

Grays Harbor Treatment Solutions (AKA Acadia) Response to Community Concerns

1) What will the patient transfer process be and how long do you expect patient transfers to take?

Patients interested in transferring services would complete a release of information with their current program. Their current program would send some basic information from their record (dosing history, take home status, progress report, most recent TB, lab work results, physical, and most recent treatment plan, etc.). The information would be faxed to Grays Harbor and reviewed by clinical staff. An appointment will be given for a transfer day where the patient would see the medical provider and a counselor and complete the intake. Their services would resume with Grays Harbor from there. We anticipate being able to accommodate 10 admissions per day.

2) How many patients will Grays Harbor Treatment Solutions serve?

We have space available to serve 600+ patients at the location.

3) Where has Grays Harbor Treatment Solutions hired staff from?

The staff hired resides in the local area, several are even from the Evergreen/Hoquiam location. Positions were posted on the Acadia website, Indeed and Craigslist.

4) Does Grays Harbor Treatment Solutions know the location they have chosen is directly in the heart of one of the highest drug using neighborhoods in Aberdeen, possibly putting patients directly in the area where they used and/or scored drugs in their using pasts?

Finding a location that can accommodate zoning/city approval for space usage, and that provides adequate parking, square footage, an agreeable landlord, etc. can be quite difficult of a task. Several spaces were vetted and this building was able to meet all of the requirements needed. That being said, we will do our very best to ensure our loitering policies are strictly followed by all patients and work collaboratively with the local authorities and our business neighbors to report any criminal activity observed in our surrounding area.

5) What services will Grays Harbor Treatment Solutions provide?

The program provides individual and group counseling services. In addition, methadone, buprenorphine, and buprenorphine/naloxone are all medications available for the treatment and management of symptoms associated with opioid use disorder.

6) Will Grays Harbor Treatment Solutions establish relationships with the local jails to facilitate jail dosing and tapering for patients?

Yes, we have already met with the local Department of Corrections and plan to replicate those existing services being provided to ensure continuity of care.

7) How will Grays Harbor Treatment Solutions address homelessness among patients?

At all of our locations, homelessness can be an issue our patients face. We work with patients and local community resources to provide linkages for stable housing. We also believe that engagement in treatment enables patients to be able to focus needed attention on other areas of their life that need supportive interventions.

8) How will Grays Harbor Treatment Solutions bring in new patients?

Throughout our community relations planning we provided business cards and brochures to local community resources. We have a strong internet presence. We have a 24 hour answering service for potential patients. It is important to us to let the community know we are an available resource.

9) Since Grays Harbor Treatment Solutions is a for profit entity, how will this affect non-Medicaid and uninsured? Will Acadia work with those patients on the fees you will charge for services (sliding fee)?

Yes, we have a weekly fee based on the patient's medication that is a comprehensive rate and includes all services. We accept Medicaid, private insurances and self-payment.

10) What, if any, type of security will be provided onsite?

Most of our locations do not have a security presence on site. We do not consider our programs to be dangerous or need security type services. Sometimes, we need additional support to aide in parking/traffic flows, and to ensure our patients adhere to our loitering policies, especially at larger programs or where there are concerns from neighboring businesses or residents. But it is our intention to provide timely services and ensure patients are able to access these services in a manner that enables them to return to their lives and community quickly. We have a zero tolerance policy for any violence or threatening behavior. Our staff is well trained in managing and understanding of behaviors associated with addiction and when needed can deescalate a crisis and often even prevent one from happening in the first place.

11) What sort of community involvement will A Grays Harbor Treatment Solutions have here in Aberdeen/Grays Harbor County?

Our community involvement began many months ago and continues regularly. We work with other providers by attending meetings, being a part of community groups, advocating for resources and providing education on the services we provide and the success MAT services have in reducing opioid related overdoses and long term quality of life improvements.

12) Will Grays Harbor Treatment Solutions be providing any education to community about Medication Assisted Therapy?

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