PrepMod: Washington State's Mass Vaccination System

How to Send Messages to Patients

Sending a Group Message

- 1. Click the Message Center tab from the PrepMod home screen.
- 2. Select the clinic with the list of patients you want to contact.
- 3. Select who you want to contact and enter the email subject and body.

Select Target *	
Clinic Patients O Users	
Select Clinics *	
× Douglas County - Chelan-Douglas Health District Covid -19 V	Accination Site (Test) (04/15/2021)
Select Patient Type: "	
All Registered O Confirmed Patients O Waiting List O	Vaccinated
Enter Subject *	
TEST Site Testing Message Center	
Enter Body *	
This is just a test of messaging center messages.	
Choose File No file chosen	

4. Click submit when you're finished. A confirmation window will appear. Click Send.



Default Emails

 Patients receive an email from PrepMod automatically after they register for an appointment. The email is from <u>no-reply@multistatep4p.com</u>. Be sure to check the spam folder. This message is to confirm that test C testy is scheduled for a vaccination appointment at:

Venue/Location: Chelan-Douglas Health District Covid -19 Vaccination Site (Test) Address: Chelan-Douglas Health District, East Wenatchee, WA, 98802 Date: 04/15/2021 Time: 09:03 am

To reschedule your appointment, click <u>Reschedule</u> To cancel your appointment, click <u>Cancel</u>

We look forward to seeing you! Your Vaccination Provider

Please DO NOT REPLY TO OR SEND email to this address. Your message will not be returned. Please contact your vaccination provider.



DOH 348-815 May 2021

To request this document in another format, call 1-800-525-0127. Deaf or hard of hearing customers, please call 711 (Washington Relay) or email <u>civil.rights@doh.wa.gov</u>.