



- This step sheet will help you increase formula for a participant when benefits for the current month have been issued and some benefits have been redeemed in the family.
 - o If an infant needs more formula and no benefits have been redeemed, you can use Cascades Steps Void and Reissue Benefits.
- Normally an increase would be for an infant who had been fully or partially breastfeeding.
- For policy see Chapter 23 WIC Foods and Chapter 24 Medical Documentation.

Steps	Cascades Screen
 1. Breastfeeding Review: Staff must complete a BF review to assess: Does infant need formula? How much formula is needed? 	 Note: Can only increase formula 2 times in a month for a breastfed infant. See policy Chapter 15 for Breastfeeding review process.
Please follow BF review process and stop here if no formula needed.	





2. Select Infant Icon:

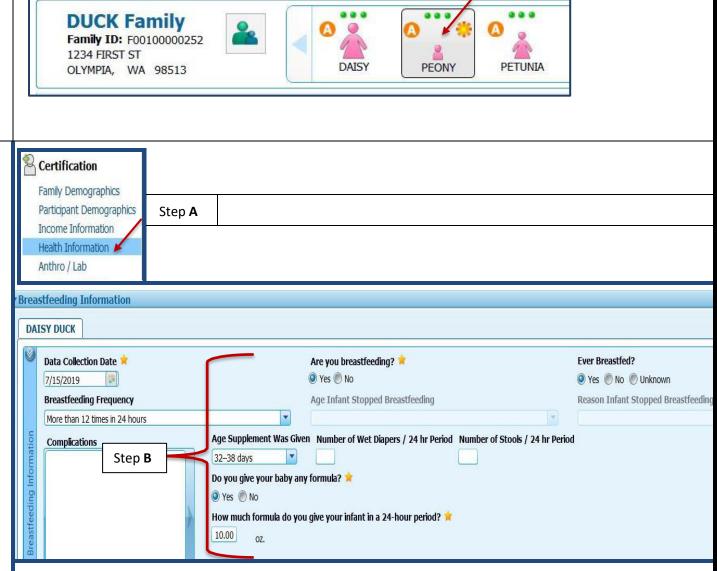
• In family carousel, select **infant's name.**

Important! Always prescribe the infant's food package before the BF participant to prevent system errors.

3. Update Infant Health Information:

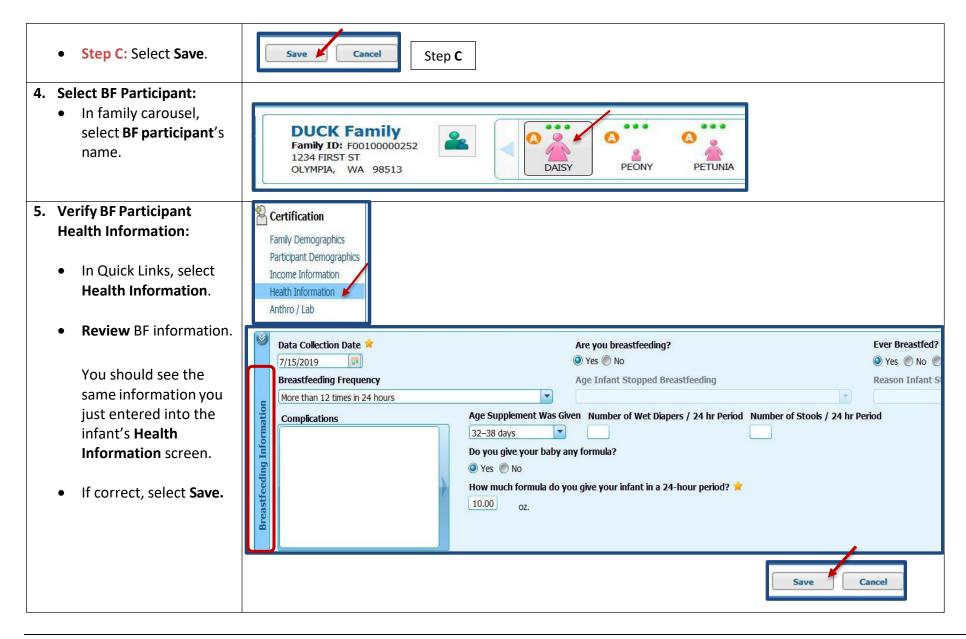
- Step A: In Quick Links, select Health Information.
- Step B: Under
 Breastfeeding
 Information, complete
 all BF and formula
 questions.

Note: BF Peer Counselors (BFPC) will document the same information in the BF Peer Counseling Care Plan section. Those responses will appear in Health Information. The CPA will verify information is correct.







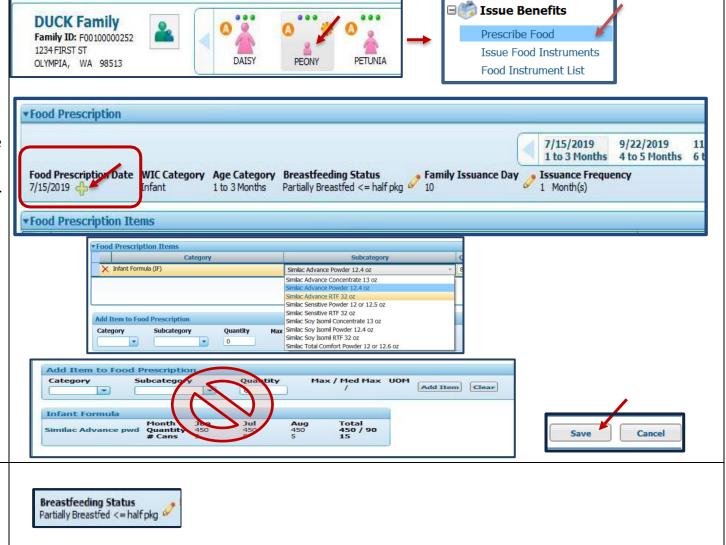






6. Create New Infant **Prescription:**

- In family carousel, select infant's name.
- In Quick Links, select Prescribe Food.
- Click plus (+) sign to create a new prescription.
- Select the desired formula.
- **DO NOT** make any other changes to the formula in the Food Prescription **Items** container.
- Save the new food prescription.
- Repeat these steps to add additional new prescriptions as needed.
- **Review** new prescriptions for correct Quantity.
- 7. Review the Adult Food **Prescription** to make sure it matches the infant's food prescription.







8. Increase Formula:

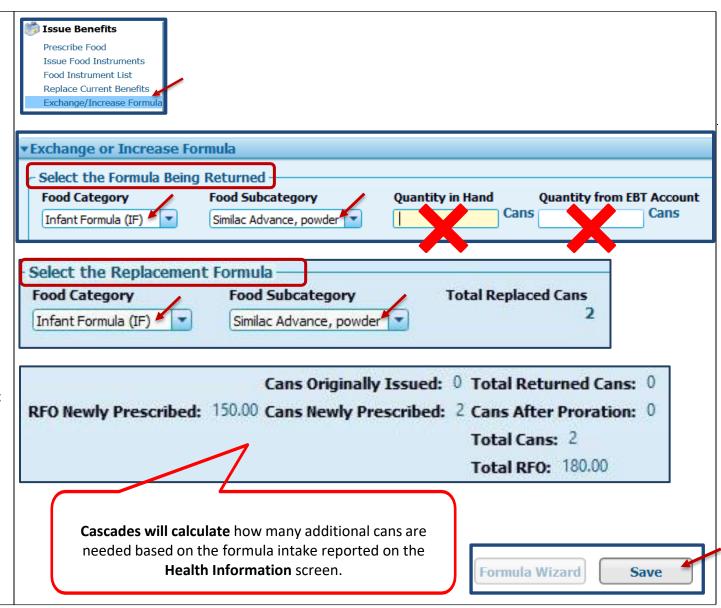
In the Issue Benefits Quick Links, select Exchange/Increase Formula.

In the Select the Formula Being Returned section:

- Select **Food Category** (in our example: *Infant Formula*).
- Select Food Subcategory (in our example: Similac Advance, powder).
- Leave blank:
 Quantity in Hand and
 Quantity from EBT blank.

In the **Select the Replacement Formula** section:

- Select Food Category (in our example: Infant Formula).
- Select Food Subcategory (in our example: Similac Advance, powder).
- Select Save.





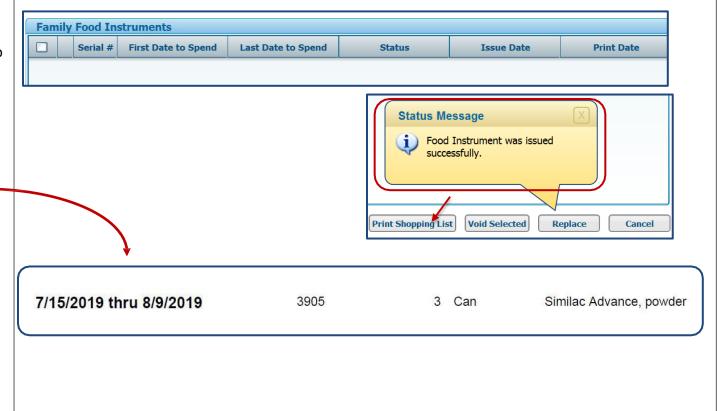


9. Confirm Formula Increased:

The system will redirect you to the **Food Instrument List** screen.

- Status Message will confirm benefits issued successfully.
- Print Shopping List:
 - Review and confirm that family benefits now include new formula (Similac Advance).

If correct on shopping list, you know the benefits were successfully issued to the EBT account.







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