

Cascades Steps

Finding the Asset Tag Number on a Computer

This tool is for agencies with DOH IT models: Every DOH WIC computer has an Asset tag number. The Asset tag helps the DOH Helpdesk and Cascades Support troubleshoot issues happening on a specific computer. Follow these steps to find the Asset Tag number for your DOH WIC computer when you can't easily see the sticker on the computer.

- These instructions assume you have **Windows 10 or 11** installed.

Steps	Cascades Screen
<p>Step 1:</p> <p>Select the Windows icon in the bottom left corner of your computer.</p>	
<p>Step 2:</p> <p>A column will pop up. Select System.</p> <p>NOTE: On some computers you have to select Settings, then select System.</p>	<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> </div> <div style="text-align: center;"> <p>Or on some computers follow these steps:</p> </div> <div style="text-align: center;"> </div> </div>

Cascades Steps

Finding the Asset Tag Number on a Computer

Steps	Cascades Screen																
<p>Step 3:</p> <p>In the System page select About.</p> <p>The Asset Tag # is listed next to the Device name.</p>	<p>Settings</p> <p>Home</p> <p>Find a setting</p> <p>System</p> <p>Display</p> <p>Sound</p> <p>Notifications & actions</p> <p>Focus assist</p> <p>Power & sleep</p> <p>Battery</p> <p>Storage</p> <p>Tablet mode</p> <p>Multitasking</p> <p>Projecting to this PC</p> <p>Shared experiences</p> <p>Clipboard</p> <p>Remote Desktop</p> <p>About</p> <h3>About</h3> <p>Your PC is monitored and protected.</p> <ul style="list-style-type: none">Virus & Threat ProtectionFirewall & Network ProtectionDevice performance & HealthApp & browser controlAccount protectionDevice security <p>See details in Windows Security</p> <h3>Device specifications</h3> <table><tr><td>Device name</td><td>DOHLTTUM1703112</td></tr><tr><td>Processor</td><td>Intel(R) Core(TM) i7-6600U CPU @ 2.60GHz 2.81 GHz</td></tr><tr><td>Installed RAM</td><td>16.0 GB (15.9 GB usable)</td></tr><tr><td>Device ID</td><td>A851DCF6-7235-4FB7-99D8-B7F78002F08A</td></tr><tr><td>Product ID</td><td>00329-00000-00003-AA866</td></tr><tr><td>System type</td><td>64-bit operating system, x64-based processor</td></tr><tr><td>Pen and touch</td><td>Touch support with 10 touch points</td></tr></table> <p>Rename this PC</p> <h3>Windows specifications</h3> <table><tr><td>Edition</td><td>Windows 10 Enterprise</td></tr></table>	Device name	DOHLTTUM1703112	Processor	Intel(R) Core(TM) i7-6600U CPU @ 2.60GHz 2.81 GHz	Installed RAM	16.0 GB (15.9 GB usable)	Device ID	A851DCF6-7235-4FB7-99D8-B7F78002F08A	Product ID	00329-00000-00003-AA866	System type	64-bit operating system, x64-based processor	Pen and touch	Touch support with 10 touch points	Edition	Windows 10 Enterprise
Device name	DOHLTTUM1703112																
Processor	Intel(R) Core(TM) i7-6600U CPU @ 2.60GHz 2.81 GHz																
Installed RAM	16.0 GB (15.9 GB usable)																
Device ID	A851DCF6-7235-4FB7-99D8-B7F78002F08A																
Product ID	00329-00000-00003-AA866																
System type	64-bit operating system, x64-based processor																
Pen and touch	Touch support with 10 touch points																
Edition	Windows 10 Enterprise																



Cascades Steps

Finding the Asset Tag Number on a Computer

This institution is an equal opportunity provider.

Washington WIC doesn't discriminate.

To request this document in another format, call 1-800-841-1410.
Deaf or hard of hearing customers, please call 711 (Washington Relay)
or email wic@doh.wa.gov.



DOH 961-1711 January 2024