



Important!

- 1. This step sheet only applies to food and WIC nutritionals issued in Cascades; the instructions below cover replacing current food benefits (not formula) issued within Cascades when some current benefits have been redeemed.
 - For other situations see flowchart or below:
 - o Replace current benefits when no benefits have been redeemed. Use Cascades Steps Replacing Future Benefits.
 - Replace future benefits use Cascades Steps Replacing Future Benefits.
 - Exchanging or increasing formula use the Cascades Steps Exchange Formula Benefits or Increase Formula Benefits.
- 2. For policy, please see Cascades Policy and Procedure Manual Volume 1, Chapter 22 Issue WIC Food Benefits and Chapter 23 WIC Foods.

Steps **Cascades Screen Example of some current benefits redeemed:** It's April 30th. The Smith family has redeemed some of their current benefits and have come back to get tofu and soy-based beverage. 1. Identify benefits issued to Issue Benefits date: Prescribe Food Search Criteria Issue Food Instruments Food Instrument Lis Select Food Instrument List. From Date To Date Exact Replace Current Benefits 12/1/2024 4/28/2025 Range Search Select Search. Exchange/Increase Formula Issue Date • Note that the **Search** Criteria can be modified Search Criteria if needed. From Date To Date Exact **Review** results and note: 4/28/2025 12/1/2024 Range Search • Current benefits: Issue Date ✓ If Redeemed: **Current benefits** • Future benefits issued. Family Food Instruments First Date to Spend Serial # Last Date to Spend Status **Issue Date** You may print the **Shopping List** as 11348084 4/28/2025 4/28/2025 5/27/2025 Redeemed a second assurance if benefits 11348085 5/28/2025 6/27/2025 Issued 4/28/2025 Future benefits were spent. 11348086 6/28/2025 7/27/2025 Issued 4/28/2025





Cascades Screen Steps 2. Void future benefits: Search Criteria Before replacing current • From Date To Date Exact benefits, void future 12/1/2024 4/28/2025 Range Search benefits. Issue Date Check the box next to all • **Family Food Instruments** future benefits. Serial # First Date to Spend Last Date to Spend Status **Issue Date** Click Void Selected. • 11348084 4/28/2025 5/27/2025 Redeemed 4/28/2025 **Confirm Action** will appear: • 5/28/2025 11348085 6/27/2025 Issued 4/28/2025 • Select **Reason**. Future benefits 11348086 6/28/2025 7/27/2025 4/28/2025 Issued Select Void. 0 **Print Shopping List** Void Selected Replace ? × **Confirm Action** Confirm Action ? × **Reasons for Voiding** FIs to be Voided Total Items: 2 FIs to be Voided Total Items: 2 Serial # Serial # Damaged 11348085 11348085 Reprinted 11348086 11348086 Lost Stolen Client Moved/Returned Office Error Reason 👉 Reason 🔶 Custody Change -Food Prescription Change -Food Prescription Change Force Pay Void Cancel Void Cancel Not Used - Compliance Investigation











Steps	Cascades Screen
2. Change Rx:	
 In the Replace Current Benefits screen, the Participants container will show each participant in the family and an option to Change Rx. Select Change Rx for the 1st participant who needs a change in current benefits. In our example, we will first select Jane. Note Cascades will take you directly to the Prescribed Foods screen for Jane 	Total Items: 3 WIC Category First Name Last Name Date of Birth P JANE SMITH 6/1/1995 Change Rx C JOHN SMITH 4/1/2024 Change Rx C SALLY SMITH 5/1/2022 Change Rx
 3. Prescribe Food: Select the plus (+) Food Prescription Date. Select Save. 	Food Prescription Date WIC Category 4/28/2025 Pregnant Select the New Food Prescription Date Food Prescription Date 4/30/2025 Save Cancel



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Cascades Steps – Replace Current Benefits



Cascades Screen Steps 4. Make Changes to Rx: Food Prescription Items Total Items: 8 🥑 Quantity Category Max Quantity UOM Category Subcategor In this example, Jane wants 1 lb Fruit & Vegetables Cash Value \$47.00 \$\$\$\$ Fruit and Vegetables - Cash Value Benefit \$47.00 tofu in place of a qt of milk: CTNR Legumes 2 Peanut Butter/Beans All WIC 2 Milk - Fat Reduced Gallon 4 Milk or Soy(1% & Nonfat) All WIC-Cow, Goat, Soy 4 Breakfast Cereal Cereal All WIC -hot /cold 36 36 Ounce Add Item to Food Prescription. 😘 Juice - 64 oz CTNR Juice - All WIC - 64 oz carton 1 1 Bread/Whole Grains Whole Wheat Bread or Whole Grains 48 Ounce • Category = Cheese or 48 🕤 Eggs Dozen Eggs - all WIC 1 1 Tofu. Fish Fish - All WIC 10 Ounce 10 Subcategory = **Tofu**. 0 Add Item to Food Prescription Enter Quantity = 1. 0 Category Subcategory Max / Med Max UOM Quantity. Select Add Item. Pound Add Item Clear 0 16 / 16 Cheese or Tofu Tofu -1 Validation Summary - This message is normal. It is a reminder to check and adjust Validation Summary: 1 milk amounts in the Rx. • Please check milk substitution. **Review Milk Substitution** Calculator. Milk Substitution Calculator • You want Milk Total Milk Available Milk Prescribed Total Milk Substituted Milk Remaining Unit of Measure **Remaining** = 0. 4 0.25 -0.25 Gallon

	Category	Subcategory	Quantity
	Fruit & Vegetables Cash Value	Fruit and Vegetables - Cash Value Benefit	\$47.00
	Legumes	Peanut Butter/Beans All WIC	2
	Milk - Fat Reduced	Milk or Soy(1% & Nonfat) All WIC-Cow,Goat,Soy	3.75
	Breakfast Cereal	Cereal All WIC -hot /cold	36
G	Juice - 64 oz	Juice - All WIC - 64 oz carton	1
	Bread/Whole Grains	Whole Wheat Bread or Whole Grains	48
G	Eggs	Eggs - all WIC	1
	Fish	Fish - All WIC	10
	Cheese or Tofu	Tofu	1

Select Save in the bottom,

right hand corner of the

• In this example we are over by .25 gallons. (The substitution rate for tofu is 1 lb tofu = 1 qt

Reduce the amount of milk in the Rx by the .25 ga that you

substitution calculator (from

milk.)

are over in the milk

4 to 3.75).

screen.



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Cascades Steps – Replace Current Benefits





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✓ Tofu 1 pound added.

Important! If you need to change more than one participant's benefits within a family **DO Not** select Save on this screen until you complete all participant Rx changes.

See next step for example of • adding another Rx change in the same family.











Steps

▼Food |

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8. Make Changes to John's Rx:

Important! John is 1 yr. of age. For a 1 yr. old, you must select soybased beverage specifically unless you have a medical documentation form (MDF) or a completed nutrition assessment recommending other low-fat milk options (see note).

- Add Item to Food Rx
 - Category = Milk Fat Reduced.
 - Subcategory = Soybased beverage.
 - Enter **Quantity.**
 - Select Add Item.
- Review Milk Substitution • Calculator.
 - You want **Milk Remaining** to = 0
 - \circ In this example it = -3 since we added in soy.
 - So now, you need to reduce the whole milk to 0 in the Rx.
 - Milk calculator should now show Milk Remaining = 0
- Select Save. •

Fo	ood Prescription Items Total Items: 8 🕢						
	Category		Subcategory		Quantity	Category Max Quantity	UOM
Г	Fruit & Vegetables Cash Value F		Fruit and Vegetables - Cash Value Benefit		\$26.00	\$26.00	\$\$\$\$
	Legumes		Peanut Butter/Beans	All WIC	1	1	CTNR
	Milk - whole		Milk - Whole All WIC-	Cow,Goat,Lactose Free	3	3	Gallon
	Breakfast Cereal		Cereal All WIC -hot /	cold	36	36	Ounce
K	🕥 Juice - 64 oz		Juice - All WIC - 64 d	z carton	1	1	CTNR
	Bread/Whole Grains		Whole Wheat Bread	or Whole Grains	24	24	Ounce
K	🔓 Eggs		Eggs - all WIC		1	1	Dozen
	Fish		Fish - All WIC			6	Ounce
Ca Mi	Category Subcategory Quantity Max / Med Max UOM Milk - Fat Reduced Soy-based beverage 3 0 / 3 Gallon Add Item						
	Validation Summa	ary: 1	lator				
		Total Milk Available Milk 3 6	k Prescribed	Total Milk Substituted 0	Milk Remainir -3	Gallon	e

Food Prescription Items					
	Category	Subcategory	Quantity		
	Fruit & Vegetables Cash Value	Fruit and Vegetables - Cash Value Benefit	\$26.00		
	Legumes	Peanut Butter/Beans All WIC	1		
	Milk - whole	Milk - Whole All WIC-Cow,Goat,Lactose Free	0		
	Breakfast Cereal	Cereal All WIC -hot /cold	36		
5	Juice - 64 oz	Juice - All WIC - 64 oz carton	1		
	Bread/Whole Grains	Whole Wheat Bread or Whole Grains	24		
5	Eggs	Eggs - all WIC	1		
	Fish	Fish - All WIC	6		
	Milk - Fat Reduced	Soy-based beverage	3		





Steps	Cascades Screen	
	 Note: WIC allows soy beverage for a 1 yr. old with no MDF, <u>but</u> other low fat milk options must have an MDF or a completed nutrition assessment (depending on the preferred milk fat). For children 2-5 and adults, select Milk or Soy (1% & Nonfat) All WIC. Since these age groups can get all low fat milk/soy options this subcategory gives them flexibility to choose at the store. 	
9. Review Replace Current Benefits Screen:		
 The system will automatically send you back to the Replace Current Benefits screen. Review the following: Existing FI Details = Current benefits remaining for all family members. 	Current benefits New benefits Current Month Food Rectacement Existing FI Details Total Items: 9 ? Replacement FI Details Total Items: 9 ? Replacement FI Details Total Items: 10 ? Category Subcategory Quantity Unit of Measure Bread/Whole Grains Whole Wheat Bread or Whole (96 Ounce Bread/Whole Grains Whole Wheat Bread or Whole (96 Ounce Category Quantity Unit of Measure Bread/Whole Grains Whole Wheat Bread or Whole (96 Ounce Cheese or Tofu Tofu Tofu 100 Cheese or Tofu Tofu 100 Current MUIC - 64 oz carton 3 Counce <th colsp<="" th=""></th>	
 This includes the earlier changes with Jane. See green area for added tofu and reduced milk. Replacement FI Details = New benefits if replaced. Foods reflect all changes to date ✓ Jane's tofu 		





Steps	Cascades So	creen				
 ✓ John's soy-based beverage (see red). 						
• When done changing all of the Rx in the family, select Save.						
10. Verify Foods Replaced on WIC Card:	Status Message					
The system will automatically take you to the Food Instrument List and you will see the following:	Print Shopping List Void Selected Replace Cancel		laure t	Benefit Balar	nce:	
		Benefit Month	Number	Quantity U	OM	Description
 Status Message will appear confirming current month food instrument was replaced. 		4/30/2025 thru 5/27/2025	11348084 11348084 11348084 11348084 11348084	\$99.00 \$ 1 P 96 C 3 D 4 C	SSS ound Dunce Dozen CTNR	Fruit and Vegetables - Cash Value Benefit Tofu Whole Wheat Bread or Whole Grains Eggs - all WIC Peanut Butter/Beans All WIC
• Print Shopping List to confirm what is currently on the WIC card EBT account. It should reflect all changes.			11348084 11348084 11348084 11348084 11348084 11348084	22 C 3 G 7.25 G 108 C 3 C	ounce Gallon Gallon Dunce CTNR	Fish - All WIC Soy-based beverage Milk or Soy(1% & Nonfat) All WIC-Cow,Goat,Soy Cereal All WIC -hot /cold Juice - All WIC - 64 oz carton

IMPORTANT: Once a new food Rx has been created and benefits have been replaced, you MUST wait until next day for any changes to that participant's Rx! Cascades must see a difference in food Rx for further replacements.

DO NOT void replaced benefits, this could potentially cause loss of some benefits.





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DOH 961-1171 May 2025