Washington State Department of HEALTH

The Washington State Department of Health is excited to share some features of the new updated Medical Cannabis Registry. This database is currently being built; go live June 2025. We will continue to update you about benefits, listening sessions and training.

System Features	Upgraded Registry Function	Legacy Registry Function
Create, correct, renew and replace medical cannabis cards	☑	☑
Auto reminders and notifications for patients and designated providers about their user accounts including card expiration notification.	☑	✕
Pay invoice via postal mail	☑	☑
Mobile card capabilities	☑	✕
Printed paper card	☑	☑
Store owners and delegates can add employees, consultants, and access user guides and help desk via the Medical Cannabis Registry.	☑	☑
Employee self-reactivation	☑	✕
Electronic payment of recognition card invoice fees	☑	✕
Auto notifications for retail staff for user account information, employee quarterly confirmations, invoices, and account reactivation.	☑	✕
Streamlined quarterly confirmation process	☑	☑
Increased reporting functionality for patients and store owners	☑	✕
Patient and Designated Provider user portals – monitor account activity	☑	✕