



Free POU Water Filters for West Plains Residents

Point of Use (POU) Filters are an Effective Short-Term Solution to Lower Your Exposure to PFAS in Drinking and Cooking Water.

The Washington State Department of Health (DOH) is providing POU filters at no cost to West Plains residents with wells impacted by per- and polyfluoroalkyl substances (PFAS), or “forever chemicals.” POU filters are installed at the sink you use for your drinking and cooking water.

- **Filter installation will start mid-August, 2025.** The program runs through June 30, 2026, as funding allows. If DOH already called you about your eligibility, you do not need to sign up again.
- Fogle Pump and Supply will contact you to schedule your free installation.
- Eligible households receive 1 “under-the-sink” style filter with 1 replacement cartridge.
- If you currently receive bottled water, your deliveries will continue until you have a POU filter installed.

Getting a free POU filter from DOH does not disqualify you from getting a permanent solution, like a POET system.

POU filters are meant to help you access safe drinking and cooking water while long-term options, like Point-Of-Entry Treatment (POET) systems, are looked into.

“Forever Chemicals” does not mean “forever in your body!”

When you lower your exposure, PFAS chemicals start to slowly leave your body. Installing a POU filter can help your body start to clear PFAS chemicals.

Eligibility Requirements:



You emailed your lab-certified PFAS water test results to Washington State Department of Ecology at WestPlainsPFAS@ecy.wa.gov.

The Ecology team will share eligible households with DOH. *If you have already done this, you do not need to do it again!*



Your lab results showed PFAS chemicals at levels higher than one or more of the following:

- **PFOA:** 4.0 ng/L or ppt
- **PFOS:** 4.0 ng/L or ppt
- **PFNA:** 10 ng/L or ppt
- **PFHxS:** 10 ng/L or ppt
- **PFBS:** 345 ng/L or ppt



You live within the 99224 or 99022 ZIP code.



You do not already have a POET (Whole House) filter system installed.

What type of POU filter will I get through the DOH program?

DOH is giving eligible homes one [Pentair ChlorPlus Protect 10 system](#) and one replacement cartridge. A “cartridge” is a filter part that looks like a container, and is where the PFAS chemicals are trapped as water moves through.



The Pentair filter is [NSF-certified](#) to reduce PFOA and PFOS, but also filters out the other PFAS chemicals listed on the front page. It does not work to treat “hard water,” or water with high mineral content. Hard water doesn’t affect your health.

How do you know the POU filter works?

NSF thoroughly tests filters before they are labeled “certified.” Additionally, DOH tested tap water from 5 houses in the West Plains with Pentair filters installed in December, 2024. This was to make sure the filters were working to meet the strictest health safety recommendations. All the tests came back as non-detect.

Does the POU filter impact the water flow rate at my sink?

Yes. The water flow rate from the filter is about 1 gallon per minute. A “flow rate” is how fast the water comes out of a faucet or tap. Without a filter, the average flow rate for water coming from a tap is between [1.5 and 2.2 gallons per minute](#).

Who do I contact to confirm I sent in my PFAS water test results?

To confirm that you already submitted your PFAS water test results, email WestPlainsPFAS@ecy.wa.gov.

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To request this document in another format, call 1-800-525-0127. Deaf or hard of hearing customers, please call 711 (Washington Relay) or email doh.information@doh.wa.gov.

When do I need to replace my filter cartridge?

All filters require regular maintenance to be effective and safe, including replacing the cartridge. The Pentair filter is good for an average of 1,000 gallons (4-5 months) before you need to change out the cartridge. If you use more than 6-8 gallons a day at your sink, you may need to change the cartridge more often.

How do I replace my cartridge?

If you need help installing your replacement cartridge, call Fogle Pump and Supply at 509-684-2569. Instructions are also included in the box your filter came in. One replacement cartridge is provided to you with your filter. Purchase additional filters at Fogle Pump and Supply.

What do I do with my old filter cartridge?

Please dispose of used filter cartridges at Waste to Energy, North County Transfer Station, Sunshine Disposal and Recycling, or Valley County Transfer Station. Do not throw them out with your trash. Visit the Household Hazardous Waste section of Spokane County Solid Waste’s [Disposal Transfer Stations webpage](#), or call 509-477-6800 for more information.

Future community collection events may occur. Details will be shared about these events via email, on Ecology’s West Plains PFAS website (see below), and the West Plains Water Coalition website (see below).

For More Information:

[DOH Office of Drinking Water Alternative Drinking Water Program](#) | odw-adwp@doh.wa.gov

[DOH PFAS Webpage](#) | www.doh.wa.gov/pfas

[Fogle Pump and Supply](#) | 509-684-2569

[Spokane Regional Health District Airway Heights PFAS Exposure Assessment Page](#) | 509-324-2560, ext. 6

[West Plains Water Coalition](#) | info@westplainswater.org

[Washington State Department of Ecology West Plains PFAS Page](#) | WestPlainsPFAS@ecy.wa.gov