EVALUATION OF THE FOLLOWING CERTIFICATE OF NEED APPLICATION FROM KLINE GALLAND PROPOSING TO ESTABLISH A NEW MEDICARE CERTIFIED/MEDICAID ELIGIBLE HOSPICE AGENCY IN KING COUNTY.

PROJECT DESCRIPTIONS

Kline Galland (KG) hospice is a not for profit Washington organization based within Caroline Home (an affiliate of Kline Galland Center). Kline Galland has been serving King County's Jewish population for 95 years.

Kline Galland currently operates 4 facilities and programs in King County. They are as follows:

Facility	Service
The Caroline Kline Galland Home	SNF (205 beds)
The Summit at First Hill	Assisted Living
The Polack Adult Day Center	Adult Day health
Senior Nutrition Program	Kosher Meals on Wheels

This project proposes to establish a Medicare certified/Medicaid eligible hospice agency to serve residents of King County¹. KG Hospice states "This application simply removes the census cap to allow KG Hospice to grow its program to address unmet community need." [Source: December 9, 2009 Response to Screening Questions, p5] The applicant proposes to provide a full range of hospice services including:

Pain and symptom management

Direct nursing care and education

Spiritual services

Nutritional counseling

Bereavement services

Assistance with daily living activities such as eating, walking, and dressing

Social services to address the emotional needs of patients and families

Trained volunteer support

Therapy services as needed

The capital expenditure associated with the establishment of this service is zero dollars

¹ On October 20, 2009, KG Hospice was granted an exemption from CON Review under RCW 70.38.111 (9). This exemption permitted KG Hospice to establish a Medicare certified hospice serving King County. The Agency is limited to serving a maximum of 40 patients at any one time and the services are to be furnished in a manner specifically aimed at meeting the unique religious or cultural needs of the Jewish population.

KG Hospice anticipates that the service would be operational by 2011.² Under this timeline year 2011 would be the first full year of operation and year 2013 would be year three. [Source: Source: Application pg8]

APPLICABILITY OF CERTIFICATE OF NEED LAW

The project is subject to Certificate of Need review as the establishment of a new healthcare facility under provisions of Revised Code of Washington RCW 70.38.105(4) (a) and; Washington Administrative Code (WAC) 246-310-020(1) (a).

CRITERIA EVALUATION

WAC 246-310-200(1) (a)-(d) identifies the four determinations that the department must make for each application. WAC 246-310-200(2) provides additional direction in how the department is to make its determinations. It states:

"Criteria contained in this section and in WAC 246-310-210, 246-310-220, 246-310-230, and 246-310-240 shall be used by the department in making the required determinations.

- (a) In the use of criteria for making the required determinations, the department shall consider:
 - *The consistency of the proposed project with service or facility standards* contained in this chapter;
 - (ii) In the event the standards contained in this chapter do not address in sufficient detail for a required determination the services or facilities for health services proposed, the department may consider standards not in conflict with those standards in accordance with subsection (2)(b) of this section; and
 - (iii) The relationship of the proposed project to the long-range plan (if any) of the person proposing the project."

In the event the WAC 246-310 does not contain service or facility standards in sufficient detail to make the required determinations, WAC 246-310-200(2)(b) identifies the types of standards the department may consider in making its required determinations. Specifically WAC 246-310-200(2)(b) states:

"The department may consider any of the following in its use of criteria for making the required determinations:

- *Nationally recognized standards from professional organizations;*
- (ii) Standards developed by professional organizations in Washington State;
- (iii) Federal Medicare and Medicaid certification requirements;
- (iv) State licensing requirements;

Applicable standards developed by other individuals, groups, or organizations with recognized expertise related to a proposed undertaking; and

(vi) The written findings and recommendations of individuals, groups, or organizations with recognized expertise related to a proposed undertaking, with whom the department consults during the review of an application."

² KG's exempt hospice was issued its license September 17, 2009. KG Hospice received its Community Health Accreditation Program (CHAP) on April 19, 2010.

WAC 246-310-290 contains service or facility specific criteria for hospice projects and must be used to make the required determinations.

To obtain Certificate of Need approval, each applicant must demonstrate compliance for their project with the applicable criteria found in WAC 246-310-210 (need) and 246-310-290(6) and (7) (hospice services standards and need forecasting method); 246-310-220 (financial feasibility); 246-310-230 (structure and process of care); 246-310-240 (cost containment) and 246-310-290(9). Additionally, each must demonstrate compliance with applicable standards outlined in WAC 246-310-290 (hospice standards and forecasting method).

APPLICATION CHRONOLOGY

As directed under WAC 246-310) 290(3) the department originally accepted this project under the year 2009 Concurrent Review Cycle. A chronologic summary of the review is shown below:

KG Hospice Date	Action	Odyssey Date
September 25, 2009	Letter of Intent	September 30, 2009
	Submitted	
October 30, 2009	Application Submitted	October 30, 2009
	Department's application	
November 30, 2009	screening	
December 31, 2009	Applicant Responses to	No Response to
	Screening	Screening Questions
January 16, 2010	Beginning of Review	None
	Incomplete Application	January 29,2010
	Returned	
February 16, 2010	End of Public Comment,	
	no public hearing held	
March 2, 2010	Rebuttal Comments ³	
April 16, 2010	Department's	
	Anticipated Decision	
	Date	
May 17, 2010	Department's Revised	
	Decision Date	
October 6, 2010	Department's Actual	
	Decision Date	

CONCURRENT REVIEW AND AFFECTED PERSONS

The concurrent review process promotes the expressed public policy goal of RCW 70.38 that the development or expansion of health care services is accomplished in a planned,

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³ No rebuttal comments received

orderly fashion and without unnecessary duplication. For hospice services concurrent review allows the department to review applications proposing the serve the same planning area as defined in WAC 246-310-290 and simultaneously to reach a decision that serves the best interests of the planning area's residents. KG Hospice is located in the King County Hospice planning area.

A competing application to provide hospice services to King County was submitted by Odyssey HealthCare Inc. On January 29, 2010 the incomplete application was returned under WAC 246-310-090(2)(e).

For each application, the other applicant sought and received affected person status under WAC 246-310-010. No other entity sought or received affected person status related to these two projects.

SOURCE INFORMATION REVIEWED

- KG Hospice's Certificate of Need application submitted September 25, 2009
- KG Hospice's supplemental information submitted December 30, 2009
- Public comment received during the review
- June 9, 2009 Hospice Surveys
- Washington 246-310-290 Hospices Services Standards and Forecasting Method based on 2005, 2006, and 2007 data.
- Washington 246-310-290 Hospice Services Standards and Forecasting Method based on 2006, 2007, and 2008 data.
- Licensing and/or survey data provided by the Department of Health's Investigations and Inspections Office.
- Population data obtained from the Office of Financial Management based on year 2000 census and published November 2007.

CONCLUSIONS

For the reasons stated in this evaluation, the application submitted on behalf of Kline Galland Hospice proposing to establish a Medicare certified Medicaid eligible Hospice Agency in the city of Seattle within King County is consistent with applicable criteria.

Term

Within 45 days of receipt of the Certificate of Need KG Hospice must provide a revised Admission Criteria and Process Policy, for revision and approval that clarifies that patients are not disqualified from receiving hospice care solely based on their lack of ability to pay for services.

A. Need (WAC 246-310-210) and WAC 246-310-290(6) and (7)

Based on the source information reviewed, the department determines that KG Hospice has met the need criteria in WAC 246-310-210(1) and (2) and WAC 246-310-290(6) and (7).

(1) <u>The population served or to be served has need for the project and other services and facilities of the type proposed are not or will not be sufficiently available or accessible to meet that need.</u>

KG Hospice's methodology and assumptions

To determine the numeric need for hospice agencies in King county, the applicant used the methodology from WAC 246-310-290(7) using data from 2005, 2006, and 2007 published in February 2009 by the department. [Source: Application p15, Exhibit 5] The applicant did not make any changes to the methodology and has the same results of 2.08 or 2 agencies projected as needed for King County. The applicant also stated that applying the methodology to the new 2008 data without the final 2008 death data resulted in a preliminary estimate of a continued need for 2 agencies in King County.

The applicant provided the following discussion relating to the utilization projections provided in the original application.

We did not produce a written report related to our analysis. However, the process that allowed us to conclude that we would serve approximately 250 patients in the first year of certificate of need (CN) approved (versus CN exempt) operation in 2011 involved both quantitative and qualitative data collection and analysis. In terms of qualitative data, we interviewed many of the major King County Jewish providers including Jewish Family Services, the Jewish Federation, the Jewish Community Center, and select King County synagogues. We also interviewed the larger housing providers for Jewish elderly including our own Summit facility, Council House, Marabella and Al Joya as well as several of the larger CCRC's such as Horizon House in which a significant Jewish population resides. What we found almost universally was a very high interest in a uniquely Jewish hospice program, and consistent underutilization of hospice by Jewish families, often attributable to the fact that the perception is that existing hospice programs in King County do not fully address the Jewish customs, laws, and intricacies involved in the dying process death, burial and mourning.

In addition, as the Department is aware, our CN-exempt hospice agency is expected to be surveyed and therefore operational within the first quarter of 2010. Today-without any advertising or outreach, we are averaging 1.5 to 2 requests for admission per week. As we actively advocate for these families to utilize other high quality providers in the community, we are continually faced with the reality that many will choose to forego hospice care if a provider that is intimately familiar with Jewish laws regarding death and dying is not available.

The bottom line of our qualitative analysis was that for a significant number of the County's Jewish families (and in fact, we know this to be true for non-Jewish as well), Kline Galland Center (Kline Galland) is the long-term care provider of choice, and that once operational our program will be highly regarded and utilized.

In terms of quantitative data, we evaluated deaths within the Kline Galland system over the past several years. What we found on average, only 26.7% of patients in our system choose to enroll or once enrolled, choose to stay in hospice-despite our active encouragement and outreach to do so. In discussion with our social workers and rabbis we found that there are so many complex rituals and traditions that infuse the Jewish death and dying traditions that without a hospice agency familiar with those traditions patients don't have that sense of safety and trust needed to allow Hospice providers into their home.

Other quantitative data we collected and analyzed is summarized below:

- As noted in the CN application, well more than 40,000 Jewish people resided in the greater Seattle area in 2000-2001, and with population growth, we estimate this number to be at 43,567 in 2009. Using available data, we estimated that the total Jewish population in King County is approaching 50,000.
- Keeping in mind that the bulk of King County's Jewish population lives in Seattle, the annual death rate for King County is 6.2 per 1,000, and for Seattle is 7.4 per 1,000, which would equate to approximately 310-370 deaths annually within King County's resident Jewish community.
- Per the Department's annual hospice survey data, the King County penetration rate for hospice was 43% in 2007. This would equate to approximately 133-139 Jewish King County residents using hospice. We estimate that once operational, we will achieve a 75% share of those deaths.
- Based on the interviews conducted with Jewish leaders and providers, we have estimated about 30 palliative care hospice patients per year will enter our program who are relocated her by King County families seeking quality, Jewish appropriate end of life care.
- Based on assumptions above, we estimate that in 2011 there will be approximately 119 King County hospice patients that choose Kline Galland Hospice (KG Hospice) and 30 more patients that will relocate to join family in King County and receive care, for a total of 149 patients.
- As noted in the application, and consistent with some of our other programs, we estimate that 60% of our patients will be Jewish and 40% non-Jewish resulting in approximately 250 KG Hospice admissions in 2011. [Source: Response to Screening questions dated December 30, 2009, pg1-2]

Department Numeric Methodology

The determination of numeric need for hospice services is performed using the hospice services need forecasting method contained in WAC 246-310-290. The methodology is a six-step process of information gathering and mathematical computation. The first step examines historical hospice utilization rates at the statewide level. The remaining five steps apply that utilization to current and future populations at the service area level and are intended to determine total baseline hospice services needed and compare that need to the capacity of existing providers. The completed methodology is presented as an appendix to this section.

This portion of the evaluation will describe, in summary, the calculations made at each step and the assumptions and adjustments made in that process. The titles for each step are excerpted from the WAC.

- Step1: Calculate the following four statewide predicted hospice use rates using CMS and department of health data or other available sources.
 - (i) The predicted percentage of cancer patients sixty-five and over who will use hospice services. This percentage is calculated by dividing the average number of hospice admissions over the last three years for patients the age of sixty-five and over with cancer by the average number of past three years statewide total deaths sixty-five and over from cancer.
 - (ii) The predicted percentage of cancer patients under sixty-five who will use hospice services. This percentage is calculated by dividing the average number of hospice admissions over the last three years for patients under the age of sixty-five with cancer by the current state wide total of deaths under sixty-five with cancer.
 - (iii) The predicted percentage of non-cancer patients sixty-five and over who will use hospice services. This percentage is calculated by dividing the average number of hospice admissions over the last three years for patients the age of sixty-five and over with diagnoses other than cancer by the average number of past three years statewide total deaths sixty-five and over with diagnoses other than cancer.
 - (iv) The predicted percentage of cancer patients under sixty-five who will use hospice services. This percentage is calculated by dividing the average number of hospice admissions over the last three years for patients under the age of sixty-five with diagnoses other than cancer by the current state wide total of deaths under sixty-five with diagnoses other than cancer.

For these sub-steps within Step 1, the department obtained utilization data for 2006 through 2008 from the licensed and Certificate of Need approved hospice providers throughout the state. The department asked providers to report their admissions by age groups (under 65 and 65 and over) and diagnosis (cancer/non-cancer) for each of the most recent three years. This information was to be provided by county of residence. The results of the survey were compared with data provided the Department of Health's Center for Health Statistics and Cancer Registry office to determine the percentages of death due to cancer and non-cancer causes for the two age groups. Although not all hospice providers in the state responded to the program's surveys, all providers in King County provided responses.

Step 2: Calculate the average number of total resident deaths over the last three years for each planning area.

This step was completed using death statistics from the Department's Center for Health Statistics. The total deaths in each of the planning areas for 2006 through 2008 were averaged for each planning area.⁴

Step 3: Multiply each hospice use rate determined in Step 1 by the planning area's average total resident deaths determined in Step 2.

In this step, the use rates from Step 1 are multiplied by the applicable age group's death rate for each planning area to determine the number of likely hospice patients for each of the four age/diagnosis categories.

Step 4: Add the four subtotals derived in Step 3 to project the potential volume of hospice service in each planning area.

The numbers of likely hospice patients from each of the four categories derived in Step 3 are added together for each planning area. This number is described as the "potential volume" of hospice services in the area. This represents the number of patients expected to receive hospice services in the area.

Step 5: Inflate the potential volume of hospice service by the one-year estimated population growth (using OFM data).

The values derived in Step 4 above, were inflated by the expected populations for each planning area. The age-specific population projections for each county were obtained from the state's Office of Financial Management. The most recent age-specific data set is the population forecast as of November 2007. This age specific data is available for 5-year intervals only. The department has used these 5-year intervals to estimate population projections for the interstitial years.

The department applied the one-year estimated population growth to the potential volume of hospice services derived in Step 4 to estimate potential hospice volume in 2008, the first year following the three-year data range. In order to estimate need for hospice services in the first three years of this project under review, the department applied the use rates derived to the expected populations of each of the state's counties for the first three full years of the proposed projects (2011, 2012, and 2013).

Step 6: Subtract the current hospice capacity in each planning area from the above projected volume of hospice services to determine unmet need. Determine the number of hospice agencies in the proposed planning area which could support the unmet need with an ADC [average daily census] of thirty-five.

Current hospice capacity is defined in the rule as the average number of admissions for the most recent three years of operation for these agencies that have operated or have been approved to operate in the planning area for three years or more. For the remaining agencies that have not operated in the service area for at least three years, an average daily census (ADC) of 35 is assumed for that agency.

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⁴ In applying Step2, the department reads 'total 'to mean the total number of deaths for <u>each of the four categories of patients</u> identified in Step 1. The department adopts this reading because the various steps in the methodology build on each other and should be read together.

Each of the providers in King County has been in operation at least three years. The department calculated the ADC for each hospice by multiplying the state's most recent average length of stay (ALOS), calculated from responses to the agency's survey⁵, by each hospice's average admissions for the past three years and divided that total by three hundred sixty five (days per year). The result of this calculation is an unmet need of an ADC of 95 in 2014 for King County. This is above the ADC of 35 which is the minimum in rules before a new hospice program can be approved. The numeric need for agencies in King County for the target year 2014 is 2.71 agencies. The detailed methodology can be found in Appendix A of this evaluation.

Further, to determine if there is need for another hospice agency in King County, the department reviewed the number of existing providers. Listed below in Table 6, are the names of the Medicare certified agencies providing hospice services in King County. The department notes that of the seven Medicare certified agencies listed in the table below five are located within the county.

Table 6
Hospice Agencies Serving King County

Medicare Certified Agencies	Counties Served*
Evergreen Hospice	King, Snohomish
Group Health Coop. Home & Comm. Svcs.	King, Pierce, Snohomish
Highline Home Care Services	King
Franciscan Hospice ⁶	Pierce, King,
Good Samaritan	Pierce, King,
Prov Hospice of Seattle	King, Snohomish
Swedish Home Care Services	King

^{*}First County is the county where the Agency is located

As shown in the table above, the department has identified seven agencies serving King County. All of these agencies submitted data to the department in the 2009 Hospice Methodology survey.

Using the data supplied by agencies responding to the survey and the projections supplied by KG Hospice, the department calculated the market share percentages KG Hospice would capture if their projections were achieved. These results can be found in Table 7.

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⁵ The Department applied the calculated Average Length of Stay (ALOS) values, produced by dividing the total patient days by reported admissions, rather than the reported ALOS to establish the statewide ALOS applied in methodology

⁶On September 16, 2010 the department approved expansion in to Kitsap County. That decision remains under appeal.

Table 7
Hospice Agencies Projected admissions and Applicant Market Share

				11		
Name	Year	Year	Year	Year	Year	Year
	2008	2009	2010	2011	2012	2013
Total King County	4909	5095	5162	5213	5264	5314
K-G Hospice			225	253	309	337
Market Share (%) K-G			4.3	4.8	5.8	6.3
Hospice						

The data in Table 7 indicates the KG Hospice would capture a market share of 4.3 in 2010 to 6.3% in the third year of operation (2013) of the King County projected hospice admissions.

As part of this criterion, the applicant must demonstrate that other services or facilities of the type proposed are not or will not be sufficiently available or accessible to meet that need. Table 8 lists the Medicare certified agencies serving King County and shows their 2008 average daily census (ADC):

Table 8
Medicare certified agencies Serving King County
2008 Average Daily Census

Agency	2008 ADC
Evergreen Hospice	180
Group Health Cooperative Home	116
& Community Services	
Highline Home Care Services	41
Franciscan Hospice	134
Good Samaritan	13
Providence Hospice of Seattle	451
Swedish Home Care Services	109

Source: 2009 Hospice Methodology Survey Data

Table 8 provides a list of the Medicare certified agencies serving King County. All but Good Samaritan is above the 35 ADC that the methodology has as the minimum to add new agencies. Good Samaritan is located in Pierce County and Pierce County is the primary service area for this agency. Good Samaritan as a whole has a substantially higher ADC when you consider Pierce County. Good Samaritan had an ADC of 150 for Pierce County and 163 ADC for the Agency as a whole. Highline Home Care Services located in King County had an ADC of 41 for 2008. It is above the minimum. Highline has been reporting at a similar level for the last four years. While KG Hospice may impact Highline, the level cannot be determined. Highline did not provide any comments on the impact the KG Hospice project might have on its operation. In addition, Odyssey has been approved to establish a Hospice Agency in King County under a settlement agreement with the department. The settlement agreement is currently under appeal. The outcome of this appeal will not impact this decision.

Table 9
Medicare Certified Hospice Providers Serving King County
King County Patient Admissions

Agency	2005	2006	2007	2008
Evergreen Health Care	994	729	724	`1,424
Franciscan Hospice	359	426	561	517
Good Samaritan Hospice	124	84	82	54
Group Health Hospice	565	644	666	685
Highline Home Care	273	274	254	261
Providence Hospice	1,792	2,005	2,260	1,383
Swedish Home Care	520	512	457	550

There are 7 Medicare certified agencies in Table 9. Of the 7 agencies, there are 2 Medicare certified agencies in King County who have historical utilization of over 1,000 admits annually. Good Samaritan has a very low number of admits from King County, however it is located in Pierce County and Pierce County is its primary source of admissions. The total admissions for King County are increasing over the time period of 2005 to 2007. This data indicates that there is expanding opportunity for a new agency in King County.

In summary, if all the admissions proposed by the applicant came from King County the applicant would capture 4.3 to 6.6 % of the total hospice admissions for King County. The applicant is proposing to obtain part of their admissions from Jewish patients not currently accessing hospice services. KG Hospice also expects that some patients will move to King County to access their services. The applicant also expects to serve non Jewish patients. These patients are projected to be about 40% of the patients they serve.

Based on the information reviewed by the department, the department concludes that the numeric methodology showed a need for 2.71 hospice agencies in King County. Two agencies (Odyssey and KG Hospice) have received approval in King County after these projections were calculated. KG Hospice may have a minimal impact on one hospice agency currently in operation in King County that has a level of admissions slightly above the 35 minimum. This criterion is met.

(2) All residents of the service area, including low-income persons, racial and ethnic minorities, women, handicapped persons, and other underserved groups and the elderly are likely to have adequate access to the proposed health service or services.

Kline Galland is currently a provider of health care services to residents of Washington State including low income, racial and ethnic minorities, handicapped and other underserved groups. As a long term care provider, Kline Galland also currently participates in the Medicare and Medicaid programs. To determine whether all residents of the service area would continue to have access to Kline Galland proposed services, the department requires applicants to provide a copy of its current or proposed admission policy. The Admission Policy provides the overall guiding principles of the facility as to the types of patients that are appropriate candidates to use the facility, and any assurances regarding access. The admission policies provided by the applicant demonstrates that

patients would be admitted to the facility for treatment without regard to age, color, religion, sex national origin, or handicap, and will be treated with respect and dignity. However, the applicant's admission policy states that a patient must meet the eligibility requirements for one of the financing programs or have sufficient assets to qualify for services. This would appear to exclude any patients qualifying for charity care. This policy is further discussed below under charity care requirements. [Source: Application, p56]

The applicant states their intent is to serve the Jewish populations in King county but that 40% of their admissions come from the non Jewish population. [Source: Application, p7

To determine whether low income residents would have access to the proposed services, the department uses the facility's Medicaid eligibility or contracting with Medicaid as the measure to make that determination. Documents provided in the application demonstrate that it intends to maintain this status. For this project a review of the data provided for KG Hospice identifies the Agencies financial resources as including Medicaid revenues. [Source: December 30, 2009 Response to Screening Questions, p23]

To determine whether the elderly would have access to services, the department uses Medicare certification as the measure to make that determination. The application discussion submitted by K-G Hospice indicates that they have submitted applications for Medicare and Medicaid. For this project a review of the data provided for KG Hospice identifies the Agencies financial resources as including Medicare revenues. [Source: December 30, 2009 Response to Screening Questions, p23]

The applicant has also submitted a copy of their charity care policy and their process for notifying patients about the availability of charity care and how they can apply for charity care. The applicant's proformas include an adjustment to revenue for charity care. However, the applicant's Admissions policy is void of any mention that a patient may be eligible to be admitted for hospice care on a charity case basis. Two provisions in particular are:

- "The patient must meet the eligibility criteria for Medicare, Medicaid or private hospice benefit.
- Hospice accepts patient based on a patient's ability to pay for hospice services either through state or federal assistance, private insurance or personal assets." [Source: Application, p]

Therefore if this project is approved a term would be necessary to ensure the KG admission criteria and policies document and the Charity Care policy are coordinated and no confusion exists that patients are not disqualified from receiving Hospice care solely based on their lack of ability to pay for services.

Based on the information submitted by the applicant and with the applicant's agreement to the admission policy term on page 4 of this evaluation, this sub criterion has been met.

B. Financial Feasibility (WAC 246-310-220)

Based on the source information reviewed the department determines that KG Hospice has met the financial feasibility criteria in WAC 246-310-220

1. The immediate and long-range capital and operating costs of the project can be met. WAC 246-310 does not contain specific WAC 246-310-220(1) financial feasibility criteria as identified in WAC 246-310-200(2)(a)(i). There are also no known recognized standards as identified in WAC 246-310-200(2) (a) (ii) and (b) that directs what the operating revenues and expenses should be for a project of this type and size. Therefore, using its experience and expertise the department evaluates if the applicant's pro forma income statements reasonably project the proposed project is meeting its immediate and long-range capital and operating costs by the end of the third complete year of operation.

KG Hospice is currently operating as a Medicare certified hospice⁷ and therefore 2011 is the first full year of operation for the agency.

Using the financial information provided by the KG Hospice, Table 10 illustrates the projected revenue, expenses and net income for the first 3 years of operation of the proposed Medicare certified hospice agency. [Source: December 30, 2009 Response to Screening Questions, p23] The applicant is showing a profit in year one and an increasing profit through the third full year of operation.

Table 10 K G Hospice projected Revenues Years 2011 through 2013

	2011	2012	2013
Projected # Patients	253	309	337
Projected # Patient Days	16,426	20,075	21,900
Average Daily Census	45	55	60
Net Revenues	\$2,450,275	\$2,994,682	\$3,267,034
Total Operating Expense	\$2,291,205	\$2,713,985	\$2,908,626
Net Profit/Loss	\$159,070	\$280,697	\$358,408
Operating Revenue per Pt,	\$149.18	\$149.17	\$149.18
Day			
Operating Expense per Pt.	\$139.49	\$135.19	\$132.18
Day			
Net Profit per Pt. Day	\$9.68	\$13.98	\$16.37

Additionally, KG Hospice provided a copy of the Medical Director Agreement between itself and Scott Pollack, MD. The medical director service costs are also substantiated in the pro forma documents. [Source: December 20, 2009 Response to Screening Questions, p23]

KG Hospice projects that the Hospice will provide a profit by year 1. This sub-criterion is met

⁷ KG Hospice is operating under an exemption granted October 20, 2009, and received its CHAP Certification on April 19.2010

2. The costs of the project, including any construction costs, will probably not result in an unreasonable impact on the costs and charges for health services.

Given that the proposed Medicare certified hospice is already operating, the capital expenditure associated with this project is zero dollars.

As it relates to costs and charges, since Medicare and Medicaid do in fact, reimburse on a per day basis for hospice services and the applicant reports that these two programs will provide 95% of the applicant's reimbursement. The addition of the proposed hospice agency would not generally result in an unreasonable impact on the costs and charges for these hospice services. This sub-criterion is met.

3. The project can be appropriately financed.

WAC 246-310 does not contain specific source of financing criteria as identified in WAC 246-310-200(2)(a)(i). There are also no known recognized standards as identified in WAC 246-310-200(2)(a)(ii) and b that directs how a project of this type and size should be financed Therefore, using its experience and expertise the department compared the proposed project's source of financing to those previously considered by the department.

The capital expenditure for his project is zero dollars, therefore there is no financing associated with this project. This sub-criterion is met.

C. Structure and Process (Quality) of Care (WAC 246-310-230)

Based on the source information reviewed, the department determines that KG Hospice has met the need criteria in WAC 246-310-230

<u>Sufficient supply of qualified staff for the project, including both health personnel and management personnel, are available or can be recruited.</u>

(1) At the time this application was submitted, KG Hospice was operating as a licensed only hospice agency and thus had staff available. The applicant expected to receive their Medicare certification in 2010. The applicant is currently limited to a maximum of 40 patients and is proposing to increase staff based on census increases.

As shown in table 11, KG Hospice is expecting to start with 15.83 FTEs in 2010 and is expecting to add 1.29 FTEs in year 2011, 3.48 FTEs in 2012, and 1.18 FTEs in 2013.

Table 11 KG Hospice Projected FTEs 2010 to 2013

Category	Current	Year 1	Year 2	Year 3	Total
Director	1.00	0.00	0.00	0.00	1.00
Nurse Manager	1.00	0.00	0.00	0.00	1.00
RN	4.60	0.40	0.60	0.40	6.00
Aide	2.88	0.32	1.00	0.10	4.30
Social Worker	1.45	0.16	035	0.18	2.14
Spiritual Care/	1.45	0.16	0.35	0.18	2.14
Bereavement					
Receptionist	1.00	0.00	0.00	0.00	1.00
Subtotal	13.38	1.04	2.30	0.86	17.58
Allocated Staff					
Dietician	0.18	0.02	0.00	0.00	0.20
OT	0.23	0.02	0.25	0.00	0.50
PT	0.23	0.02	0.25	0.00	0.50
Volunteer Corr.	1.35	0.15	0.33	0.17	2.00
Medical Records	0.23	0.02	0.10	0.15	0.50
Accounting/Billing	0.23	0.02	0.25	0.00	0.50
Total FTEs	15.83	1.29	3.48	1.18	21.78

KG Hospice will on be making slight incremental staffing increases over the initial 3 year period. Kline Galland has experience recruiting staff for their existing facilities and has reputation for staff longevity. KG Hospice has already recruited key staff for the Agency without any difficulty. [Source: Application, pgs. 25, 26]

KG has identified Scott Pollack, MD as the medical director for the hospice agency and provided an executed contract for Dr. Pollack to provide medical director services as an independent contractor. The executed medical director agreement outlines the roles and responsibilities of the contractor and the Agency.

The executed medical director agreement provided to the department was formalized on September 9, 2009 and according to stipulation the duration of the contract is indefinite. [Source: Response to Screening Questions dated December 30, 2009, pgs 12-16] Additionally, the agreement also identified the compensation for the Contractor's medical director service. A review of Dr. Pollack's compliance history with the Department of Health reveals that his medical credential is current and there are no recorded sanctions.

Based on the information above, the department concludes that staffing for the proposed hospice agency is available or can be recruited by the applicant. This sub-criterion is met.

- (2) The proposed service(s) will have an appropriate relationship, including organizational relationship, to ancillary and support services, and ancillary and support services will be sufficient to support any health services included in the proposed project. Kline Galland's existing long term care operations will be able to provide the ancillary and support services for KG Hospice. The allocated staff will be performing some of these functions in support of the agency. Examples of this include accounting and billing, medical records, and physical therapy. [Source: Application, pg. 19] This sub-criterion is met.
- (3) There is reasonable assurance that the project will be in conformance with applicable state licensing requirements and, if the applicant is or plans to be certified under the Medicaid or Medicare program, with the applicable conditions of participation related to those programs.

As stated in the project description of this evaluation, Kline Galland currently operates a skilled nursing facility, assisted living facility, adult day health facility, and a kosher meals-on-wheels service.

As an existing provider of hospice services, KG Hospice identified its current medical director. Scott Pollock, M.D. will be their medical director and will provide services under a contract with KG Hospice that was established in September 2009. A review Dr Pollock's compliance history with the Department of Health Medical Quality Assurance Commission did not reveal any recorded sanctions. [Source: DOH Medical Quality Assurance Commission]

The skilled nursing facility is licensed by the Department of Social and Health Services (DSHS). Since 2006 DSHS has conducted licensing surveys on the Kline Galland Home. The facility had no deficiencies in 2006 and 2008 and one deficiency in 2009 which was corrected in September 2009. The Summit at First Hill (assisted living facility) has no enforcement letters from DSHS, The adult day health facility and the meals on wheels are not surveyed by Washington State. The application has over 200 letters of support from community members attesting to the quality of services provided by Kline Galland.

Given KG Hospice compliance history and the compliance history of Kline Galland's other facilities, the department concludes that there is reasonable assurance that the project will be in conformance with applicable state licensing requirements and with the applicable conditions of Medicare and Medicaid. This sub-criterion is met.

(4) The proposed project will promote continuity in the provision of health care, not result in an unwarranted fragmentation of services, and have an appropriate relationship to the service area's existing health care system

Kline Galland currently offers skilled nursing, assisted living, independent living, day health, and community-based support services in King County. These services are designed to meet the specific needs of the Jewish population. Kline Galland staff currently work with local physicians, hospitals and other providers in the process of providing their current services [Source: Application, pg. 4, 6, and 27] KG Hospice would be an addition to the long term continuum of care currently offered by the applicant. KG Hospice is currently authorized to provide hospice services in King County with a cap on their average daily census. This sub-criterion is met.

(5) There is reasonable assurance that the services to be provided through the proposed project will be provided in a manner that ensures safe and adequate care to the public to be served and in accord with applicable federal and state Laws, rules, and regulations. This subsection is addressed in subsections (2) and (3). The department concludes that there is reasonable assurance that the services to be provided ensure safe and adequate care to the public and those applicable federal and state laws, rules, and regulations would be adhered to. This sub-criterion is met.

D. Cost Containment (WAC 246-310-240)

Based on the source information reviewed, the department concludes KG Hospice has met the cost containment in WAC 246-310-240.

(2) <u>Superior alternatives, in terms of cost, efficiency, or effectiveness, are not available or practicable.</u>

To determine if a proposed project is the best alternative, the department takes a multistep approach. Step one determines if the application has met the other criteria of WAC 246-310-210 through 230. If it has failed to meet one or more of these criteria then the project is determined not to be the best alternative and would fail this sub-criterion. If the project met WAC 246-310-210 through 230 criteria, the department would move to step two in the process and assess the other options the applicant or applicants considered prior to submitting the application under review. If the department determines the proposed project is better or equal to other options the applicant considered before submitting their application, the determination is either made that this criterion is met (regular or expedited reviews), or in the case of projects under concurrent review, move on to step three.

Step three of this assessment is to apply any service or facility specific criteria (tie-breaker) contained in WAC 246-310. The tiebreaker criteria are objective measures used to compare competing projects and make the determination between two or more approvable projects which is the best alternative. If WAC 246-310 does not contain any service or facility criteria as directed by WAC 246-310-200(2)(a)(i), then the department would look to WAC 246-310-240(2)(a)(ii) and (b) for criteria to make the assessment of the competing proposals. If there are no known recognized standards as identified in WAC 246-310-200(2)(a)(ii) and (b), then using its experience and expertise, the

department would assess the competing projects and determine which project should be approved.

STEP ONE

For this project, KG Hospice's project met the review criteria under WAC 246-310-210, 220, and 230. Therefore, the department moves to step two below.

STEP TWO

KG Hospice identified and evaluated only two alternatives prior to submitting this CN

- (1) Not pursue a CN in the current 2009 cycle, or
- (2) File a CN that would allow them to lift the 40 census lid imposed by the statute on their DNR

The applicant did not consider the first alternative to be the best alternative because they are expecting to reach the 40 patient per day ceiling by the fall of 2010. The applicant is basing this conclusion on an analysis performed prior to submitting the CN and discussed in detail in the December 30, 2009 Response to department screening questions. The applicant has stated it performed both a qualitative and quantitative survey to evaluate the potential for initially establishing an agency patient load. The applicant surveyed both existing service providers and the Jewish community organizations and leaders.

The applicant determined this data supported their premise that they could exceed 40 the maximum patient limitation imposed by the legislation giving them their exemption. Since the interviews and data indicated that the Jewish families were not using the existing hospice services, the applicant concluded that the agency would tend to attract new patients rather than taking patients from existing agencies, thus reducing the impact on existing agencies. Based on the information reviewed by the department, the department concludes that this project is the best alternative for the applicant. This sub criterion is met.

STEP THREE

For this project, only KG Hospice submitted an application to establish a Medicare certified/Medicaid eligible hospice agency in King County. As a result, step three is not evaluated under this sub-criterion.

- (2) *In the case of a project involving construction:*
- (a) The costs, scope, and methods of construction and energy conservation are reasonable;

This project does not require construction; this sub criterion does not apply.

(b) The project will not have an unreasonable impact on the costs and charges to the public of providing health services to other persons

This project does not require construction; this sub-criterion does not apply.

APPENDIX A



(ii) The predicted percentage of encorp patients skyl-rive and over with camer by the average number of hospice admission patients the page of skyl-rive and over with camer by the average number of hospice admission predicted percentage of career patients under skyl-rive who will use hospice skyl-rives. This percentage is calculated by dividing the average number of hospice admission predicted percentage of career patients under skyl-rive who will use hospice skyl-rives. The percentage is calculated by dividing the average number of hospice admission over the last three years for patients when the age of skyl-rive with admissions that of deaths under skyl-rive with diagnoses of the filter predicted percentage is calculated by dividing the average number of hospice admission over the last three years for patients skyl-rive and over with diagnoses of the filter over the last three years for patients age skyl-rive and over with diagnoses of the filter over the last three years for patients under skyl-rive with own the skyl-rive and over with diagnoses of the filter over the last three years for patients under skyl-rive with diagnoses of the filter over the last filter years for patients under skyl-rive with diagnoses of the filter over the last filter years for patients under skyl-rive with diagnoses of the filter over the patients under skyl-rive with diagnoses of the filter over the patients under skyl-rive with diagnoses of the filter over the patients under skyl-rive with diagnoses of the filter over the patients under skyl-rive with diagnoses of the filter over the patients under skyl-rive with diagnoses of the filter over the patients under skyl-rive with diagnoses of the filter over the patients under skyl-rive with diagnoses of the filter over the patients under skyl-rive with diagnoses of the filter over the patients under skyl-rive with diagnoses of the filter over the patients under skyl-rive with diagnoses of the patients of the patients under skyl-rive with diagnoses of the patients over the patients	postlores the age of skry-five and over with cancer to the spice services. This percentage is calculated by dividing the average number of hospice admission produced percentage of cancer patients under the age of skry-five with cancer by the current statewide total deaths study-five admission produced by the string percentage of noncancer patients and over who will use hospice services. This percentage is calculated by dividing the average number of hospice admission produced by the string percentage of noncancer patients six/five and over who will use hospice services. This percentage is calculated by dividing the average number of hospice admissions of the six three years for patients six/five and over who will use hospice services. This percentage is calculated by dividing the average number of hospice admissions of the six three years for patients and over with diagnoses other than cancer by the current statewide total of deaths once styl-five with diagnoses other than cancer by the current statewide total of deaths once styl-five with diagnoses other than cancer by the current statewide total of deaths once styl-five with diagnoses other than cancer by the current statewide total of deaths once styl-five with diagnoses other than cancer by the current statewide total of deaths once styl-five with diagnoses other than cancer by the current statewide total of deaths once styl-five with diagnoses other than cancer by the current statewide total of deaths once styl-five with diagnoses other than cancer by the current statewide total of deaths once styl-five with diagnoses other than cancer by the current statewide total of deaths once styl-five with diagnoses other than cancer by the current statewide total of deaths once styl-five with diagnoses other than cancer by the current statewide total of deaths once styl-five with diagnoses other than cancer by the current statewide total of deaths once styl-five with diagnoses other than cancer by the current statewide total of deaths once styl-five with diagnoses o	Sources: Vital Statistics reports for 2008 12/22/09		1055	2007 955 946 67	2006 830 Average	Hospice Admissions <65 w/o cancer	11111		10046	2008 Source Wo Callet	Hospice Admissions SEL Was conse		2008 2273	2007 2378 2336.00	2006 2357 Average	Hospice Admissions <65 w/cancer				2007 6132 6027.00	2006 5520 Average	Hospice Admissions 65+ w/cancer	over the last three years for patients	he predicted percentage of noncancer		over the last three years for patient	(iii) The predicted percentage of noncancer	ore the last tilles years for patient	ne predicted percentage of cancer patient		patients the age of sixty-five and or	A.A
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