

Strong Start Access Guide for Parents and Guardians



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Publication Number
DOH 141-066 August 2022

Strong Start Access Guide for Parents and Guardians

Welcome to Strong Start, Washington State's Universal Developmental Screening System!

The Department of Health created Strong Start to help improve the health of children across the state, birth through age five. Families and healthcare providers can keep track of screenings, avoid missed or duplicated screenings, and access important information.

Strong Start does this by safely storing developmental screening records in a centralized location. This means families and healthcare providers can see the history of screenings no matter where they were done, or when.

Parents, legal guardians, and licensed healthcare providers can register as users. Then they can enter and edit information. We encourage families to share the information with their childcare and early learning providers. Together we can celebrate milestones and provide any needed support. And -- give every child a strong start.

This access guide will help you set up your Strong Start account and keep track of your child's developmental screenings.

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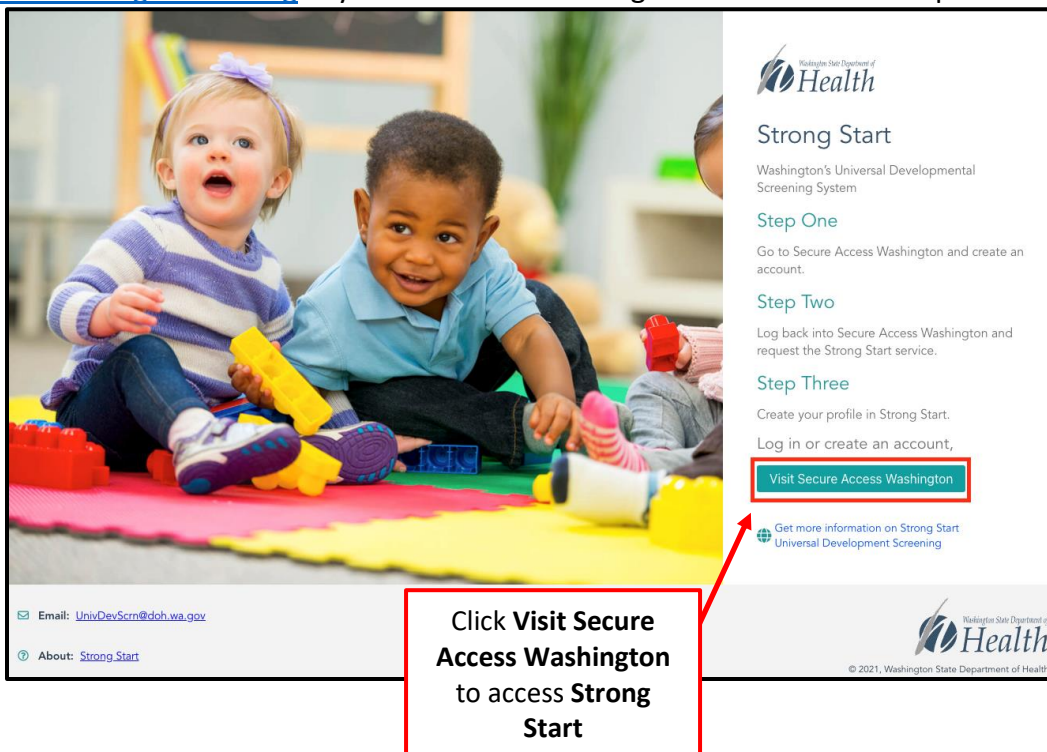
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Getting Started with Strong Start

- Internet access is required to access Strong Start. During the registration process you will receive email or text verification codes.
- To protect your child's records, you will be directed to create a Secure Access Washington (SAW) account. The email address for your Strong Start account must match the email address for your SAW account.
- Access to Strong Start is quicker after your SAW account and Strong Start account have been created.
- You will always access Strong Start through Secure Access Washington. If you forget, www.strongstartwa.org will redirect you.

Start to register for Strong Start

Go to www.strongstartwa.org in your web browser.*Register one time for complete access.



The image shows a screenshot of the Strong Start registration page. On the left, there is a photograph of two young children, a girl and a boy, sitting on a colorful mat and playing with toys. On the right, the page content includes the Washington State Department of Health logo, the title 'Strong Start', and the subtitle 'Washington's Universal Developmental Screening System'. Below this, there are three steps: 'Step One: Go to Secure Access Washington and create an account.', 'Step Two: Log back into Secure Access Washington and request the Strong Start service.', and 'Step Three: Create your profile in Strong Start. Log in or create an account.' A red box highlights the 'Visit Secure Access Washington' button. Another red box highlights the text 'Click Visit Secure Access Washington to access Strong Start' with a red arrow pointing to the button. At the bottom right, there is a link 'Get more information on Strong Start Universal Development Screening' and the Washington State Department of Health logo and copyright notice.

Click **Visit Secure Access Washington** to access **Strong Start**

1. Click the **Visit Secure Access Washington** button to be directed to the Secure Access Washington Homepage.

Creating a Secure Access Washington (SAW) Account

If you already have a SAW account, go to **Adding Strong Start to SAW Account** on [page 8](#) of this guide. You will always access Strong Start through your SAW Account.

Sign Up for a SAW Account

1. Click **SIGNUP!** to create a Secure Access Washington (SAW) account

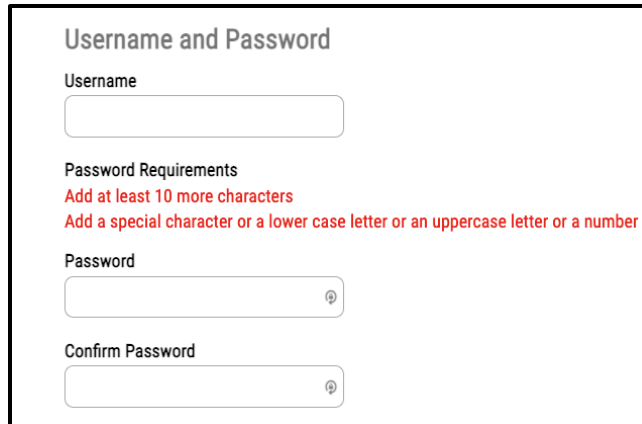
Click here to get started

2. Enter personal information
 - SAW account email address must be the same email as Strong Start account
*If you forget your password, we'll send a reset link to this address

Match Strong Start email address

3. Create SAW username and set password

- Create a unique username you'll remember
- Password must be at least 10 characters long and include: a special character (@#!*), lower case letter, upper case letter and a number

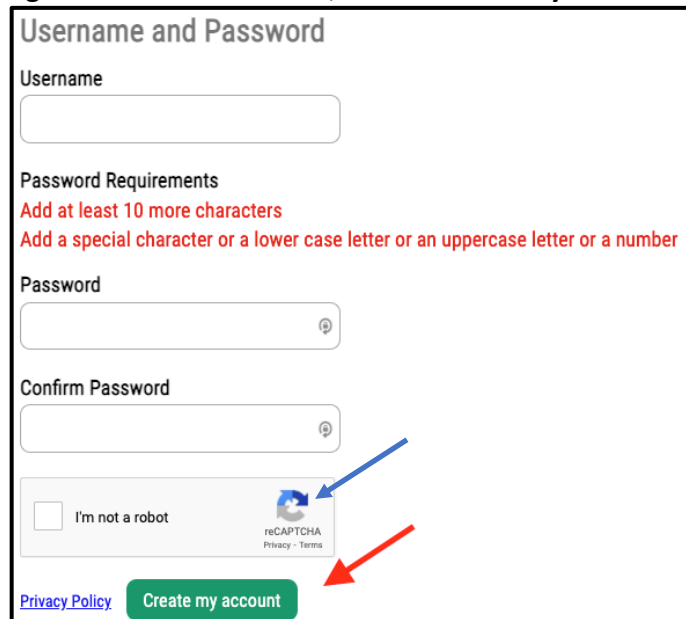


The screenshot shows a registration form titled "Username and Password". It contains the following fields and text:

- Username:** A text input field.
- Password Requirements:** Two lines of red text: "Add at least 10 more characters" and "Add a special character or a lower case letter or an uppercase letter or a number".
- Password:** A text input field with a visibility icon (an eye in a circle) on the right.
- Confirm Password:** A text input field with a visibility icon (an eye in a circle) on the right.

4. Confirm security validation step

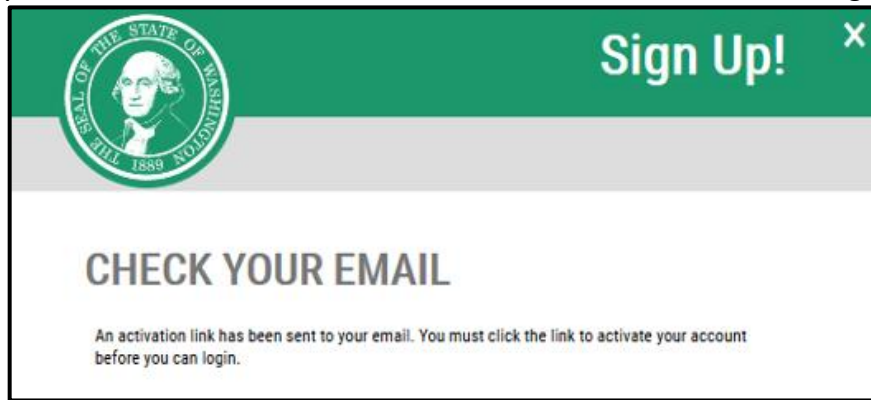
5. After confirming information is correct, select **Create my account**



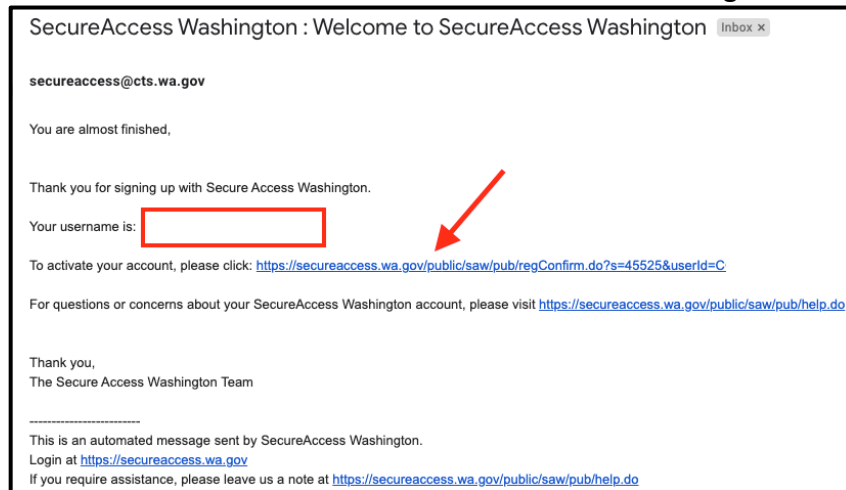
This screenshot is identical to the one above but includes annotations:

- A blue arrow points to the reCAPTCHA icon.
- A red arrow points to the "Create my account" button.
- The "I'm not a robot" checkbox is present but unchecked.
- At the bottom left, there is a link for "Privacy Policy".

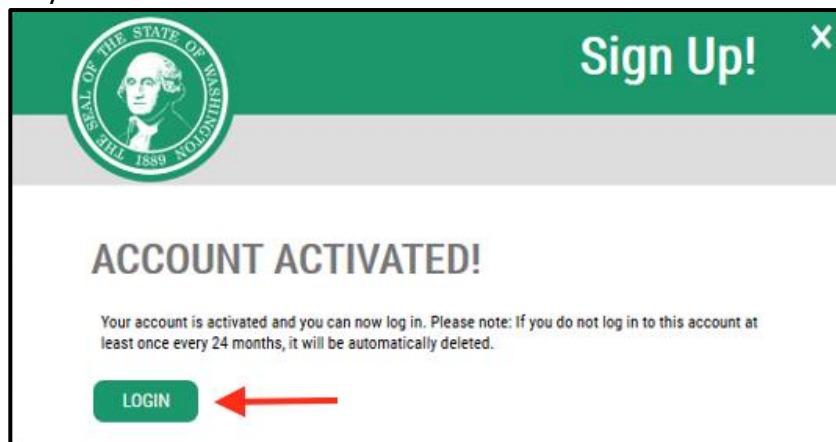
6. Check your email for activation instructions from secureaccess@cts.wa.gov



7. Click on activation link in the email from secureaccess@cts.wa.gov



8. Confirm account information
9. Login after your account has been activated



Adding Strong Start to SAW Account

Registration for Strong Start requires a lot of steps, but don't worry, once you've registered, access will be faster.

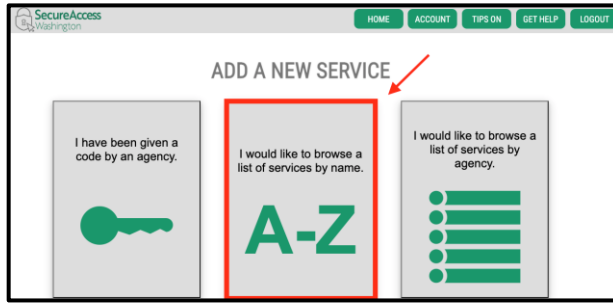
Login to your SAW account

1. Enter your SAW Username and Password and click **SUBMIT**
 - Click **Forgot your username** if you don't remember your username
 - Click **Forgot your password** if you don't remember your password

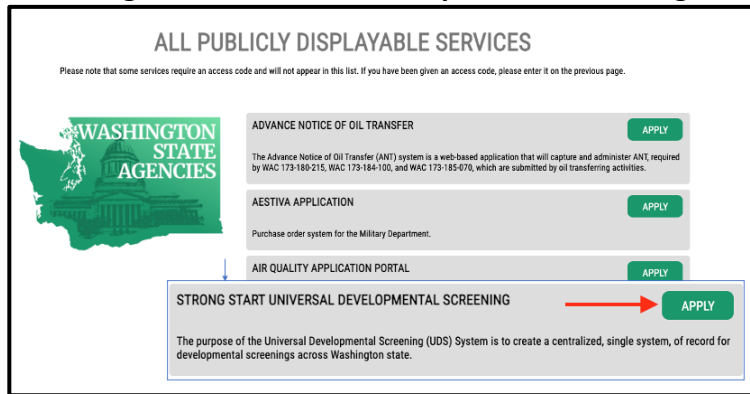
2. Select the **ADD A NEW SERVICE**

- **ADD A NEW SERVICE** button will be red if you're new to SAW and green if you have already services

3. Click the center option **I would like to browse a list of services by name. A-Z**



4. Scroll and find **Strong Start Universal Developmental Screening** and click **Apply**



5. Enter **IDENTITY VERIFICATION INFORMATION** and click **CONTINUE**

The screenshot shows the 'IDENTITY VERIFICATION' form. It has two main sections: 'NAME' and 'ADDRESS'. The 'NAME' section asks for the user's legal name. The 'ADDRESS' section asks for the user's current address. The 'CONTINUE' button is highlighted with a red arrow.

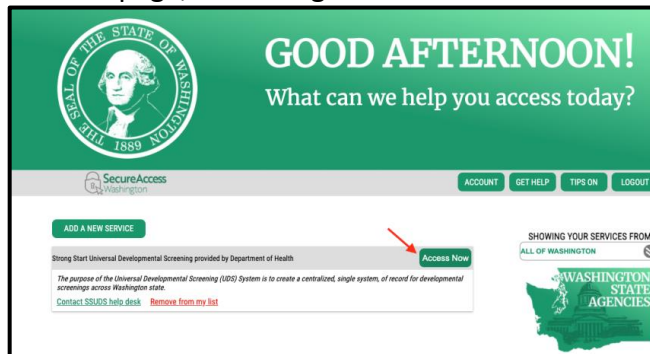
6. Answer **IDENTITY VERIFICATION QUESTION(S)** and click **CONTINUE**

The screenshot shows the 'IDENTITY VERIFICATION QUESTION' page. The question asks 'Which of the following street addresses in'. The 'CONTINUE' button is highlighted with a red arrow.

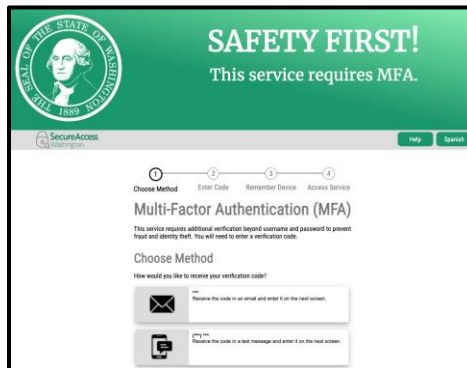
Multi-Factor Authentication (MFA) for SAW

To protect your child's records, extra security (multi-factor authentication) is required.

1. From your SAW service page, click the green **Access Now** button next to **Strong Start**



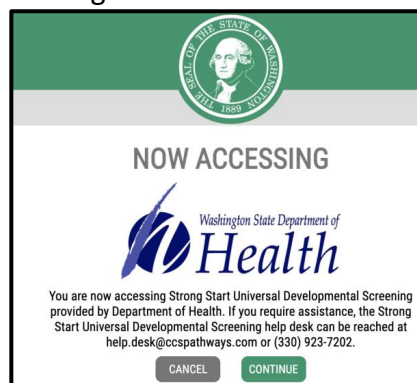
2. Choose how you want to receive the verification code
 - Click envelope to have code sent as an email
 - Click smartphone to have code sent as a text message



3. Enter the verification code that was sent to you



4. Click **CONTINUE** to enter Strong Start



Registering for Strong Start

To access the site type www.strongstartwa.org into your web browser.

Access to Strong Start is quicker after Strong Start and Secure Access Washington (SAW) accounts have been created.

1. Click **Parent or Guardian** and then **continue** for your registration option



2. Complete your user profile information

- Fields or questions marked with an * are required:
 - First Name, Last Name, Date of Birth, County, State, Email Address
- Email address must match email address connected to SAW account

Strong Start
Universal Developmental Screening

Sign Up for Strong Start

First Name*

Last Name*

Date of Birth*

Street Address

Apt Number

City

County*

State*

Zip Code

Telephone Number

Use the same email address you use for SAW

Email Address*

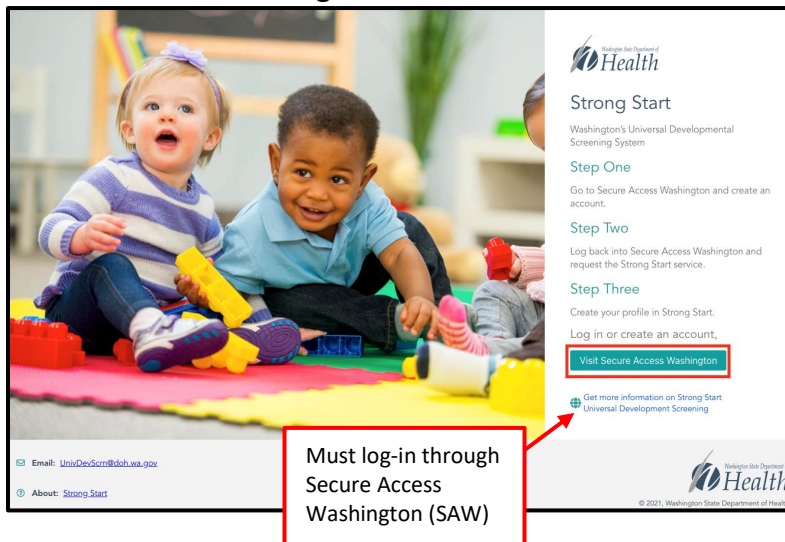
Required information

Same email address used for SAW account

Access Your Strong Start Account

Visit www.strongstartwa.org to sign in

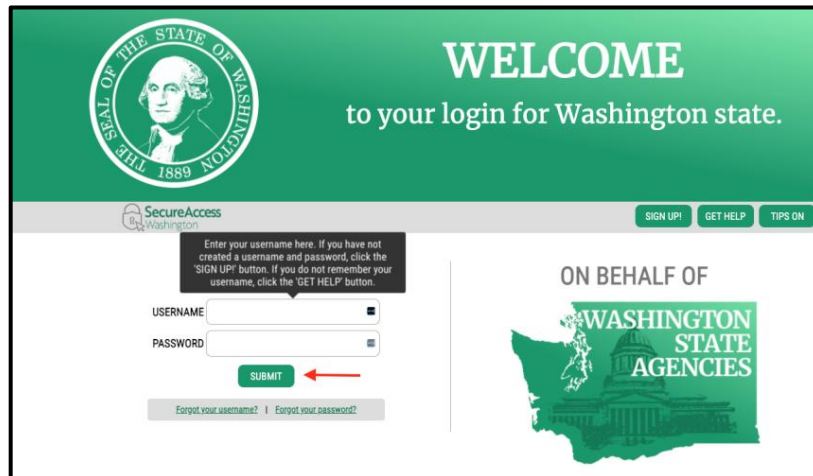
1. Select **Visit Secure Access Washington**



The screenshot shows the Strong Start website interface. On the left is a photo of two young children playing. On the right, the text reads: "Strong Start Washington's Universal Developmental Screening System". Below this, three steps are listed: "Step One: Go to Secure Access Washington and create an account.", "Step Two: Log back into Secure Access Washington and request the Strong Start service.", and "Step Three: Create your profile in Strong Start. Log in or create an account." A red box highlights the "Visit Secure Access Washington" button. A red arrow points from a text box to this button.

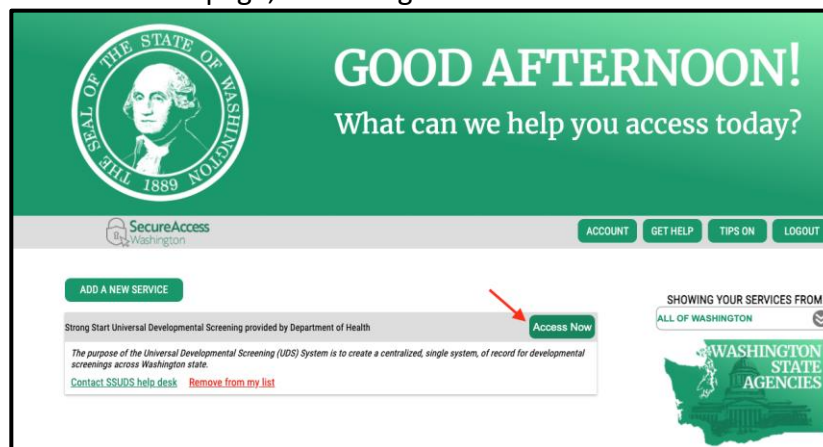
Must log-in through Secure Access Washington (SAW)

2. Enter your Username and Password and click **SUBMIT**



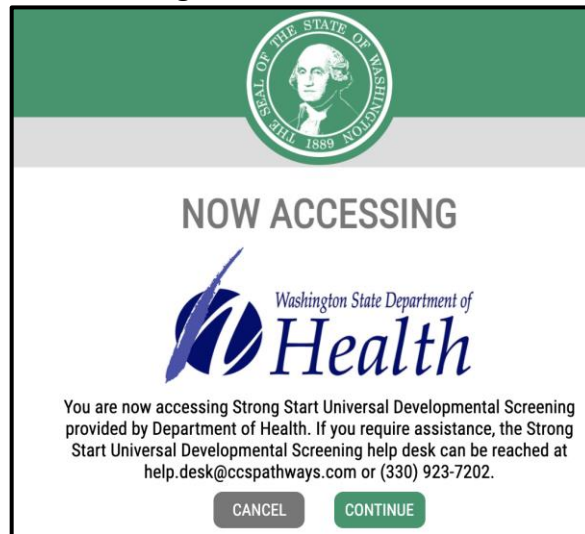
The screenshot shows the SecureAccess Washington login page. It features the Washington State Seal and the text "WELCOME to your login for Washington state." Below the header, there are fields for "USERNAME" and "PASSWORD", and a "SUBMIT" button. A red arrow points to the "SUBMIT" button. To the right, there is a graphic that says "ON BEHALF OF WASHINGTON STATE AGENCIES" with a map of Washington.

3. From your SAW service page, click the green **Access Now** button next to **Strong Start**

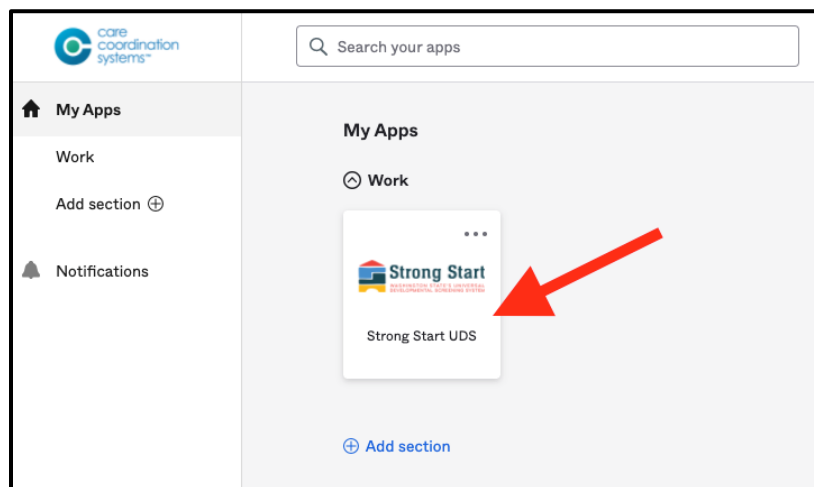


The screenshot shows the SecureAccess Washington service page. It features the Washington State Seal and the text "GOOD AFTERNOON! What can we help you access today?". Below the header, there are buttons for "ACCOUNT", "GET HELP", "TIPS ON", and "LOGOUT". A section titled "ADD A NEW SERVICE" lists "Strong Start Universal Developmental Screening provided by Department of Health". A red arrow points to the "Access Now" button next to this service. Below the service list, there is a "SHOWING YOUR SERVICES FROM ALL OF WASHINGTON" section with a "WASHINGTON STATE AGENCIES" graphic.

4. Click **CONTINUE** to enter **Strong Start**



5. Click on **Strong Start Universal Developmental Screening** button



6. Congratulations you are now a registered Strong Start account user!