

How to Report Improper Medical Cannabis Authorization

For a Health Care Provider

If you believe a healthcare provider has violated state regulations when authorizing medical cannabis, reports go to the Department of Health (DOH).

You have three options for reporting your complaint against a practitioner:

Online - https://doh.wa.gov/about-us/file-complaint

Email - hsqacomplaintintake@doh.wa.gov

Mail - Mail a letter with complaint details to:

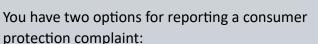
Washington State Department of Health HSQA Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857

Online, select the link for a Health Care Provider,
Medical Doctor/Physician Assistant, or Nurse.
You will be routed to more information and a link to
the online complaint form.

Complete the Online Intake to the best of your best ability. If you include your contact information, a DOH case manager will follow up with more information about the status of the complaint.

For a Business Offering Online Medical Cannabis Authorization

If you believe a business is offering medical cannabis authorizations and not following state regulations, reports go to the Office of the Attorney General (AGO), Consumer Protection Division.



Online - https://www.atg.wa.gov/consumer-protection

Mail - Print the complaint form and mail to:

Attorney General's Office Consumer Resource Center 800 Fifth Avenue, Suite 2000 Seattle, WA 98104

For this report, focus your complaint on the business and violations of consumer protection, rather than actions of the healthcare provider. The AGO can contact businesses for a response but cannot force the business to cooperate. The AGO will provide alternatives if their outreach is not successful.

DOH cannot provide updates on AGO complaints.

If you're unsure about how to file your complaint, please contact us!

DOH Medical Cannabis Program
E-mail: medicalcannabis@doh.wa.gov

Phone: 360-236-4819 ext 1

DOH 608-049 July 2024

To request this document in another format, call 1-800-525-0127. Deaf or hard of hearing customers, please call 711 (Washington Relay) or email doh.information@doh.wa.gov.