

Transient Accommodation Complaint Form



To request this document in another format, call 1-800-525-0127. Deaf or hard of hearing customers, please call 711 (Washington Relay) or email doh.information@doh.wa.gov.

Complete this form to submit a health and safety complaint about a [Transient Accommodation](#).

If you need program specific support or accommodations to complete this form, please contact the Housing Program at HousingComplaints@doh.wa.gov or call 360-236-3393 (English and other languages) or 1-800-832-8822 (Spanish).

Transient Accommodations are hotels, motels, bed and breakfasts, condominiums, resorts, or other similar facilities offering three or more lodging units to guests for up to 30 days.

Transient Accommodations do not include whole-home rentals (e.g., Airbnb), individually owned units, housing with two or fewer rooms, summer camps, boat cabins, college dorms, hotel rooms used for low-income housing, recovery center units, and exempt federal or county housing facilities.

Information in this form is subject to public disclosure. If you wish to remain anonymous, do not provide your contact information with your complaint.

If you do not provide complete detailed information about your complaint and do not provide contact information, we may not be able to complete the investigation.

Complaint Information

Incident Date (required): Incident date refers to the moment that a health and safety concern occurred, was observed, or was experienced.

Facility Name (required)

Facility Phone Number: Phone number must be 10 digits.

Room/ Unit Number or Name

Facility Address *(required)*

Complaint Description *(required)*

If you wish to remain anonymous, do not continue to the next page.

Your Contact Information

Do you want to know the outcome of your complaint?

If you mark yes, we will provide you the results of the investigation.

☐

Yes

☐

No

Full Name

Email

Phone Number: Phone number must be 10 digits.

Extension

Please mail this form to:

Department of Health, Housing Programs
P.O. Box 47824, Olympia, WA 98504

To submit this form electronically, complete our online form: [Transient Housing Lodging Complaint Form](#)