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Implementation 3/1/2014

Last Reviewed 1/12/2021

Reviewed

Effective 1/12/2021

Last Revised 1/12/2021

Next Review 1/12/2024

Due

Owner **Cari Pearson:**
Director Nursing

Policy Area **Patient's Rights**
and Ethics

Applicability **WA - Providence**
St. Peter Hospital

Patient Rights and Responsibilities

Policy Number: 86100-PRE-036

PURPOSE:

To outline the accountability of Providence caregivers and representatives to ensure that all patients are informed of their rights and responsibilities.

APPLIES TO:

This policy applies to all members of the Providence St Peter Hospital (PSPH) workforce, including caregivers (all employees), medical staff members, contracted service providers, and volunteers. It also applies to all vendors, representatives, and any other individuals providing services to or on behalf of Providence, Southwest Washington Service Area. All of these groups will be referenced in this policy as "caregivers and representatives."

POLICY STATEMENT:

Consistent with our Mission and core values and with applicable state and federal law, Providence respects and upholds the rights and responsibilities of all individuals receiving care and services at Providence St Peter Hospital (PSPH). Patients are made aware of their rights and responsibilities prior to receiving hospital care or services.

OBSERVATION & SAFETY FACTORS:

N/A

PROCEDURES:

1. "Patient rights and responsibilities" are posted at key entries to Providence St Peter Hospital (PSPH).
2. All patients or their designated representative will be given a patient rights brochure and will be asked to read and understand their patient rights.
3. In every encounter, patients will be treated with compassion and respect. Caregivers and providers will be educated on our patients' rights and responsibilities.
4. If a caregiver becomes aware of a situation where a patient's rights may have been violated, the caregiver will inform his or her manager and fill out an Unusual Occurrence Report.

AGE-RELATED CONSIDERATIONS:

N/A

CONTRIBUTING DEPARTMENT/COMMITTEE APPROVAL:

WA Council

OWNER:

Chief Nursing Officer, SWSA

REFERENCES:

- Joint Commission
- Conditions of Participation: [Patient Rights 42 C.F.R 482.13](#) (1999)
- Washington Administrative Code [WAC 246-330-125](#) Patient rights and organizational ethics
- Washington Administrative Code [246-320-245](#) Hospital Licensing Requirements

ADMINISTRATIVE APPROVAL:

Chief Executive Officer, SWSA

All Revision Dates

1/12/2021, 6/6/2017, 9/4/2014, 3/1/2014

Approval Signatures

Step Description

Approver

Date

Site Administrator	Carol Robinson: Patient Safety Specialist	1/12/2021
Chief Medical Officer, SWSA	Kevin Caserta: Chief Medical Officer [LW]	1/12/2021
Chief Nursing Officer, SWSA	Suzanne Scott: Chief Nursing Officer SWSA	1/7/2021
	Cynthia Sidley: Exec Dir Nursing	1/6/2021

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