



Consumer Confidence Rule Revisions

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Consumer Confidence Rule Revisions

- Final Consumer Confidence Rule – June 24, 2024 – Effective Date
 - please review the EPA’s Consumer Confidence Reports Rule Revisions webpage (<https://www.epa.gov/ccr/consumer-confidence-report-rule-revisions>).
- 2023 – EPA announced proposed revisions to the CCR
- 2013 - *Safe Drinking Water Act—Consumer Confidence Report Rule Delivery Options*, along with an attachment entitled *Consumer Confidence Report Electronic Delivery Options and Considerations* (USEPA, 2013).
- 1998 - EPA first promulgated CCR Rules

January 1, 2027

Most of the changes in the CCR revision are subtle and align with what most water systems are already doing in their CCRs.

- **Inclusion of a Summary Section** – Similar to an abstract
- **Biannual CCR distribution requirements for larger systems**
- **Increased internet access to CCRs**
- **Insuring accessibility of CCRs for people with limited English proficiency**
- **Compressed timeline for certifying CCR delivery**

Summary Section – At the beginning of the CCR

Inclusion of a Summary Section – Similar to an abstract including:

- Overview of violations and compliance information
- Information related to ALEs
- Information needed to request a paper copy of the CCR
- **Ensure accessibility of CCRs for people with limited English proficiency** – This includes a requirement that CCRs provide information on where consumers can obtain either a translated copy of the report or assistance in other languages.

Biannual CCR distribution requirements

- Water systems serving **10,000** or more people will need to produce and distribute CCRs twice a year with a July 1st and a December 31st due date.
- July 1st CCR - Must contain information and data collected during the previous calendar year (2026).
- December 31st CCR - Must contain a 6-month update based on the data/information collected between January 1st and June 30th of the current calendar year (2027).
- Systems are also required to include UCMR results collected during the first half of the year.
- Systems without violations, ALE(s), or UCMR reportable results may simply resend their previous CCR.

Increased internet access to CCRs

Systems serving **50,000** or more people will be required to post CCRs on a publicly available website.

Website: Recommend that historical CCRs be maintained on websites for 3 years.

Insuring accessibility of CCRs for people with limited English proficiency

This includes a requirement that CCRs provide information on where consumers can obtain either:

- Obtain a translated copy of the report.
- Receive assistance in other languages.

Compressed timeline for certifying CCR delivery

- Signed CCR Certification Forms will be required to be completed and delivered to ODW within 10 days of the July 1st and December 31st deadlines.
- *ODW strongly recommends sending the Certification Forms along with your CCRs.*

Additional Changes to the CCRs

- Data Table requirement changed to allow for a Data Section
 - Takes advantage of new presentation methods
- Corrosion Control efforts must be described in the CCR

Summary

- **Inclusion of a summary section** - Provide an Abstract/Summary at the beginning of the CCR
- **Biannual CCR distribution requirements for larger systems** (10,000 +)
- **Increased internet access to CCRs** – Systems (50,000 +) must post CCRs to public website
- **Insuring accessibility of CCRs for people with limited English proficiency**
- **Compressed timeline for certifying CCR delivery** – Due within 10 days of the CCR deadlines. Recommend that the certification form is included with the CCR that is submitted to ODW.