



Drinking Water Advisory Group

December 1, 2025, Agenda

9:00 a.m.—12:00 p.m.

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Phone Conference ID: 931 216 412#

Phone Participants: Please MUTE your microphone/phone when you are not speaking.

Meeting Moderator: Mike Means, Water Quality, Policy, and Certification Manager

AGENDA*

Time	#	Item Title and Presenter
9:00 a.m.	1.	Welcome (5 min) Mike Means, Meeting Moderator
9:05 a.m.	2.	ODW Updates (5 min) Holly Myers, Office Director
9:10 a.m.	3.	Small Group A Water System Plan and Water Rights Discussion (30 min) Mike Means and John Freitag, Policy Planning Lead
9:40 a.m.	4.	Challenges of Establishing Adequate Water System Rates Discussion (45 min) Chris Pettit, DWSRF Program Manager
10:25 a.m.		Break (10 min)
10:35 a.m.	5.	Federal and State Rule Updates (20 min) Mike Means
10:55 a.m.	6.	DWSRF Update (15 min) Chris Pettit
11:10 a.m.	7.	Feedback on ODW Customer Service (30 min) Mike Means and Laura Heinse, Performance Management and Quality Improvement Specialist
11:45 a.m.	8.	March 2, 2026, Meeting Agenda Planning (15 min) John Freitag
12:00 p.m.		Adjourn

*The agenda is subject to change at any time, depending on the needs of the group.

NOTE: This meeting is recorded. Please state your name each time before you speak.