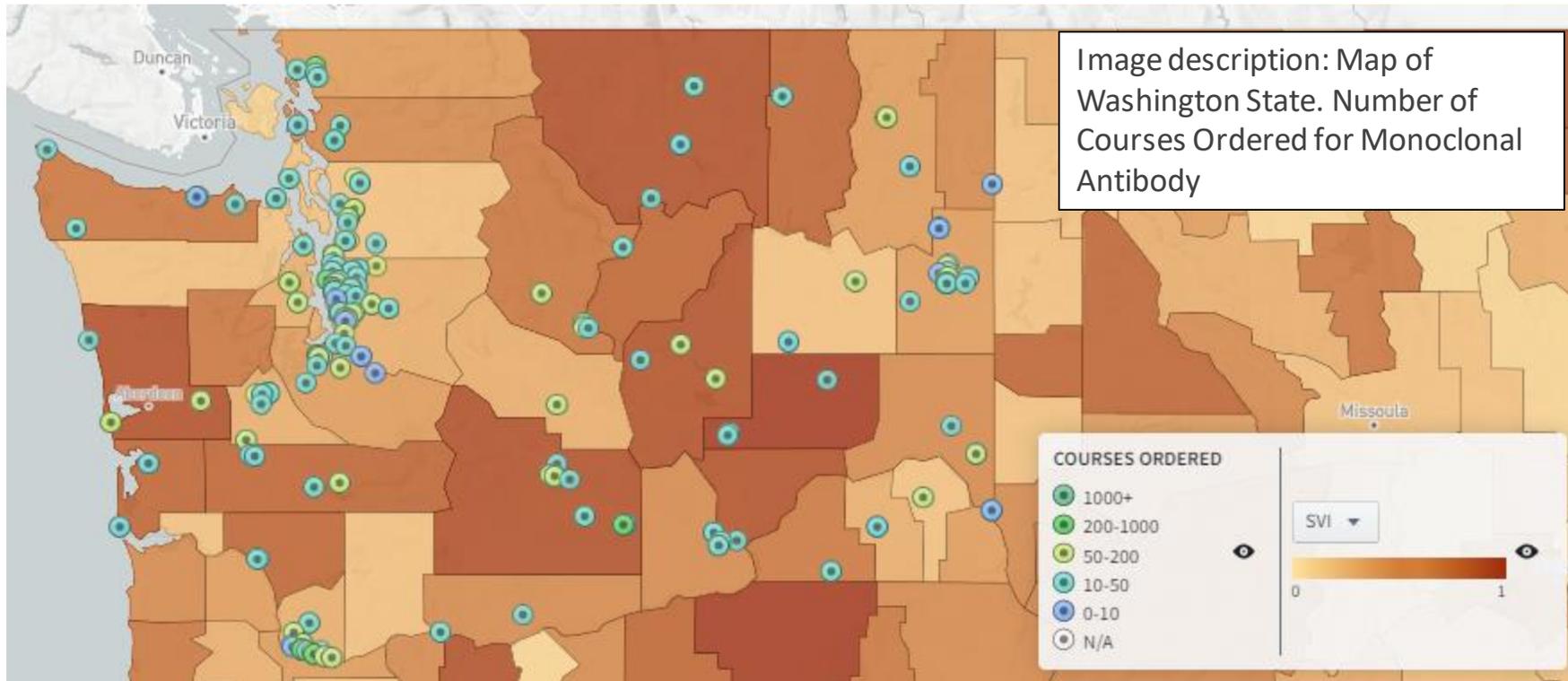
[Information sheet \(PDF\) | Available in additional languages](#)

Type of COVID-19 Therapies	Pre-Exposure Prophylaxis	Monoclonal Antibodies	Oral Antivirals	IV Antivirals
What is available	Evusheld	Bebtelovimab	Legevirio (molnupiravir) Paxlovid	VEKLURY (remdesivir)
Who is it for?	<p>Adult and pediatric patients (at least 12 years of age and older weighing at least 40 kg) who:</p> <ul style="list-style-type: none"> <li>are not currently infected with SARS-CoV-2 (COVID-19).</li> <li>have not had a known recent exposure to an individual infected with SARS CoV-2 (COVID-19).</li> <li>are moderately to severely immunocompromised.</li> <li>are not recommended to receive the COVID-19 vaccine.</li> </ul>	<p>Adult and pediatric patients (at least 12 years of age and older weighing at least 40 kg) who:</p> <ul style="list-style-type: none"> <li>have high risk for progressing to severe COVID-19, including hospitalization or death.</li> </ul>	<p><b>Plaxlovid:</b></p> <ul style="list-style-type: none"> <li>Adults and pediatric patients (12 years of age and older weighing at least 40 kg).</li> </ul> <p><b>Legevirio:</b></p> <ul style="list-style-type: none"> <li>Adults at high risk for progressing to severe COVID-19, including hospitalization or death.</li> <li>Adults who are not recommended alternative COVID-19 treatment</li> </ul>	<p>Adults and pediatric patients (12 years of age and older weighing at least 40 kg) who:</p> <ul style="list-style-type: none"> <li>are hospitalized</li> <li>are not hospitalized and at high risk for progression to severe COVID-19, including hospitalization or death.</li> </ul> <p>Pediatric patients weighing 3.5 kg to less than 40 kg or pediatric patients less than 12 years of age weighing at least 3.5 kg who:</p> <ul style="list-style-type: none"> <li>are hospitalized</li> </ul>

# What are Monoclonal Antibody Treatments?

- If you are at risk for severe COVID-19 illness and you have tested positive for COVID-19
- The mAb treatment can block the virus that causes COVID-19 from entering cells in your body and limit the amount of the virus within your body. This means you may have milder symptoms and may decrease the likelihood of you needing to stay in the hospital.

# Monoclonal antibody distribution to date



25,602 - Casirivimab/Imdevimab(Regen-Cov) – Paused in January 2022

6,537 - Bamlanivimab/Etesevimab(Bam/Ete) – Paused in January 2022

8,838 – Sotrovimab - Paused in March 2022

**8,360 – Bebtelovimab – Authorized treatment and available in WA**

**24,696 – Evusheld – Authorized pre-exposure prophylaxis in WA**

# Inventory – Monoclonal Antibodies

- 73,881 Courses Shipped to WA sites
- 15,766 Courses currently on hand:
- Currently authorized:
  - Evusheld – Prevention – IM injection
  - Bebtelovimab – Treatment – IV administration

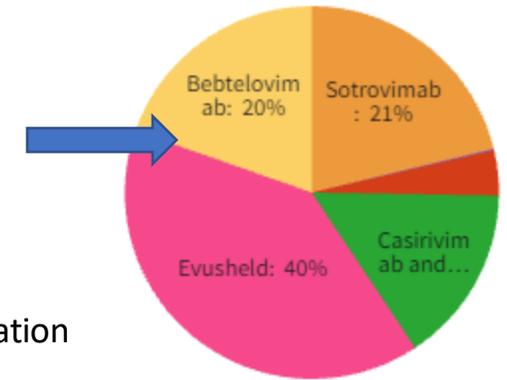


Image description: Distribution of monoclonal antibody courses currently on hand

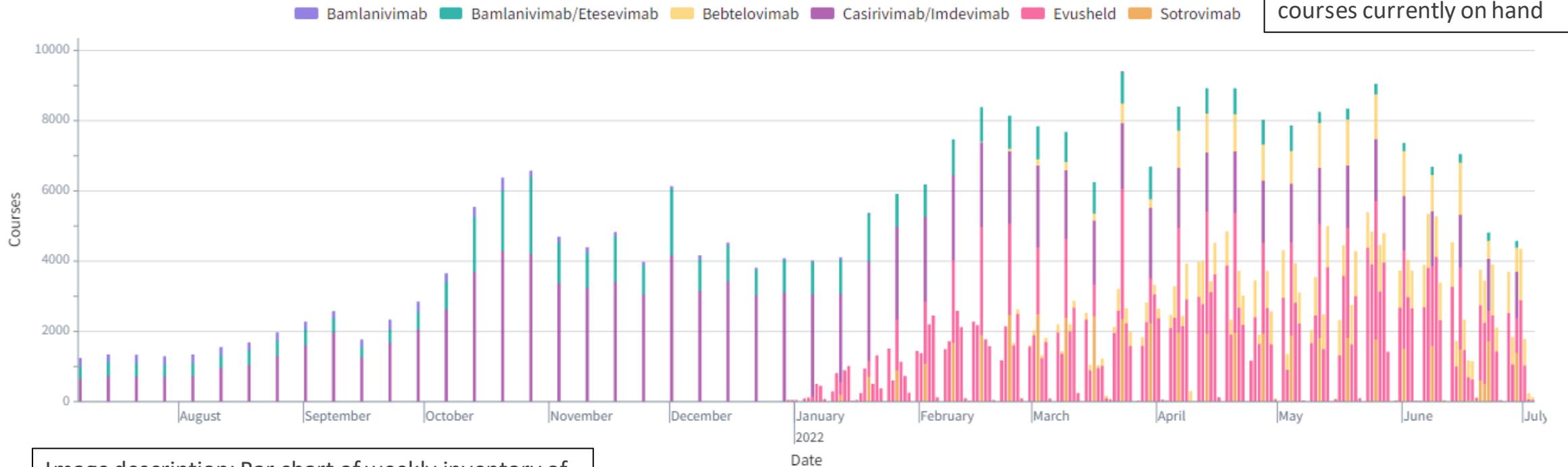


Image description: Bar chart of weekly inventory of monoclonal antibodies in Washington by type between July 2021 and July 2022

# Utilization – Monoclonal Antibodies

- 41,429 mAb courses reported administered in WA
- 15,766 Courses currently on Hand
- 72.4 % utilization
  - Courses administered/(courses administered + courses on hand)

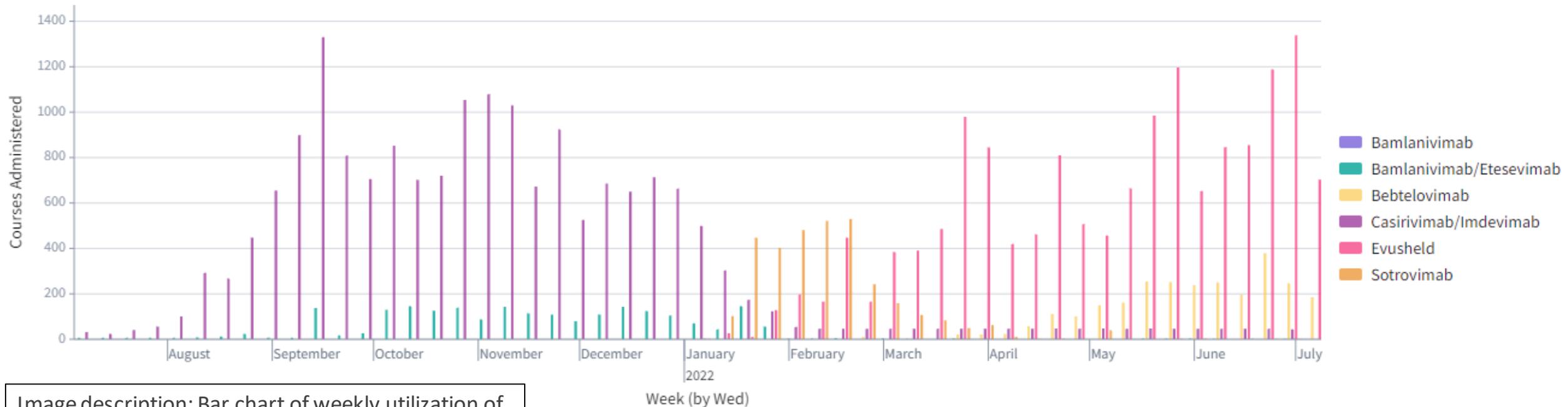


Image description: Bar chart of weekly utilization of monoclonal antibodies in Washington by type between July 2021 and July 2022

# What are Oral Antivirals?

- Pills to help someone with COVID-19 get better. If you are at risk for serious COVID-19 and you have tested positive for COVID-19 within the past 5 days, you may want to consider taking prescription oral antiviral pills
- Oral antiviral treatment may help your body fight COVID-19 by stopping the SARS-CoV-2 virus (the virus that causes COVID-19) from multiplying in your body, lowering the amount of the virus within your body, or helping your immune system

# Inventory – Oral Antivirals

- 131,638 courses shipped to WA sites
- 50,909 courses currently on hand: 
- Currently authorized (prescription only):
  - Paxlovid - Oral
  - Lagevrio (molnupiravir) - Oral

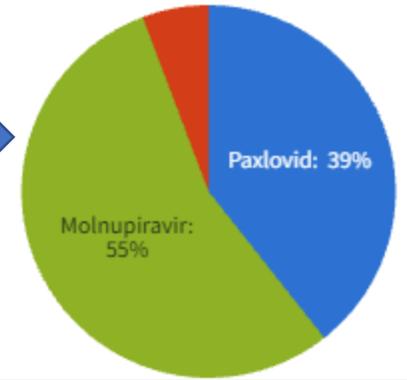


Image description: Distribution of oral antivirals currently on hand

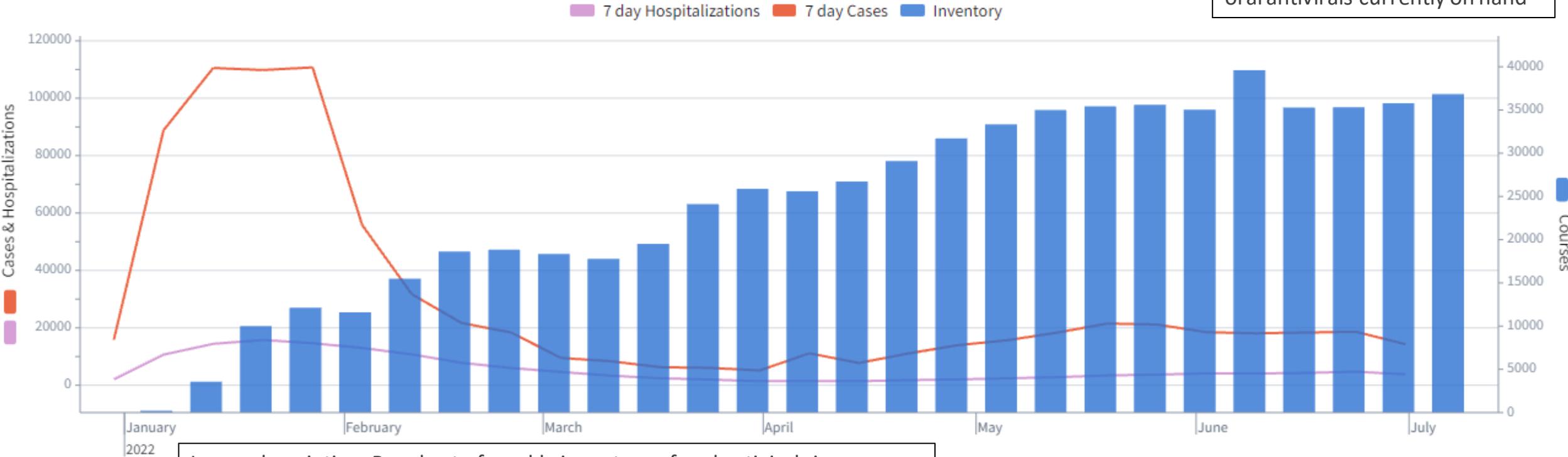


Image description: Bar chart of weekly inventory of oral antivirals in Washington by type, compared with 7 day hospitalization rate and 7 day case rate between January and July 2022

# Utilization – Oral antiviral

- 68,384 courses reported dispensed in WA
  - January-June 2022
- 50,909 courses currently on hand
- 59.1% utilization
  - Courses administered/(courses administered + courses on hand)

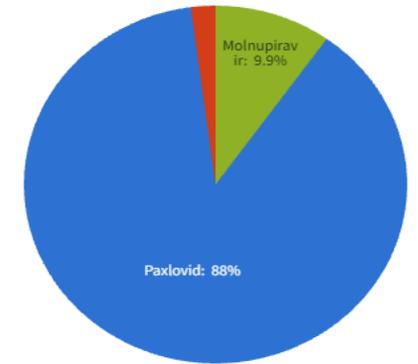


Image description: Distribution of oral antivirals reported dispensed by type

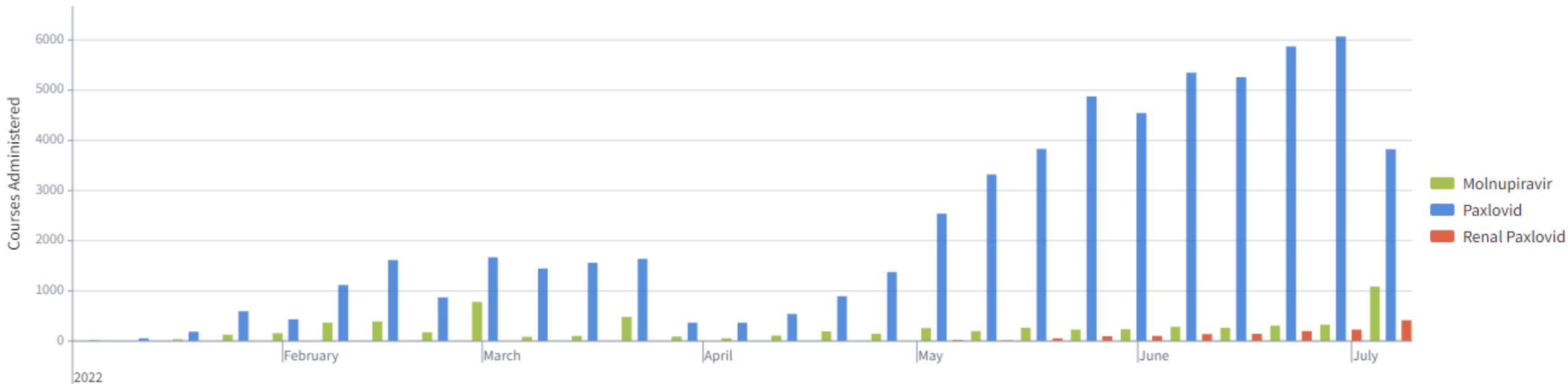


Image description: Bar chart of weekly utilization of oral antivirals in Washington by type between January and July 2022

# Updates on products

*Ensure that healthcare providers in WA have the knowledge and resources to prescribe therapeutics effectively.*

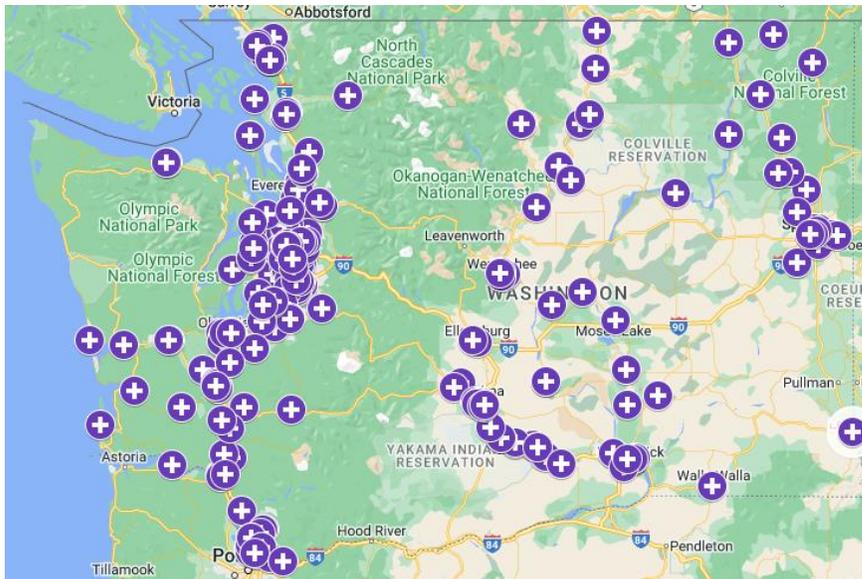
## Evusheld -

June 29, 2022, [The FDA made a recommendation for the repeat dosage of EVUSHELD](#) in adults and pediatric individuals (12 years of age and older weighing at least 40 kg) is 300 mg of tixagevimab and 300 mg of cilgavimab be **administered every 6 months**. Repeat dosing should be timed from the date of the most recent EVUSHELD dose.

## Bebtelovimab -

June 29, 2022, [Additional purchase by USG of bebtelovimab](#) – 150k doses were purchased, which is estimated to retain current nationwide order thresholds through AUG 2022.

# HRSA Identified and Supported Federally Qualified Health Centers (FQHCs)



## HRSA-FUNDED FQHCs ENROLLED IN FEDERAL THERAPEUTICS PROGRAM:

COMMUNITY HEALTH ASSOCIATION OF SPOKANE

SEA-MAR COMMUNITY HEALTH CENTER

COLUMBIA BASIN HEALTH ASSOCIATION

INTERNATIONAL COMMUNITY HEALTH SERVICES

MOSES LAKE COMMUNITY HEALTH CENTER

NEIGHBORCARE HEALTH

FAMILY HEALTH CENTERS

DOWNTOWN PUBLIC HEALTH CENTER

YAKIMA NEIGHBORHOOD HEALTH SERVICES

YAKIMA VALLEY FARM WORKERS CLINIC

HEALTHPOINT

Image description: Map of HRSA Identified and Supported Federally Qualified Health Centers in Washington

# Test to Treat (T2T) locations

[Test to Treat \(T2T\)](#) is a Federal program where select sites with testing and treatment capability receive and request oral antivirals **directly** from the federal government.

**The following elements should exist at all federally-supported Test to Treat locations:**

- End-to-end testing, linkage to healthcare provider visit, and medication dispensing, available on-site, enabling a seamless patient experience
- Services provided to all individuals, regardless of insurance status
- Patients accepted for priority same-day or next-day visits
- All services provided at no charge to the patient
- Site located in area with mid to high social vulnerability index (>0.50)
- Surrounding county/parish includes large racial or ethnic minority population
- Prioritization given to sites in locations with current medium to high community level
- Prioritization given to locations with limited number of Test to Treat sites within a 20-mile radius

Test to Treat site types in WA	Locations
HRSA-Funded Federally Qualified Health Centers	11+
Dept of Defense	22
Walgreens	5
CVS	6
Telemedicine hybrid sites	12+

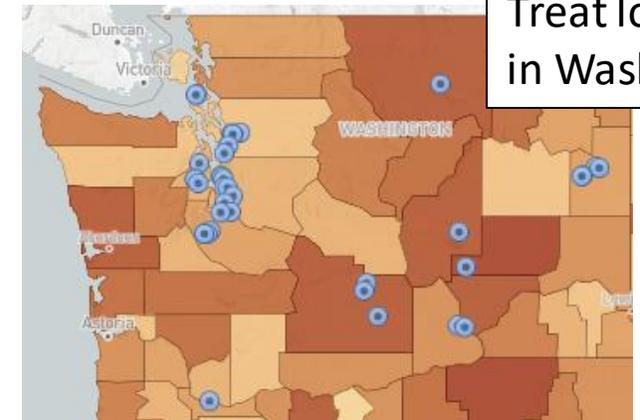


Image description: Map of Test to Treat locations in Washington

## Concept:

Contracted  
Telehealth  
providers on-  
call to prescribe  
for Covid+  
patients

- Distribute information to providers, pharmacies and testing sites about treatment options and how to access
- Have a landing page on the DOH website with screening survey
- Encourage scheduling a visit with provider as soon as test results are known
- Offer the option for a free telehealth visit if patient does not have provider or cannot schedule a visit within 48 hrs
- Have contracted staff on-call to screen/schedule appts
- Have contracted providers available to conduct virtual visits
  - Must have ability to prescribe to a local pharmacy
  - May need ability to review labs in case of limited info on medical history/current meds

# Test to treat via telehealth

*We will embrace emerging models for the delivery of therapeutics that hold promise for improving access across Washington state.*

DOH has contracted to have two options to set up a free telehealth consultation

- Completing a brief intake form online at our website or
- Calling the Covid-19 hotline

## Free telehealth appointments for individuals with:

- A positive covid-19 test
  - Over the counter test acceptable
- High risk for developing severe COVID-19
- No provider available (within 48 hrs)
- No Insurance or underinsured
- Limited access to healthcare

# Test to treat via telehealth

*We will embrace emerging models for the delivery of therapeutics that hold promise for improving access across Washington state.*

## **Option one**

- A video consultation online after completion of an intake form operated by DOH's partner, Color Health. Telehealth providers are available every day from 8 a.m. to 8 p.m. Pacific standard time (PST). Language assistance is also available.
  - Completing the intake form takes approximately 5 minutes
  - A health care provider will join a call within 5–30 minutes to complete the evaluation
  - Eligible patients will receive a prescription for pharmacy pickup or free home delivery

# Test to treat via telehealth

*We will embrace emerging models for the delivery of therapeutics that hold promise for improving access across Washington state.*

## **Option two**

- If preferred, individuals can also call 1-800-525-0127 and press # to speak to a hotline operator to assist with setting up an appointment and determining eligibility for certain medications. Language assistance is available.
- The call center is available to support arranging telehealth consultations from 8 a.m. to 8 p.m. PST on Monday, and 8 a.m. to 6 p.m. PST from Tuesday through Sunday and observed state holidays.
- Callers can also learn more about other COVID-19 services and programs that might be available to support them.

*Note: individuals that are 12-17 years of age or that are pregnant or nursing should use option #2 for appropriate services*

## For at-home tests

- Say Yes Covid Tests
- Retail pharmacies

FREE COVID-19 Treatments



These treatments are safe, effective, and given at no cost to you.

information@BirdsEyeMedical.com

Image description: Screenshot of QR code to find free COVID-19 treatments

Image description: COVID-19 self-tests



Attached message:

If you have a positive test, **call your healthcare provider right away.** Treatments must be started within 5-7 days of your symptoms first starting and should be given when your symptoms are still mild to moderate. **If you cannot access a healthcare provider within 24 hours of testing positive,** a Bird's Eye Medical provider is available to discuss your treatment options. This service is at no cost to you and no insurance is needed. Virtual telehealth appointments are available same or next day. Scan the QR code or visit: **www.Test2TreatWA.com.**

# DOH-contracted Telemedicine

- Treatments for COVID-19 are available NOW for those at high-risk for developing severe disease.
- You may be at high-risk if you are: 65 years of age or older, pregnant, or have one or more chronic health condition such as diabetes, or problems with your heart, lungs, or kidneys.



## Bird's Eye Medical - Test-to-Treat

Closed | Opens 8:00 AM Wed | 8:00am to 4:00pm PDT

(360) 688-7044

English ▾

### Message from the clinic:

Bird's Eye Medical is now offering telehealth services to provide FAST and FREE care to ANYONE in need of COVID-19 treatment. From the comfort of your own home, a licensed medical professional will review your lab work and develop a treatment plan designed specifically for you. If you or a loved one is in need of COVID-19 treatment, we are here to help!

FREE COVID-19 Treatments



These treatments are safe, effective, and given at no cost to you.

information@BirdsEyeMedical.com

CHOOSE A DATE AND TIME:

Today, March 16th

▲ No availability today

All online booking slots are full.

Show More →

8:00 am	9:00 am	10:00 am	11:00 am
12:00 pm	1:00 pm	2:00 pm	3:00 pm

REASON FOR VIDEO VISIT

What for? (fever, sore throat, sprain, etc.)

HAVE YOU BEEN TO BIRD'S EYE MEDICAL BEFORE?

No

Yes

PATIENT INFO

Legal first name

Legal last name

Birth date: Month

Day

Year

Patient sex

Image description: Screenshot of scheduling questionnaire for Bird's Eye Medical

# Health

*Where Equity,  
Innovation, and  
Engagement meet.*

Image description: Gloved hands embracing an elderly person's hand

*How do we ensure that  
Covid-19 is something we  
can live with  
moving forward?*

- Get as many Washingtonians vaccinated as possible
- Encourage non-pharmaceutical interventions whenever feasible
- Easy, fast and affordable testing options
- Easy, fast and effective treatment options that the public can readily access
- Ensure that the public and providers are well informed on treatment options

Questions?

# DOH AFTER ACTION REPORT

**Office of Emergency Preparedness, Resilience, and Response**



# Introductions

**Amber McPherson**, Pandemic After Action Report  
Supervisor

**Contact:** [Amber.McPherson@doh.wa.gov](mailto:Amber.McPherson@doh.wa.gov)

**Rosalinda Turk**, Pandemic After Action Report Specialist

**Contact:** [Rosalinda.Turk@doh.wa.gov](mailto:Rosalinda.Turk@doh.wa.gov)

# After-Action Review

## What is an After-Action Review??

- AAR is defined by the World Health Organization as “qualitative review of actions taken to respond to an emergency as a means of identifying best practices, gaps and lessons learned.”
- The AAR process was first developed and as a method for providing feedback through interactive discussions that aimed to evaluate-
  - What happened?
  - Why it happened?
  - How to improve or sustain collective performance in future.

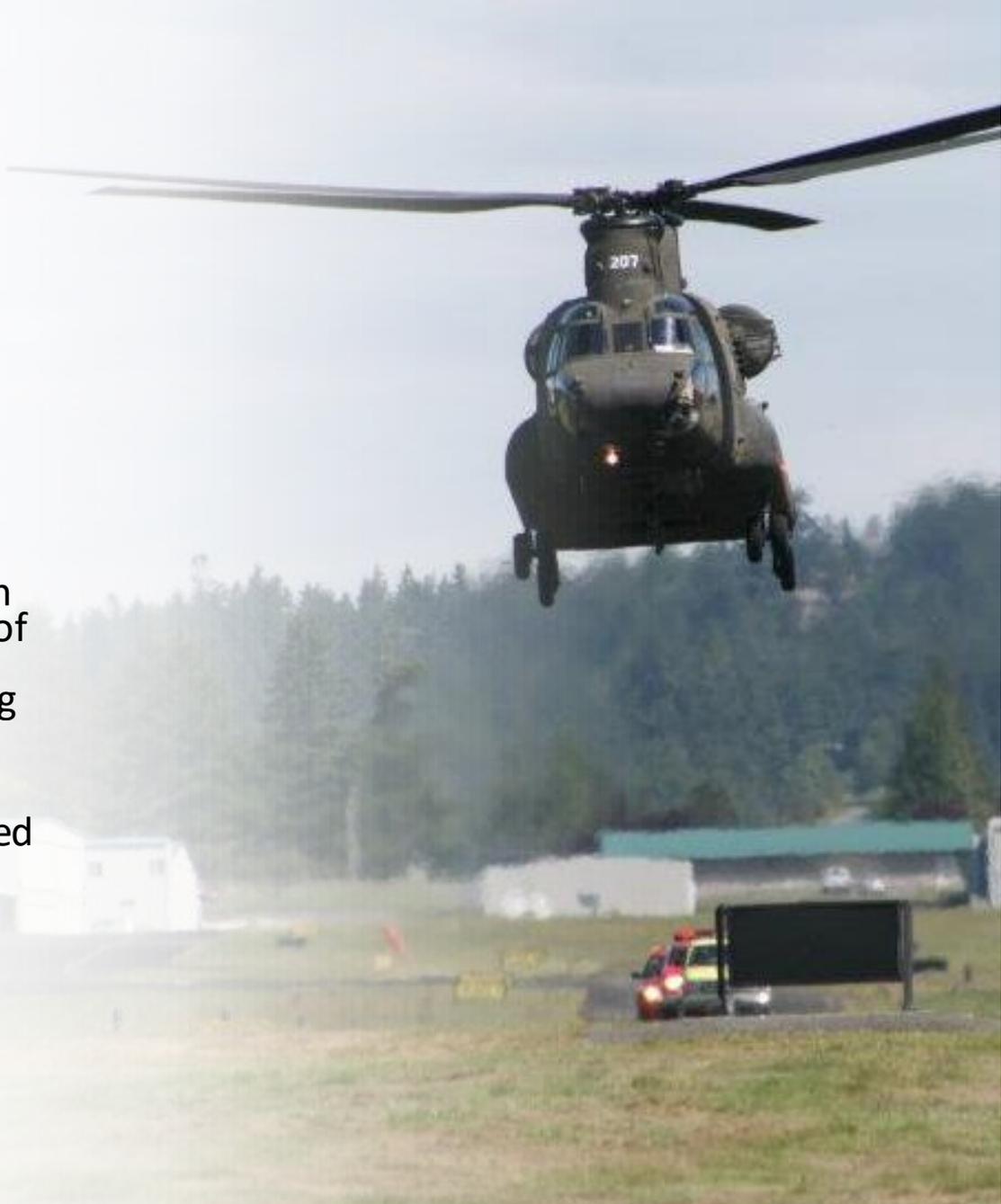


Image description: Helicopter flying over a road

# After-Action Review

---

The AAR process was so successful, that it has since been adopted worldwide, across numerous sectors, including public health.

- It has been identified as one of the most useful management tools to assess how preparedness systems perform, to achieve collective learning and continuous operational improvement.
- **AAR's are used as learning tool**
  - The process involves a structured discussion to critically and systematically review what happened during the response, what went well, and what are the areas for improvement.
  - AARs can provide a forum for determining the root causes of successes and failures in performance, and for developing strategies for mitigating causal factors in the future.
  - *Most importantly though, AARs aim to produce outcomes that can be transformed into recommendations for decision-makers when recorded in an after-action report.*

# WADOH After-Action Review

---

WADOH is conducting an After Action Review to assess how the agency responded to the COVID-19 Pandemic.

The intent of the WADOH AAR is to:

- Identify elements of the response that went well, and areas for improvement.
- Address key challenges the agency faced.
- Identify strategies, policies, and programs that were implemented by DOH that helped the community, our partners, and DOH internal operations.
- Identify future opportunities for success/ areas for improvement.
- Strengthen WADOH emergency response capabilities.
- Draft evidence-informed policy recommendations and best practices for WADOH leadership to improve emergency response practices.

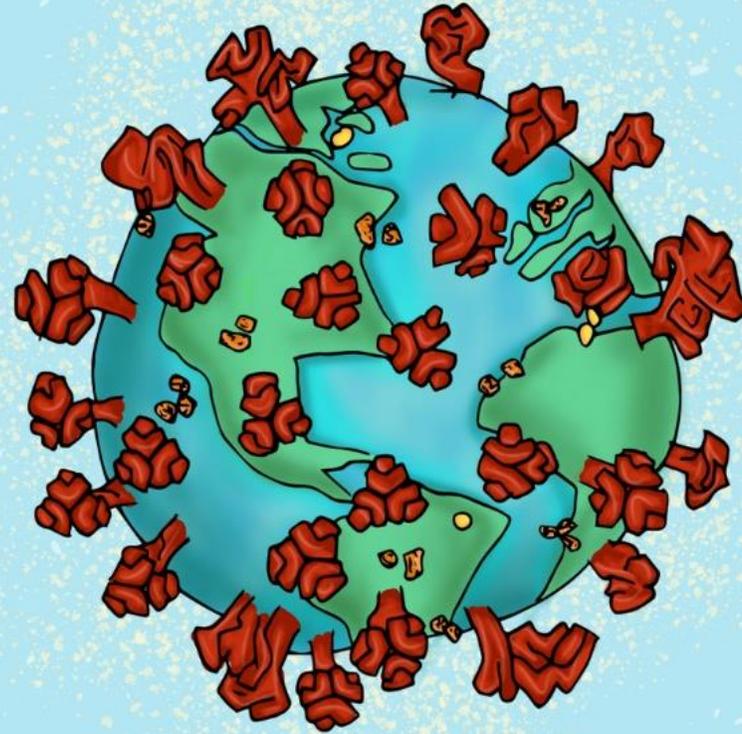


Image description: Washington Capitol building



# *In Community*

Image description:  
Earth that is made to  
look like a virus,  
surrounded by the  
words "in community  
there is strength"



*April June*

**THERE IS**

# **STRENGTH**

## Research Approach

How did DOH  
respond to the Covid-  
19 Pandemic?

What worked?

What didn't work?

What did we learn?

Integrating Equity  
at every step.

# Pandemic Response Inventory Tool

Pandemic Response Project	Project Goal(s)	Equity Assessment	Survey Question/Statement to Measure Project Success
<p>COVID-19 Community Media Outreach &amp; "Mile-Wide" COVID-19 Prevention Campaign</p>	<ul style="list-style-type: none"> <li>- Encourage vaccination.</li> <li>- Educate and dismantle misinformation.</li> <li>- Connect cultural narratives to positive public health behaviors.</li> <li>- Improve long-term response capacity.</li> </ul>	<ul style="list-style-type: none"> <li>- The outreach approach focused on working with community media and organizations to address inequities around COVID-19.</li> <li>- Grants were awarded to community-based organizations providing support to disproportionately impacted individuals and families.</li> </ul>	<ul style="list-style-type: none"> <li>- I was able to access resources and information pertaining to Covid-19 prevention, vaccines, vaccine access, and isolation/quarantine protocols through community-based organizations in my area, in my spoken language.</li> <li>- Department of Health properly addressed vaccination hesitancy in response to misinformation that circulated among the public.</li> <li>- The COVID-19 pandemic brought my community closer together.</li> </ul>



Image description: The DOH CFPA COVID-19 Community Media Outreach Campaign



**Questions are the Answers.**

# AAR Data Collection

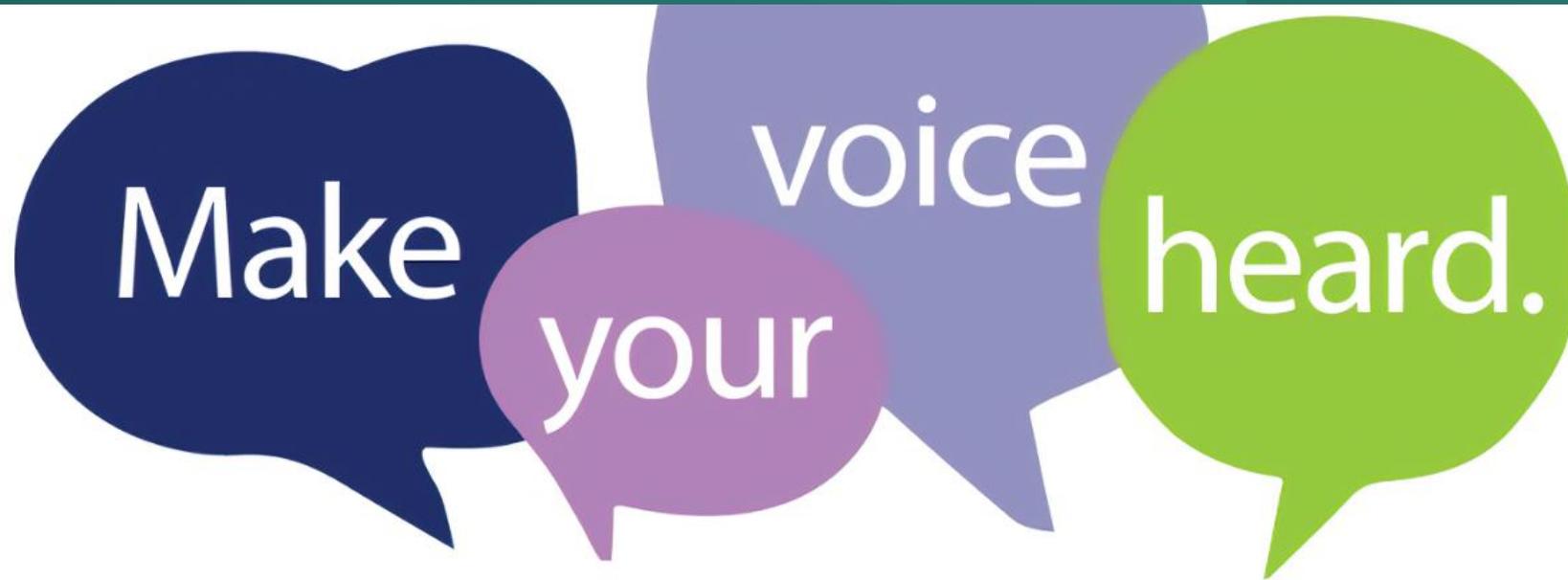
**Our team seeks to engage with the community by distributing surveys through Trusted Messengers**

- Feedback is necessary to help DOH prioritize long-term response planning efforts
- DOH is seeking a community voice in the report

**Survey rollout to begin mid-July**

- *Participation is optional*
- *No personal identifying information will be collected*





**Take our survey.**



**TELL US WHAT  
YOU THINK**



**AMBER MCPHERSON**, PANDEMIC AFTER ACTION REPORT SUPERVISOR  
**CONTACT:** [AMBER.MCPHERSON@DOH.WA.GOV](mailto:AMBER.MCPHERSON@DOH.WA.GOV)

**ROSALINDA TURK**, PANDEMIC AFTER ACTION REPORT SPECIALIST  
**CONTACT:** [ROSALINDA.TURK@DOH.WA.GOV](mailto:ROSALINDA.TURK@DOH.WA.GOV)

# Thank You!

DOH Collaborative email: [vax.collaborative@doh.wa.gov](mailto:vax.collaborative@doh.wa.gov)

