



MOBILITY MANAGEMENT PROJECT

SPOKANE TRANSPORTATION DIRECTORY

Facemasks/face coverings are required on transit vehicles per state order.

Advice from the CDC on how to protect yourself from COVID when using public transit, ride-shares, taxis, micro-mobility devices, or personal vehicles: www.cdc.gov/coronavirus/2019-ncov/daily-life-coping/using-transportation.html.

Need help navigating transportation options?

Call Mobility Management: (509) 217-9375

PUBLIC TRANSPORTATION



Spokane Transit Authority – Fixed-Route Service

Wheelchair accessible. Forty-three fixed routes connect communities within the public transportation benefit area 7 days a week, 365 days a year. A 2-hour adult pass is \$2, and a 31-day adult pass is \$60. Additional fare types are available. For route and schedule information visit www.spokanetransit.com/routes or phone (509) 328-RIDE (7433).



Spokane Transit Authority – Paratransit Service and Rides for Seniors

Wheelchair accessible. Time in advance to schedule: minimum 2 hours; may reserve a ride 1–7 days in advance.

Paratransit is a shared-ride service for individuals whose disability or disabilities prevent them from using the regular fixed-route bus. All vans are lift-equipped and service provided is door-to-door within the Paratransit Service Area. Application and eligibility assessment generally required, in-person assessment suspended at this time. (For those with disabilities, those that want to schedule rides more than one day in advance, or for long-term service, Paratransit Area applications preferred.)

Visit: www.spokanetransit.com/paratransit.

Rides for Seniors. Spokane Transit offers rides specifically for passengers 60 and older; day pass \$2. Trips for seniors can be booked 1 day or with up to 2 hours advance notice, and are based on van operator availability. Riders will be required to show their proof of age before boarding. Senior riders may be accompanied by one companion.

To schedule a trip, call (509) 328-1552.

Does the rider live in the service area? www.spokanetransit.com/files/content/ptba_tax_2018a_Web.pdf



Special Mobility Services – Community Shuttle

Wheelchair accessible. Time in advance to schedule: minimum 1 day. Serves Hwy 2 and 395, Newport (Pend Oreille County), Davenport (Lincoln County), and Ritzville (Adams County). On service days runs 2 times daily. Community shuttle fees \$2 one way, \$3 round trips, \$5 Newport. Door-to-door services are available within a mile of routes. Request drop off (1 day in advance) for the Northtown Mall, North Point Walmart, major hospitals (including VA), Spokane International Airport, 29th and Regal, Fancher and Sprague, Trent and Fancher. Visit: www.sms1.org/routes. Contact Stephanie: M–F 8:30AM–5:00PM, (509) 534-7171 or (877) 264-7433.

Veterans, please note we can drop off at the VA Medical Center.



Deer Park Dial-a-Ride

Wheelchair accessible. Time in advance to schedule: minimum 1 day. Open to all, Dial-a-Ride Service available within the City of Deer Park for \$1 per ride. Contact: M–F 8:30AM–5:00PM, (509) 534-7171 or (877) 264-7433.

NON-PROFIT TRANSPORTATION



Special Mobility Services – Brokerage

Wheelchair accessible options. Time in advance to schedule: minimum 2 full business days. Transportation services to Medicaid-eligible medical appointments. SMS Medicaid brokerage provides the most appropriate and cost-effective mode transportation (ambulatory/non-ambulatory, gas vouchers, or bus passes). Ride requests are taken up to 30 days in advance. It is recommended that you contact the broker well in advance of your health care appointment. You may download a ride request form for bus passes and fuel vouchers, and submit it via fax. Visit: www.sms1.org/medicaid-transportation. Contact: M–F 8:00AM–4:00PM, (509) 534-9760 or (800) 892-4817.

Spokane Ride to Health

SNAP's Neighbors on the Go program is designed to serve Spokane County residents 65+ years of age and/or persons living with disabilities, who otherwise would not qualify or be able to utilize public transportation options. Riders are able to request rides for medical related transportation needs such as attending an appointment with a primary care physician or picking up a prescription at their local pharmacy. Clients may qualify for non-volunteer wheelchair accessible options under other programs. Call message line, (509) 319-3050.

New Hope Resource Center – Northern Spokane County

Time in advance to schedule: minimum 1 week. Serves individuals that are elderly or disabled for door-to-door transportation to medical appointments when no other assistance available. The program may also provide emergency assistance funds for gas, can get \$60 in gas every 6 months; or vehicle repair auto-parts.

For emergency assistance: Be sure to provide the office with proof of address and current income. Also, if new people have joined your household since last July 1, those adults must present their photo IDs and Social Security cards. Must reside North of Hawthorne Rd — Riverside, Elk, Chattaroy, Colbert, and Mead, but not Deer Park. Must be ambulatory or have a caregiver present. Visit: www.newhoperesource.org/. Contact: info@newhoperesource.org. Open Tu & Thu 9:30AM–1:30PM, (509) 467-2900. Please call for transportation to arena 4 volunteer available.



COAST Transportation – Southern Spokane County

Wheelchair accessible. Time in advance to schedule: minimum 48 hours. Office hours: M–F 8:00AM–4:30PM. Provides transportation to medical appointments, shopping, and more. Transport elderly or the disabled from Rockford, Spangle, Latah, Fairfield, and other southern Spokane County areas to destinations within the STA service area with paid drivers and volunteers. COAST Transportation's mission is to support rural mobility needs through demand-response ride service. Visit www.coacolfax.org/transportation.

Additional services in Southeast WA and North Central ID. Phone (509) 397-2935.

Catholic Charities – Volunteer Chore Services

Time in advance to schedule: minimum 48 hours. Spokane, Colville, Walla Walla, Wilbur. Door-to-door transportation to medical appointments and one grocery visit per month. Seniors 62+ and adults with disabilities. Non-Medicaid individuals. Income limits apply. Ability to serve subject to volunteer availability. Visit: www.cceasternwa.org/senior-services. Contact: Open M–Th 8AM–6PM, (509) 459-6172, or (509) 459-6171 for intake.



Veterans Transportation Services (VTS)

Wheelchair accessible. Door-to-door transportation, 40-mile service area from the VA, subject to availability. Agency prefers one week advance notice of the appointment. Unable to fulfill all trips within 40 miles of VA; local rides only, not traveling to Post Falls or CDL at this time. Veterans eligible for VA healthcare benefits or VA authorized appointments are eligible for transportation through the VTS program. Appointments must be scheduled 9:00AM–2:30PM. Contact (509) 434-7537.

VTS is offering transports to veterans for vaccinations provided by the VA only. In addition, there may be other options for eligible veterans through our Beneficiary Travel (BT) program. Veterans who are getting their vaccination from Mann-Grandstaff VAMC can contact VTS at (509) 434-7537 or BT office at (509) 434-7517 to explore what transportation options may be available to them. Currently VA is only offering vaccines at the main facility on Assembly St by appointment only. Information hotline: (509) 434-7979.

Regional Veterans Service Center

Emergency assistance geared towards sustainable positive outcomes for eligible veterans — gas vouchers or bus passes for transportation to work, medical appointments and education. (Services provided based on need and emergency.) Income verification needed. Veterans must have lived in Spokane County for at least 6 months. Veterans must have served 6 months or more and have had an honorable or general discharge. Phone (509) 477-3690; visit www.spokanecounty.org/1122/Veteran-Services; email VETSTUDY@spokanecounty.org.

Inland Northwest Disabled Veterans Sports Association

Free door-to-door rides for veterans in greater Spokane area. Phone (509) 723-3440.

Community Living Connections – Aging and Long Term Care of Eastern WA

Transportation services provided to older persons who have no other means of transportation or cannot use existing transportation. ALTCEW priorities include transportation to and from medical/health care services, social services, and meal programs. In special circumstances, transportation may be provided to senior centers, shopping, and/or recreational activities. Personal assistance for those with limited mobility is also provided. Transportation may be by van or volunteers using private cars, depending on the local service design, and the person's needs/abilities. Phone (509) 960-7281; visit www.altcew.org/community-living-connections.

Catholic Charities Emergency Assistance

Provides emergency assistance, \$15 gas vouchers 1 time a year for transportation. Funds vary month-to-month. Address: 12 East 5th Avenue, Spokane WA, 99202. Hours: M–Th 7AM–6PM. Intake: Application forms, walk-in. Family may qualify for funds through Catholic Charities Eastern WA, Bezos' Day One Fund. Contact Scott Cooper for more information, (509) 358-4250; visit www.cceasternwa.org/emergency.

PRIVATE PAY TRANSPORTATION

Go-Go Grandparent

Go-Go Grandparent is a same day service transportation provider. Affordable access (25% cheaper than a cab) to medical appointments, groceries, or more independence. Family members can stay updated about their loved ones by receiving text messages about ETA, pickup & drop off times. How it works: Step 1: CALL (855) 464-6872, wait to hear “thanks for calling GoGoGrandparent.” Step 2: PRESS 1 for a car to your home; PRESS 2 for a car to where we dropped you off last; PRESS 3, 4 or 5 for a custom pick up location; PRESS 6 to order a ride with an operator; PRESS 0 to speak with an operator about anything else. Fee estimates available. Phone lines open 24/7 (late hours have longer wait times): (855) 464-6872; <https://gogograndparent.com>.

Just For You Senior Services

Door-to-door and door-through-door transportation, and personal assistance services for seniors in Greater Spokane area. Errands: \$30 flat-rate round trip; \$20 flat-rate one way. Medical appointments: \$35 flat-rate round trip. No wheelchair transport. Open M–F 7AM–6PM. Phone (509) 939-9971; visit <https://justforyouseniorservices.com>.



Precious Cargo

Wheelchair accessible. Individual door-to-door rides, 4AM–5PM service time. Time in advance to schedule: minimum 24 hours. Fee: estimates given. Phone (509) 951-9380.

Med Tran

Time in advance to schedule: 24 hours. M–F 8AM–6PM. Emergency and non-emergency door-to-door transportation (nights, weekends, and holidays are possible with advanced notice). Generally, 24-hour notice is expected and appreciated; more than likely, we will still be able to meet requests. The further in advance we know, the easier it is to guarantee service. Phone (800) 550-3782; visit: <http://gomedtran.com>.



MedStar

Wheelchair accessible. Provides door-to-door transportation for individuals with attendants; group of passengers; stretcher trips; electric chairs and scooter accommodations; special physical concerns accommodations (i.e. Halos, sight impaired, oxygen tanks); special position requirements (i.e. reclining, extended, etc). Approved for after-hour Medicaid client transportation to and from medical appointments, and even transportation for errands or relocation. 24 hours a day, 7 days a week, 365 days a year. Phone (800) 236-2011; visit <https://gomedstar.com>.

The Patty Wagon

Provides rides for ambulatory individuals. All drivers that work for The Patty Wagon are experienced professional drivers; all hold CPR and first aid cards; all have knowledge and experience working with and for the senior community. Drivers recognize the need for reliable and dignified transportation and the value of such to the client. Phone (805) 399-2234.

MORE PUBLIC TRANSPORTATION OPTIONS

The Moccasin Express – Spokane Tribal Transit Program

The Moccasin Express is committed to providing safe, reliable, and accessible transportation options for the community of Wellpinit and Ford and Two Rivers. Connecting to Spokane four times daily.

New paratransit service. Wheelchair accessible. Time in advance to schedule: 24 hours. Free transportation from the Spokane Reservation and surrounding area to Wellpinit, Spokane, Cusick, Airway Heights, Colville, Chewelah and Inchelium (for individuals unable to use the fixed-route). Phone (509) 458-6549.

KALTRAN

Provides free transportation, open to the public. Routes to the Kalispel Reservation, Spokane, Lone, Cusick, 49° North Mountain Resort, and Chewelah Casino. Medicaid transportation services throughout Pend Oreille County to the Camas Center Clinic, Camas Path North office, and People's Place. We also provide transportation to Native Project in Spokane for Medicaid services to Native American clientele. Phone (509) 447-7247; visit <https://kalispeltribe.com/our-government/kaltran>.

Travel Washington

Intercity bus program: <https://wsdot.wa.gov/transit/intercity>

Statewide network map: <https://wsdot.wa.gov/sites/default/files/2008/09/16/PT-Map-TravelWashington-IntercityBusService.pdf>

Goldline

Bus service, two runs daily between Kettle Falls and Spokane (Stevens and Spokane Counties). Phone (888) 739-5395; visit <https://gold-line.us>.

Apple Line

Bus service between Omak and Ellensburg. Phone (800) 366-3830; visit www.appleline.us.

Northwestern Trailways

Northwestern bus schedules operating to Spokane, Moses Lake, Quincy, Wenatchee, Leavenworth, Stevens Pass, Skokomish, Everett, Seattle, and Tacoma. Phone (509) 838-4029; visit www.northwesterntrailways.com

Greyhound – Spokane Station

Spokane station: 221 W 1st Ave. Spokane, WA 99201; (509) 624-5251
Bus service: www.greyhound.com/en-us/bus-station-780835.

Amtrak – Spokane Station

Spokane station: 221 W 1st Ave, Spokane, WA 99201-3704; (800) 872-7245
Passenger train service: www.amtrak.com/regions/northwest.html
Coronavirus updates: www.amtrak.com/planning-booking/policies/coronavirus.html.

TRANSPORTATION SERVICES OUTSIDE SPOKANE COUNTY

Special Mobility Services Medicaid

Serves Adams, Asotin, Ferry, Garfield, Grant, Lincoln, Pend Oreille, Spokane, Stevens, Whitman Counties. Phone (509) 534-9760.

Okanogan County Transportation and Nutrition

Okanogan County Transportation & Nutrition is dedicated to improving quality of life for seniors, people with disabilities and the general public of Okanogan, Chelan, Douglas and Lincoln Counties and to encourage independent living through nutrition and transportation services. Phone (509) 826-4391; visit www.octn.org.

Okanogan Valley Transportation – TranGO

Currently offering trips as reservation only, operating Monday through Friday. Riders must call by 3PM the day before to request a trip. Will try schedule same day trips but cannot guarantee. Phone (509) 486-4853; visit <https://okanogantransit.com>.

Rural Resources – Fixed-Route

We offer fixed routes in Northern Stevens County and Northern Pend Oreille County. Fixed commuter service between Kettle Falls, Colville, and Chewelah. Volunteer drivers for seniors in Republic, Kettle Falls, Colville, Chewelah and Newport. Phone (800) 776-9026 or (509) 684-2961.

Rural Resources – Dial-A-Ride

Dial-A-Ride (DAR) service for persons of special needs (persons with disabilities, too old or young to operate a vehicle, and low income) in Stevens, Pend Oreille, and Ferry Counties. Support for Veterans and access to Veteran services in the highly rural areas. Remote trips into Colville, Kettle Falls, and Chewelah for basic necessities including fresh food, legal, medical, intermodal, recreation, and other peer and social opportunities. Call (800) 776-9026 to reserve a ride; visit <https://ruralresources.org/program/dial-a-ride>.

Colville Tribes Transit Program

Shuttle service for Inchelium, Nespelem, Keller, Omak, Coulee City Dam. Phone (509) 722-7097.

SPOT Bus

Free. 30 stops in Sandpoint, Dover, Ponderay, Kootanie. Selkirk Pend Oreille Transit. Phone (208) 597-7606; visit <https://spotbus.org>.

Share the Ride Idaho

Visit <https://sharetherideidaho.com>

Mill Bay Casino Shuttle

Shuttle to casino from Chelan and Manson. Sunday–Thursday 12PM–11:30PM; Friday 4PM–2AM; Saturday 2PM–2AM. Phone (509) 470-0061; visit <http://colvillecasinos.com/mill-bay-casino/how-to-get-here.php>.

Wenatchee Valley Shuttle

Wenatchee to Sea-Tac Airport. Phone (509) 293-5773; visit www.wenatcheevalleyshuttle.com.

Link Transit – Wenatchee

Phone (509) 662-1155; visit www.linktransit.com;

Routes and schedules www.linktransit.com/routes_and_schedules/index.php.

Grant Transit Authority

Moses Lake and Grant County. Phone (509) 754-1075; visit <http://granttransit.com>.

Pullman Transport

Public transit in the city of Pullman and WSU campus (Whitman County). Phone Transit (509) 332-6535; Dial-A-Ride (509) 332-5471; visit www.pullman-wa.gov/government/departments/public_works/transit.

People for People

Moses Lake phone (509) 765-9249; Yakima phone (509) 248-6726.

Transportation schedules and services, visit www.pfp.org/pfp/Transportation/Schedules.aspx.

COAST

Serves Aston, Garfield, and Whitman Counties. There is no cost for this service.

Please call for eligibility; in some areas not limited to serving elderly and people with disabilities. Phone (800) 873-9996 or (509) 397-2935.

Columbia County Public Transportation

Phone (509) 382-1647; visit <https://ccptransit.org/wp>

Kaltran phone (509) 447-7247; visit <https://kalispeltribe.com/our-government/kaltran>.

Garfield County Transportation Authority

Serving Garfield County and the adjoining areas (Clarkston/Lewiston).

Phone (509) 843-0200; visit <https://garfieldcta.com>.

Asotin County Public Transportation

Serving Clarkston/Lewiston and Asotin County.

Phone (509) 758-3567; visit <http://ridethevalley.org/about/asotin-co-ptba>.

TRANSLATIONS AND ACCESSIBLE FORMATS

Spokane Transit Authority – Language Assistance

Verbal and written translation services can be provided for limited English proficiency. STA's website is compatible with Google Translate. STA will provide information in alternative formats when needed by individuals with a disability. All phone numbers are accessible using Relay 711. To request translation, an alternative format or reasonable accommodation, phone (509) 325-6094 or email ombudsman@spokanetransit.com.

SMS Community Shuttle

Schedule available in Russian, Vietnamese, and Spanish. Phone (509) 217-9375 or email HollyC@specialmobility.org.