COVID-19 Vax Card / MyIR Mobile FAQs

What is a Vax Card?
A Vax Card is an official record of your COVID-19 vaccination. At the time of vaccination, you should have received a card from the CDC with your COVID-19 vaccination date(s) and brand. If you did not receive a card or you lost it, there are other ways to prove you have been vaccinated (see questions and answers below).

What counts as an official record of vaccination?
The following are examples of official records of vaccination:

- Lifetime immunization record/CDC COVID-19 Vax Card
- Washington State Immunization Information System printout
- MyIR printout (either screenshot or Certificate of Immunization Status)
- My IR Mobile Certificate of COVID-19 Vaccination
- Verified electronic medical record printout from your medical provider

You cannot make your own Vax Card, as it will not be accepted as an official record. Official records are verified medical documents obtained at the time of vaccination, through your medical provider, or through the MyIR service portals listed above.

How should I store my Vax Card?
You should keep your Vax Card in a safe place! Think of this as if it were your birth certificate or passport. You can take a picture of it, make a photocopy, laminate the copy (but not the original), or take other steps to make sure you have copies of it available.

For more tips on proper handling of your Vax Card, you can share this flyer (currently available in English and Spanish) with family and friends.

Why do I need to keep my Vax Card?
Your Vax Card is an easy way for you to show proof that you are vaccinated against COVID-19. You may need to show proof of vaccination to be able to travel, attend certain events, and possibly add booster dose information in the future.

Many Washington businesses are now also offering incentives for those who provide verified proof of full vaccination. This may include discounts, freebies or preferred seating to events.

What do I do if I didn't get a Vax Card when getting my vaccine?
If you did not get a Vax Card when you got your COVID-19 vaccine(s), you can contact your vaccine provider. You can also access your COVID-19 vaccine records online at www.MyIRMobile.com and set up a free account.

What do I do if I lost my Vax Card?
If you lost your Vax Card, you can get an official proof of COVID-19 vaccination through your healthcare provider or by setting up an account at www.MyIRMobile.com.

What is My IR Mobile?
My IR Mobile is an internet-based portal that gives people access to their official state vaccination records. You can set up an account at www.MyIRMobile.com.

For more information on My IR Mobile please visit: https://MyIRMobile.com/help/.

Who can use MyIR Mobile?
Anyone 18 years or older can make a MyIR Mobile account. Children must be under the age of 18 to be added to their parent's account.

How do I get my child's COVID-19 vaccination record?
Your child should have received their own CDC Vax Card upon vaccination. It is a good idea that you store this card safely for them the same way you store your own. See the list of storage options above.

If your child does not have a CDC Vax Card, you can get an official copy through their pediatrician or vaccine provider. You can also set up a family account on www.MyIRMobile.com and add your child's profile to your own.

Who has access to MyIR Mobile account?
The MyIR Mobile identity verification and record linking process was designed to keep you and your family's information safe and secure. MyIR Mobile policy complies with federal law and ensures that only authorized parents and guardians have access to their family's health records.

What do I do if MyIR Mobile account does not show my COVID-19 vaccinations?
In order to make changes to your record, you need to contact your healthcare provider. If you have received a vaccine since the last time you logged to your MyIR Mobile account, you will need to sign into your account. Next, click the "Check for Updates" button under your immunizations tab on the right side of the screen. You will need to do this every time after you have received a new vaccine.

What if I was vaccinated outside of Washington state?
If you were not vaccinated in Washington state, your vaccination records may not be reflected on MyIR Mobile. Please make sure you have other verified proof of COVID-19 vaccination, such as your CDC Vax Card or other verified records through your health care provider.

If you were not vaccinated in the United States, please carry an official proof of vaccination from your country of vaccination.

How do I get all of my vaccination records for myself or my family (not just COVID-19 vaccination)?
For your full list of vaccine records for you or your family members, you can contact your primary healthcare provider or set up an account at wa.MyIR.net.

For language assistance, or additional help getting your records, you may also call the Washington State Office of Immunization and Child Profile during regular business hours at 833-VAX-HELP (833-829-4357) or contact by email at waiisrecords@doh.wa.gov.