

Total Patients Per Day

2017	2020	2022
98	114	163



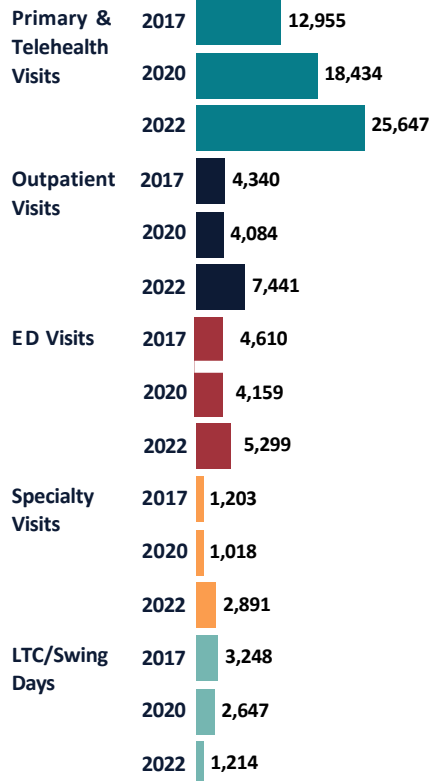
Acute Inpatients Per Day

2017	2020	2022
2.6	1.3	1.5

Services Offered

Behavioral Health	✓
Emergency	✓
Imaging	✓
Inpatient	✓
LTC/Swing	✓
Lab	✓
Primary Care	✓
Rehabilitation	✓
Sleep	✓
Specialty	✓
Surgery	✓
Urgent Care	✓

Service Volume



History

Arbor Health (Arbor), formerly known as Morton General Hospital, began operation as a private hospital with 11 beds in 1937. Its purpose was to care for those who worked in the timber industry and helped build the Pacific Northwest. The hospital was rebuilt in 1952 and in 1978, the hospital district was formed. In 2002, the Hospital was designated as a Critical Access Hospital by meeting the federal and state designation requirements in the Washington State Rural Health Plan and the Medicare Conditions of Participation.

In January 2019, the District adopted a new parent name, Arbor Health, reflecting the philosophy that its network of care is truly better together, ensuring compassionate, professional healthcare right here at home. The name pays tribute to the timber industry and the community.

Arbor is a founding member of the Rural Health Collaborative (TRC). TRC supports its member hospitals in realizing service excellence through collaboration and innovation.

Today

Today, Arbor's network of clinics includes locations in Packwood, Randle, Mossyrock, and Morton, and includes primary care, specialty care and rapid care.

Arbor continues new program and service development to meet identified community needs. Recently, Arbor partnered with a joint venture of Mayo Clinic and Select Medical, to implement an evidence-based program for patients who are well enough to leave a traditional hospital setting but still have nursing or therapy needs.

Arbor has been the recipient of a number of quality awards, including WSHA's Critical Access Hospital Achievement of Quality Excellence program and the Foundation for Health Care Quality's Trailblazer Award for exemplary work in adherence to best practices.

Workforce

14% of Total Budgeted FTEs are unfilled (30 FTE). The most pressing unfilled positions today are a RNs, APPs, and Physical Therapists.

Top issues in recruiting include a lack of qualified candidates, an inability to meet salary requirements, and a lack of affordable and/or available housing for interested candidates.

To support recruitment, Arbor Health has established MA and CNA training programs and have various clinical rotations available.



5.7K
COVID-19
Vaccines
Administered
Since 2020

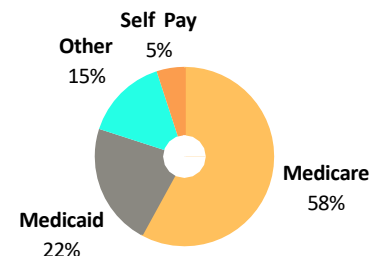
Maternal Health

In 2022, 77 Arbor Health Service Area babies were born in a hospital. Arbor Health does not provide OB, and the next closest birthing hospital is located about 45 miles away.

Financial Indicators & Market Share

	2017	2020	2022
Charity Care	131,069	319,648	524,900
Cost of Bad Debt	\$1,315,241	\$403,352	\$358,101
Net Patient Revenue	24,352,784	25,997,099	33,993,944
Operating Margin	1.7%	-18.9%	-7.3%
Total Margin (Operations & Taxes)	6.5%	2.6%	1.0%
Service Area Inpatient Market Share	31.6%	18.9%	18.7%
Inpt Mkt Share Medicare/caid	32.6%	20.7%	21.4%
Inpt Mkt Share HMO/Commercial	17.3%	7.0%	10.9%

2022 Payer Mix



Unless indicated, all data is from CHARS or internal sources.

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Our Community

The Arbor service area population grew less than 3% between 2020 and 2024, with all growth in the 65+ population, which now accounts for over 30% of the total population. Hispanic residents make up about 7% of the total population in 2024 and are expected to grow 20% by 2029 to just over 9% of the population.

Arbor residents face greater socio-economic burdens than the rest of the state, with nearly 1/3 of residents having an income less than 200% of the Federal Poverty Level, and almost 1/2 of all renters spending more than 30% of their income on rent. The cost of Charity Care for the hospital has increased 300% since 2017, from just under \$131,000, to over \$524,000 in 2022.

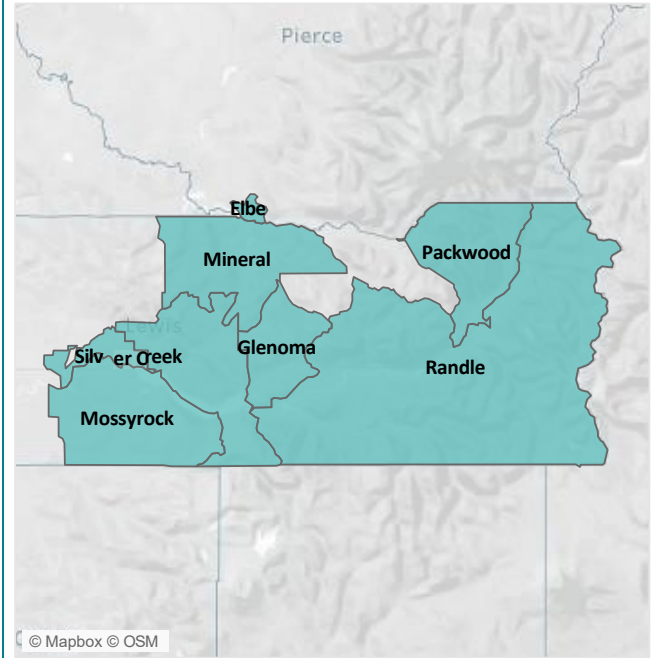
Top Employers

Arbor Health
Morton School District
Hampton Lumber
ALTA Forest Products
Seasons Motel

Community Benefit

- Chronic Disease Management
- Health Benefits Enrollment
- Health Education & Screenings
- Nutrition and Physical Activity
- Obesity Prevention
- Support Groups
- Weight Loss Classes

Service Area



Socioeconomic Characteristics



86% of those age 25 and Older are High School Graduates

7% Worse than Washington



31% of Households with Income Less than 200% of the FPL

35% Worse than Washington



48% of residents who rent spend more than 30% of income on rent

4% Worse than Washington



5% are Uninsured
16% Better than Washington

Source: American Community Survey

Health Factors

Adults Who Smoke

33%

210% Higher than Washington

Binge Drinking

10%

42% Lower than Washington

Rate of Obesity

32%

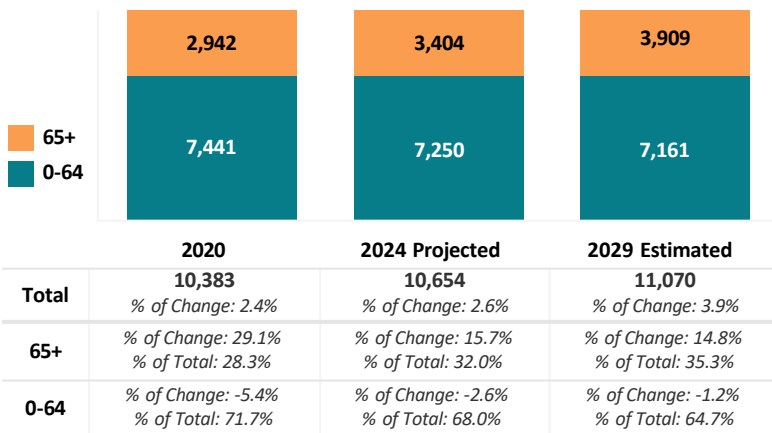
7% Higher than Washington

Adults Who Smoke: Adults who report having smoke 100 or more cigarettes in their lifetime and currently smoke every day or some days.
Binge Drinkers: Males having 5+ drinks on one occasion; females having 4+ or more drinks on one occasion.

Source: BRFSS

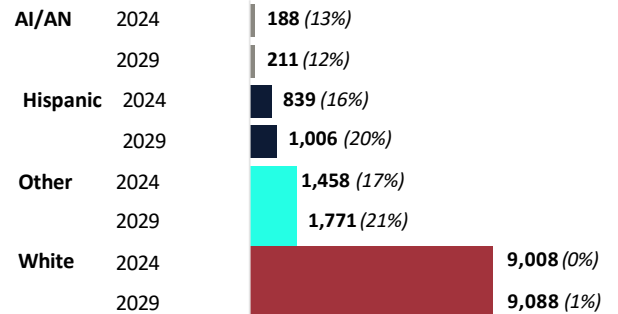
Population

(% Change from Prior Datapoint, 2020 Compared to 2010)



Race & Ethnicity

(% Change from Prior Datapoint, 2024 Compared to 2020)



Hispanic category includes entire Hispanic population regardless of race. Other includes Asian, Black, Native Hawaiian/Pacific Islander, 2+ Races, and Other.
Source: Claritas