

Department of Health
Pharmacy Quality Assurance Commission
Guidance Document

Revised – 10/18/11

Title:	Pharmacy Lockers for Filled Prescription Pick-up	Number: G004
References:	WAC 246-945-415 and WAC 246-945-455	
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The Pharmacy Quality Assurance Commission (commission) interprets its laws and rules to permit pharmacies to use pharmacy-owned lockers to deliver filled prescriptions for non-controlled drugs, without the lockers being included as part of the pharmacy's license. Pharmacies should be aware of specific laws and rules that apply to the delivery of filled prescriptions for non-controlled drugs, including [WAC 246-945-415\(1\)](#) which requires pharmacies to take appropriate measures when delivering filled prescriptions to ensure product integrity and receipt by the patient or patient's agent.

During its July 2022 business meeting, the commission reviewed whether a licensed pharmacy could deliver filled prescriptions for non-controlled drugs to lockers owned and operated by that pharmacy. As part of its review, the commission decided its laws and rules:

- Permit pharmacies to use pharmacy-owned lockers to deliver filled prescriptions for non-controlled drugs.
- Do not require pharmacy-owned lockers used to deliver filled prescriptions for non-controlled drugs to be annexed or within the licensed pharmacy space.
- Do not require pharmacies to comply with [WAC 246-945-455](#) if they deliver filled prescriptions for non-controlled drugs to pharmacy-owned lockers.

This guidance only applies to filled prescriptions for non-controlled drugs, and to lockers that are owned and operated by the pharmacy. Additionally, the commission will require pharmacies who deliver filled prescriptions for non-controlled drugs to pharmacy-owned lockers to comply with all applicable laws and rules applicable to the delivery of filled prescriptions for non-controlled drugs, which includes the requirement that pharmacies take appropriate measures when delivering filled prescriptions to ensure product integrity and receipt by the patient or the patient's agent ([WAC 246-945-415\(1\)](#)).