



State of Washington  
Department of Health  
REQUEST FOR Proposal  
RFQQ DOH25-003C

## RFQQ: WIC Electronic Benefits Transfer System and Services

**PROJECT DESCRIPTION:** The State of Washington Department of Health (hereafter referred to as "DOH") is seeking qualified contractor(s) to provide services for eWIC Electronic Benefits Transaction (EBT) Services. WA WIC manages and authorizes WIC benefits for eligible individuals and families through the WIC Cascades System. Through an interface with WIC Cascades, the current Electronic Benefit Transfer (EBT) system receives accurate, updated vendor and client benefits information. WIC EBT provides transaction data and real-time benefit balances and account changes to WIC Cascades.

**BIDDER ELIGIBILITY:** Washington Department of Health (DOH) is seeking a qualified Electronic Benefits Transfer (EBT) System and Services provider that has the necessary qualifications, skills, and resources to provide quality EBT Services and a quality EBT System to the Washington WIC Program. DOH requires that EBT Services continue unabated with no impact to its existing program participants, providers and retailer constituency during the transition to a new EBT Agreement. To be considered as a viable EBT Contractor, Bidders must demonstrate in their Proposals that not only can they provide the requested EBT Services, but they can also perform an on-time and successful conversion of EBT Services from the existing Contractor to the new EBT System, if necessary..

**PERIOD OF PERFORMANCE:** The period of performance of any contract(s) resulting from this RFP shall be from July 1, 2026 – January 1, 2031. Amendments extending the period of performance, if any, shall be at the sole discretion of DOH.

**AVAILABILITY OF DOCUMENTS:** The RFQQ, along with any amendments and bid results will be available only through [Washington's Electronic Business Solution](#)

[\(WEBS\)](#). All interested Bidders must be registered with WEBS under the following commodity codes in order to receive automatic notifications:

920-05 Application, Infrastructure, Hosting and Cloud Computing Services

920-40 Data Processing, Computer, Programming, and Software Services

920-45 Software Maintenance/Support

920-03 Application Service Provider (ASP) (Web Based Hosted)

**PROPOSAL DUE DATE:** June 5, 2026

**ELECTRONIC BID RESPONSES ONLY:** Bid responses will only be accepted electronically via Email/Email Attachment to [Bids@doh.wa.gov](mailto:Bids@doh.wa.gov).

Small, Minority, Women, and Veteran-owned firms are encouraged to submit bids.

**Closing Date:**

June 5, 2026

**Organization:**

Washington State Department of Health

**Point of Contact:**

Brad Halstead