North Valley Hospital
Okanogan County PHD # 4
Legislative District 7 | Congressional District 4

126 S. Whitcomb Avenue Tonasket, WA 98855
(509) 486-2151
NVHospital.org

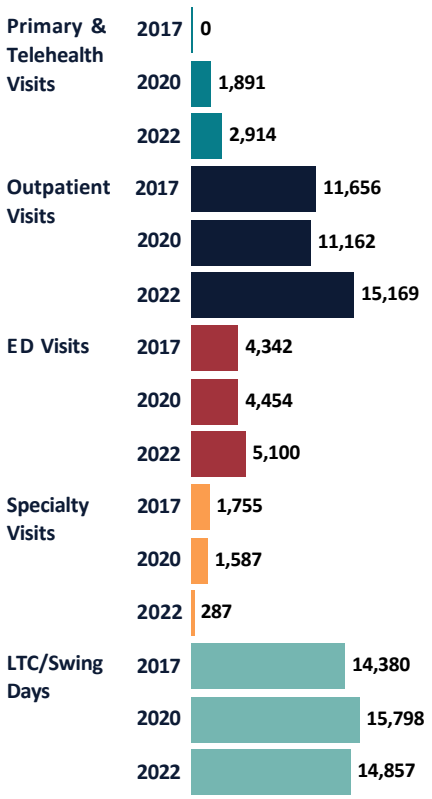
Total Patients Per Day

2017	2020	2022
108	115	131

Acute Inpatients Per Day

2017	2020	2022
3.0	1.8	3.3

Service Volume



Services Offered

- Behavioral Health ✓
- Emergency ✓
- Inpatient ✓
- LTC/Swing ✓
- Primary Care ✓
- Rehabilitation ✓
- Sleep ✓
- Surgery ✓
- Wound Care ✓

History

North Valley Hospital (North Valley) opened in 1938 as St. Martin's Hospital. With community support, a new hospital opened in 1952. It was built for efficiency, incorporating many "new" features, such as piped oxygen and suction. It was considered "a rare example of community cooperation". The new hospital remains connected to the original St. Martin's through an underground tunnel still in use today.

In 1970, the Dominican Sisters announced that they would close the hospital. In 1972, the community voted to form a hospital district and passed a bond to purchase the hospital, and the name was changed to North Valley Hospital. In 2002, it was designated as a Critical Access Hospital after meeting state requirements and Medicare Conditions of Participation.

In 2010, a new addition was completed to support growing emergency volumes and provide larger rooms with private bathrooms for the comfort and safety of inpatients. In 2020, a renovation to house a primary care clinic was completed.

Today

North Valley is one of only a handful of PHDs that continues to provide skilled nursing through its 42- bed North Valley Extended Care facility. North Valley's current priorities include driving quality and patient experience, recruiting and retaining talent, expanding access to critical services, and enhancing stewardship. North Valley has received several recent recognitions including a 5-star CMS rating for its skilled nursing facility and WSHA's 2023 Achievement of Quality Excellence.

In 2021, the Hospital entered into an agreement with the region's local behavioral health provider, adding another location for the community to access behavioral health services. North Valley's wound care and surgery programs also provide needed local access. In addition, North Valley accelerated a telehealth program in response to the COVID Pandemic and continues to provide a telehealth option today. The cost of charity care for the hopsital has increased over 83% since 2017, from just over $260,000, to over $478,000 in 2022.

Workforce

7.5% of total budgeted FTEs are unfilled (15.0 FTE). The most pressing unfilled positions today are RNs, CNAs, and financial/revenue cycle.

Top issues in recruiting include a lack of qualified candidates, affordable/available housing, and professional and quality of life opportunities for spouses.

To support recruitment, North Valley offers an in-house training program for long-term care CNAs, clinical apprenticeship for MAs, and clinical rotations for nursing and medical students.

24.0K
COVID-19 Vaccines Administered Since 2020

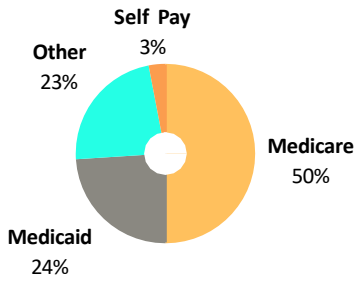
Maternal Health

In 2022, 122 North Valley Service Area babies were born in a hospital. North Valley does not provide OB, and the next closest birthing hospital is located about 25 miles away.

Financial Indicators & Market Share

	2017	2020	2022
Charity Care	260,761	276,302	478,790
Cost of Bad Debt	$915,295	$666,569	$1,001,844
Net Patient Revenue	20,723,819	24,543,670	25,921,782
Operating Margin	-4.1%	-5.4%	-3.9%
Total Margin (Operations & Taxes)	-1.2%	4.1%	1.7%
Service Area Inpatient Market Share	43.0%	28.0%	28.9%
Inpt Mkt Share Medicare/caid	49.2%	35.2%	34.5%
Inpt Mkt Share HMO/Commercial	22.5%	3.7%	1.6%

2022 Payer Mix



Unless indicated, all data is from CHARS or internal sources.

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Our Community

North Valley is located in Tonasket, Washington, and serves northern Okanogan County including Oroville, Ellisforde, Loomis, Nighthawk, Chesaw, Moslon, Havilah, Wauconda and Riverside. The Service Area is surrounded by the 1.4 million-acre Okanogan National Forest and borders Canada to the North.

Having grown 4% since 2020, the population of the District is about 12,000 today. Growth in the 0-64 population is flat, while the 65+, representing over 30% of the total population, grew by 16% (512 residents) between 2020 and 2024. Hispanic residents represent nearly 20% of the total population. Nearly half of District residents are low income, measured by income less than 200% of the federal poverty level.

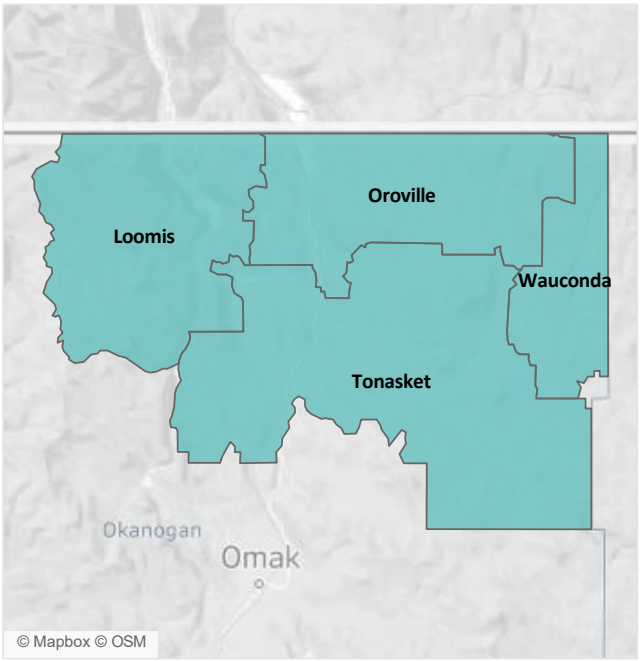
Top Employers

North Valley Hospital
Oroville Reman & Reload
Tonasket School District
Oroville School District
Okanogan County

Community Benefit

- Care Coordination & Transitions
- Chronic Disease Management
- Diabetes Education
- Health Education & Screenings
- Immunizations
- Nutrition and Physical Activity
- Obesity Prevention
- Smoking Cessation
- Weight Loss Classes

Service Area



Socioeconomic Characteristics

84% of those age 25 and Older are High School Graduates
8% Worse than Washington

44% of Households with Income Less than 200% of the FPL
92% Worse than Washington

39% of residents who rent spend more than 30% of income on rent
16% Better than Washington

13% are Uninsured
106% Worse than Washington

Source: American Community Survey

Health Factors

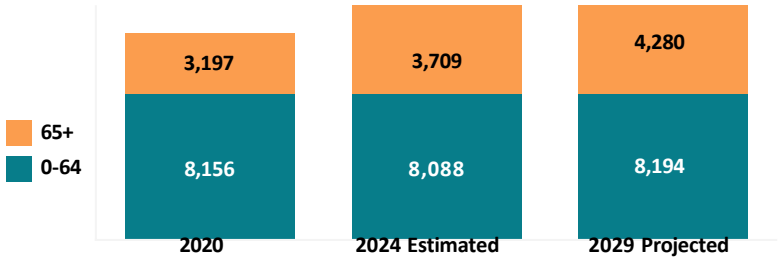
Adults Who Smoke	Binge Drinking	Rate of Obesity
7%	**18%**	**34%**
33% Lower than Washington	*9% Higher than Washington*	*13% Higher than Washington*

Adults Who Smoke: Adults who report having smoke 100 or more cigarettes in their lifetime and currently smoke every day or some days.
Binge Drinkers: Males having 5+ drinks on one occasion; females having 4+ or more drinks on one occasion.

Source: BRFSS

Population

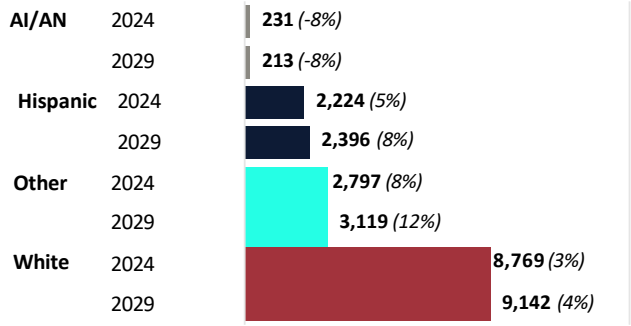
(% Change from Prior Datapoint, 2020 Compared to 2010)



	2020	2024 Estimated	2029 Projected
Total	**11,353** *% of Change: 1.3%*	**11,797** *% of Change: 3.9%*	**12,474** *% of Change: 5.7%*
65+	*% of Change: 45.8%* *% of Total: 28.2%*	*% of Change: 16.0%* *% of Total: 31.4%*	*% of Change: 15.4%* *% of Total: 34.3%*
0-64	*% of Change: -9.5%* *% of Total: 71.8%*	*% of Change: -0.8%* *% of Total: 68.6%*	*% of Change: 1.3%* *% of Total: 65.7%*

Race & Ethnicity

(% Change from Prior Datapoint, 2024 Compared to 2020)



Hispanic category includes entire Hispanic population regardless of race. Other includes Asian, Black, Native Hawaiian/Pacific Islander, 2+ Races, and Other.
Source: Claritas

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HEALTH FACILITIES PLANNING & DEVELOPMENT
RESEARCH · DATA · ANALYTICS · STRATEGY · IMPLEMENTATION

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