

## Q & A

### June 2024 WA IIS User Training – WA IIS Updates

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**Q: How do we view and input titers in WA-IIS?**

A: You can view or add serology tests to the IIS in the Serology Module or under Special Considerations. Please view these guides for more information - [Adding COVID-19 Tests \(wa.gov\)](#) & [Adding Adverse Reactions and Special Considerations \(wa.gov\)](#)

**Q: I'm wondering about the timeframe for healthcare providers to update the record? Are providers usually able to update the vaccine records once they are administered?**

A: Yes, as soon as a record is submitted to the IIS, it can be edited/deleted by the provider who entered the dose. Some EHRs do not send updates/deletes to the IIS. If this is the case, the provider will need to update the record directly in the IIS.

**Q: Is parent report of varicella sufficient or do we need serologies?**

A: [School and Child Care Immunizations Information for Families](#)

Parent or patient report of varicella is not adequate for school or childcare entry. When documenting this in the IIS, please consider the following:

The Advisory Committee on Immunization Practices (ACIP) considers evidence of immunity to varicella to be:

- Written documentation of 2 doses of varicella vaccine given no earlier than age 12 months with at least 4 weeks between doses.
  - U.S.-born before 1980\*
  - A healthcare provider's diagnosis of varicella or verification of history of varicella disease
  - History of herpes zoster, based on healthcare provider diagnosis or verification of disease history
  - Laboratory evidence of immunity or laboratory confirmation of disease
- \*Note: Although there is only a very small chance of susceptibility, due to the potential for severe consequences from varicella infection, year of birth is not accepted as evidence of varicella immunity for healthcare personnel, immunosuppressed people, and pregnant people.

**Q: Does it pull vaccinations out of the forecast when exemptions are entered? We have found using the school module that this is not reflected on the CIS.**

A: **Exemptions** do not remove vaccines from the patient's forecast and cannot be documented as permanent. However, **contraindications** do remove vaccines from the patient's forecast regardless of whether they are documented as permanent or temporary. For more info, see [Adding Adverse Reactions and Special Considerations \(wa.gov\)](#)

Please report specific incidences of this to either [WAIISHelpDesk@doh.wa.gov](mailto:WAIISHelpDesk@doh.wa.gov) or [schoolmodule@doh.wa.gov](mailto:schoolmodule@doh.wa.gov).

To request this document in another format, call 1-800-525-0127. Deaf or hard of hearing customers, please call 711 (Washington Relay) or email [civil.rights@doh.wa.gov](mailto:civil.rights@doh.wa.gov).

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**Q: If another facility entered a vaccine wrong, which will add an X to the vaccine summary as inadvertent, how long would we have to wait before the fixing it. A patient was told they have to wait 2 to 3 days**

A: Records can be edited by the facility who entered them as soon as they are submitted to the IIS. If you see a record entered with incorrect information, you can reach out to the facility that entered the dose to have them correct the record or reach out to [WAIISHelpDesk@doh.wa.gov](mailto:WAIISHelpDesk@doh.wa.gov) or contact us directly at [IIS.training@doh.wa.gov](mailto:IIS.training@doh.wa.gov) for further assistance.

Note: At this time, any IIS records for the '23-'24 COVID vaccines will show the red 'X' indicating an inadvertent dose. This occurs because our IIS technology vendor has not yet applied forecasting logic to these products in the registry. This warning indicator can be ignored for these vaccines as long as the dose was administered in alignment with ACIP recommendations.

**Q: We have noticed several newborns have a Hep B dose documented in the IIS but they did NOT receive the dose. Is there a way to have those removed when we find them or do we just need to email the help desk every time?**

A: For incorrectly entered vaccination records, please reach out to [IIS.training@doh.wa.gov](mailto:IIS.training@doh.wa.gov), [WAIISHelpDesk@doh.wa.gov](mailto:WAIISHelpDesk@doh.wa.gov), or the provider/clinic that entered the erroneous vaccination data. Immunization records must be deleted or edited by the facility that submitted them to the IIS.

**Q: Would there be any way to see maternal dose of Abrysvo in the child's chart?**

A: No. The only way to know this information is to check the mother's IIS vaccination history.