

Lifeline phone services

What is Lifeline?

Lifeline is the Federal Communications Commission's program to make communications services accessible to low-income consumers in Washington State.

Who is eligible?

Lifeline is available to eligible, low-income consumers in every state, commonwealth, territory, and on Tribal lands. The guideline is based on your household size and state. You may also qualify if you or someone in your household gets SNAP, Apple Health (Medicaid), or other federal assistance programs. Learn more about the [eligibility requirements for Lifeline services](#).

How do I apply?

You can only receive one Lifeline subsidy per household. You must choose whether you want the subsidy applied to a landline or cell phone. [View the steps required to receive a Lifeline discount](#).

Cell phone

- Apply with a Lifeline cell phone provider in Washington.
- Complete your phone company's application for Lifeline services.
- You will receive a cell phone by mail, if you are eligible.

Landline

- Contact your local landline phone service provider and request a Lifeline application.
- The local phone company will apply a Lifeline subsidy to your phone bill, if you are eligible.

Lifeline service providers

The following Lifeline service providers are active in Washington:

- [Access Wireless](#)
- [Assurance Wireless](#)
- [enTouch Wireless](#)
- [Life Wireless](#)
- [Q Link Wireless](#)
- [Safelink Wireless](#)

Contact the Lifeline support center

- Phone: 1-800-234-9473
- Email: LifelineSupport@usac.org