



# CVP TRAINING SERIES

Office of Immunization  
Childhood Vaccine Program  
June 20, 2024

# Topics Covered



VACCINE LOSS  
POLICY



VACCINE LOSS  
LOG



VACCINE  
RETURN

# Vaccine Loss Policy



# Vaccine Loss Policy

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## Introduction

Proper vaccine storage, handling, and accountability are vital components to the success of the Washington State Department of Health's Childhood Vaccine Program (CVP). This policy outlines processes and repercussions when vaccine is lost.

## Scope

This policy applies to all Washington providers that receive publicly supplied childhood vaccine.

# Expectations of Providers

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Providers agree to:

- Maintain proper storage and handling practices to avoid vaccine loss.
- Manually review vaccine storage unit temperatures during clinic hours 2x daily.
- Download and review digital data logger data weekly (or monthly, at a minimum) for missed temperature excursions.
- Follow the Vaccine Temperature Excursion Guide for any inappropriate storage conditions or temperature readings outside the recommended ranges as outlined in the manufacturers' package insert.
- Report all vaccine loss using the online return function in the Washington State Immunization Information System (IIS).
- Retain the monthly paper Vaccine Loss Log for three years and submit to [WACHildhoodVaccines@doh.wa.gov](mailto:WACHildhoodVaccines@doh.wa.gov) if monthly loss is over \$2500.

# Vaccine Loss Scenarios & Repercussion Key

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## Vaccine Loss Scenarios

- Provider's first incident within 365 days that's greater than \$2,500 but less than \$10,000 (A,B,C).
- Provider experiences any additional negligent incidents that are greater than \$2,500 within 365 days of their most recent negligent incident (A,B,C,D,E).
- Provider experiences any negligent incident greater than \$10,000 (A,B,C,D,E).
- Provider continues to have negligent incidents (A,B,C,D,E,F).
- Provider fails to comply with the Vaccine Loss policy (A,G,H).

## Repercussion Key

- A. The program may turn off provider vaccine ordering permissions until issue is resolved.
- B. The program will provide an email and resources to educate the provider regarding their incident.
- C. The program will require the provider to submit their Vaccine Loss Log outlining the incident and actions they plan to take to prevent future vaccine loss.
- D. The program will require providers to complete additional training regarding vaccine storage and handling procedures.
- E. The program may require the provider to purchase or update equipment to help reduce the risk for future incidents (i.e. digital data loggers, remote monitoring data loggers, or pharmaceutical grade storage units).
- F. The program may perform an unannounced site visit to ensure the provider is following best practices.
- G. DOH may put the provider on probation.
- H. DOH may disenroll provider if conditions of probation are not met.

# Short Dated Vaccines (Transfers)

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- For vaccines within 90 days of expiration
- Vaccine advertisement feature located under Orders/Transfers in the IIS
- Also, utilize the [Provider Map](#) and call providers
- Transfers should be no more than 1 hour away

## **Vaccine Loss Policy (update)**

**Note:** If the vaccine loss was due to expiration of short-dated transferred vaccines from another provider, the receiving provider reporting the loss is exempt from the repercussions stated on the policy.

# Vaccine Loss Log





# Vaccine Loss Log

**DOH USE ONLY**  
 Return ID-Expired:  
 Return ID-Spoiled:  
 Return ID-Wasted:

Vaccine Loss Log Month/Year: \_\_\_\_\_

Healthcare providers participating in the Washington State Childhood Vaccine Program (CVP) are required to report all vaccine loss that results in unusable vaccine. Each month, post this log on your storage unit to track vaccine loss and to help complete your monthly inventory report online in the Immunization Information System (IIS). At the end of each month, keep this log in your Vaccine Management binder. Providers must submit this log to DOH if:

- The provider does not report vaccine loss in the IIS.
- The vaccine loss totals \$2,500.00 or more. Use [Online Vaccine Returns](#) as needed to determine total cost of vaccine loss.

Preferred method of receipt is via scan and email to [WAChildhoodVaccines@doh.wa.gov](mailto:WAChildhoodVaccines@doh.wa.gov) or fax to 360.236.3811.

<b>PIN:</b>	Facility Name:			City:	State: WA	Zip:
Address:		Telephone:		Email:		
Contact Name:						
Please answer the following questions as needed based on the vaccine loss logged:		1. Have you already submitted a return or reconciled your inventory for this loss in the Immunization Information System (IIS)? <input type="checkbox"/> NO <input type="checkbox"/> YES		2. Were any of the non-viable doses administered to patients? <input type="checkbox"/> NO <input type="checkbox"/> YES – How many doses? _____		

Record number of doses, vaccine product details, and reason for vaccine loss in the table below. Use Appendix A as needed for additional NDCs/lot numbers.  
**\*If you have submitted your return online and have your IIS vaccine return ID, only complete the columns indicated below with an asterisk (\*).**

*IIS Vaccine Return ID or Vaccine	Date	Number of Doses	Manufacturer	NDC Number	Lot Number	Expiration Date	Vaccine Loss Codes (see below)	*Corrective Action to Prevent Future Vaccine Loss (use additional pages as needed)	Staff Initials

Vaccine Loss Codes:		
1a. Expired	2d. Spoiled: Mechanical failure	3b. Waste: Vial - broken or lost
1b. Expired: Transfer	2e. Spoiled: Vaccine spoiled in transit	3c. Waste: Open multidose vial
2a. Spoiled: Expired BUD	2f. Spoiled: Failure to store properly upon receipt	3d. Waste: Lost or unaccounted for
2b. Spoiled: Natural disaster/power outage	2g. Spoiled: Not properly stored	4. Misuse: Administered to adult
2c. Spoiled: Refrigerator too warm or too cold	3a. Waste: Vaccine drawn into syringe but not administered	5. Recalled vaccine



<p><b>Required Fields Key</b>  <b>R=Returns</b>  <b>W= Waste</b></p>
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Vaccine Loss Log

Month/Year: **R / W**

Healthcare providers participating in the Washington State Childhood Vaccine Program (CVP) are required to report all vaccine loss that results in unusable vaccine. Each month, post this log on your storage unit to track vaccine loss and to help complete your monthly inventory report online in the Immunization Information System (IIS). At the end of each month, keep this log in your Vaccine Management binder. Providers must submit this log to DOH if:

- The provider does not report vaccine loss in the IIS.
- The vaccine loss totals \$2,500.00 or more. Use [Online Vaccine Returns](#) as needed to determine total cost of vaccine loss.

Preferred method of receipt is via scan and email to [WACHildhoodVaccines@doh.wa.gov](mailto:WACHildhoodVaccines@doh.wa.gov) or fax to 360.236.3811.

PIN: _____		Facility Name: _____	
Address: <b>R / W COMPLETE ALL</b> _____		City: _____	State: WA   Zip: _____
Contact Name: _____		Telephone: _____	Email: _____
Please answer the following questions as needed based on the vaccine loss logged:		1. Have you already submitted a return or reconciled your inventory for this loss in the Immunization Information System (IIS)? <input type="checkbox"/> NO <input checked="" type="checkbox"/> YES	
		2. Were any of the non-viable doses administered to patients? <input checked="" type="checkbox"/> NO <input type="checkbox"/> YES – How many doses? _____	

Record number of doses, vaccine product details, and reason for vaccine loss in the table below. Use Appendix A as needed for additional NDCs/lot numbers. **\*If you have submitted your return online and have your IIS vaccine return ID, only complete the columns indicated below with an asterisk (\*).**

*IIS Vaccine Return ID or Vaccine	Date	Number of Doses	Manufacturer	NDC Number	Lot Number	Expiration Date	Vaccine Loss Codes (see below)	*Corrective Action to Prevent Future Vaccine Loss (use additional pages as needed)	Staff Initials
<b>R</b>								<b>R</b>	
<b>W</b>	<b>W</b>	<b>W</b>	<b>W</b>	<b>W</b>	<b>W</b>	<b>W</b>	<b>W</b>	<b>W</b>	<b>W</b>

Vaccine Loss Codes:		
1a. Expired	2d. Spoiled: Mechanical failure	3b. Waste: Vial - broken or lost
1b. Expired: Transfer	2e. Spoiled: Vaccine spoiled in transit	3c. Waste: Open multidose vial
2a. Spoiled: Expired BUD	2f. Spoiled: Failure to store properly upon receipt	3d. Waste: Lost or unaccounted for
2b. Spoiled: Natural disaster/power outage	2g. Spoiled: Not properly stored	4. Misuse: Administered to adult
2c. Spoiled: Refrigerator too warm or too cold	3a. Waste: Vaccine drawn into syringe but not administered	5. Recalled vaccine

# Vaccine Returns



# Why Are Returns Important?

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- Ensures that spoiled, expired and wasted vaccine is removed from storage units so it is not inadvertently administered to patients.
- Vaccines returned within six months of expiration receive an excise tax credit which helps offset the financial loss and funds future vaccine purchases.
- Allows the Childhood Vaccine Program to track and reduce vaccine loss.
- Highlights training and education needs for providers related to vaccine loss.

Vaccine Return	July 2022 – June 2023	
Reason	Doses	Cost
Other	5,538	\$396,991
Expired vaccine***	47,440	\$2,775,048
Spoiled—other	406	\$36,177
Refrigerator too cold	2,324	\$156,221
Refrigerator too warm	848	\$57,544
Mechanical failure	5,056	\$434,130
Natural disaster/Power outage	1,047	\$79,555
Failure to store properly upon receipt	590	\$61,717
Recall	218	\$32,536
Vaccine spoiled in transit (Freeze/Warm)	454	\$41,838
<b>Total</b>	<b>63,921</b>	<b>\$4,071,757</b>

# What are the differences between Wasted, Spoiled, and Expired Vaccine, and what is returnable?

Return Type	Definition	Returnable
<b>Wasted Vaccine</b>	Any vaccine rendered non-viable by spilling, breaking, or by being drawn up and not administered to a patient. Also includes vaccine that is lost or unaccounted for.	NO. But it is important to report wastage in the Immunization Information System (IIS) for tracking purposes.
<b>Spoiled Vaccine</b>	Any vaccine rendered non-viable by becoming too hot, too cold, or exposed to light. Vaccine spoils when it is not stored or handled appropriately.	YES. This vaccine is returnable
<b>Expired Vaccine</b>	Any vaccine that is not used by the expiration date listed by the manufacturer.	YES. This vaccine is returnable

**Exceptions:** *If opened multi-dose vials (IPV, Flu and COVID) are spoiled, expired, or wasted, they are not eligible for return. However, they should still be reported in the IIS. There is a specific drop-down menu for opened multi-dose vials in the IIS Reconciliation Screen.*

# Online Return Steps

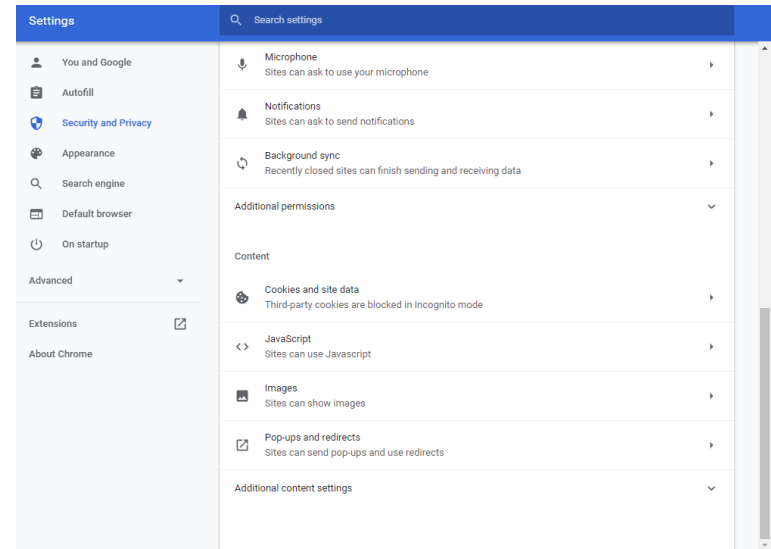
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Providers who submit vaccine returns and wastage in the Immunization Information System (IIS) reduce paper reporting and simplify the vaccine returns process.



# Online Return Steps

1. Ensure pop-up blocker is disabled before completing the vaccine return. If pop-up blocker is enabled in your internet browser, you may submit the return twice or not have access to the vaccine packing slip.
2. Log into the Washington State Immunization Information System (IIS).
3. Enter your facility, if needed.



## Default behavior

Sites automatically follow this setting when you visit them

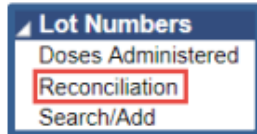
- Sites can send pop-ups and use redirects
- Don't allow sites to send pop-ups or use redirects



# Online Return Steps

- 4. Follow inventory reporting procedures in the [reconciliation screen](#).

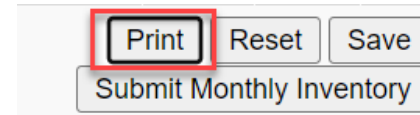
Click on the **Lot Numbers** heading in the left menu, then click on **Reconciliation**.



Vaccine	Lot Number	Exp Date	Quantity on Hand	Physical Inventory	Adjustment (+/-)	Category	Reason
DTaP-Hib-IPV (Pentacel)	UJ578AAA	09/10/2022	8	<input type="text"/>	0.0	--No Category Required--	--No Reason Required--
DTaP-IPV (Kinrix, Quadracel)	C5862BA	04/01/2023	4	<input type="text"/>	0.0	--No Category Required--	--No Reason Required--
DTaP-IPV (Kinrix, Quadracel)	C5916AA	07/06/2023	20	<input type="text"/>	0.0	--No Category Required--	--No Reason Required--
Hep A, ped/adol, 2 dose (Havrix, Vaqta)	YG7YJ	02/03/2023	8	<input type="text"/>	0.0	--No Category Required--	--No Reason Required--



To generate a paper inventory form, select **Print** at the bottom of the Reconciliation page.



## Accounting for Returns/Waste in the IIS

Return Type	Category	Reason
Expired vaccine (including unopened multi-dose vials)	Expired	Expired
COVID Vaccine with expired beyond-use-date (BUD)	Spoiled	Expired BUD
Spoiled vaccine due to temperature excursion (including unopened multi-dose vials)	Spoiled	Enter specific reason for temperature excursion
Waste Type (Non-Returnable)	Category	Reason
Expired, opened multi-dose vials*	Expired	Expired Opened Multi-Dose Vial
Opened multi-dose vials with temperature excursion*	Wasted	Dose Count Variance Multi-Dose Vial
Non-viable vaccine that cannot be returned*	Wasted	Choose from: Broken/dropped/spilled; lost and unaccounted; drawn up not used; vaccine damaged in transit

*\*These vaccines cannot be returned. They must be accounted for as waste in the IIS and discarded per your facility policy.*

# COVID Vaccine Returns/Waste

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Reminder: COVID vaccine should now be returned or wasted in the IIS like any other vaccine.

# Online Return Steps

- During this process, mark any wasted, spoiled, or expired vaccine and click the **Submit Monthly Inventory** button at the bottom of the reconciliation screen.

meningococcal MCV4P (Menactra)	U7208AB	02/10/2023	30	0	-30.0	Spoiled	Not properly stored	PUB	<input type="checkbox"/>	+
MMR (MMRII)	T000890	01/10/2022	3	0	-3.0	Expired	Expired	PUB	<input type="checkbox"/>	+
Tdap (Boostrix,Adacel)	57GJ2	05/29/2023	40	40	0.0	--No Category Required	--No Reason Required--	PUB	<input type="checkbox"/>	+
Tdap (Boostrix,Adacel)	J39HG	06/05/2023	1	1	0.0	--No Category Required	--No Reason Required--	PUB	<input type="checkbox"/>	+
Tdap (Boostrix,Adacel)	MR5RK	09/21/2023	40	40	0.0	--No Category Required	--No Reason Required--	PUB	<input type="checkbox"/>	+
varicella (Varivax)	U008180	03/12/2023	6	6	0.0	--No Category Required	--No Reason Required--	PUB	<input type="checkbox"/>	+
varicella (Varivax)	U015689	05/18/2023	0	0	0.0	--No Category Required	--No Reason Required--	PUB	<input type="checkbox"/>	+
varicella (Varivax)	U019904	06/24/2023	30	30	0.0	--No Category Required	--No Reason Required--	PUB	<input type="checkbox"/>	+
varicella (Varivax)	U024221	08/04/2023	10	10	0.0	--No Category Required	--No Reason Required--	PUB	<input type="checkbox"/>	+

Inventory Last Submitted: 01/06/2022  
 Vaccine Administered Report Last Submitted: 01/06/2022

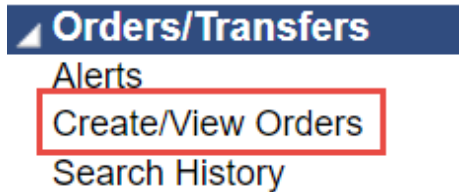
Print Reset Save  
 Submit Monthly Inventory

- Do not inactivate the vaccine lot number you need to return. Inactivating the lot number at the same time as submitting will not create a vaccine return. You can go back in later and inactivate it.

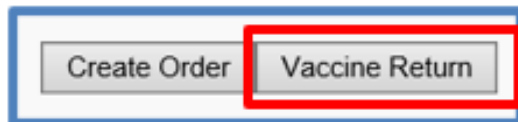
# Online Return Steps

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6. Go to the **Orders/Transfers** menu in the left menu and click on **Create/View Orders**.



7. On the **Create/View Orders** page, there is a button on the bottom right side called **Vaccine Return**. Select the **Vaccine Return** button to go to your returns queue.



# Online Return Steps

8. The **Vaccine Return** page will display the vaccines marked as expired/spoiled from the **Reconciliation** screen.
9. Confirm your clinic information is correct. Make sure your shipping label method is listed as **Email**. Make sure your name and a valid email are listed on the returns screen to ensure you receive the shipping label for your return.

Vaccine Return			
Sending Organization (RMS)	MEGAN ORGANIZATION	Contact First Name:	DEMING
Sending Facility	DEMING COLLEGE	Contact Last Name:	DAVID
		Phone Number:	(000)000-0000
Shipping Label Method:	<input type="radio"/> Mail <input type="radio"/> Pick-up <input checked="" type="radio"/> <b>Email</b>	<b>Email:</b>	WACHildhoodVaccines@DOH.WA

# Online Return Steps

- Fill in the vaccine quantity for each vaccine you'd like to return listed under the **Return Quantity** header

Vaccine Return									
Return Quantity	Wasted Quantity	Vaccine	Funding Source	Lot Number	Usable Quantity Available	Expiration Date	Return Reason	Wastage Cost	Option
<input type="text" value="29"/>	29	Hep B Ped/Adol - Preserv Free (Engerix, Recombivax)	PUB	YX547	0	03/24/2021	Expired	\$454.52	<input type="button" value="Remove"/>
<input type="text" value="18"/>	18	influenza, injectable, quadrivalent, preservative free (FluLaval 0.5mL, Fluzone 0.5mL)	PUB	UJ559AC	0	06/30/2021	Expired	\$243.00	<input type="button" value="Remove"/>
<input type="text" value="10"/>	10	influenza, injectable, quadrivalent, preservative free (FluLaval 0.5mL, Fluzone 0.5mL)	PUB	UT7102JA	0	06/30/2021	Expired	\$135.00	<input type="button" value="Remove"/>
<input type="text" value="8"/>	8	influenza, live, intranasal, quadrivalent (FluMist)	PUB	NH3062	0	12/14/2021	Expired	\$151.04	<input type="button" value="Remove"/>

- Once you've filled out everything, click on the **Submit and Print Vaccine Return** button.

Vaccine Return									
Return Quantity	Wasted Quantity	Vaccine	Funding Source	Lot Number	Usable Quantity Available	Expiration Date	Return Reason	Wastage Cost	
<input type="text" value="2"/>	2	meningococcal MCV4P (Menactra)	PUB	MBD3	98	03/02/2020	Not properly stored	\$164.24	
<input type="text" value="9"/>	9	pneumococcal polysaccharide PPV23 (Pneumovax 23)	PUB	LKJ97	0	03/01/2018	Expired	\$341.91	

# Online Return Steps

12. The IIS will open a web page showing your Vaccine Return Packing List.

Washington State Department of Health  
HEALTH

Washington State Department of Health  
Vaccine Return Packing List

Sending Organization (IRMS):MEGAN ORGANIZATION  
Sending Facility:DEMING COLLEGE  
VFC Pa: 193189

IIS Return ID: 1756

Transfer Quantity	Vaccine	Lot Number	Usable Quantity Available	Wasted Quantity	Wastage Cost	Funding	Expiration Date	Return Reason
9	pneumococcal polysaccharide PPV23 (Pneumovax 23)	LKJ97	9	0	\$361.91	PUB	03/01/2018	Expired

IIS Return ID: 1757

Transfer Quantity	Vaccine	Lot Number	Usable Quantity Available	Wasted Quantity	Wastage Cost	Funding	Expiration Date	Return Reason
2	meningococcal MCV4P (Menactra)	MBD3	98	2	\$164.24	PUB	03/02/2020	Not properly stored



**Tip:** Print and insert this packing slip in the box with the vaccines you're returning. If you forgot to print the packing slip, you can reprint it by: logging into the IIS, selecting **Search History** under the **Orders/Transfers** heading in your left menu. Select the **Vaccine Return** radio button and click **Search**.



# Online Return Steps

- Once you have reconciled your inventory and you have submitted your return (including printing your packing slip), go back to the Reconciliation page and inactivate the vaccine lot numbers that show '0' for **Quantity on Hand** and press **Save**.

Reconcile Inventory										
Vaccine	Lot Number	Exp Date	Quantity on Hand	Physical Inventory	Adjustment (+/-)	Category	Reason	Funding Source	Inactive	Add Row
pneumococcal polysaccharide PPV23 (Pneumovax 23)	LKJ97	03/01/2018	0	<input type="text"/>	0.0	--No Category Required--	--No Reason Required--	PUB	<input checked="" type="checkbox"/>	<input data-bbox="1709 911 1748 939" type="button" value="+"/>

# Online Return Steps

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14. After submitting the vaccine return, the State Approvers will review and approve the vaccine return.
  - A shipping label will be emailed to you within 1-2 weeks. If you do not receive a shipping label within that time, email [WAChildhoodVaccines@doh.wa.gov](mailto:WAChildhoodVaccines@doh.wa.gov).

UPS Label Delivery, 1Z2R43839097994423



UPS <pkginfo@ups.com>  
To ● Keller, Stephanie C (DOH)

↩ Reply

**i** You forwarded this message on 1/14/2022 2:26 PM.  
If there are problems with how this message is displayed, click here to view it in a web browser.

Get Shipping Label



An electronic shipping label is available for you. Follow the steps below to prepare your package prior to shipping. Select Get Shipping Label to get started.

## 1. Get a shipping label

You can print the label, email it to someone else, or generate a label using a barcode on your phone. Select Get Shipping Label to see details.

Note: When retrieving your label, we will provide you with a UPS Returns Label and a Commercial Invoice if the invoice was prepared by the original shipper.

[Get The Receipt](#)

[View UPS Return Documentation Instructions](#)

[Find Out More About Returning Your Shipment](#)

# Excise Tax Credit

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If vaccine is returned within six months from the expiration date, the Childhood Vaccine Program will receive an excise tax credit that offsets the cost of the loss.

# Important to Remember

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We recommend that you reconcile and submit your inventory on the 1<sup>st</sup> of the month. This is the same time when you should submit your temperature logs for the previous month.

- Providers can do vaccine returns whenever they reconcile their inventory or whenever they have expired or spoiled vaccines. This can be at any time of the month.

Ideally, on the 1<sup>st</sup> of the month you will:

1. Reconcile and submit your inventory in the IIS
2. Submit your vaccine returns in the IIS
3. Submit the previous month's temperature logs in REDCap
4. Submit your Vaccine Loss Log if >\$2500 loss via email to [WAChildhoodVaccines@doh.wa.gov](mailto:WAChildhoodVaccines@doh.wa.gov)

# Searching for a Submitted Return

To Find a Submitted Return:

- Under **Orders/Transfers**, click **Search History**
- Click the radio button: **Returns**
- Enter a date range
- Optional: enter the return number (if you know it)
- Click **Search**

The screenshot shows a web application interface titled "Search History". At the top, there are four radio buttons: "Orders", "Transfers", "Returns" (which is selected), and "Wastage". Below this, there are several input fields for search criteria: "Facility:", "PIN:", "Submit Date:" (with "From:" and "Through:" sub-fields), "Approval Date:" (with "From:" and "Through:" sub-fields), "Vaccine:", and "Return Number:". The "Vaccine:" field is currently displaying a dropdown list of vaccine names and descriptions, including "ACTHIB", "ACTHIB--Old NDC", "ADACEL - SDV", "ADACEL - Syringe", and various "Afluria" syringe types with their respective expiration dates. At the bottom right of the form, there are three buttons: "Clear", "Export Report", and "Search".

# Questions?



Childhood Vaccine Program Main Contact Information

[WAChildhoodVaccines@doh.wa.gov](mailto:WAChildhoodVaccines@doh.wa.gov)

Phone: (360)236-2829

Fax: (360)236-3811

# Frequently Asked Questions





# Frequently Asked Questions

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## **My vaccine is about to expire. When do I start the return process?**

- Please continue to properly store the vaccine until expiration date.
- Once the vaccine expires, you can adjust the doses from your inventory and begin the return process.

# Frequently Asked Questions

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**If I have expired vaccine I need to return, but I removed it from the IIS, what should I do?**

- You may add the inactivated vaccine back into your inventory.
- There is a step-by-step guide for this in the [Online Returns Frequently Asked Questions](#) document at the end of this presentation.

# Frequently Asked Questions

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## **What should I do if I submitted something for return and it is wrong?**

- The best thing to do in this case is reconcile your inventory and make the fixes in the IIS to reflect what was expired/returned and what wasn't.
- If you are not sure how to correct the errors, please contact us at [WAChildhoodVaccines@doh.wa.gov](mailto:WAChildhoodVaccines@doh.wa.gov) for assistance.
- You can also hand correct the packing slip with the correct information before sending the return. Please let the state Department of Health know so that we can remove the IIS return from being submitted.

# Frequently Asked Questions

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**What is the best way to ensure providers will be able to receive return labels via email?**

- All McKesson return label communications will come from the following e-mail address, McKesson Specialty Dist. [pkginfo@ups.com]. You should confirm that this e-mail address will not be blocked by your e-mail service's spam filters.

# Frequently Asked Questions

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## How do we package returnable vaccine?

There are no package requirements for returnable vaccine.

- We recommend using a small box or a padded envelope.
- Please keep the vaccine in the boxes they came in, if possible. This will help prevent vaccines from breaking during transport.
- For larger returns you may also use McKesson boxes for returns.
- Returned vaccines do not need to be shipped with cold packs.

# Tools and Resources

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- [Vaccine Loss Policy](#)
- [Vaccine Loss Log](#)
- [Online Returns Quick Reference Guide](#)
- [How to Search, Add, Reconcile and Report Inventory](#)
- [Online Returns Frequently Asked Questions](#)
- [Childhood Vaccine Program Training](#)

# Upcoming CVP Trainings

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August TBA: COVID-19 Updates

September 19: Flu Updates

Suggestions? Please send to  
[WACHILDHOODVACCINES@doh.wa.gov](mailto:WACHILDHOODVACCINES@doh.wa.gov)



To request this document in another format, call 1-800-525-0127. Deaf or hard of hearing customers, please call 711 (Washington Relay) or email [doh.information@doh.wa.gov](mailto:doh.information@doh.wa.gov).

DOH 348-1038 June 2024