

# DOH and Shellfish Industry Meeting

## Greene LEAN Recommendations

### **Conclusions:**

- Export Certificates: “No opportunities for process improvement”
- Licensing/Permitting, Inspections, and Biotoxin Management:
  - Process, people, and flow waste
  - Redundant information, re-entering of data on forms, incompatible systems, etc.

### **Recommendations:**

- Update data platforms— “HS Govtech”
  - Creates online forms
- Industry Workshops to help transition to online forms/payments

# DOH Efficiencies

Efficiencies Started/Complete	Justification	Estimated Savings
*Update our <b>online forms</b> to remove redundant information.	Worked on this over the past year. Most forms have been updated.	None for DOH; likely some savings for operators
*Moving to a new version of <b>HealthSpace</b> (inspection system) that will allow more automation with application submittals.	This is in process and has not been fully implemented. Anticipate cost savings in the future.	Upfront costs to implement the system. Potential long term savings.
Net reduction in a little over .3 FTE in <b>staffing costs</b> (PHA2 abolished, HSC1 full time, Environmental Specialist 1 part time for biotoxin monitoring)	Complete 12/2025-- PHA2 position recently became vacant, and we were able to make changes	~\$11,000 Licensing Fees ~\$15,000 biotoxin GFS
<b>Removed vibrio surveillance</b> testing	Complete 6/2025-- Not required anymore per the MO and WAC	~\$50,000 of GFS (EPH only)
Moving to use <b>Receptor Binding Assay method for Paralytic Shellfish Poison testing</b>	Still in process. This is dependent on ISSC approval. Will see savings in the future	Unknown at this time (PHL mostly)

\*Direct changes from the LEAN analysis

# Additional Possible Efficiencies

Additional Things Above MO/Ideas	Justification	Estimated Savings
<p><b>3 inspections instead of 4 for Shucker-Packers.</b></p> <p>Currently, we inspect only <u>active</u> SPs 4x/year (20 extra inspections per year)</p>	<p>For the smaller/medium SPs: Process change a lot for active SPs, such as turnover of employees and new employees.</p>	<p>~\$5,000 total cost</p>
<p><b>Lot &amp; species testing during biotoxin closures.</b></p>	<p>This allows operations to continue to harvest during biotoxin closures.</p> <p>To save costs, we could not allow this practice to continue and can just close the harvest areas for at least 2 weeks.</p>	<p>Likely significant, but unknown at this time.</p> <p>Cost per test at PHL?</p>
<p><b>Implement the Performance Inspection Program (PIP)</b></p> <p>G. Performance Based Inspection Program (PIP).</p> <p>(1) No less than one (1) inspection per certification period.</p> <p>(2) A history of satisfactory compliance for the previous (3) year period. The (3) year shall include:</p> <p>(a) Full compliance with the minimum inspection frequency shown under Section F.;</p> <p>(b) Recertification of the dealer by the Authority;</p> <p>(c) No critical deficiencies, no more than one (1) key deficiency and no more than two (2) other deficiencies have occurred in anyone (1) inspection;</p> <p>(d) Correction of all identified deficiencies in accordance with the compliance schedule approved by the Authority; and</p> <p>(e) No repetition of the identified deficiencies.</p>	<p>Last implemented in 2021 and only 6 dealers qualified.</p>	<p>Unknown at this time how to implement.</p> <p>Percentage discount?</p> <p>Done yearly?</p> <p>How to account for this with projections?</p>