

WAIS User Training March 2025

Q: How can we get help with data input for historical records?

A: We understand that entering historical immunization records may be a challenge for some facilities. It is ideal for patients to request that historical immunization records be entered into the IIS by a primary care provider. If the patient does not have a primary care provider or their provider does not participate in the IIS, they may be referred to their local health jurisdiction to have historical immunization records entered in the IIS. Many schools participate with the IIS and have a school nurse that can enter historical vaccination data for students with parental consent. We appreciate the effort it takes to review and document historical immunization records and understand that it can be an administrative burden for providers.

Q: What would be a good link for helping new users set up an account?

A: New users that do not have a username and password for the WAIS can reach out to WAISHelpDesk@doh.wa.gov.

All WAIS users will also need a Secure Access Washington (SAW) account. If the user has an existing SAW account, they may use their existing account. See [IIS Login FAQ](#) for additional information. For step by step instructions on adding the WAIS as a service in SAW, see [SecureAccess Washington Registration](#).

If you have a WAIS username and password and are not able to login, please reach out to IIS.training@doh.wa.gov.

Q: Will these links possibly go inactive at any point, and if so will we get notification?

A: Training session recordings and slide decks are saved and will be available for the foreseeable future on [IIS Webinars | Washington State Department of Health](#).