

# Strong Start Access Guide for Providers



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## **Strong Start Access Guide for Providers**

Welcome to Strong Start, Washington State's Universal Developmental Screening System!

The Department of Health created Strong Start to help improve the health of children across the state, birth through age five. Families and healthcare providers can keep track of screenings, avoid missed or duplicated screenings, and access important information.

Strong Start does this by safely storing developmental screening records in a centralized location. This means families and healthcare providers can see the history of screenings no matter where they were done, or when.

Parents, legal guardians, and licensed healthcare providers can register as users. Then they can enter and edit information. We encourage families to share the information with their childcare and early learning providers. Together we can celebrate milestones and provide any needed support. And -- give every child a strong start.

This access guide will help you set up your Secure Access Washington and Strong Start accounts to track developmental screenings of children in your care.

## Table of Contents

<b><i>Secure Access Washington (SAW)</i></b> .....	<b>4</b>
<b>Creating a SAW Account</b> .....	<b>4</b>
<b>Adding Strong Start to SAW Account</b> .....	<b>7</b>
<b>Multi-Factor Authentication (MFA) for SAW</b> .....	<b>10</b>
<b>Register for Strong Start</b> .....	<b>11</b>
<b>Access your Strong Start Account</b> .....	<b>12</b>
<b><i>Welcome to Strong Start!</i></b> .....	<b>14</b>

## Secure Access Washington (SAW)

If you already have a SAW account scroll to **Adding Strong Start to SAW Account** on [page 7](#). A Secure Access Washington (SAW) account is required to access Strong Start. Accounts must use the same email address.

### Creating a SAW Account

1. Click **SIGNUP!**

SecureAccess Washington

WELCOME to your login for Washington state.

Click me to create a new account. You can use this one login to access many applications and services from multiple state agencies!

SIGN UP! GET HELP TIPS ON

LOGIN

USERNAME

PASSWORD

SUBMIT

Forgot your username? | Forgot your password?

BEHALF OF WASHINGTON STATE AGENCIES

Click here to get started

2. Enter personal information

- SAW account email address must be the same email as Strong Start account

Sign Up!

Sign Up For An Account

Fill in the following form to sign up for an account. If you are not sure if you already have an account, [check here](#).

Personal Information

First Name

Last Name

Primary Email

Contact Information For Security (Optional)

Provide additional contact information to receive security codes and reduce the chance of losing access to your account. You can add or edit additional contact information later in your SAW account settings.

Additional Email Address (Optional)

Mobile Phone Number (Optional)

Match Strong Start email address

3. Create SAW username and set password
  - Password must be at least 10 characters long and include: a special character (@#!\*), lower case letter, upper case letter and a number

**Username and Password**

Username

Password Requirements  
Add at least 10 more characters  
Add a special character or a lower case letter or an uppercase letter or a number

Password

Confirm Password

4. After confirming information is correct, select **Create my account**

**Username and Password**

Username

Password Requirements  
Add at least 10 more characters  
Add a special character or a lower case letter or an uppercase letter or a number

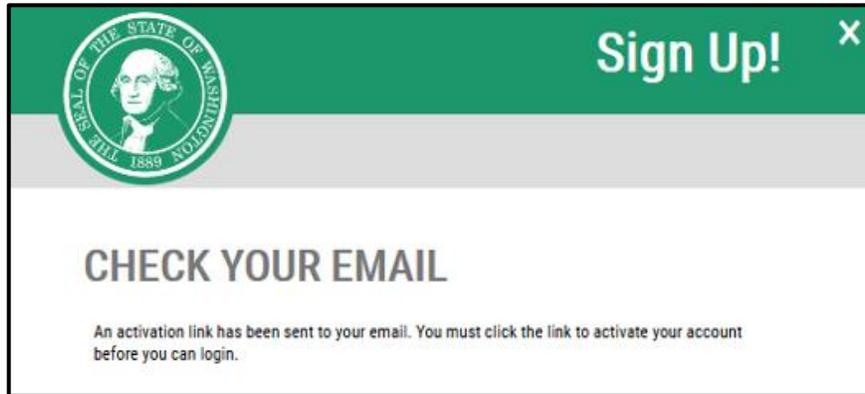
Password

Confirm Password

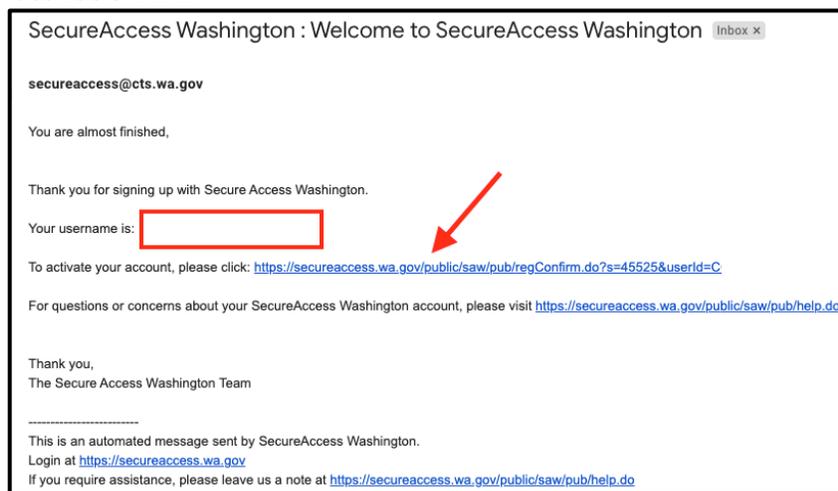
I'm not a robot  reCAPTCHA  
Privacy - Terms

[Privacy Policy](#)

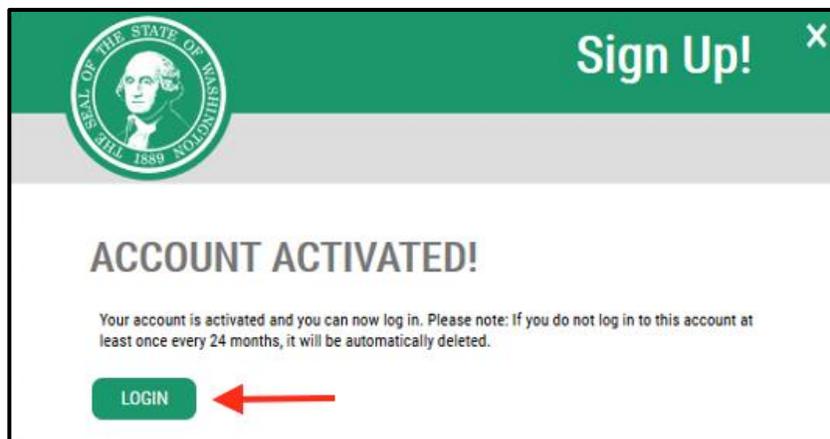
5. Check your email for activation instructions



6. Click on activation link

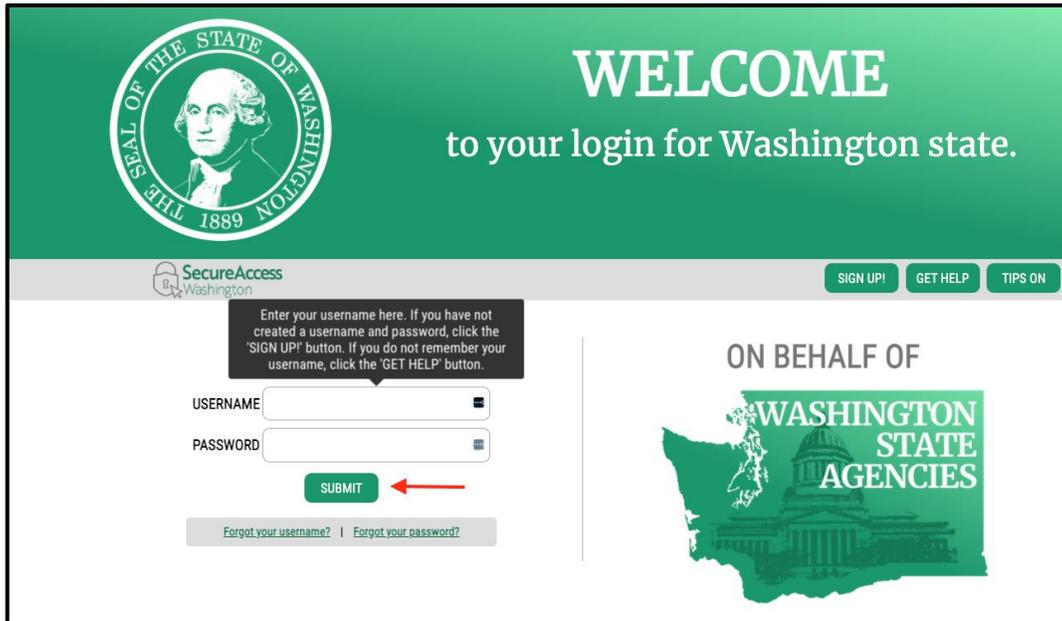


7. Login to activated account



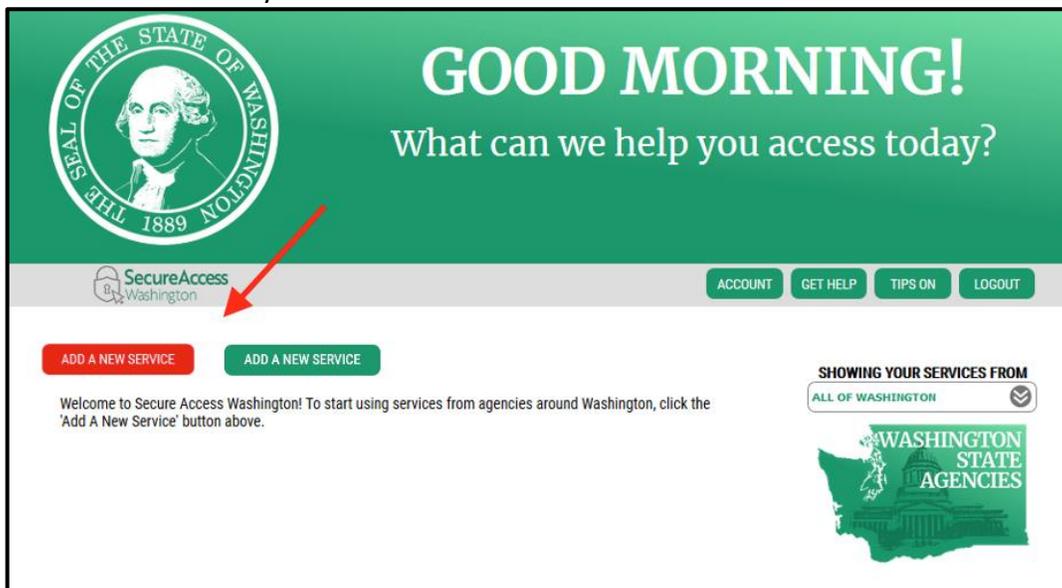
## Adding Strong Start to SAW Account

1. Enter your Username and Password and click **SUBMIT**

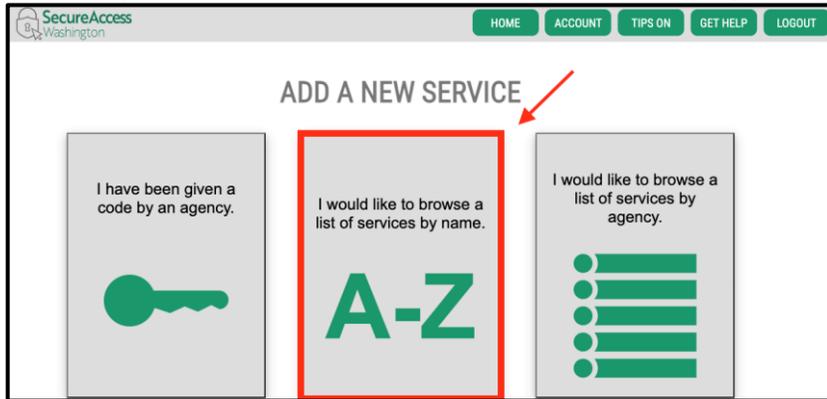


2. Select the **ADD A NEW SERVICE**

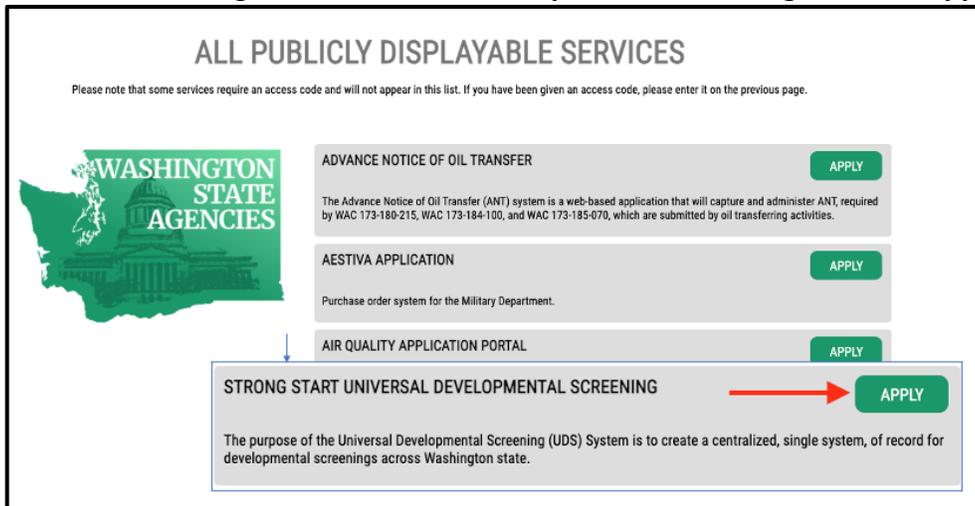
- **ADD A NEW SERVICE** button will be red if you're new to SAW and green if you have already services



3. Click the center option **I would like to browse a list of services by name. A-Z**



4. Scroll and find **Strong Start Universal Developmental Screening** and click **Apply**



5. Enter **IDENTITY VERIFICATION INFORMATION** and click **CONTINUE**

### IDENTITY VERIFICATION

You will be asked a series of questions based on your public record data (the state of Washington does not gather or store this data). These questions could be about things you have owned, people you know or your professional experience. If you do not wish to answer these questions, you may [request permission to skip this step](#). This choice may delay access to your service. Requests to bypass this process will send a notification to the owner of the service who may reach out to you to verify your identity manually. Once verified, you will be able to continue the registration process for this service.

**NAME**

Is your legal name displayed correctly below? First and Last name are required. This name should match what appears on your official documents, like your driver's license or passport. [Edit your name](#) if it does not match your official documents. Once any edits are complete, please return to this page.

**ADDRESS**

The State of Washington does not store this address or use it for any purpose other than this transaction. If you have more than one address, enter the location where you receive bills or bank statements.

STREET ADDRESS

CITY

STATE

ZIP

[Privacy Notice](#) **CONTINUE**

6. Answer **IDENTITY VERIFICATION QUESTION(S)** and click **CONTINUE**

## IDENTITY VERIFICATION QUESTION

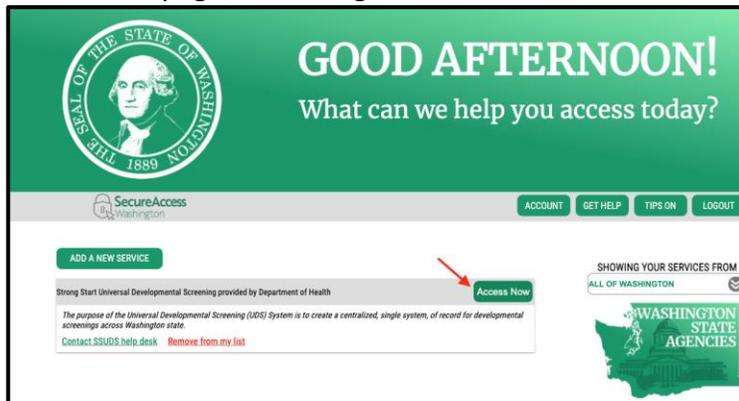
Which of the following street addresses in

**CONTINUE**

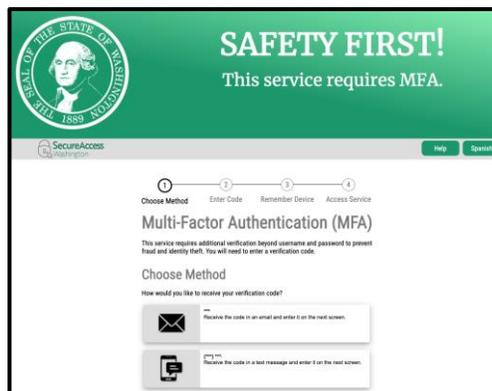
## Multi-Factor Authentication (MFA) for SAW

To protect the child's records, extra security checks (multi-factor authentication) are required

1. From your SAW service page, click the green **Access Now** button next to **Strong Start**



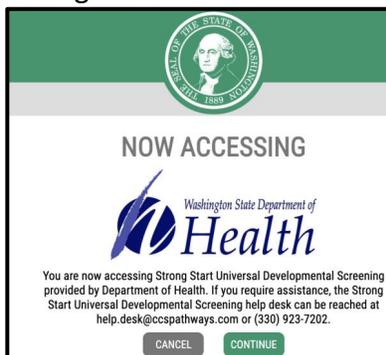
2. Choose how you want to receive the verification code
  - Click envelope to have code sent as an email
  - Click smartphone to have code sent as a text message



3. Enter the verification code that was sent to you



4. Click **CONTINUE** to enter Strong Start



## Register for Strong Start

To access the site type [www.strongstartwa.org](http://www.strongstartwa.org) into your web browser.

1. Click **Provider or Provider Support** for your registration option



2. Complete your Strong Start User Profile

- Email address must match email address connected to SAW account

The screenshot shows the 'Sign Up for Strong Start' user profile form. The form is titled 'Sign Up for Strong Start' and includes the following fields and options:

- Title: A dropdown menu.
- First Name\*: A text input field with a red box labeled 'Required' next to it.
- Last Name\*: A text input field.
- Suffix: A text input field.
- Provider's N.P.I.: A text input field.
- Are you a Provider or Support?: Radio buttons for 'Provider' and 'Support', with a 'Clear' link.
- If you are a Provider, what is your N.P.I. number?: A text input field.
- Practice Name\*: A text input field with a red box labeled 'Required' next to it.
- Phone Number\*: A text input field.
- Use the same email address you use for SAW: A checkbox.
- Email Address\*: A text input field with a red box labeled 'Address associated with SAW Account' and an arrow pointing to it.
- Provider Types: A dropdown menu.

At the bottom right of the form are 'Cancel' and 'Save' buttons.

## Access your Strong Start Account

Access Strong Start by going to [www.strongstartwa.org](http://www.strongstartwa.org)

### 1. Select **Visit Secure Access Washington**

The screenshot shows the Strong Start website interface. On the left, there is a photograph of two young children sitting on a colorful mat. On the right, the text reads: "Strong Start Washington's Universal Developmental Screening System". Below this, there are three steps: "Step One: Go to Secure Access Washington and create an account.", "Step Two: Log back into Secure Access Washington and request the Strong Start service.", and "Step Three: Create your profile in Strong Start. Log in or create an account." A red box highlights the "Visit Secure Access Washington" button. A callout box with a red border and arrow points to this button, containing the text: "Must log-in through Secure Access Washington (SAW)". At the bottom right, there is a logo for "Washington State Department of Health" and the copyright notice "© 2021, Washington State Department of Health".

### 2. Enter your Username and Password and click **SUBMIT**

The screenshot shows the Secure Access Washington login page. At the top, it says "WELCOME to your login for Washington state." Below this, there is a "SecureAccess Washington" logo and a "SIGN UP" button. A text box prompts the user to "Enter your username here. If you have not created a username and password, click the 'SIGN UP' button. If you do not remember your username, click the GET HELP button." Below this are input fields for "USERNAME" and "PASSWORD", and a "SUBMIT" button. A red arrow points to the "SUBMIT" button. At the bottom, there are links for "Forgot your username?" and "Forgot your password?". On the right side, there is a graphic that says "ON BEHALF OF WASHINGTON STATE AGENCIES" with a map of Washington state.

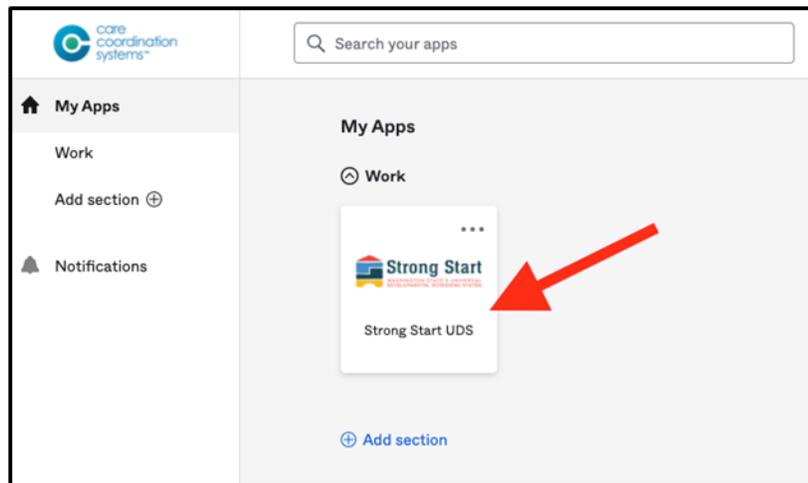
### 3. From your SAW service page, click the green **Access Now** button next to **Strong Start**

The screenshot shows the Secure Access Washington service page. At the top, it says "GOOD AFTERNOON! What can we help you access today?" Below this, there is a "SecureAccess Washington" logo and buttons for "ACCOUNT", "GET HELP", "TIPS ON", and "LOGOUT". There is an "ADD A NEW SERVICE" button. Below this, there is a list of services. The first service is "Strong Start Universal Developmental Screening provided by Department of Health". Below this, there is a description: "The purpose of the Universal Developmental Screening (UDS) System is to create a centralized, single system, of record for developmental screenings across Washington state." and links for "Contact SSUGS help desk" and "Remove from my list". A red arrow points to the "Access Now" button next to the "Strong Start" service. On the right side, there is a graphic that says "SHOWING YOUR SERVICES FROM ALL OF WASHINGTON" and "WASHINGTON STATE AGENCIES" with a map of Washington state.

4. Click **CONTINUE** to enter **Strong Start**



5. Click on **Strong Start Universal Developmental Screening** button



# Welcome to Strong Start!

If you'd like to learn more about Strong Start, click on the **Learn More** button located on your Strong Start Home page. The **Learn More** button will redirect you to the [DOH UDS webpage](#).

