



THE WASHINGTON STATE POLST PROGRAM FOR EMS PROVIDERS

Cognitive Objectives

- Describe the 1992 amendment to Washington's Natural Death Act.
- Recognize the liability for EMS personnel regarding the POLST or other valid resuscitation orders.
- Describe the philosophy of the POLST program.
- Describe what the POLST form is.
- Describe what the POLST form does.
- Describe who qualifies to have a POLST form.
- Describe what is required for the POLST form to be valid.



Cognitive Objectives

- Describe how the POLST form is transferred from one setting to another.
- Recognize the POLST form and other valid resuscitation orders.
- Recognize the parts of the POLST form.
- Recognize when an individual has revoked the POLST form or other valid resuscitation orders.



Cognitive Objectives

- Describe who keeps the POLST form and where the POLST form is kept.
- Describe how to manage an individual with a POLST form or other valid resuscitation orders.
- Describe how to document a POLST or other valid resuscitation order on the patient care report.
- Describe how to provide comfort care measures to a dying individual.



Affective Objectives

- Explain which individuals qualify for the POLST program.
- Explain the steps you can use to communicate with grieving family members.



Psychomotor Objectives

Locate and identify the POLST form or other valid resuscitation orders.



History & Philosophy of the POLST Program



Legislative Directive

In March of 1992, the state legislature directed the Washington State Department of Health to adopt guidelines for how EMS personnel should respond to written do not resuscitate (DNR) orders.



RCW 18.71.210

- Provides protection for all acts and omissions done in good faith.
- In honoring POLST, the EMS provider will be acting in good faith by:
 - Following MPD protocol
 - Following the patient's Medical Provider's Orders



Patient Rights

Having the ability to indicate their decisions about life-sustaining treatment.

Have a mechanism in which individuals could describe their desires for life-sustaining treatment to healthcare providers.

Have healthcare providers who understand how to provide comfort care while honoring the individual's desires for life-sustaining treatment.

| Vashington | | LASTNAME / FIRSTNAME / MIDDLE NAME/INITIAL | | | | | |
|------------|---|--|---|--|---|--|--|
| 5 € F2 I | | DATE OF BIRTH GEN | | GENDER (optional) | PRONOUNS (optional) | | |
| rta | ble Orders for Life Sustaining Treatment tidipating Program of National POLST | 1 | <i>i i</i> | t. | | - 1 | |
| | This is a medical order. It must | | | al professional. br complete Jestino | | T is always voluntary. | |
| DH | CAL CONDITIONS/INDIVIDUAL GOA | LSs | | | AGENCY INF | O / PHONE (if applicable) | |
| | Use of Cardiopulmonar | | | | | | |
| ١ | NO - Do Not Attempt R | | | | | fhen not in cardiopulmonary arrest, go to Section B. | |
| | Level of Medical Interventions: When the individual has a pulse and/or is breathing. Any of these treatment levels may be paired with DNAR? Allow Natural Death above. FULL TREATMENT – Primary goal is prolonging life by all medically effective means. Use insubation, advanced airway interventions, mechanical ventilation, and cardioversion as indicated, includes care described below. | | | | | | |
| | Transfer to hospital if indicat SELECTIVE TREATMENT — F possible, Use medical treat invasive alreasy support leg. Transfer to hospital if indicat COMFORT-FOCUSED TREA by any route as needed. Use Individual prefers no transfer provide adequate comfort. | Primary goal is to ment, IV fluids and CPAP, BIPAP, high ed. Avoid intensive TMENT — Primar oxygen, oral suct | reating med d medication h-flow oxyge e care if possa y goal is ma tion, and mar | s, and cardiac mo m). Includes care ble, ximizing comfor nual treatment of | nitor as indicated. Do described below. rt. Relieve pain and si airway obstruction a | o not intubate. May use less uffering with medication is needed for comfort. | |
| ļ | Additional orders (e.g., blood | products, dialy | sis): | | | | |
| | Signatures: A legal medical An individual who makes their o witnesses to verbal consent. A g signatures are allowed but not re | iwn choice can as Juardian or paren | sk a trusted a t must sign fo | duit to sign on the or a person under | eir behalf, or clinician the age of 18. Multip | signature(s) can suffice as ale parent/decision maker | |
| Ì | Discussed with: Individual Parent(s) of m Guardian with health care auti | | SIGI | AATURE - MD/DO/A | RNP/PA-C (mandatory) | DATE (mandatory) | |
| | ☐ Legal health care agent(s) by E☐ Other medical decision maker | POA-HC | PRINT - 8 | NAME OF MO/DO/AR | NP/PA-C (mandatory) | PHONE | |
| ١ | SIGNATURE(S) - INDIVIDUAL OF | R LEGAL MEDICAL D | ECISION MAKE | A(S) (mendatory) | RELATIONSHIP | DATE (mandatory) | |
| 1 | PRINT - NAME OF INDIVIDUAL OR LI | GAL MEDICAL DEC | ISION MAKER(S | (mandatory) | - | PHONE | |
| | Individual has: Durable Power | of Attorney for He | ealth Care | Health Care Dire | ctive (Living Will) | | |
| l | Encourage all advance care planni | | iccompany PC | LST. | | | |
| | SEND ORIGINAL FOR | WITH INDI | VIDUAL W | HENEVER IN | RANSFERRED OI | RDISCHARGED | |

The POLST Form



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What is the POLST form?



Easily identifiable

bright, lime green



Portable

goes with the individual from one care setting to another



Summary of treatment preferences

Easy to read in an emergency situation



Describes the individual's care directions

Patient care preferences
Patient's medical

provider's orders



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What does the POLST form do?



Allow patients and their medical providers to discuss and develop plans to reflect the individual's end of life care wishes.



Assists medical providers in honoring the individual's wishes for life-sustaining treatment.



Directs appropriate treatment by EMS personnel.



Who qualifies to utilize the POLST form?

- Anyone can qualify for a POLST.
- It must be signed by the individual's medical provider.
- It is most relevant to those with a serious health condition or those who would like to place limitations on the emergency medical care they may receive.



What is required for the POLST form to be valid?

- Patient's name
- Patient's date of birth
- Patient's or legal medical decision maker's signature and date
- Medical provider signature date
- ALL copies, digital images, and faxes of completed and signed POLST forms are valid





Where is a POLST form used?

Everywhere.

The completed POLST form is a medical provider order form that remains with an individual when transported between care settings, regardless of whether the setting is a person's home, a longterm care facility, or a hospital.



How is the POLST form transferred?

- The original form remains in the possession of the patient.
- Original, photocopies, digital images, and faxes of signed POLST forms will be honored.
- Duplicated copies may be placed in the patient's chart upon discharge or before interfacility transports.
- HIPAA permits disclosure of POLST to other healthcare providers as necessary.



Who keeps the POLST form & where is it kept?

In the Home:

- Kept by the patient
- Placed in a prominent location:
 - Next to the front door
 - On or in the refrigerator
 - Look for a Vial of Life or other container

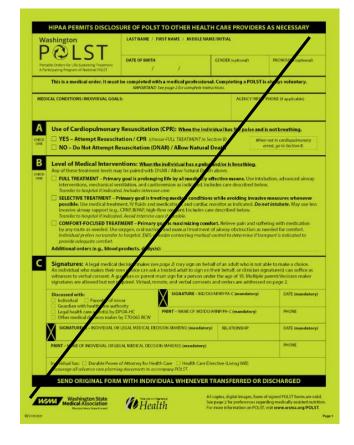
At a medical facility:

- Kept by the facility staff
- Placed in the patient's medical chart



Revocation of the POLST form

- A POLST form may be revoked by:
 - The individual verbally revoking the order
 - The individual destroying the form
 - The individual drawing a diagonal line or the word VOID across the front of the form
 - The medical providers by expressing the patient's revocation of the order
 - The legal medical decision maker





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An individual's wish to withhold resuscitation should always be respected.



A Special Situation:

When the family vigorously and persistently insists on CPR, even if a valid POLST order is located:

- Attempt to convince the family to honor the individual's decision to withhold CPR. If the family persists, then;
 - Initiate resuscitation efforts until relieved by advanced level providers.
 - Continue treatment and consult medical control.





Other valid resuscitation orders

- Verify the order has a medical provider signature requesting "Do Not Resuscitate."
- Verify the presence of the individual's name on the order.
- Contact on-line medical control for further consultation.



Next Steps

Always refer to local protocols



Providing Comfort Care

- Manually open the airway.
- Clear the airway of secretions with an appropriate suction device.
- Provide oxygen via nasal cannula at 2-4 liters per minute.
- Positioning for comfort.
- Splinting.
- Controlling bleeding.
- Providing pain medications pertinent to the level of certification/licensure.
- Provide emotional support to the individual and family
- Always refer to local protocols



Run report documentation

Complete

Complete a medical incident report form.

Identify

Identify the individual as having a valid POLST form.

Follow

Follow your local MPD protocols for individuals who have died.



Support grieving family members

Once a death has occurred, the family and relatives become your patients.





When you end a resuscitation, you gain a new set of patients:
The grieving family.



How best to tell the worst news

One EMS provider on the team takes the lead.

Get yourself ready.

Gather information about the death.

Find a quiet location.

Get physically lower.

Nonverbal actions speak louder than words.



How best to tell the worst news

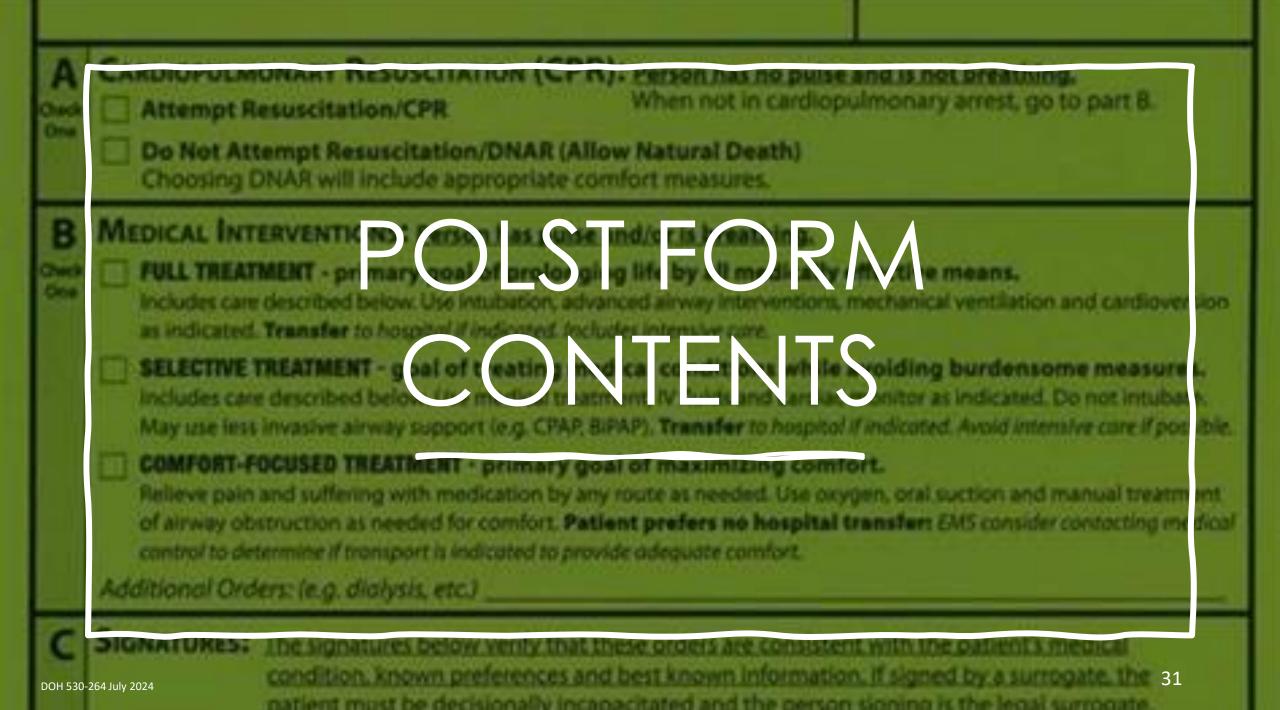
- Listen, and be still.
- Use physical touch when appropriate.
- Briefly review the history and circumstances.
- Use the word "death" or "dead."
- Expect any reaction and allow time to express anguish.
- Convey sympathy for a grieving family.



How best to tell the worst news

- Find someone to be with them during this time.
- Offer an opportunity to say goodbye to their loved one.
- Tell them the plan for disposition of the body.
- Ask if they have any questions. Answer them directly.
- Don't lie.
- Leave clear information about follow-up contacts.





Individual Information

| HIPAA PERMITS DISCLOSURE OF POLST TO OTHER HEALTH CARE PROVIDERS AS NECESSARY | | | | |
|--|--|------------|--------------------|----------------------|
| POI ST | LAST NAME / FIRST NAME / MIDDLE NAM | ME/INITIAL | | |
| Portable Orders for Life-Sustaining Treatment A Participating Program of National POLST | DATE OF BIRTH / | GENDER (| (optional) | PRONOUNS (optional) |
| This is a medical order. It must l | be completed with a medical professional IMPORTANT: See page 2 for complete instr | | eting a POLST is a | always voluntary. |
| MEDICAL CONDITIONS/INDIVIDUAL GOALS | 50 | | AGENCY INFO / PI | HONE (if applicable) |
| | | | | |

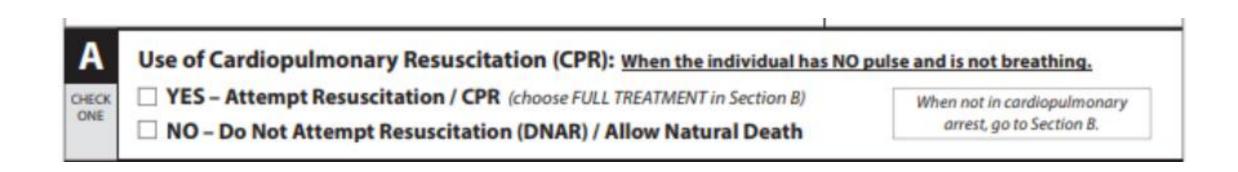


Medical Conditions/Patient Goals

| HIPAA PERMITS DISCLOSU | JRE OF POLST TO OTHER HEALT | H CARE | PROVIDERS A | AS NECESSARY |
|--|---|------------|--------------------|----------------------|
| P L S T | LAST NAME / FIRST NAME / MIDDLE NAM | ME/INITIAL | | |
| Portable Orders for Life-Sustaining Treatment A Participating Program of National POLST | DATE OF BIRTH / / | GENDER (| optional) | PRONOUNS (optional) |
| This is a medical order. It must be | be completed with a medical professional IMPORTANT: See page 2 for complete instru | | eting a POLST is a | ilways voluntary. |
| MEDICAL CONDITIONS/INDIVIDUAL GOALS | ia . | | AGENCY INFO / PI | HONE (if applicable) |
| | | | | |



Section A – Cardiopulmonary Resuscitation (CPR)





Section B: Level of Medical Interventions

| | Level of Medical Interventions: When the individual has a pulse and/or is breathing. Any of these treatment levels may be paired with DNAR / Allow Natural Death above. |
|---|--|
| [| FULL TREATMENT – Primary goal is prolonging life by all medically effective means. Use intubation, advanced airway interventions, mechanical ventilation, and cardioversion as indicated. Includes care described below. Transfer to hospital if indicated. Includes intensive care. |
| [| SELECTIVE TREATMENT – Primary goal is treating medical conditions while avoiding invasive measures whenever possible. Use medical treatment, IV fluids and medications, and cardiac monitor as indicated. Do not intubate. May use les invasive airway support (e.g., CPAP, BiPAP, high-flow oxygen). Includes care described below. Transfer to hospital if indicated. Avoid intensive care if possible. |
| [| COMFORT-FOCUSED TREATMENT – Primary goal is maximizing comfort. Relieve pain and suffering with medication by any route as needed. Use oxygen, oral suction, and manual treatment of airway obstruction as needed for comfort. Individual prefers no transfer to hospital. EMS: consider contacting medical control to determine if transport is indicated to provide adequate comfort. |



Section C: Signatures

| Discussed with: Individual Parent(s) of minor | SIGNATURE - MD/DO/ARNP/PA-C (mandatory) | | DATE (mandatory) |
|--|---|---------------------|------------------|
| □ Guardian with health care authority □ Legal health care agent(s) by DPOA-HC □ Other medical decision maker by 7.70.065 RCW | PRINT - NAME OF MD/DO/AR | NP/PA-C (mandatory) | PHONE |
| SIGNATURE(S) – INDIVIDUAL OR LEGAL MEDICAL DE | CISION MAKER(S) (mandatory) | RELATIONSHIP | DATE (mandatory |
| PRINT - NAME OF INDIVIDUAL OR LEGAL MEDICAL DECIS | ION MAKER(S) (mandatory) | | PHONE |



Example of Signature Box

| Discussed with: Individual Parent(s) of minor | Common Comman, IVID | | DATE (mandatory) 06/17/2021 - 1300 |
|--|--------------------------|--------------------------|---------------------------------------|
| ☐ Guardian with health care authority ☐ Legal health care agent(s) by DPOA-HC ☐ Other medical decision maker by 7.70.065 RCW | | | PHONE |
| SIGNATURE(S) - INDIVIDUAL OR LEGAL MEDICAL DE [Leave Blank for Signature] | | | DATE (mandatory) 06/17/2021 - 1300 |
| PRINT - NAME OF INDIVIDUAL OR LEGAL MEDICAL DECIS Frank Miller (Patient) OR Susan Miller (F | ION MAKER(S) (mandatory) | y Patient or POA/M.Davis | PHONE |



Example of Signature Box #2

Signatures: A legal medical decision maker (see page 2) may sign on behalf of an adult who is not able to make a choice. An individual who makes their own choice can ask a trusted adult to sign on their behalf, or clinician signature(s) can suffice as witnesses to verbal consent. A guardian or parent must sign for a person under the age of 18. Multiple parent/decision maker signatures are allowed but not required. Virtual, remote, and verbal consents and orders are addressed on page 2. SIGNATURE - MD/DO/ARNP/PA-C (mandatory) DATE (mandatory) Discussed with: [Leave Blank for Signature] Mary Davis, RV Parent(s) of minor Individual 06/17/2021 - 1300 Guardian with health care authority PRINT - NAME OF MD/DO/ARNP/PA-C (mandatory) Legal health care agent(s) by DPOA-HC PHONE Other medical decision maker by 7.70.065 RCW Jennifer Smith, MD - T.O. Mary Davis, RN SIGNATURE(S) - INDIVIDUAL OR LEGAL MEDICAL DECISION MAKER(S) (mandatory) RELATIONSHIP DATE (mandatory) Frank Willer OR "Verbal Consent from [Patient/Surrogate Name]"

Mary Davis, RN 06/17/2021 - 1300 PRINT - NAME OF INDIVIDUAL OR LEGAL MEDICAL DECISION MAKER'S) (mandatory) PHONE Frank Miller (Patient) OR Susan Miller (Legal Medical Decision Maker/Surrogate) Individual has:

Durable Power of Attorney for Health Care Health Care Directive (Living Will) Encourage all advance care planning documents to accompany POLST. SEND ORIGINAL FORM WITH INDIVIDUAL WHENEVER TRANSFERRED OR DISCHARGED



Page 2 - for EMS awareness

| HIPAA PERMITS DISCLOSURE OF POLST TO OTHER HEALTH CARE PROVIDERS AS NECESSARY | | | | |
|--|--|---|--|--|
| LAST NAME / FIRST NAME / MIDDLE NAME/INITIAL | | DATE OF BIRTH | | |
| Additional Contact Information (if any) | | | | |
| LEGAL MEDICAL DECISION MA | KER(S) (by DPOA-HC or 7.70.065 RCW) | RELATIONSHIP | PHONE | |
| OTHER CONTACT PERSON | | RELATIONSHIP | PHONE | |
| HEALTH CARE PROFESSIONAL (| COMPLETING FORM | ROLE / CREDENTIALS | PHONE | |
| Preference: Medically Assisted Nutrition (i.e., Artificial Nutrition) | | cial Nutrition) | ☐ Check here if not discussed | |
| Preferences for medically assist The POLST does not replace as decision maker(s) regarding the individual, preferences noted. Food and liquids to be officed by the preference is to avoid memory of the preference is to discuss in Discuss short-versus long. *Medically assisted nutrition is program without the or known without the order. | I. This section, whether completed or not, sted nutrition, and other health care decision in advance directive. When an individual is in heir plan of care, including medically assiste here or elsewhere, and current medical concerned by mouth if feasible and consister edically assisted nutrition options, as ind -term medically assisted nutrition (long-te wen to have no effect on length of life in moderate- feeding continued; the directions for oral feeding in ridual Health Care Professional | ns, can also be indicated in advance dire to longer able to make their own decisio d nutrition. Base decisions on prior knc dition. Document specific decisions and at with the individual's known pref licated." rm requires surgical placement of tub- to late-stage dementia, and it is associated with | ectives which are advised for all adults. ns, consult with the legal medical sown wishes, best interests of the l/or orders in the medical record. ferences. | |
| Directions for Health | Care Professionals | NOTE: An individual with capacity may alway interventions, regardless of information repri | s consent to or refuse medical care or | |
| Any incomplete section of POLST implies full treatment for that section. This POLST is valid in all care settings. It is primarily intended for out of hospital care, but valid within health care facilities per specific policy. The POLST is a set of medical orders. The most recent POLST replaces all previous orders. Completing POLST is voluntary for the individual; it should be offered as appropriate but not required. Treatment choices documented on this form should be the result of shared decision making by an individual or their health care agent and health care professional based on the individual's preferences and medical condition. POLST must be signed by an MD/DO/ARNP/PA-C and the individual or their legal medical decision maker as determined by guardianship, DPOA-HC, or other relationship per 7.70.065 RCW, to be valid. Multiple decision maker signatures are allowed, but not required. Virtual, remote, and verbal orders and consents are acceptable in accordance with the policies of the health care facility. For examples, see FAQ at www.sma.org/POLST. | | | | |
| | form: <u>Use this section to update and</u> establishing code status and basic medical gr | | her facilities. | |
| REVIEW DATE REVIE | WER | LOCATION OF REVIEW WHENEVER TRANSFERRE | REVIEW OUTCOME No Change Form Voided New Form Completed | |



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Review of Patient Care & Treatment



Determining resuscitation status

- Look for a Valid POLST form, or other healthcare resuscitation order form.
 - If in a home setting, look for a POLST form next to the front door, on or in the refrigerator, or look for a Vial of Life.
 - If in an extended or intermediate care facility, look for the resuscitation form in the patient's chart.
- When a form is located, verify it is complete with the patient's information and appropriate signatures.
- Contact medical control for further consultation as needed



Valid resuscitation orders on hand:



POLST:

Provide resuscitation based on the individual's wishes identified on the form.

Provide medical interventions identified on the form.

Always provide comfort care.



Other Resuscitation Orders:

Contact medical direction.

Follow specific orders in the resuscitation order as appropriate to your provider certification level.



Exceptions

Do not initiate resuscitation measures when the patient is determined to be obviously dead:

- Decapitation
- Evisceration of the heart or brain
- Incineration
- Rigor mortis
- Decomposition
- Dependent lividity

If, in your medical judgment, you determine your patient has attempted suicide or is a victim of a homicide, begin resuscitation.



Stopping resuscitative efforts for DNR/DNAR Status

- Once you are aware of a valid DNR/DNAR status, stop the following treatment measures:
 - Basic CPR
 - Intubation
 - Cardiac monitoring and defibrillation
 - Administration of resuscitation medications
 - Any positive pressure ventilation



Revoking the resuscitation order

 The following individuals can inform the EMS system that the DNAR order has been revoked:

- The patient
- The patient's physician
- The legal medical decision maker for the patient



Next Steps

- Provide comfort care
- Conduct an ongoing assessment as appropriate
- Transport if necessary
- Support grieving family members
- Document, Document
- Always follow local protocol



EMS Provider Mental Health

- Seek help if needed.
- Take time for yourself.
- Breathe.
- Meditate.
- Make your mental health a priority.
- Find healthy coping mechanisms.
- We are not invincible, even if we are superheroes.





Any Questions?



Thank you to Mason County EMS for the assistance with creating this presentation



