

# Washington State Department of Health Prescription Monitoring Program (PMP)

User Registration for PMP Web Portal Access



Start here:

[www.doh.wa.gov/PMP](http://www.doh.wa.gov/PMP)

Washington State Department of Health Prescription Monitoring Program (PMP) Homepage  
[www.doh.wa.gov/PMP](http://www.doh.wa.gov/PMP)

To begin:  
Select “Provider Login”

Washington State Department of Health

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You and Your Family | Community and Environment | Licenses, Permits and Certificates | Data and Statistical Reports | Emergencies | For Public Health and Healthcare Providers

For Public Health and Healthcare Providers > Healthcare Professions and Facilities > Prescription Monitoring Program (PMP)

Prescription Monitoring Program (PMP)

Data

Ease of Use Project +

Education Videos for Providers

Frequently Asked Questions +

Opioid Prescribing

Opioid Response Workgroup +

### Prescription Monitoring Program (PMP)

[Provider Login](#)

#### Program Overview

[RCW 70.225](#) (2007) created Washington's PMP also known as Prescription Review. The program was created to improve patient care and to stop prescription drug misuse by collecting dispensing records for Schedule II, III, IV and V drugs, and by making the information available to medical providers and pharmacists as a patient care tool. Program rules, [WAC 246-470](#), took effect August 27, 2011. The program started data collection from all dispensers October 7, 2011.

#### [Providers required to use the PMP](#)

##### Registration, Access, and Use

- Healthcare Providers >
- Dispensers and Data Uploaders >
- Integration for Facilities, Pharmacies and Electronic Health Records Systems (EHR) >

# Prescription Monitoring Program (PMP)

## Terms and Conditions

Read the PMP “Terms and Conditions”

Accept by selecting the link

The screenshot shows the Washington State Department of Health website. The header includes the logo, navigation links (Home, Newsroom, Publications, About Us), and a search bar. The main navigation menu has categories: You and Your Family, Community and Environment, Licenses, Permits and Certificates, Data and Statistical Reports, Emergencies, and For Public Health and Healthcare Providers. The breadcrumb trail is: For Public Health and Healthcare Providers > Healthcare Professions and Facilities > Prescription Monitoring Program (PMP) > Disclosure for Provider Login. The page title is "Prescription Monitoring Program (PMP) Terms and Conditions". The text reads: "I agree that by accessing this system, I affirm that I am:" followed by a bulleted list: "• Currently licensed and authorized to prescribe or dispense drugs; or", "• Currently licensed as a health care practitioner AND I am currently authorized to access this system by a prescriber or dispenser who meets the the requirements in paragraph (1).". Below this, it says "I understand that my use of this system is permitted only in connection with:" followed by another bulleted list: "• providing medical or pharmaceutical care for my patients.", "• providing my patient his or her own prescription monitoring information contained in the system, so long as I am sure of the patient's identity.". The next paragraph states: "I understand any other access or disclosure of PMP data is a violation of Washington law and may result in civil sanctions or disciplinary action. I further understand that I will treat the information in the system as any other health care information and will protect the information in my possession in accordance with federal and state laws governing health care information.". The following paragraph says: "I understand I am responsible for all use of my user name and password, and any use of the system by a provider I have authorized. I will never share my password with anyone, including co-workers. If any authentication or password is lost or compromised, or if a provider who I have authorized to access the system no longer needs that access, I agree to notify the Department of Health immediately.". A yellow box highlights the text: "I understand the PMP will conduct auditing activities to monitor for unusual or potentially unauthorized use of the system." Below this box is a link: "Accept terms and conditions and and proceed to System Access / Provider Login".

# Secure Access Washington (SAW) Login Page

The PMP Single Sign on Portal (SSP) service is provided by SAW as a secure service. Any and all credentials for accessing your SAW account and the PMP service are not to be shared.

The PMP Single Sign on Portal (SSP) service is accessible only after user authentication using tools provided by SAW.

Tools Used:

- Username and Password credentials
- Knowledge Based Authentication (KBA)
- Multi-Factor Authentication (MFA)

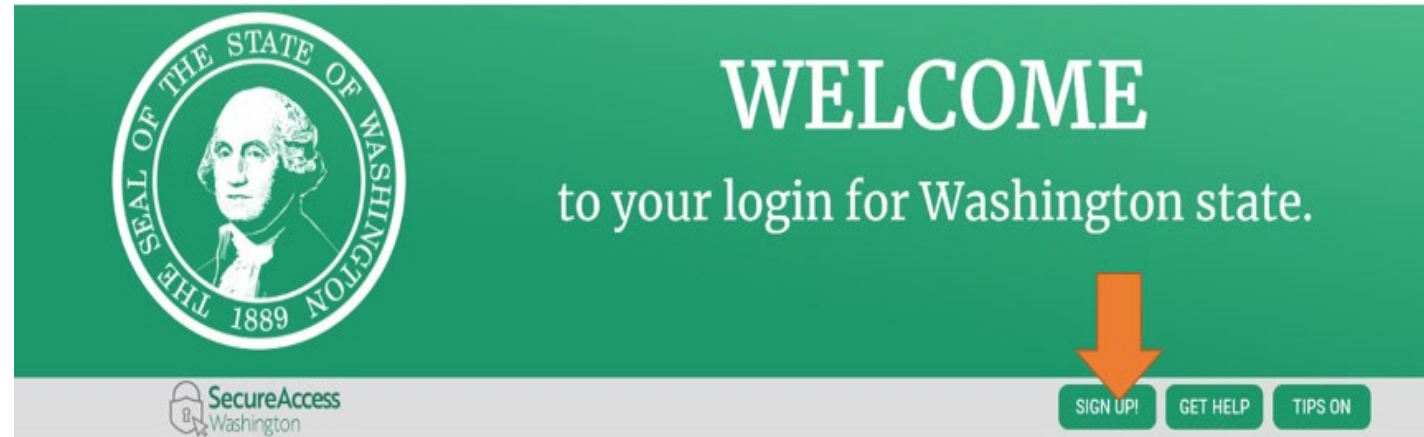
Access to your PMP Web Portal account will always start on this SAW Login page.

## Select “Sign Up!” to begin

Use the “Get Help” button for help with SAW

*Users may use an existing SAW account as long as the account is an individual account, access credentials are not shared, and the account is registered to the user’s legal name and address.*

Future Login can be accomplished directly from [www.secureaccess.wa.gov](http://www.secureaccess.wa.gov)



**LOGIN**

USERNAME

PASSWORD

**SUBMIT**

[Forgot your username?](#) | [Forgot your password?](#)



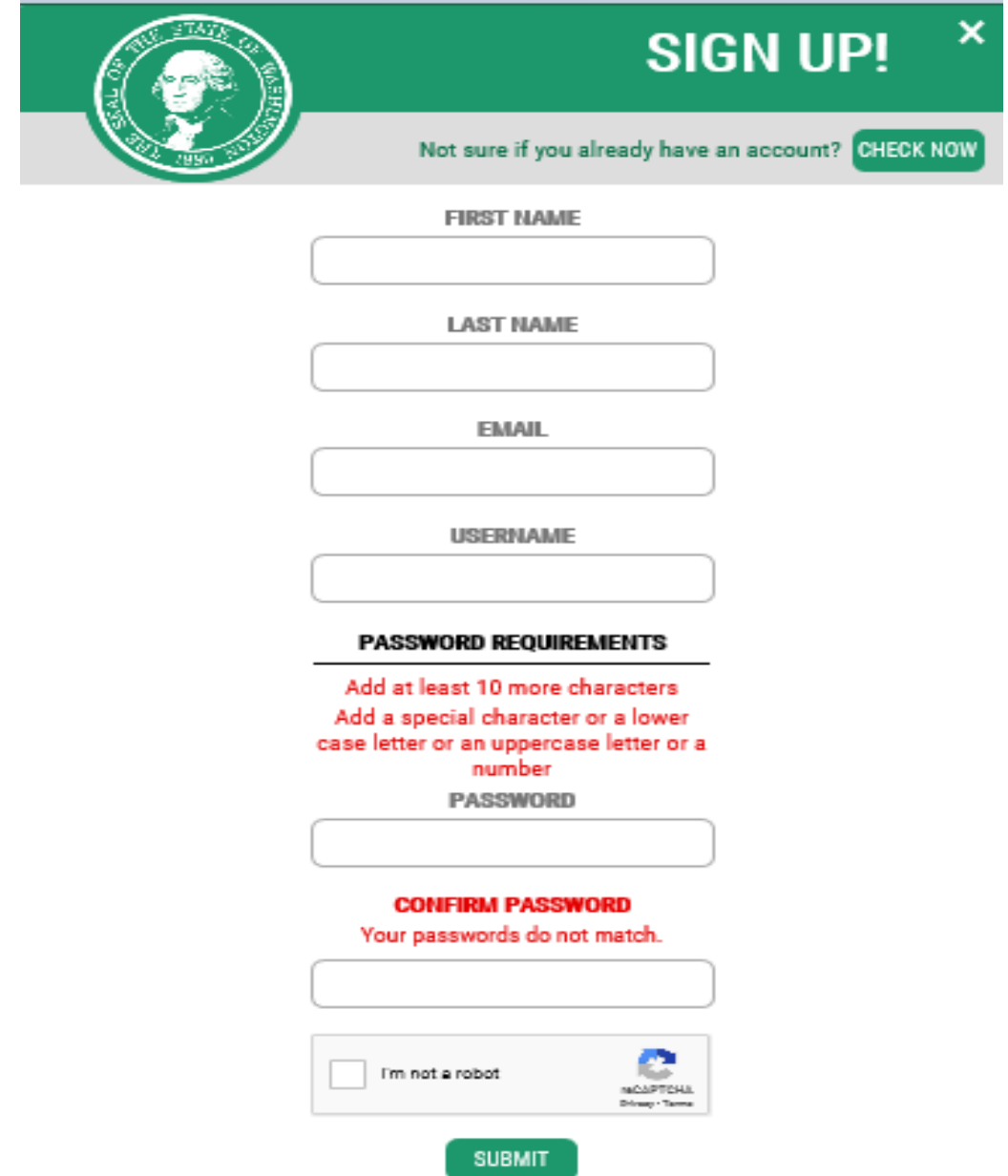
# Sign Up

After clicking SIGN UP this form will appear on the screen

Use the "CHECK NOW" button at the top right corner of the page to check if you have an existing SAW account.

- Fill out form with your legal name (first and last) or the name that is reflected on your healthcare provider license or driver's license
- Use a personal email (yahoo, Gmail, etc.) to ensure you retain access to your account.

Upon password confirmation a captcha field will appear with an "I am not a robot" check box. Check the box (so long as you're not a robot) and then the "SUBMIT" button



**SIGN UP!** ✕

Not sure if you already have an account? [CHECK NOW](#)

**FIRST NAME**

**LAST NAME**

**EMAIL**


**USERNAME**

**PASSWORD REQUIREMENTS**

Add at least 10 more characters  
Add a special character or a lower case letter or an uppercase letter or a number

**PASSWORD**

**CONFIRM PASSWORD**  
Your passwords do not match.

I'm not a robot 

[Privacy](#) • [Terms](#)

**SUBMIT**

# Sign Up

You'll receive a message from Secure Access at the email address you provided. Select the activate/validate your SAW account link in the email.

The screenshot shows a web interface for Secure Access Washington. A modal window is open with the following content:

- SIGN UP!** (with a close 'x' button)
- Not sure if you already have an account? [CHECK NOW](#)
- CHECK YOUR EMAIL**
- An activation link has been sent to your email. You must click the link to activate your account before you can login.

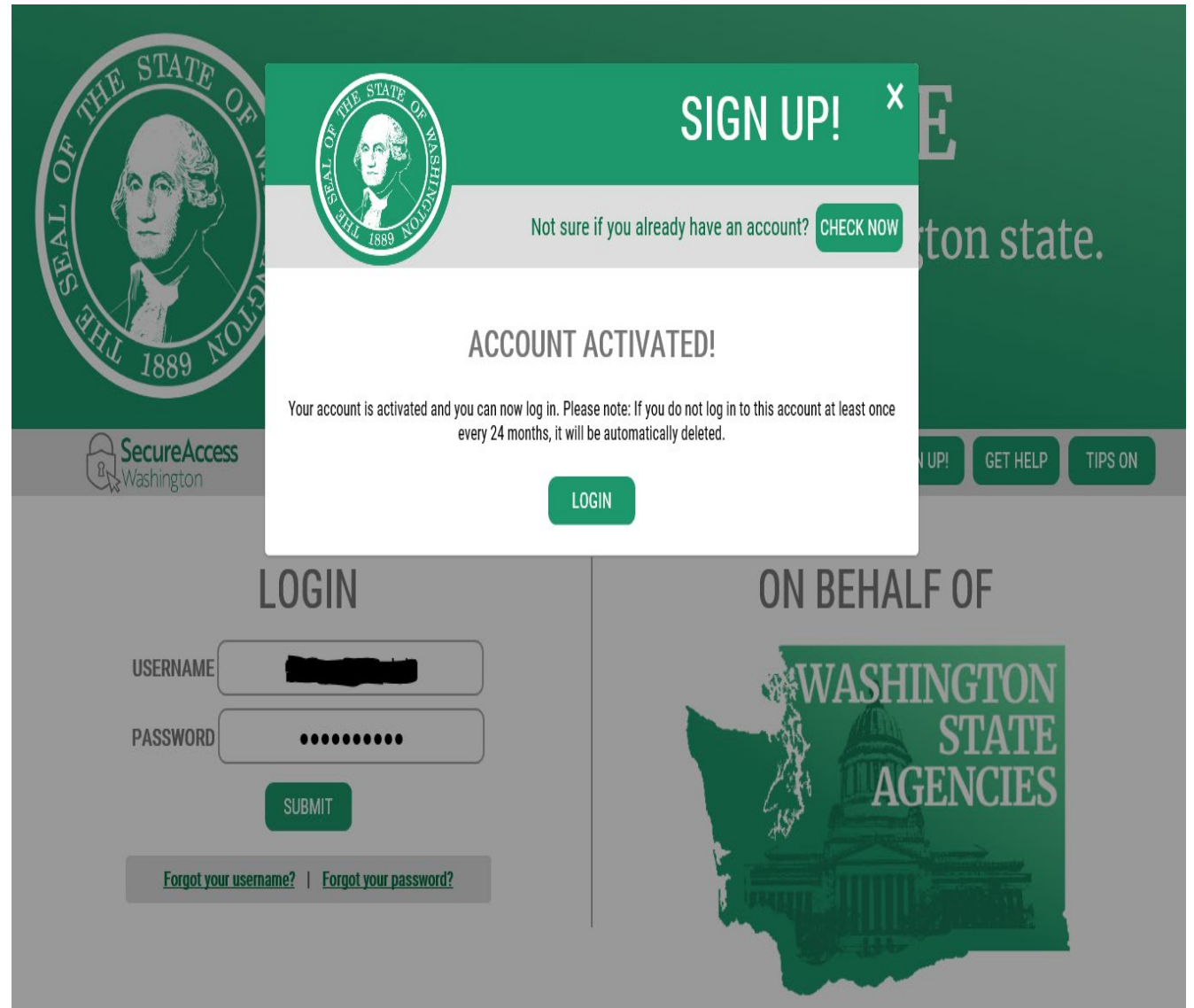
Below the modal, the background page features:

- SecureAccess Washington** logo.
- LOGIN** section with fields for **USERNAME** and **PASSWORD**, a **SUBMIT** button, and links for [Forgot your username?](#) and [Forgot your password?](#)
- ON BEHALF OF WASHINGTON STATE AGENCIES** graphic featuring the state capitol building.
- Navigation buttons: [SIGN UP!](#), [GET HELP](#), and [TIPS ON](#).

# Sign Up

You'll be re-directed back to the SAW login page with an "Account Activated!" message

Select "Login" and login with the username and password you set up.



The screenshot shows the SecureAccess Washington login page. A green overlay box is centered on the screen, displaying the following text:

**SIGN UP!** [Close icon]

Not sure if you already have an account? [CHECK NOW](#)

**ACCOUNT ACTIVATED!**

Your account is activated and you can now log in. Please note: If you do not log in to this account at least once every 24 months, it will be automatically deleted.

[LOGIN](#)

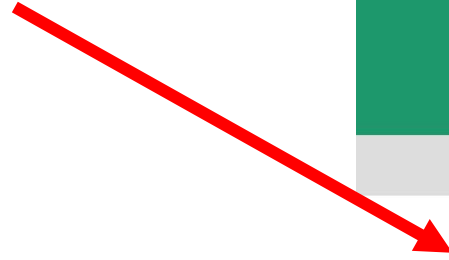
Below the overlay, the login form is visible, including fields for USERNAME and PASSWORD, a SUBMIT button, and links for [Forgot your username?](#) and [Forgot your password?](#) The background features the Washington State seal and the text "ON BEHALF OF WASHINGTON STATE AGENCIES".



# Adding A Service

Select

Add A New Service



THE SEAL OF THE STATE OF WASHINGTON  
1889

# GOOD MORNING!

What can we help you access today?

SecureAccess  
Washington

ACCOUNT GET HELP TIPS ON LOGOUT

ADD A NEW SERVICE

SERVICE	DESCRIPTION	MEMBERSHIP	ACTION
---------	-------------	------------	--------

Welcome to Secure Access Washington! To start using services from agencies around Washington, click the 'Add A New Service' button above.

SHOWING YOUR SERVICES FROM  
ALL OF WASHINGTON



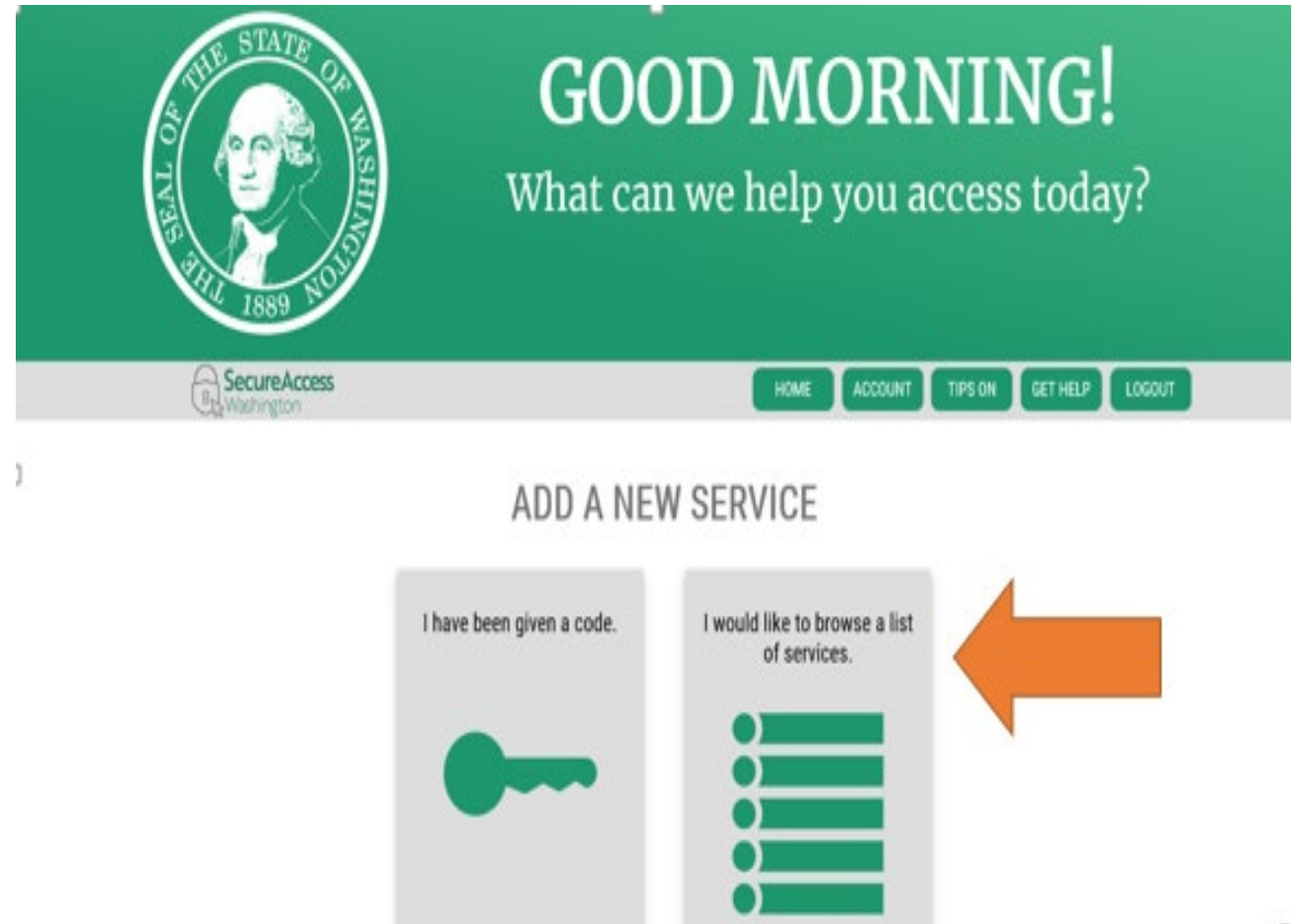


# Adding A Service

Select “I would like to browse a list of services”.

Then find and select Department of Health in the list of agencies.

Find and select “**Prescription Monitoring Program (PMP) Access for Healthcare Providers**” from the list of services and click “Apply”



# IDENTITY VERIFICATION

- Once you have selected your method for adding the PMP service (typing the code or browsing), you will be prompted to verify your identity
- Verify you've provided the legal form of your name. Edit if needed by selecting the "edit your name" option
- Enter your legal/residential address

*If at your current address for less than 6 months you may want to use your previous address of at least two years.*

- You'll be prompted to answer **Knowledge-Based Authentication (KBA)** questions

*If unsuccessful select "**Request permission to skip this step**" and contact the DOH-PMP Technical Helpdesk directly for assistance at 360-236-4806 (Option #9)*

- Upon successful completion of the KBA process you'll begin **Multi-Factor Authentication (MFA)** set-up.

The screenshot shows the 'IDENTITY VERIFICATION' page on the Washington State Department of Health website. At the top, there is a green header with the state seal and the text 'What can we help you access today?'. Below the header are navigation buttons for 'HOME', 'ACCOUNT', 'TIPS ON', 'GET HELP', and 'LOGOUT'. The main heading is 'IDENTITY VERIFICATION'. A paragraph explains that questions are based on public record data and provides a link to 'request permission to skip this step'. The 'NAME' section asks if the legal name is displayed correctly and shows 'ROBERT'. The 'ADDRESS' section explains that the state does not store the address and provides input fields for 'STREET ADDRESS', 'CITY', 'STATE', and 'ZIP', followed by a 'CONTINUE' button.

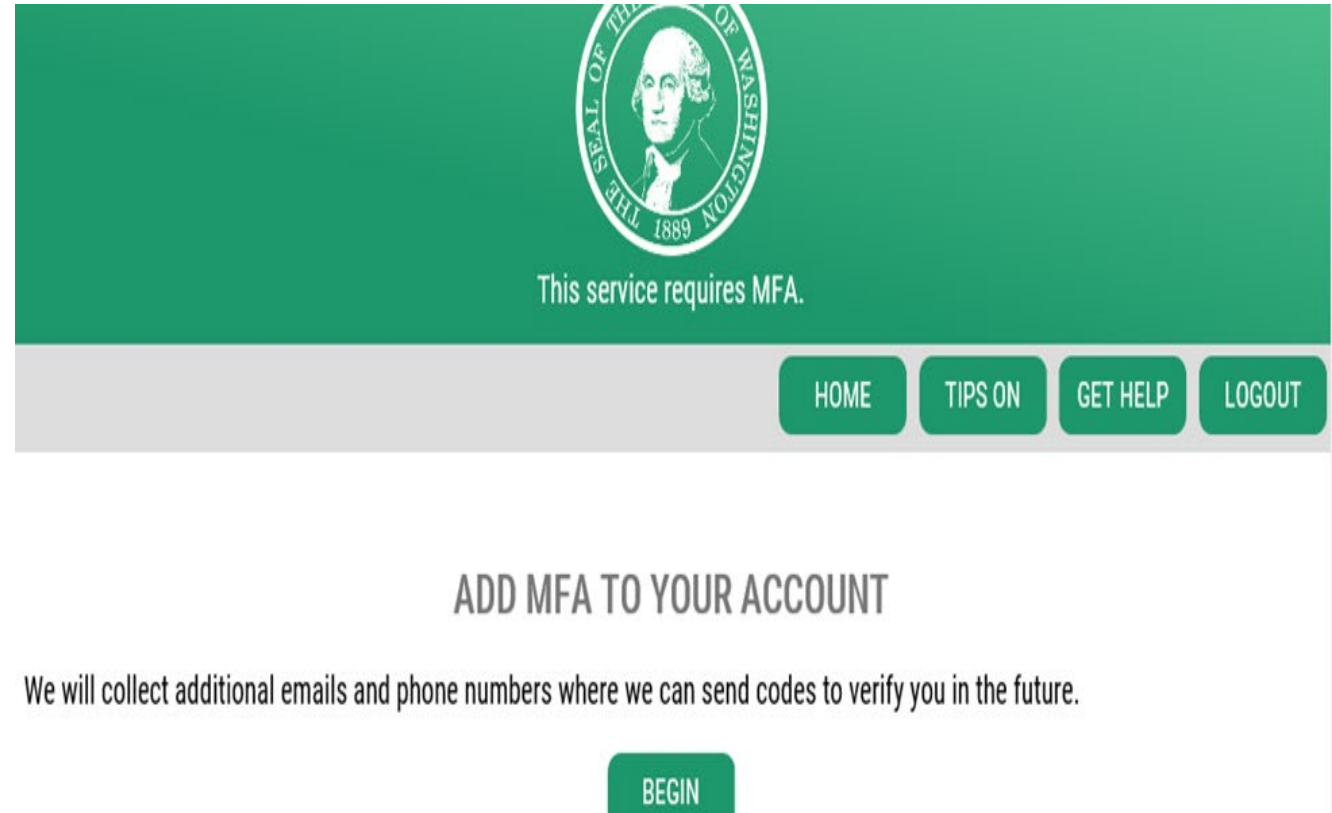
# Multi-Factor Authentication (MFA)

Select to “Begin” the process to add MFA features to your SAW account

Information provided in these steps will be used to grant access when you select the PMP service. SAW will send a token to the email(s) or phone(s) listed for you to retrieve and enter.

- Click Begin
- Add your email address(es) and phone number(s)

*Adding a personal email (Yahoo, Gmail, etc.) will help avoid being locked out of your PMP account when work email isn't available (change in employment or other)*



The screenshot shows a green header with the Seal of the State of Washington (1889) and the text "This service requires MFA." Below the header is a navigation bar with buttons for HOME, TIPS ON, GET HELP, and LOGOUT. The main content area is white and features the heading "ADD MFA TO YOUR ACCOUNT" and the text "We will collect additional emails and phone numbers where we can send codes to verify you in the future." A prominent green "BEGIN" button is centered below the text.

Upon successful completion of Multi-Factor Authentication set-up you'll be redirected to the **PMP Provider Registration Form** to complete registration for a new PMP account. Successful completion of this last step will provide you access to the online PMP web portal system.

STOP - If you have ever before registered a Washington PMP account STOP now and contact the DOH-PMP Technical Helpdesk directly for assistance at **360.236.4806 (Option #9)**. You'll need our assistance to complete the process linking your SAW account to your existing PMP account.

# DOH-PMP Technical Helpdesk Contact Information



[PrescriptionMonitoring@doh.wa.gov](mailto:PrescriptionMonitoring@doh.wa.gov)

Phone: 360-236-4869

(Option #9)