

# Features Overview - 2017

WATrac is a web-based system that serves two important roles for healthcare organizations in Washington State: 1) daily tracking of facility status and bed availability and, 2) incident management and situational awareness during a disaster response. WATrac provides tools for organizations to track resources, locate available trauma care, notify partners of emergency events, communicate on-line in real-time, identify vulnerabilities, share documents, and export system data in reports.

**MY AGENCY** - Allows agencies to update their current status (e.g. hospital Emergency Department Diversion), and share information regarding their ability to maintain normal operations during a response with statewide healthcare agencies.

**BED AVAILABILITY** - Allows agencies to display their current bed availability; providing a statewide overview of beds potentially available for patient transfer or evacuation during a disaster.

**REGIONAL STATUS** - Provides an overview of bed availability and diversion status input by participating healthcare agencies. Users select the desired data criteria and then view records that match the search.

**SPECIALTY AVAILABILITY** - displays real-time availability of surgical specialists for trauma patient care in Washington. The module helps improve the ability to more rapidly transfer patients to the closest appropriate care.

**REPORT WRITER** - Provides users with two types of reports to extract data from the system. PDF and Excel formats are available for printing, exporting, or saving the reports.

- *Ad Hoc Reports* for creating custom reports.
- *Standard Reports* are pre-created with fields and display options defined. The user is able to make additional choices from provided filter boxes.

**ALERT MANAGER** - Allows specified WATrac users to send emergency notifications, bed updating requests, mass casualty incident (MCI) activations, etc. to agencies, distribution lists, and individuals by email, pager, or text message. Alert templates can be created and saved for future use and a scheduler will automatically send and complete alerts.

**DOCUMENT HUB** – Is a library for healthcare preparedness information. It supports document sharing between all users (e.g. plans, contact lists, best practices); assignment of viewing rights; and auto delete to keep information current. Documents can be downloaded, printed, or saved to disk.

**EMERGENCY CONTACTS** - Users are able to create, search, categorize, and print directories of contact information using *Emergency Contacts*. People or agency contacts can be created and categorized. Existing agencies and users can be added by conducting a search.

**COMMAND CENTER** - This on-line chat feature provides a tool for communication between groups of individuals in diverse locations. Real-time instant messaging and document sharing provide a location for agencies to coordinate assets. In non-critical situations it can be used for general discussion or conferencing.

**SURVEY BUILDER** - *Survey Builder* facilitates data gathering from healthcare partners at a regional and state level. For planning it could be used to locate resources, assess vulnerabilities, or to define levels of capability. During a response *Survey Builder* could be used to gather information about patient census, resource levels, and surge capacity.

**PATIENT TRACKING** - During a Mass Casualty Incident *Patient Tracking* can be activated to document the location of victims, beginning at the scene or at the point of definitive care through any transfers and to final discharge.

**For further information contact:**

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