

Navigating the Ongoing Rite Aid Closures: Tips for Patients

On May 5, 2025, Rite Aid filed for bankruptcy, resulting in the closure of several Rite Aid locations nationwide. Rite Aid is currently selling assets, including prescriptions, to other pharmacies.

The Washington Medical Commission, the Board of Osteopathic Medicine and Surgery, the Board of Naturopathy, the Washington State Board of Nursing, and the Pharmacy Quality Assurance Commission have collaborated to create a brief resource to help patients navigate the ongoing Rite Aid closures.

Recommendations

The Rite Aid closures have the potential to impact timely access to prescriptions. We ask patients who currently use Rite Aid pharmacies to consider

- ✓ Being proactive in ensuring they know when their Rite Aid pharmacy is closing and to which pharmacy their prescriptions are being transferred on their Rite Aid pharmacy's last day of business.
- ✓ Updating their providers regarding the name and location of their pharmacy of choice.
- ✓ Confirming the locations and operating hours of the pharmacies to which their medications have been transferred.
- ✓ Communicating with their providers and new pharmacy teams to ensure medication profiles are accurate and up-to-date.
- ✓ Contacting pharmacies three to five days before refills are due to allow ample time for the pharmacies to process the prescriptions.

We recognize this is a challenging time for both patients and providers, and we appreciate your patience during this period.

To request this document in another format, call 1-800-525-0127. Deaf or hard of hearing customers, please call 711 (Washington Relay) or email doh.information@doh.wa.gov.