



JanuaryMFebruaryJMarchJAprilAu

<u>May</u> <u>June</u> <u>July</u> <u>August</u> September October November December

Activities to complete (not time specific)

#### January 2025

Quarterly	Complete a minimum of one file review per staff person per quarter (Volume 2,
Jan-Mar	Chapter 6 - Monitors and Audits, page 8)
	Submit clinic changes for clinic email, address, phone, and fax number changes
	using the <u>WIC Staff and Clinic Change Form</u>
	Add/change/remove staff accounts from the Learning Center using the WIC Staff
	and Clinic Change Form
	Complete time studies for January (Memo 2024-86)
	Review the monthly caseload and Cascades No Activity Report
1	State WIC office closed- New Year's Day
2	First day to implement new learning and concepts from the DOH State WIC
	Nutrition Education Training (Memo 2024-99)
2	First day to implement DOH STATE WIC Breastfeeding Aids Training (Memo 2024-
	111)
6	New foods added to our Approved Product List (APL). Updated Shopping Guide
	available online only (Memo 2024-115)
8	Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)
9	WIC Update Webinar 1:00- 2:30 pm (Memo 2024-121). <u>Register here</u> .
15	Breastfeeding Peer Counselor Program Webinar for Peer Counselors 9:00-10:00
	am
20	State office closed – Martin Luther King Jr. Day
21	Quarterly WIChealth Office Hours 11:00 am-12:00 pm
23	Mila's Keeper Pump Supply Update Event 11:00-11:30 am. Register here.
28	Program Monitoring Q&A for local agencies 1:00 – 2:00 pm
31	Submit your breast pump inventory per FFY 2025 Nutrition Service Plan (Memo
	2024-106)
31	Complete DOH STATE WIC Food Rule Update training on the January 2025
	Shopping Guide and New Foods (Memo 2024-115)
31	Submit November A19 Billing to WICBudgets@doh.wa.gov (Memo 2024-86)



	Submit clinic changes for clinic email, address, phone, and fax number changes
	using the WIC Staff and Clinic Change Form
	Add/change/remove staff accounts from the Learning Center using the WIC Staff
	and Clinic Change Form
	Update agency, clinic, and users in Cascades. Staff who are no longer employed
	need to have their account inactivated. See Cascades Steps - Inactivate Staff in
	Cascades
	Review the monthly caseload and Cascades No Activity Report
6	Breastfeeding Coordinator's Resource Toolkit Training 9:00-10:00 am (Memo
	2024-109)
10	Cascades 3.12 release (Memo 2024-116)
12	Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)
13	WIC Update Webinar 1:00-2:30 pm (Memo 2024-121). <u>Register here</u> .
17	State office closed – Presidents' Day
20	Breastfeeding Peer Counselor Program Webinar for Peer Counselors and Leads
	9:00-10:00 am
28	Submit December A19 Billing to WICBudgets@doh.wa.gov (Memo 2024-86)

#### March 2025

	National Nutrition Month
	Submit clinic changes for clinic email, address, phone, and fax number changes
	using the WIC Staff and Clinic Change Form
	Add/change/remove staff accounts from the Learning Center using the WIC
	Staff and Clinic Change Form
	Review the monthly caseload and Cascades No Activity Report
1	Deadline to submit Program Monitoring documents (for agencies being
	monitored in 2025)
12	Registered Dietitian Nutritionist Day
12	Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)
13	WIC Update Webinar 1:00-2:30 pm (Memo 2024-121). Register here.
20	Breastfeeding Peer Counselor Program Webinar for Leads 9:00-10:00 am
31	Submit January A19 Billing to WICBudgets@doh.wa.gov (Memo 2024-86)



# P

# April 2025

Quarterly April - JuneComplete a minimum of one file review per staff person per quarter (Volume 2, Chapter 6 - Monitors and Audits, page 8)Submit clinic changes for clinic email, address, phone, and fax number changes using the WIC Staff and Clinic Change FormAdd/change/remove staff accounts from the Learning Center using the WIC Staff and Clinic Change FormUpdate agency, clinic, and users in Cascades. Staff who are no longer employed need to have their account inactivated. See Cascades Steps - Inactivate Staff in CascadesCascadesComplete time studies for April (Memo 2024-86)Watch for new Income Eligibility Guidelines memo Review the monthly caseload and Cascades No Activity Report99Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)101011012113141141142143144144145144145145144145145145145146147148148149144144144144145145145145146147148148149149140141144144144144145144145145144145		
Submit clinic changes for clinic email, address, phone, and fax number changes using the WIC Staff and Clinic Change Form         Add/change/remove staff accounts from the Learning Center using the WIC Staff and Clinic Change Form         Update agency, clinic, and users in Cascades. Staff who are no longer employed need to have their account inactivated. See Cascades Steps - Inactivate Staff in Cascades         Complete time studies for April (Memo 2024-86)         Watch for new Income Eligibility Guidelines memo         Review the monthly caseload and Cascades No Activity Report         9       Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)         10       WIC Update Webinar 1:00-2:30 pm (Memo 2024-121). Register here.         15       Quarterly WIChealth Office Hours 11:00 am-12:00 pm         17       Breastfeeding Peer Counselor Program Webinar for Leads 9:00-10:00 am         22       Program Monitoring Q&A for local agencies 1:00 - 2:00 pm	Quarterly	Complete a minimum of one file review per staff person per quarter (Volume 2,
using the WIC Staff and Clinic Change FormAdd/change/remove staff accounts from the Learning Center using the WICStaff and Clinic Change FormUpdate agency, clinic, and users in Cascades. Staff who are no longer employed need to have their account inactivated. See Cascades Steps - Inactivate Staff in CascadesComplete time studies for April (Memo 2024-86)Watch for new Income Eligibility Guidelines memo Review the monthly caseload and Cascades No Activity Report9Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)10WIC Update Webinar 1:00-2:30 pm (Memo 2024-121). Register here.15Quarterly WIChealth Office Hours 11:00 am-12:00 pm17Breastfeeding Peer Counselor Program Webinar for Leads 9:00-10:00 am22Program Monitoring Q&A for local agencies 1:00 - 2:00 pm	April - June	Chapter 6 - Monitors and Audits, page 8)
Add/change/remove staff accounts from the Learning Center using the WIC Staff and Clinic Change FormUpdate agency, clinic, and users in Cascades. Staff who are no longer employed need to have their account inactivated. See Cascades Steps - Inactivate Staff in CascadesComplete time studies for April (Memo 2024-86)Watch for new Income Eligibility Guidelines memo Review the monthly caseload and Cascades No Activity Report99Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)10WIC Update Webinar 1:00-2:30 pm (Memo 2024-121). Register here.15Quarterly WIChealth Office Hours 11:00 am-12:00 pm17Breastfeeding Peer Counselor Program Webinar for Leads 9:00-10:00 am22Program Monitoring Q&A for local agencies 1:00 - 2:00 pm		Submit clinic changes for clinic email, address, phone, and fax number changes
Staff and Clinic Change FormUpdate agency, clinic, and users in Cascades. Staff who are no longer employed need to have their account inactivated. See Cascades Steps - Inactivate Staff in CascadesComplete time studies for April (Memo 2024-86)Watch for new Income Eligibility Guidelines memo Review the monthly caseload and Cascades No Activity Report9Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)10WIC Update Webinar 1:00-2:30 pm (Memo 2024-121). Register here.15Quarterly WIChealth Office Hours 11:00 am-12:00 pm17Breastfeeding Peer Counselor Program Webinar for Leads 9:00-10:00 am22Program Monitoring Q&A for local agencies 1:00 – 2:00 pm		using the WIC Staff and Clinic Change Form
Update agency, clinic, and users in Cascades. Staff who are no longer employed need to have their account inactivated. See <u>Cascades Steps - Inactivate Staff in Cascades</u> Complete time studies for April (Memo 2024-86)Watch for new Income Eligibility Guidelines memoReview the monthly caseload and Cascades No Activity Report9Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)10WIC Update Webinar 1:00-2:30 pm (Memo 2024-121). <u>Register here</u> .15Quarterly WIChealth Office Hours 11:00 am-12:00 pm17Breastfeeding Peer Counselor Program Webinar for Leads 9:00-10:00 am22Program Monitoring Q&A for local agencies 1:00 - 2:00 pm		Add/change/remove staff accounts from the Learning Center using the WIC
<ul> <li>need to have their account inactivated. See <u>Cascades Steps - Inactivate Staff in</u> <u>Cascades</u></li> <li><u>Complete time studies for April (Memo 2024-86</u>)</li> <li>Watch for new Income Eligibility Guidelines memo</li> <li>Review the monthly caseload and Cascades No Activity Report</li> <li>9 Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)</li> <li>10 WIC Update Webinar 1:00-2:30 pm (Memo 2024-121). <u>Register here</u>.</li> <li>15 Quarterly WIChealth Office Hours 11:00 am-12:00 pm</li> <li>17 Breastfeeding Peer Counselor Program Webinar for Leads 9:00-10:00 am</li> <li>22 Program Monitoring Q&amp;A for local agencies 1:00 – 2:00 pm</li> </ul>		Staff and Clinic Change Form
CascadesComplete time studies for April (Memo 2024-86)Watch for new Income Eligibility Guidelines memoReview the monthly caseload and Cascades No Activity Report9Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)10WIC Update Webinar 1:00-2:30 pm (Memo 2024-121). Register here.15Quarterly WIChealth Office Hours 11:00 am-12:00 pm17Breastfeeding Peer Counselor Program Webinar for Leads 9:00-10:00 am22Program Monitoring Q&A for local agencies 1:00 – 2:00 pm		Update agency, clinic, and users in Cascades. Staff who are no longer employed
Complete time studies for April (Memo 2024-86)Watch for new Income Eligibility Guidelines memoReview the monthly caseload and Cascades No Activity Report9Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)10WIC Update Webinar 1:00-2:30 pm (Memo 2024-121). Register here.15Quarterly WIChealth Office Hours 11:00 am-12:00 pm17Breastfeeding Peer Counselor Program Webinar for Leads 9:00-10:00 am22Program Monitoring Q&A for local agencies 1:00 – 2:00 pm		need to have their account inactivated. See Cascades Steps - Inactivate Staff in
Watch for new Income Eligibility Guidelines memoReview the monthly caseload and Cascades No Activity Report9Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)10WIC Update Webinar 1:00-2:30 pm (Memo 2024-121). Register here.15Quarterly WIChealth Office Hours 11:00 am-12:00 pm17Breastfeeding Peer Counselor Program Webinar for Leads 9:00-10:00 am22Program Monitoring Q&A for local agencies 1:00 – 2:00 pm		Cascades
Review the monthly caseload and Cascades No Activity Report9Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)10WIC Update Webinar 1:00-2:30 pm (Memo 2024-121). Register here.15Quarterly WIChealth Office Hours 11:00 am-12:00 pm17Breastfeeding Peer Counselor Program Webinar for Leads 9:00-10:00 am22Program Monitoring Q&A for local agencies 1:00 – 2:00 pm		Complete time studies for April (Memo 2024-8 <u>6</u> )
9Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)10WIC Update Webinar 1:00-2:30 pm (Memo 2024-121). Register here.15Quarterly WIChealth Office Hours 11:00 am-12:00 pm17Breastfeeding Peer Counselor Program Webinar for Leads 9:00-10:00 am22Program Monitoring Q&A for local agencies 1:00 – 2:00 pm		Watch for new Income Eligibility Guidelines memo
10WIC Update Webinar 1:00-2:30 pm (Memo 2024-121). Register here.15Quarterly WIChealth Office Hours 11:00 am-12:00 pm17Breastfeeding Peer Counselor Program Webinar for Leads 9:00-10:00 am22Program Monitoring Q&A for local agencies 1:00 – 2:00 pm		Review the monthly caseload and Cascades No Activity Report
15Quarterly WIChealth Office Hours 11:00 am-12:00 pm17Breastfeeding Peer Counselor Program Webinar for Leads 9:00-10:00 am22Program Monitoring Q&A for local agencies 1:00 – 2:00 pm	9	Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)
17Breastfeeding Peer Counselor Program Webinar for Leads 9:00-10:00 am22Program Monitoring Q&A for local agencies 1:00 – 2:00 pm	10	WIC Update Webinar 1:00-2:30 pm (Memo 2024-121). Register here.
22 Program Monitoring Q&A for local agencies 1:00 – 2:00 pm	15	Quarterly WIChealth Office Hours 11:00 am-12:00 pm
	17	Breastfeeding Peer Counselor Program Webinar for Leads 9:00-10:00 am
	22	Program Monitoring Q&A for local agencies 1:00 – 2:00 pm
22-25 2025 NWA Annual Education and Training Conference	22-25	2025 NWA Annual Education and Training Conference
30 Submit February A19 Billing to WICBudgets@doh.wa.gov (Memo 2024-86)	30	Submit February A19 Billing to WICBudgets@doh.wa.gov (Memo 2024-86)

#### May 2025

	Submit clinic changes for clinic email, address, phone, and fax number changes using the <u>WIC Staff and Clinic Change Form</u>
	Add/change/remove staff accounts from the Learning Center using the <u>WIC</u> <u>Staff and Clinic Change Form</u>
	Review the monthly caseload and Cascades No Activity Report
8	WIC Update Webinar 1:00-2:30 pm (Memo 2024-121). <u>Register here</u> .
14	Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)
21	Breastfeeding Peer Counselor Program Webinar for Peer Counselors 9:00-10:00
	am
26	State WIC office closed - Memorial Day
31	Submit March A19 Billing to WICBudgets@doh.wa.gov (Memo 2024-86)





## June 2025

	Submit clinic changes for clinic email, address, phone, and fax number changes using the <u>WIC Staff and Clinic Change Form</u>
	Add/change/remove staff accounts from the Learning Center using the <u>WIC Staff</u> and <u>Clinic Change Form</u>
	Update agency, clinic, and users in Cascades. Staff who are no longer employed need to have their account inactivated. See <u>Cascades Steps - Inactivate Staff in</u> <u>Cascades</u>
	Review the monthly caseload and Cascades No Activity Report
1	Farmers Market Nutrition Program (FMNP) season starts. Staff may begin issuing FMNP benefits
11	Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)
12	WIC Update Webinar 1:00-2:30 pm (Memo 2024-121). Register here.
19	State WIC office closed- Juneteenth Day
30	Submit April A19 Billing to WICBudgets@doh.wa.gov (Memo 2024-86)

#### July 2025

Quarterly	Complete a minimum of one file review per staff person per quarter (Volume 2,
July-Sept.	Chapter 6 - Monitors and Audits, page 8)
	Submit clinic changes for clinic email, address, phone, and fax number changes
	using the WIC Staff and Clinic Change Form
	Add/change/remove staff accounts from the Learning Center using the WIC
	Staff and Clinic Change Form
	Complete time studies for July (Memo 2024-86)
	Review the monthly caseload and Cascades No Activity Report
	Notify state office if your agency won't be able to issue all the FMNP benefits
4	State WIC office closed - Independence Day
9	Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)
10	WIC Update Webinar 1:00-2:30 pm (Memo 2024-121). Register here.
15	Quarterly WIChealth Office Hours 11:00 am-12:00 pm
17	Breastfeeding Peer Counselor Program Webinar for Leads 9:00-10:00 am
22	Program Monitoring Q&A for local agencies 1:00 – 2:00 pm
31	Submit May A19 Billing to WICBudgets@doh.wa.gov (Memo 2024-86)





# August 2025

	Submit clinic changes for clinic email, address, phone, and fax number changes
	using the <u>WIC Staff and Clinic Change Form</u>
	Add/change/remove staff accounts from the Learning Center using the WIC Staff
	and Clinic Change Form
	Remind fiscal staff to bill for FMNP Administrative funds
	Update agency, clinic, and users in Cascades. Staff who are no longer employed
	need to have their account inactivated. See Cascades Steps - Inactivate Staff in
	Cascades
	Complete annual inventory in preparation for the FFY25 WIC Budget Workbook.
	(See instructions on FFY25 WIC Budget Workbook)
	Review the monthly caseload and Cascades No Activity Report
1	IBCLC Appreciation Day
1	Last day to notify state FMNP team if agency won't be able to issue all their
	FMNP benefits
13	Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)
14	WIC Update Webinar 1:00-2:30 pm (Memo 2024-121). Register here.
28	Breastfeeding Peer Counselor Program Webinar for Peer Counselors and Leads
	9:00-11:00 am
31	Submit June A19 Billing to WICBudgets@doh.wa.gov (Memo 2024-86)
14 28	WIC Update Webinar 1:00-2:30 pm (Memo 2024-121). <u>Register here</u> . Breastfeeding Peer Counselor Program Webinar for Peer Counselors and Leads 9:00-11:00 am

## September 2025

Submit clinic changes for clinic email, address, phone, and fax number changes
using the <u>WIC Staff and Clinic Change Form</u>
Add/change/remove staff accounts from the Learning Center using the WIC Staff
and Clinic Change Form
Add 2026 Holidays into the Cascades calendar
Review the monthly caseload and Cascades No Activity Report
State WIC office closed - Labor Day
Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)
WIC Update Webinar 1:00-2:30 pm (Memo 2024-121). Register here.
Breastfeeding Peer Counselor Program Webinar for Peer Counselors 9:00-10:00
am
Last day to issue Farmers Market benefits
Last day for Breastfeeding Coordinators to complete the FFY 2025 Breastfeeding
Coordinator's Resource Toolkit training (Memo 2024-106)





30	Last day to complete training on October 2025 Shopping Guide and New Foods
	(Memo 2024-106)
30	Last day of Federal Fiscal Year 2025
30	NSP: Last day to complete breastfeeding partnership activities. Report on
	activities at the end of the fiscal year (Memo 2024-106)
30	Submit July A19 Billing to WICBudgets@doh.wa.gov (Memo 2024-86)

# October 2025

-	
Quarterly	Complete a minimum of one file review per staff person per quarter (Volume 2,
OctDec.	Chapter 6 - Monitors and Audits, page 8)
	Submit clinic changes for clinic email, address, phone, and fax number changes
	using the WIC Staff and Clinic Change Form
	Add/change/remove staff accounts from the Learning Center using the WIC Staff
	and Clinic Change Form.
	Complete time studies for October (Memo 2024-86)
	Update agency, clinic, and users in Cascades. Staff who are no longer employed
	need to have their account inactivated. See Cascades Steps - Inactivate Staff in
	<u>Cascades</u>
	Review the monthly caseload and Cascades No Activity Report
8	Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)
9	WIC Update Webinar 1:00-2:30 pm (Memo 2024-121). Register herev.
14	Quarterly WIChealth Office Hours 11:00 am-12:00 pm
16	Breastfeeding Peer Counselor Program Webinar for Leads 9:00-10:00 am
28	Program Monitoring Q&A for local agencies 1:00 – 2:00 pm
31	Last day for participants to use FMNP benefits
31	FFY 2024 Nutrition Services Plan Reporting Form Due
31	Submit August A19 Billing to WICBudgets@doh.wa.gov (Memo 2024-86)

#### November 2025

	Submit clinic changes for clinic email, address, phone, and fax number changes using the <u>WIC Staff and Clinic Change Form</u>
	Add/change/remove staff accounts from the Learning Center using the WIC Staff
	and Clinic Change Form
	Review the monthly caseload and Cascades No Activity Report
11	State WIC office closed - Veteran's Day
12	Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)
13	Breastfeeding Peer Counselor Program Webinar for Leads 9:00-10:00 am





13	WIC Update Webinar 1:00-2:30 pm (Memo 2024-121). Register here.
27	State WIC office closed - Thanksgiving Day
28	State WIC office closed - Native American Heritage Day
30	Submit September A19 Billing to WICBudgets@doh.wa.gov (Memo 2024-86)

## December 2025

	Submit clinic changes for clinic email, address, phone, and fax number changes using the <u>WIC Staff and Clinic Change Form</u>
	Add/change/remove staff accounts from the Learning Center using the <u>WIC Staff</u> and <u>Clinic Change Form</u>
	Update agency, clinic, and users in Cascades. Staff who are no longer employed need to have their account inactivated. See <u>Cascades Steps - Inactivate Staff in</u> <u>Cascades</u>
	Review the monthly caseload and Cascades No Activity Report
11	Breastfeeding Peer Counselor Program Webinar for Peer Counselors and Leads 9:00-10:00 am
11	WIC Update Webinar 1:00-2:30 pm (Memo 2024-121). Register here.
25	State WIC office closed – State observed holiday
31	Submit October A19 Billing to WICBudgets@doh.wa.gov (Memo 2024-86)





Activities to complete (not time specific)		
Complete Civil Rights training annually (Volume 1, Chapter 20 - Notifications, Fair		
Hearings, and Civil Rights)		
Notify by calling Cascades Support of any unexpected clinic closures (1-800-841-		
1410, press 0)		
Complete local agency yearly self-evaluation (Volume 2, Chapter 6 - Monitors and		
Audits, page 8)		
Complete one observation for each staff person including contractors who provide		
WIC services during participant interactions. An additional staff observation must be		
completed for each staff and contractor either by the coordinator, designated staff,		
or staff peer. These observation requirements must be met annually.		
Conduct outreach frequently throughout the year.		
Check calibration of scales and hematology equipment twice a year		
Review confidentiality policies and have staff sign a Staff Confidentiality Agreement		
Fillable or Blank to print		
Review and update clinic policies and protocols		
Review and have staff complete <u>Agreement For Clinic Staff (Fillable)</u> or <u>Agreement for</u>		
Clinic Staff (Blank to Print)		
Review inventory of breast pumps to check for lost, stolen or missing pumps		
Send in lost-stolen-damaged pump forms to wicbreastpumps@doh.wa.gov		
Review weather related emergencies – <u>Volume 1, Chapter 22 Issue WIC Food</u> <u>Benefits</u> , page 38		

This institution is an equal opportunity provider. Washington WIC doesn't discriminate.

To request this document in another format, call 1-800-841-1410. Deaf or hard of hearing customers, please call 711 (Washington Relay) or









DOH 960-386 December 2024