

Excerpt from the Tacoma-Pierce County Health Department's 2008 Quality Improvement Plan

E. Review of Health Indicators

Health indicators aid internal Department staff, as well as external key public health stakeholders, in program planning and evaluation by monitoring key outcomes that are affected by public health programs and policy. Many indicators are used as intermediate or long-term outcome measures as part of program evaluation.

In 2007, the QIC reviewed two sets of indicators—the Washington State Local Public Health Indicators and TPCHD Indicators. (These indicator sets are updated and reviewed every two years to monitor overall trends in the health of Pierce County residents.) Three priority indicators that had both a significantly worse outcome compared to the Washington State average and a worsening trend—low birth weight, Chlamydia and adult obesity—were selected as objectives to be included in the 2008 QI plan. Objectives and performance measures for 2008 are listed below in Table 2 (See 2008 QI Calendar for listings of time frames and responsible staff):

Table 2 Objectives and 2008 Performance Measures for Three Priority Health Indicators

Indicator	Objective	2008 Performance Measures
Chlamydia	Reverse the increasing trend for Chlamydia among 15-24 year old females.	Increase the percentage of Chlamydia cases interviewed by 20%.
		Increase the percentage of partners of Chlamydia cases treated by 20%.
		Increase the number of people tested for Chlamydia (measured through the IPP providers) by 5%.
		Achieve a rate of Chlamydia among 15-24 year old females of below 3100 per 100,000.

Indicator	Objective	2008 Performance Measures
Low Birth Weight (LBW)	Improve the LBW rate by decreasing disparities in maternal risk factors.	Increase first trimester prenatal care among Medicaid enrollees (program participants) by 10%.
		Develop a proposal for streamlined process for early identification of and engagement in MSS.
		Develop and implement one program to improve access to prenatal care among African American women.
		Identify at least six community partners to engage in eliminating disparities among African American women.
Adult Obesity	Reduce the rates of overweight and obesity among school-aged youth.	Complete a baseline assessment of physical activity and nutrition policies in Pierce County schools.
		Identify 12 new "School Health Champions" (advocates for physical activity and nutrition).
		Increase by 50% (from 6 to 9) the number of Pierce County schools enrolled in a plan to develop a Coordinated School Health program.

III. 2008 Quality Improvement Council Calendar				
	Staff Responsible	Completion Date	QIC Review Date	Additional Review Dates
A. Rapid Cycle Improvement Projects				
Maintenance Requests	Marcy Kulland Gina Shackelford	Jul 1	Apr 16 (interim report) Jul 16 (final report)	Sep 3 (BOH)
Purchasing	Marcy Kulland Gina Shakelford	Dec 1	Oct 15 (interim report) Dec 17 (final report)	Jan 7, 2009 (BOH)
B. Quarterly Reporting of Performance Measures for 2008 Dept. Plan	See Section II B	Apr 30 Jul 31 Oct 31 Jan 31, 2009	May 21 Aug 20 Nov 19 Feb 18, 2009	Sep 3 (BOH) Mar 4, 2009 (BOH)
C. QI Projects at Request of Director	TBD	TBD	TBD	TBD
D. Program Evaluation Reports				
Network Nurse program	Nigel Turner	Jun 17	Jun 18	
TBD	TBD	Oct 14	Oct 15	
E. Review of Health Indicators				
Three priority indicators (Review of performance measures in Table 2)	Nigel Turner (Chlamydia) David Vance (LBW) Rick Porso (Adult Obesity)	Apr 30 Jul 31 Oct 31 Jan 31, 2009	May 21 Aug 20 Nov 19 Feb 18, 2009	Sep 3 (BOH) Mar 4, 2009 (BOH)

	Staff Responsible	Completion Date	QIC Review Date	Additional Review Dates
F. Review of PHEPR After Action Reports	TBD	TBD	TBD	TBD
G. Review of PH Standards Report				
Recommendations from PH Standards Workgroup	Cindan Gizzi	Mar 19	Mar 19	
Site visit report	Cindan Gizzi	Sep 16	Sep 17	Oct 1 (BOH)
H. QI Evaluation	Cindan Gizzi Susan Pfeifer	Jan 14, 2009	Jan 21, 2009	
I. QI Plan	Cindan Gizzi Susan Pfeifer	Feb 11, 2009	Feb 18, 2009	Mar 4, 2009 (BOH)