



What to expect

DURING YOUR MDRO VISIT

Thank you for scheduling your Infection Control Assessment and Response (ICAR) consultation with the Washington State Department of Health. Our infection preventionist will do a free, non-regulatory consultation that will last approximately one to two hours. During the tele- or on-site visit, we will work with you to improve your infection prevention and control program. Our staff will offer recommendations and resources that will assist you in keeping staff and residents as safe as possible.

What should you do to prepare for your visit?

- Invite members of your leadership such as the executive director, director of nursing, administrator, environmental services manager, and medical director.
- Be prepared to talk about your current infection prevention program.
- Have a list of questions prepared. We will be able to answer your questions on state and federal guidance and initiatives.
- For tele-visits, please confirm your Microsoft Teams invite via email. The invite has instructions on how to join the webinar.



What can you expect after your visit is completed?

Our staff will email you promptly with the following items:

- The ICAR Consultation Summary Report outlining your best practices and areas for improvement
- Recommendations and resources to address areas for improvement
- Resources such as signage for infection prevention practices
- Certificate of ICAR participation and window decal

Thank you for inviting us into your facility. Have questions?



Investigation Questions:

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MDRO Questions:

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General Information:

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