



STATE OF WASHINGTON
DEPARTMENT OF HEALTH
DIVISION OF ENVIRONMENTAL PUBLIC HEALTH
PO Box 47824 ● Olympia, Washington 98504-7820
(360) 236-3330 ● 711 Washington Relay Service

October 1, 2024

Re: Informative- Awareness of New Statewide Foodborne Illness Complaint Portal

Greetings Honorable Tribal Leaders, Partners & Professionals:

We are writing today to provide information about the new [Foodborne Illness Notification System \(FINS\)](#) web portal for the statewide submittal of reports of foodborne illness or related concerns.

Following the guidelines of [Chapter 43.376 RCW](#), the [Washington State Centennial Accord of 1989](#), and the [DOH Consultation and Collaboration Procedure](#), we are providing this information for the FINS portal that will automatically route to local jurisdictions by zip code. For facilities that are overseen by Tribal Governments, we will continue to forward the complaints to the established tribal public health contacts via email. The notification emails will have a different look but will still contain all the available information from the complainant. We are also establishing a user group, and we welcome any interest in joining; you may email us with your interest at FINS@doh.wa.gov.

For additional information, please contact Sammy Berg, Food Safety Program Supervisor, sammy.berg@doh.wa.gov, 360-918-4205, or Candice Wilson, Executive Director, Office of Tribal Public Health and Relations (OTPHR), at candice.wilson@doh.wa.gov or 360-819-7626.

Sincerely,

Todd Phillips, Director
Office of Environmental Health and Safety

cc: Lacy Fehrenbach, Chief of Prevention, Safety and Health, WA-DOH
Kristopher Holiday, Chief, Office of Strategic Partnerships, WA-DOH
Lauren Jenks, Assistant Secretary of Environmental Public Health Division, WA-DOH
Kristin Peterson, Chief, Office of Policy, Planning & Evaluation, WA-DOH
Elizabeth Perez, Chief, Office of Public Affairs and Equity, WA-DOH
Todd Phillips, Director, Office of Environmental Health & Safety, WA-DOH
Umair A. Shah, MD, MPH, Secretary of Health, WA-DOH
Jessica Todorovich, Chief of Staff, WA-DOH
Candice Wilson–Quatz'tenaut (Lummi), Executive Director, OTPHR, WA-DOH