



# Live Remote Proctoring Checklist

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## Exam Checklist

Follow these steps to make sure your exam runs smoothly on test day.

1. **Check your computer equipment.** ✓
  - a. Operating system is supported.
  - b. Meets **PSI secure browser** requirements.
  - c. Meets **Chrome Extension** requirements.
  - d. [View PSI system requirements—TCN Helpdesk Support.](#) 🔗
2. **Run a [Compatibility Check.](#)** ✓
  - a. Computer hardware meets requirements.
  - b. Operating system is supported.
  - c. Internet bandwidth is sufficient to support the PSI bridge.
  - d. Turn off privacy software and ad blockers to run compatibility check. ⚠️
3. **Do not use unsupported devices.**

Even if the compatibility check passes, these devices **will not work.**

  - a. ❌ Most tablets (only Surface Pro with forward-facing camera is supported).
  - b. ❌ Mobile devices.
  - c. ❌ Chromebooks.
  - d. ❌ Virtual machines.
4. **Try a practice exam (optional).** ✓
  - a. Once your exam is approved, you may access a **trial exam** through the [PSI Test Taker portal.](#)
  - b. Great for getting familiar with this new testing process.
5. If you run into issues, there are several help links at the bottom of the PSI webpage.
  - a. Have more questions? [Submit a request.](#)
  - b. [Live Chat Support Link.](#)



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