

PROPOSED RULE MAKING

CR-102 (June 2012) (Implements RCW 34.05.320) Do NOT use for expedited rule making

Agency: Department of Health- Board of Pharmacy	
Preproposal Statement of Inquiry was filed as WSR; or Expedited Rule MakingProposed notice was filed as WSR; Proposal is exempt under RCW 34.05.310(4) or 34.05.330(1). Title of rule and other identifying information: (Describe Subject)	or ☐ Supplemental Notice to WSR ☐ Continuance of WSR
Chapter 246-870 WAC and WACs 246-887-020 and -030, Electron Substances Act, and Dispensing Schedule V Controlled Substances. (chapters 276 and 19, laws of 2013), to (1) redefine electronic commit dispensing requirements for Schedule II through V controlled substance Quality Assurance Commission.	Implementing Substitute Senate Bill 5416 and House Bill 1609 unication of prescription information; (2) revise prescription
Hearing location(s): Department of Health Point Plaza East Room 152/153 310 Israel Road SE Tumwater, Washington 98501	Submit written comments to: Name: Peggy Crain Address: P.O. Box 47852 Olympia, WA 98504-7852 e-mail: http://www3.doh.wa.gov/policyreview/ fax (360) 236-4626 by (date) 01/08/2015
Date: <u>January 29, 2015</u> Time: <u>10:00 a.m.</u>	Assistance for persons with disabilities: Contact
Date of intended adoption: 01/29/2015 (Note: This is NOT the effective date)	Peggy Crain by 01/15/2015 TTY (800) 833-6388 or () 711
Therefore, while these rules are open the commission is proposin Commission in the WAC sections that pertain to electronic commission in the wac sections that pertain to electronic commission in the wac sections that pertain to electronic commission in the wac sections that pertain to electronic commission in the wac sections that pertain to electronic commission in the wac sections that pertain to electronic commission in the wac sections that pertain to electronic commission in the wac sections that pertain to electronic commission in the wac sections that pertain to electronic commission in the wac sections that pertain to electronic commission in the wac sections that pertain to electronic commission in the wac sections that pertain to electronic commission in the wac sections that pertain to electronic commission in the wac sections that pertain to electronic commission in the wac sections that pertain to electronic commission in the wac sections that pertain the electronic commission is proposal.	crolled substances. pard of Pharmacy with Pharmacy Quality Assurance Commission. Ing to change Board of Pharmacy to Pharmacy Quality Assurance unication and scheduled drugs. Ithat do not change the effect of the rules. The ended state statutes that require changes to administrative rules to
Statutory authority for adoption: RCW 18.64.005; SSB 5416, C276, L2013; HB1609, C19, L2013	Statute being implemented: RCW 18.64.005; SSB 5416, C276, L2013; HB1609, C19, L2013
Is rule necessary because of a: Federal Law? Federal Court Decision? State Court Decision? Yes No Yes No Yes No	CODE REVISER USE ONLY
If yes, CITATION:	OFFICE OF THE CODE REVISER STATE OF WASHINGTON FILED
DATE 11/25/14 NAME (type or print)	DATE: November 26, 2014 TIME: 2:36 PM
Chris Humberson, R.Ph. Chur Humberson R.P.	WSR 14-24-076
TITLE Executive Director	

(COMPLETE REVERSE SIDE)

Agency comments or recommendations, if any, as to statutory language, implementation, enforcement, and fiscal matters: None.				
Name of pr	oponent: (person or organization)	Pharmacy Quality Assurance Commission	Private Public Governmental	
Name of ag	gency personnel responsible for:			
	Name	Office Location	Phone	
Drafting	Chris Humberson	111 Israel Road SE, Tumwater, WA 98504	360-236-4853	
Implementati	onChris Humberson	111 Israel Road SE, Tumwater, WA 98504	360-236-4853	
Enforcement	Chris Humberson	111 Israel Road SE, Tumwater, WA 98504	360-236-4853	
Has a small business economic impact statement been prepared under chapter 19.85 RCW or has a school district fiscal impact statement been prepared under section 1, chapter 210, Laws of 2012?				
☐ Yes. Attach copy of small business economic impact statement.				
A copy of the statement may be obtained by contacting: Name:				
	Address:			
	phone			
	fax e-mail			
	o man			
☑ No. Explain why no statement was prepared.				
A small business economic impact statement (SBEIS) was not prepared. Under RCW 19.85.025 and 34.05.310 (4)(c and d), a SBEIS is not required for proposed rules that adopt or incorporate by reference without material change Washington state statutes or for rules that only clarify language of a rule without changing its effect.				
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Is a cost-be	enefit analysis required under RC\	N 34.05.328?		
☐ Yes	A preliminary cost-benefit analysis Name: Address:	may be obtained by contacting:		
	phone			
	fax			
	e-mail			
No: Please explain: A cost benefit analysis was not prepared. Under RCW 34.05.328 (5)(b)(iii and iv), a cost-benefit analysis is not required for proposed rules that adopt or incorporate by reference without material change Washington state statutes or for rules that only clarify language of a rule without changing its effect.				

- WAC 246-870-020 What definitions do I need to know to understand these rules? (1) (("Electronic transmission of prescription information" means the communication from an authorized prescriber to a pharmacy or from one pharmacy to another pharmacy, by computer, by the transmission of an exact visual image of a prescription by facsimile, or by other electronic means other than electronic voice communication, of original prescription information or prescription refill information for a legend drug or controlled substance consistent with state and federal law.
- (2))) "Commission" means the Washington state pharmacy quality assurance commission.
- (2) "Confidential patient information" means information maintained in the patient's health care records or individually identifiable health care records. Confidential information must be maintained and protected from release in accordance with chapter 70.02 RCW and applicable federal law.
- (3) "Digital signature" means an electronic identifier that provides for message integrity, nonrepudiation, user authentication, and encryption and is intended to have the force and effect of a manual signature.
- (4) "Electronic communication of prescription information" means the transmission of a prescription or refill authorization for a drug of a practitioner using computer systems. The term does not include a prescription or refill authorization transmitted verbally by telephone nor a facsimile manually signed by the practitioner.
- (5) "Electronic signature" means an electronic sound, symbol, or process attached to or logically associated with a prescription and executed or adopted by an authorized person with the intent to sign the prescription.
- $((\frac{5}{1}))$ (6) "Security" means a system to maintain the confidentiality and integrity of patient records including:
- (a) Documented formal procedures for selecting and executing security measures;
- (b) Physical safeguards to protect computer systems and other pertinent equipment from intrusion;
- (c) Processes to protect, control and audit access to confidential patient information; and
- (d) Processes to prevent unauthorized access to the data when transmitted over communication networks or when data physically moves from one location to another using media such as magnetic tape, removable drives or CD media.

<u>AMENDATORY SECTION</u> (Amending WSR 03-24-070, filed 12/1/03, effective 1/1/04)

WAC 246-870-030 What is included in the electronic ((transmission and transfer)) communication of prescription information? The electronic ((transfer)) communication of prescription information includes the communication of prescription (($\frac{1}{1}$) or refill authorization by computer(($\frac{1}{1}$) or other electronic means)). It in-

[1] OTS-6525.3

cludes the transfer of original and refill prescriptions and the transfer of prescription information from one pharmacy to another pharmacy.

- ((Transmission)) (1) Electronic communication of original prescriptions must include:
- $((\frac{1}{1}))$ <u>(a)</u> Prescriber's name and the physical address of the prescriber;
- $((\frac{2}{2}))$ <u>(b)</u> Prescriber's Drug Enforcement Administration Registration number where required for controlled substance prescriptions;
 - $((\frac{3}{(3)}))$ <u>(c)</u> Date of issuance;
 - (((4))) <u>(d)</u> Patient's name and address;
- $((\frac{5}{5}))$ <u>(e)</u> Drug name, dose, route, form, directions for use, quantity;
- $((\frac{1}{6}))$) (f) Electronic, digital, or manual signature of the prescriber;
 - $((\frac{7}{1}))$ (g) Refills or renewals authorized, if any;
- $((\frac{8}{1}))$ (h) A place to note allergies and a notation of purpose for the drug;
- $((\frac{9}{}))$) $\underline{(i)}$ Indication of preference for a generic equivalent drug substitution;
- $((\frac{10}{10}))$ <u>(j)</u> Any other requirements consistent with laws and rules pertaining to prescription content and form, RCW 69.41.120 and $((\frac{21 \text{ Code of Federal Regulations}}{1306, \text{ and } 1311};$ and
- $((\frac{11}{11}))$ <u>(k)</u> Identification of the electronic system readily retrievable for $(\frac{board\ of\ pharmacy}{11})$ <u>commission</u> inspection.
- ((Transfer)) (2) Electronic communication of refill prescription information ((from pharmacy to pharmacy by facsimile, or verbally,)) must include:
 - (a) All elements of the original prescription;
 - (b) Date of transfer maintained in records at each site;
 - (c) Number of refills remaining and the date of last refill;
- (d) State and federal required information for controlled substances;
- (e) No further refills may be issued by the transferring pharmacy unless the pharmacies use a common electronic data base for prescription filling which provides an audit trail to document each refill and limits refills to the number authorized.

<u>AMENDATORY SECTION</u> (Amending WSR 03-24-070, filed 12/1/03, effective 1/1/04)

- WAC 246-870-050 What are the requirements for fax machines? Prescription orders may be transmitted to pharmacists directly from the prescriber using facsimile transmission devices subject to the following requirements:
- (1) The order contains the date, time, and telephone number and location of the transmitting device.
- (2) Prescriptions for Schedule III, IV, and V drugs may be transmitted at any time.
- (3) Prescriptions for Schedule II drugs may be transmitted only under the following conditions:
- (a) The order is for an injectable Schedule II narcotic substance that is to be compounded by the pharmacist for patient use; or

- (b) The prescription is written for patients in a long-term care facility or a hospice program <u>certified or paid by medicare under Title XVIII of the federal Social Security Act</u>, as defined in RCW 69.50.308;
 - (c) The prescription must be signed by the prescriber;
- (d) In a nonemergent situation, an order for Schedule II controlled substances may be prepared for delivery to a patient pursuant to a facsimile transmission but may not be dispensed to the patient except upon presentation of a written order;
- (e) In an emergent situation, an order for Schedule II controlled substances may be dispensed to the patient upon the oral prescription of a prescriber subject to the requirements of RCW 69.50.308(c). The pharmacy has seven days to obtain a written prescription that covers an emergency Schedule II oral prescription;
- (f) To a hospital as defined in WAC 246-873-010 for a patient admitted to or being discharged from the hospital.
- (4) The transmitted order shall be filed in the same manner as any other prescription. However, the pharmacist is responsible for assuring that the quality of the order is sufficient to be legible for at least two years pursuant to the records retention requirements of WAC 246-869-100.
- (5) Refill authorizations for prescriptions may be ((electronically)) transmitted((\cdot
- (6) The pharmacist is responsible for assuring that each electronically transmitted prescription is valid and shall verify authenticity with the prescriber whenever there is a question.
- (7) No agreement between a prescriber and a pharmacist or pharmacy shall require that prescription orders be electronically transmitted from the prescriber to only that pharmacy)) by fax.

AMENDATORY SECTION (Amending WSR 11-12-036, filed 5/25/11, effective 6/25/11)

WAC 246-870-060 What are the ((board)) commission's requirements for electronic prescription ((transmission)) communication systems? (1) Systems for the electronic ((transmission)) communication of prescription information must be approved by the ((board)) commission. ((Board)) Commission approval of systems will be for a period of three years. The ((board)) commission will maintain a list of approved systems.

- (2) Systems in which prescriptions are transmitted from the prescriber's facsimile machine to the pharmacy facsimile machine do not require ((board)) commission approval.
- (3) Each system shall have policies and procedures on the electronic ((transmission)) communication of prescription information available that address the following:
- (a) Patient access. The system may not restrict the patient's access to the pharmacy of their choice.
- (b) Security. The system shall have security and system safeguard designed to prevent and detect unauthorized access, modification, or manipulation of prescription information. Accordingly, the system should include:
- (i) Documented formal procedures for selecting and executing security measures;

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- (ii) Physical safeguards to protect computer systems and other pertinent equipment from intrusion;
- (iii) Processes to protect, control and audit access to confidential patient information; and
- (iv) Processes to prevent unauthorized access to the data when transmitted over communication networks or when data physically moves from one location to another using media such as magnetic tape, removable drives or CD media.
- (c) Systems that utilize intermediaries in the electronic communication or processing of prescriptions such as third party payers shall be responsible to insure that their contracts with these intermediaries require security measures that are equal to or better than those provided by this rule and prohibit the modification of any prescription record after it has been transmitted by the practitioner to the pharmacist.
- (d) Confidentiality of patient records. The system shall maintain the confidentiality of patient information in accordance with the requirements of chapters 18.64, 69.50, and 70.02 RCW Health Care Information Act and any applicable federal law.
- (e) Authentication. To be valid prescriptions transmitted by an authorized prescriber from computer to fax machine or from computer to computer must use an electronic signature or digital signature.
- (4) The system shall provide for the transmission and retention of the information by the sender and the receiver of the prescription as required in WAC 246-870-030.
- (5) The system must authenticate the sender's authority and credentials to transmit a prescription.
- (a) The system shall provide an audit trail of all prescriptions electronically transmitted that documents for retrieval all actions and persons who have acted on a prescription, including authorized delegation of transmission;
- (b) The right of the Washington state ($(board\ of\ pharmacy)$) commission to access electronically submitted prescriptions for purposes of investigations in disciplinary proceedings.
- (6) If a hard copy of an electronic prescription is given directly to the patient, the prescription must be printed on approved tamper-resistant paper and must be manually signed by the prescriber as required in RCW 18.64.500.
- (7) The pharmacist is responsible for ensuring that each electronically communicated prescription is valid and shall verify authenticity with the prescriber whenever there is a question.
- (8) No agreement between a prescriber and a pharmacist or pharmacy shall require that prescription orders be communicated from the prescriber to only that pharmacy.

<u>AMENDATORY SECTION</u> (Amending WSR 03-24-070, filed 12/1/03, effective 1/1/04)

WAC 246-870-070 What are the ((board)) commission's requirements for pharmacies using electronic prescription ((transmission)) communication systems? Each pharmacy must have policies and procedures that ensure the integrity and confidentiality of patient information transmitted electronically as required by chapter 70.02 RCW and applicable

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federal law. All pharmacy employees and agents of the pharmacy are required to read, sign and comply with the policy and procedures.

AMENDATORY SECTION (Amending WSR 03-24-070, filed 12/1/03, effective 1/1/04)

WAC 246-870-080 Can prescription records be stored electronically? Prescription records for legend drugs can be stored electronically if they are in compliance with chapter 246-875 WAC ((patient medication record systems)) and are readily retrievable by the ((board)) commission, or its agent for inspection. Controlled substance prescriptions must be maintained in accordance with state and federal regulations.

<u>AMENDATORY SECTION</u> (Amending WSR 03-24-070, filed 12/1/03, effective 1/1/04)

WAC 246-870-090 Can electronic mail systems be used to transmit patient information? Electronic mail systems can be used to transmit patient information concerning an original prescription or information concerning a prescription refill if all direct communications between a pharmacist and a practitioner are kept secure and confidential. The system used to communicate patient information ((shall)) must meet the requirements for security and confidentiality in WAC ((246-870-020)) 246-870-060.

- Uniform Controlled Substances Act. WAC 246-887-020 (1) Consistent with the concept of uniformity where possible with the federal regulations for controlled substances (21 C.F.R.), the federal regulations are specifically made applicable to registrants in this state by virtue of RCW 69.50.306. Although those regulations are automatically applicable to registrants in this state, the ((board)) pharmacy quality assurance commission is nevertheless adopting as its own regulations the existing regulations of the federal government published in the Code of Federal Regulations revised as of April 1, 1991, and all references made therein to the director or the secretary shall have reference to the ((board of pharmacy)) commission, and the following sections are not applicable: Section 1301.11-.13, section 1301.31, section 1301.43-.57, section 1303, section 1308.41-.48, and section 1316.31-.67. The following specific rules shall take precedence over the federal rules adopted herein by reference, and therefore any inconsistencies shall be resolved in favor of the following specific rules.
- (2) A separate registration is required for each place of business (as defined in section 1301.23) where controlled substances are manufactured, distributed or dispensed. Application for registration must be made on forms supplied by the ((pharmacy board)) commission, and all information called for thereon must be supplied unless the information is not applicable, in which case it must be indicated. An applicant for registration must hold the appropriate wholesaler, manufacturer or pharmacy license provided for in chapter 18.64 RCW.
- (3) Every registrant shall be required to keep inventory records required by section 1304.04 (of the federal rules which have been adopted by reference by Rule 1) and must maintain said inventory records for a period of two years from the date of inventory. Such registrants are further required to keep a record of receipt and distribution of controlled substances. Such record shall include:
- (a) Invoices, orders, receipts, etc. showing the date, supplier and quantity of drug received, and the name of the drug;
- (b) Distribution records; i.e., invoices, etc. from wholesalers and manufacturers and prescriptions records for dispensers;
- (c) In the event of a loss by theft or destruction, two copies of DEA 106 (report of theft or loss of controlled substances) must be transmitted to the federal authorities and a copy must be sent to the ((board)) commission;
- (d) For transfers of controlled substances from one dispenser to another, a record of the transfer must be made at the time of transfer indicating the drug, quantity, date of transfer, who it was transferred to and from whom. Said record must be retained by both the transferee and the transferor. These transfers can only be made in emergencies pursuant to section 1307.11 (federal rules).
- (4) The records must be maintained separately for Schedule II drugs. The records for Schedule III, IV and V drugs may be maintained either separately or in a form that is readily retrievable from the business records of the registrant. Prescription records will be deemed readily retrievable if the prescription has been stamped in red ink in the lower right hand corner with the letter "C" no less than one inch high, and said prescriptions are filed in a consecutively

[1] OTS-6526.2

numbered prescription file which includes prescription and noncontrolled substances.

- (5) A federal order form is required for each distribution of a Schedule I or II controlled substance, and said forms along with other records required to be kept must be made readily available to authorized employees of the ((board)) commission.
- (6) Schedule II drugs require that a dispenser have a signed prescription in his possession prior to dispensing said drugs. An exception is permitted in an "emergency." An emergency exists when the immediate administration of the drug is necessary for proper treatment and no alternative treatment is available, and further, it is not possible for the physician to provide a written prescription for the drug at that time. If a Schedule II drug is dispensed in an emergency, the practitioner must deliver a signed prescription to the dispenser within 72 hours, and further he must note on the prescription that it was filled on an emergency basis.
- (7) A prescription for a substance included in Schedule II may not be refilled.
- (8) A prescription for a substance included in Schedule II may not be filled more than six months after the date the prescription was issued.
- (9) Except when dispensed directly by a practitioner authorized to prescribe or administer a controlled substance, other than a pharmacy, to an ultimate user, a substance included in Schedule III, IV, or V, which is a prescription drug as determined under RCW 69.04.560, may not be dispensed without a written, oral, or electronically communicated prescription of a practitioner. Any oral prescription must be promptly reduced to writing. The prescription for a substance included in Schedule III, IV, or V may not be filled or refilled more than six months after the date issued by the practitioner or be refilled more than five times, unless the practitioner issues a new prescription.

REPEALER

The following section of the Washington Administrative Code is repealed:

WAC 246-887-030 Dispensing Schedule V controlled substances.