



Total Patients Per Day

2017	2020	2022
55	188	204



Acute Inpatients Per Day

2017	2020	2022
5.2	4.2	4.1

Services Offered

Advanced Imaging	✓
Behavioral Health	✓
Emergency	✓
Inpatient	✓
Lab	✓
Obstetrics	✓
Palliative Care	✓
Primary Care	✓
Rehabilitation	✓
Specialty	✓
Surgery	✓

Service Volume

Primary & Telehealth Visits	2017	0
	2020	31,043
	2022	32,789
Outpatient Visits	2017	8,179
	2020	9,755
	2022	10,228
ED Visits	2017	3,019
	2020	2,868
	2022	3,447
Specialty Visits	2017	2,000
	2020	2,694
	2022	4,315
LTC/Swing Days	2017	529
	2020	1,039
	2022	716

History

Whitman Hospital and Medical Clinics (Whitman) recently celebrated 130 years of community service. Whitman began as St. Ignatius Hospital in 1893. The first addition was in 1917, with several more occurring over the next 25 years. By 1964, the hospital faced losing its license unless the building was brought up to code, so it was decided to relocate, with the community raising \$600,000 itself. By 1965, the community was eligible for federal matching funds. Construction of the new hospital, renamed, Whitman Community Hospital, was completed in 1968. In 1989, after several years of financial struggles, residents voted to establish a Public Hospital District. In 2003, Whitman became a Critical Access Hospital after meeting the federal and state designation requirements in the Washington State Rural Health Plan and the Medicare Conditions of Participation.

By 1994, the Hospital was recognized as a Top 100 Benchmark Hospital. Over time the hospital outgrew the 1968 building. The Board approved a 48,700 square foot expansion and remodel of the existing hospital. The proposal was passed by voters in 2006. Construction started in June 2007 and was completed in 2009.

Today

In 2019, at the initiation of the Whitman Medical Group, Whitman acquired their clinics and nearly 50 employees based in Colfax, St. John, Garfield, and Tekoa. In 2024, Whitman received a Performance Leadership Award from the Chartis Center for Rural Health, recognizing top quartile performance among rural hospitals in quality, outcomes, and/or patient perspective.

Whitman's vision is to improve access to care and optimize the health of our communities with the values of compassion, respect, stewardship, teamwork, and trustworthiness.

Whitman is a member of the Washington Rural Health Collaborative (TRC). TRC exists to support member hospitals to achieve service excellence through collaboration and innovation.

Workforce

10% of Total Budgeted FTEs are unfilled (24.8 FTE). The most pressing unfilled positions today are RNs, MLT/MLS, and CMA/LPNs.

Top issues in recruiting include a lack of qualified candidates, candidate salary expectations, affordable/available housing, access to childcare, professional and quality of life opportunities for spouses, and a long rural commute.

To support recruitment, Whitman offers clinical rotations for nursing and medical students.



8.9K
COVID-19
Vaccines
Administered
Since 2020

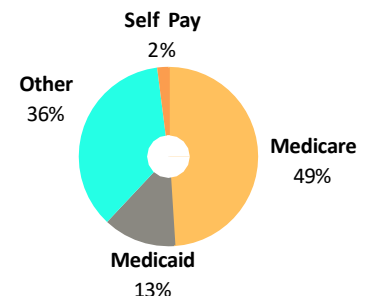
Maternal Health

In 2022, 70 Whitman Service Area babies were born in a hospital. 32 babies (46%) were born at Whitman, which provides pre/post natal care to Medicaid patients.

Financial Indicators & Market Share

	2017	2020	2022
Charity Care	54,082	157,385	133,513
Cost of Bad Debt	\$504,792	\$783,648	\$598,906
Net Patient Revenue	26,221,037	38,112,495	46,627,059
Operating Margin	-3.4%	-0.4%	2.2%
Total Margin (Operations & Taxes)	-2.2%	5.2%	5.5%
Service Area Inpatient Market Share	54.7%	57.8%	59.3%
Inpt Mkt Share Medicare/caid	61.6%	62.7%	65.4%
Inpt Mkt Share HMO/Commercial	38.2%	37.4%	50.0%

2022 Payer Mix



Unless indicated, all data is from CHARS or internal sources.

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Our Community

Located in Colfax among the rolling hills of the Palouse, the Whitman service area population grew just 0.2% between 2010-2024, with no additional growth projected by 2029.

The 65+ cohort accounted for 26% of total population in 2024 and are expected to be almost 29% of the total population by 2029. The under 65 population has declined, down 4.2% between 2010 and 2020 and is expected to continue to decline another 3.3% by 2029.

Hispanic residents represented about 3% of the total population in 2020 and are expected to remain at 3.3% of the population by 2029.

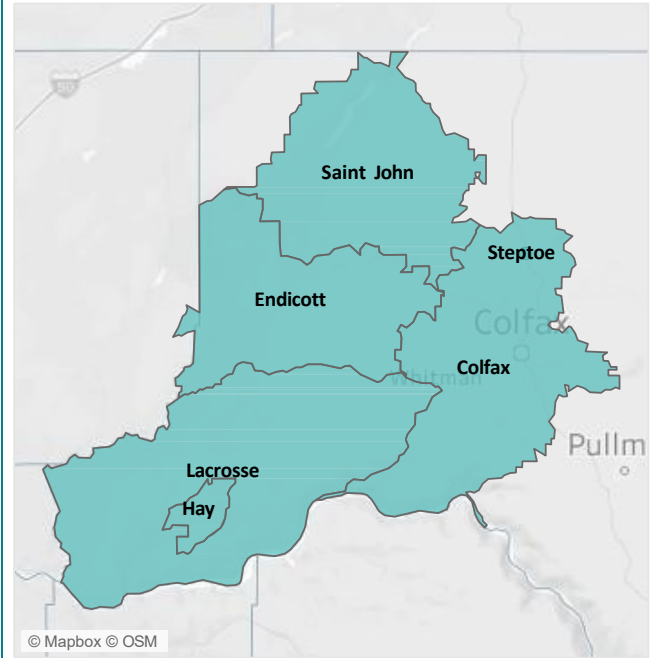
Top Employers

- Management Occupations
- Agriculture
- Construction
- Healthcare
- Service Industry

Community Benefit

- Care Coordination & Transitions
- Diabetes Education
- Health Education & Screenings
- Healthy Starts for Babies & Moms
- Immunizations
- Nutrition and Physical Activity

Service Area



Socioeconomic Characteristics



91% of those age 25 and Older are High School Graduates
2% Better than Washington



28% of Households with Income Less than 200% of the FPL
23% Worse than Washington



47% of residents who rent spend more than 30% of income on rent
1% Worse than Washington



4% are Uninsured
39% Better than Washington

Source: American Community Survey

Health Factors

Adults Who Smoke
15%
43% Higher than Washington

Binge Drinking
18%
10% Higher than Washington

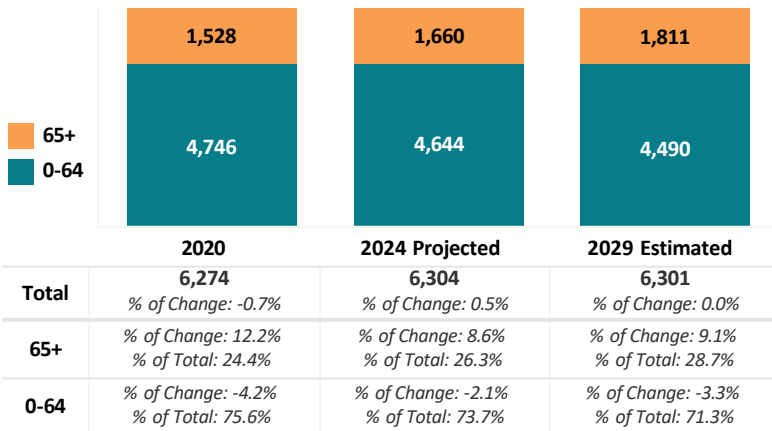
Rate of Obesity
44%
45% Higher than Washington

Adults Who Smoke: Adults who report having smoke 100 or more cigarettes in their lifetime and currently smoke every day or some days.
Binge Drinkers: Males having 5+ drinks on one occasion; females having 4+ or more drinks on one occasion.

Source: BRFSS

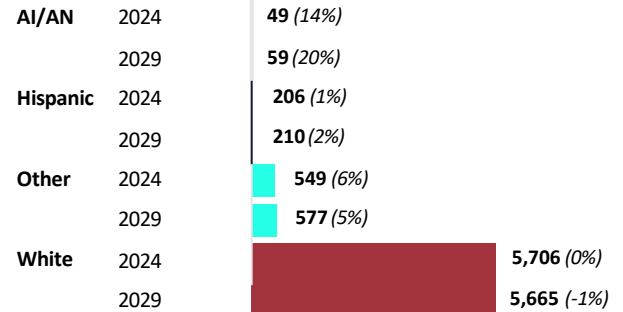
Population

(% Change from Prior Datapoint, 2020 Compared to 2010)



Race & Ethnicity

(% Change from Prior Datapoint, 2024 Compared to 2020)



Hispanic category includes entire Hispanic population regardless of race. Other includes Asian, Black, Native Hawaiian/Pacific Islander, 2+ Races, and Other.
Source: Claritas