

*2013 Washington State*

# **Charity Care in Washington Hospitals**

January 2015



For more information or  
additional copies of this report contact:

Center for Health Statistics  
PO BOX 47814  
Olympia, WA 98504-7814

360-236-4300

John Wiesman, DrPH, MPH  
Secretary of Health

## Contents

About this Report .....	4
Background .....	5
Definitions.....	5
Data Available on Charity Care .....	<b>Error! Bookmark not defined.</b>
Limitations .....	8
Washington State Charity Care Data .....	9
Appendix 1: Revenue and Charity Care by Hospital by Region.....	13

## Figures

<b>FIGURE 1.</b> STATEWIDE HOSPITAL CHARITY CARE IN WASHINGTON AS A PERCENT OF TOTAL HOSPITAL REVENUE AND AS A PERCENT OF ADJUSTED HOSPITAL REVENUE, FISCAL YEAR 2003—2013. ....	10
<b>FIGURE 2.</b> HOSPITAL CHARITY CARE AND BAD DEBT CHARGES IN WASHINGTON, FISCAL YEAR 2003—2013.....	11
<b>FIGURE 3.</b> HOSPITAL UNCOMPENSATED CARE IN WASHINGTON AND THE U.S. AS A PERCENT OF HOSPITAL EXPENSES, FISCAL YEARS 2003—2013 .....	12

## About this Report

Since 1990 the Department of Health has issued an annual report, *Charity Care in Washington Hospitals*, as directed by Chapter 70.170 of the Revised Code of Washington (RCW). Since 2003, we released the charity care report up to 24 months after all hospital financial reports were due. (Due dates vary by hospital fiscal year, but the last reports are due to the department by June 30 each year.)

In January 2013 we began a quality improvement project to create a stable, efficient, and more timely data reporting process to better meet customer needs. To gain a clear understanding of customer needs, we surveyed data users, conducted stakeholder interviews, and reviewed the requirements for the report in RCW 70.170.060.

This report reflects the initial conclusions of the improvement project. Tables that our survey respondents told us were most useful are included in the report, and tables that were used less frequently have been moved to our website. Timeliness of reporting has been a major focus of this project. The 2011 report was released 21 months after all hospital data were due. The 2012 report was released 13 months after all hospital data were due. This 2013 report is being released six months after all hospital data were due. In an effort to balance timeliness of reporting with completeness of data, we began work on this report at the point when we had annual or quarterly reports for about 90 percent of the hospitals. However, because the hospitals that have not reported data are generally smaller hospitals, we are able to report on approximately 98 percent of the charity care dollars. As the last 10 percent of hospitals report their charity care data to us, we will update the data tables available on our [website](#).

Your feedback is important to us. Please e-mail [charitycare@doh.wa.gov](mailto:charitycare@doh.wa.gov) to let us know how we might continue to improve the charity care report.

## Background

Charity care is necessary hospital care provided to people who are indigent and unable to pay for the services. Hospitals are required to report the total patient services revenue, also called billed charges, and the billed charges written off as charity care and bad debt to the Department of Health within 180 days of the close of the hospital's fiscal year. These data are reported as part of the hospital's year-end financial report. Hospitals also provide an estimate of expected charity care to be provided in the upcoming fiscal year in their annual budget submittal.

## Definitions

**Adjusted Patient Services Revenue:** Adjusted patient services revenue subtracts Medicare and Medicaid specific patient services revenue from total patient services revenue to allow meaningful comparisons of charity care provided among hospitals. The Centers for Medicare and Medicaid Services (CMS) prohibits hospitals from billing patients for the difference between the billed charges and the Medicare or Medicaid set payment levels. Therefore, patients covered by Medicare or Medicaid cannot be charity care patients. The proportion of patients covered by Medicare or Medicaid varies widely among hospitals. The use of adjusted patient services revenue allows for a comparison of hospital charity care as a percent of privately sponsored patient revenue.

**Bad debt:** Charity care is distinct from bad debt, which is defined as uncollectible amounts, excluding contractual adjustments, arising from failure to pay by patients whose care has not been classified as charity care.

**Billed Charges:** Billed charges, also called patient services revenue, are the hospital's summary of all charges billed to patients. These charges are based on the hospital's charge master rate sheet, which sets the price for every treatment and supply category a hospital uses. The patient's total bill is comprised of the sum of the charge master rates of the various services or supplies during the stay before any adjustments for insurance status. All patients, regardless of insurance status, will receive the same billed charges for the same services. Because Medicaid and Medicare pay a set rate for services, regardless of billed charges, and private insurance companies negotiate with hospitals for large discounts off the master rate sheet, the reported billed charges for most patients are only indirectly related to the actual payment the hospital will receive.

**Charity Care:** Charity care is defined in Chapter 70.170 RCW as the "necessary inpatient and outpatient hospital health care rendered to indigent persons." [Chapter 70.170 RCW](#) prohibits any Washington hospital from denying patients access to care based on inability to pay or adopting admission policies which significantly reduce charity care.

**Federal Poverty Guidelines:** The [federal poverty guidelines for all 48 contiguous states and the District of Columbia](#) go into effect on the day they are published, usually in late January. People with family income equal to or below 100 percent of the federal poverty standard, adjusted for family size, qualify for

full charity care. People between 100 and 200 percent of the federal poverty level qualify for a discount from hospital charges, based on the hospital's sliding fee schedule and policy.

**Indigent Persons:** A person is considered indigent according to Washington Administrative Code [\(WAC\) 246-453-040](#), if their family income is at or below 200 percent of the federal poverty level.

**Net Operating Revenue Margin:** The net operating revenue margin is the percent of total operating revenue remaining after total operating expenses are subtracted. Net operating revenue margin is also referred to as "operating margin" and only includes revenue and expenses related to patient care.

**Total Patient Services Revenue:** Total patient services revenue is the equivalent to billed charges. Because Medicaid and Medicare pay a set rate for services, regardless of billed charges, and private insurance companies negotiate with hospitals for large discounts off the master rate sheet, hospitals do not expect to collect the full amount reported as total patient services revenue.

**Uncompensated Care:** [Uncompensated care includes charity care and bad debt](#) and is reported by the American Hospital Association (AHA). Nationally comparable data on charity care alone are not available. In this report, we compare data on uncompensated care in Washington to national data on uncompensated care as reported by AHA.

## Data Available on Charity Care

This report describes data collected from licensed Washington hospitals for their fiscal years (FY) ending in 2013. Among these hospitals, there are six different fiscal calendars. As a result, the data cannot be provided on the basis of the calendar year. Information contained in this report for FY 2013 includes data that pertain to the fiscal year that ended March 31, April 30, June 30, September 30, October 31, or December 31, 2013, according to each hospital's fiscal calendar. In addition to the data described in this report, more information can be found on the [data and statistical report page on the agency's website](#).

Hospitals report financial data to the department on an income statement. Below is an abbreviated example income statement to illustrate the relationships between the various revenue sources.

Hospital: Sample Community Hospital	Comment	Sample Hospital Revenue
<b>TOTAL PATIENT SERVICES REVENUE</b>	Inpatient and outpatient revenue equivalent to Total Billed Charges	615,000,000
Provision for Bad Debts	Unpaid charges billed to patients who are not eligible for charity care, deducted from total revenue	15,000,000
Contractual Adjustments	Reductions from billed charges negotiated by insurance companies, deducted from total revenue	350,000,000
Charity Care	Unpaid charges billed to patients eligible for charity care, deducted from total revenue	25,000,000
<b>NET PATIENT SERVICE REVENUE</b>	Actual patient revenue received	225,000,000
<b>OTHER OPERATING REVENUE</b>	Actual revenue received for office rental, cafeteria income etc.	10,000,000
<b>TOTAL OPERATING REVENUE</b>	Actual patient revenue and other operating revenue	235,000,000
<b>TOTAL OPERATING EXPENSES</b>	Total expenses for operating the hospital (same categories as above income)	220,000,000
<b>NET OPERATING REVENUE</b>	Cash remaining after operation of patient services	15,000,000
<b>NON-OPERATING REVENUE-NET OF EXPENSES</b>	Non patient revenue (investments, partnership fees)	5,000,000
<b>NET REVENUE BEFORE ITEMS LISTED BELOW</b>	Operating plus non operating remainder	20,000,000
<b>EXTRAORDINARY ITEM</b>	One time cash revenue or cash expenses	0
<b>NET REVENUE OR (EXPENSE)</b>	Net cash remaining after all the transactions	20,000,000

## Limitations

**Hospital Reporting.** All charity care data for FY 2013 were due to the department by June 30, 2014. For 2013, 69 of 97 hospitals had reported charity care information in year-end financial reports by the time of this report's generation. For 20 hospitals that did not submit complete year-end financial reports on time, we have provided annual financial estimates based on their quarterly financial reports. For the final ten hospitals, no charity care data are currently available because year-end reports were not submitted on time, and at least one quarterly report was also not submitted during 2013.

**Charity Care operating cost to the hospital is not available.** The hospital reports to the department the total patient services revenue or billed charges and the total costs of providing care for all patients called operating expenses. However, the detail needed to get to the operating expense of treating the charity care patients is not available.

**Billed Charges versus Expected or Actual Payment.** Charity care data are based on billed charges, which are considerably higher than the actual payment an insurance company would pay for the care. In 2013, hospital billed charges are approximately 200 to 300 percent higher than the expected payment.

**Lack of National Charity Care Data for Comparison.** There is no national community hospital charity care policy or requirement, and no nationally comparable data. The federal [Emergency Medical Treatment and Labor Act](#) ensures public access to emergency services regardless of ability to pay. Washington's charity care law is much broader than the Emergency Medical Training and Labor Act and includes non-emergency and non-labor medical care as eligible for charity care.

**Exclusions.** Group Health hospitals are not included in this report because health care charges are prepaid through member subscriptions; therefore, uncompensated health care is generally not incurred. State-owned psychiatric hospitals, federal Veterans Affairs hospitals, and federal military hospitals are also excluded.



## **Washington State Charity Care Data**

### **Statewide Charity Care Charges**

Overall, Washington hospitals reported \$1.43 billion of charity care charges written off in FY 2013. These charges amounted to 3.0 percent of total patient services revenue and 6.3 percent of adjusted (non-Medicare, non-Medicaid) patient services revenue.

Over the past 10 years (2003-2013), statewide charity care charges have increased by 554 percent while statewide hospital total patient services revenue has increased by 192 percent (Table 1). As a percent of total hospital patient services revenue, charity care charges have increased from 1.3 percent to 3.0 percent during this 10-year time period (Table 1 and Figure 1).

More information on FY 2013 charity care including detailed reports by hospital is available on the [Washington Hospital and Patient Data web page](#).

### **Distribution of Charity Care Among Hospitals**

Charity care varied widely among hospitals, ranging from \$0 to \$219 million. Amounts varied among hospitals in rural and urban areas and in different geographic areas of the state. These variations in charity care do not seem to be explained by population size. Some of the variation may be a function of the proportion of hospital revenue coming from Medicare and Medicaid.

Differences in charity care among hospitals may reflect demographic differences in the hospital service areas as well as differences in charity care practices within the hospital. A high level of reported charity care, for example, may reflect greater need for charity care in the community. Likewise, a low level of charity care may reflect a relative absence of need for charity care in a hospital's service area.

### **Contribution of all Purchasers of Care to Hospital Charity Care**

Charity care as a percent of adjusted (non-Medicare, non-Medicaid) revenue have increased from 2.7 percent to 6.3 percent from FY 2003 through FY 2013. Throughout this time, fluctuations in statewide operating margin, which is a measure of hospital profitability, do not appear to have adversely affected the amount of charity care provided in Washington (Table 1). Because charity care is unreimbursed, all payers, including insurance companies and patients who self-pay, contribute to the cost of charity care to the hospital.

Table 1. Statewide Hospital Charity Care in Washington, Fiscal Year 2003 - 2013

Year	Total Patient Service Revenue	Adjusted Patient Service Revenue	Total Charity Care Patient Service Charges	Charity Care as a % of Total Patient Service Revenue	Charity Care as a % of Adjusted Patient Service Revenue	Operating Margin %
2003	\$16,563,214,722	\$8,206,850,864	\$218,716,343	1.3%	2.7%	3.7%
2004	\$18,703,650,129	\$9,291,039,218	\$377,659,433	2.0%	4.1%	3.3%
2005	\$21,176,047,382	\$10,276,084,173	\$460,789,979	2.2%	4.5%	4.4%
2006	\$23,729,471,286	\$11,486,408,669	\$509,804,329	2.2%	4.4%	4.1%
2007	\$27,296,487,390	\$13,304,319,466	\$590,294,087	2.2%	4.4%	5.2%
2008	\$30,706,080,081	\$15,303,068,991	\$667,580,294	2.2%	4.4%	5.3%
2009	\$34,933,137,076	\$16,987,409,492	\$826,262,777	2.4%	4.9%	6.1%
2010	\$38,172,314,572	\$18,377,760,923	\$1,000,792,058	2.6%	5.4%	5.6%
2011	\$41,142,355,559	\$19,397,361,167	\$1,122,491,280	2.7%	5.8%	3.5%
2012	\$44,531,219,944	\$20,683,973,348	\$1,280,701,479	2.9%	6.2%	5.5%
2013	\$48,370,913,474	\$22,774,033,226	\$1,429,559,907	3.0%	6.3%	5.5%

Table 1 Notes: Adjusted patient service revenue is the total hospital revenue minus Medicare and Medicaid charges. Operating margin is the total hospital patient service operating revenue minus total patient service operating expenses expressed as a percent. Note: Patient Service Revenue is the same as Billed Charges

Figure 1. Statewide Hospital Charity Care in Washington as a Percent of Total Hospital Patient Service Revenue and as a Percent of Adjusted Patient Service Hospital Revenue, Fiscal Year 2003 - 2013.

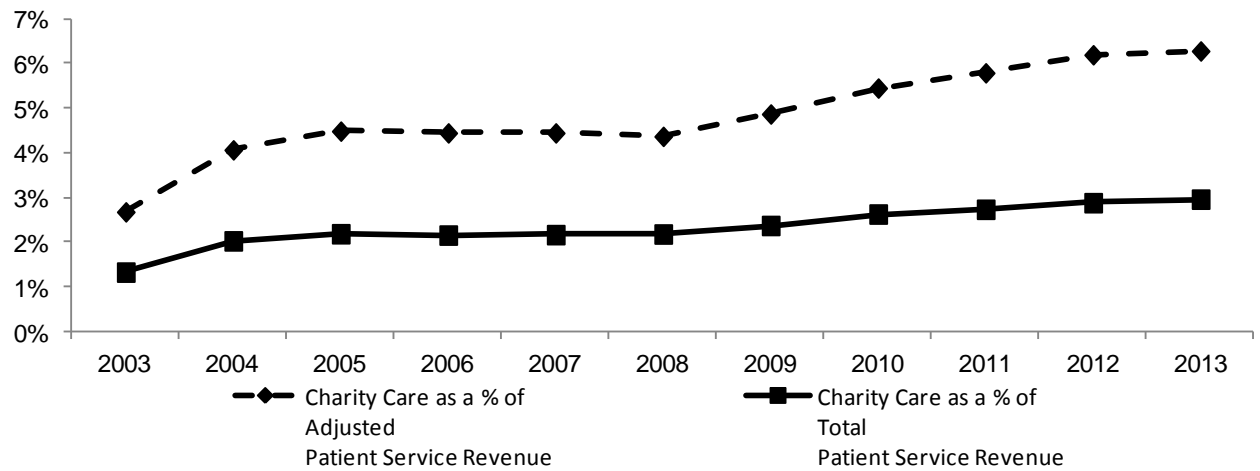
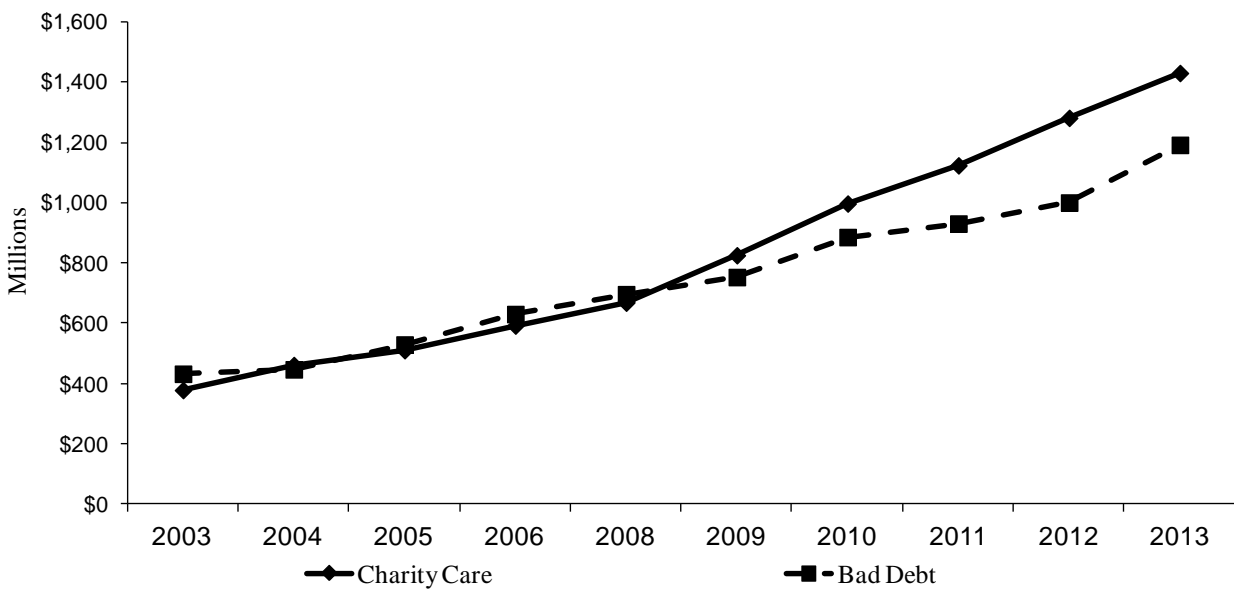


Figure 1 Notes: Adjusted patient service revenue is the total patient service hospital revenue minus Medicare and Medicaid patient service charges. Note: Patient Service Revenue is the same as Billed Charges

## Uncompensated Care in Washington

Uncompensated care includes bad debt and charity care. Considering the components of uncompensated care separately, both charity care and bad debt charges have been increasing over the past 10 years. In recent years, charity care is rising faster than bad debt (Figure 2). Both have more than doubled since FY 2003.

**Figure 2.** Hospital Charity Care and Bad Debt Patient Service Charges in Washington, Fiscal Year 2003 - 2013



### Washington compared to the United States: Uncompensated care

No national charity care data are available with which to draw comparisons between Washington and the U.S. However, national data are available for uncompensated care, which includes both charity care and bad debt. The national uncompensated care number is built using a formula which includes a cost to charge ratio which translates the billed charges written off to uncompensated care into a “cost” or expense. The result is a proxy with which uncompensated care expenses is then compared to total operating costs, not total patient services revenue. The Washington State uncompensated care number is built using the same formula.

Uncompensated care as a percent of hospital expenses is lower in Washington than it is in the U.S. as a whole (Figure 3). In both Washington and the U.S., uncompensated care has remained relatively steady over the past 10 years. In the U.S. as a whole, uncompensated care accounted for 6.1 percent of hospital expenses in FY 2012, the most recent year of data available. In Washington, uncompensated care accounted for 4.8 percent of hospital expenses in FY 2013 (Figure 3).

**Figure 3.** Hospital Uncompensated Care in Washington and the U.S. as a Percent of Hospital Expenses, Fiscal Years 2003 - 2013

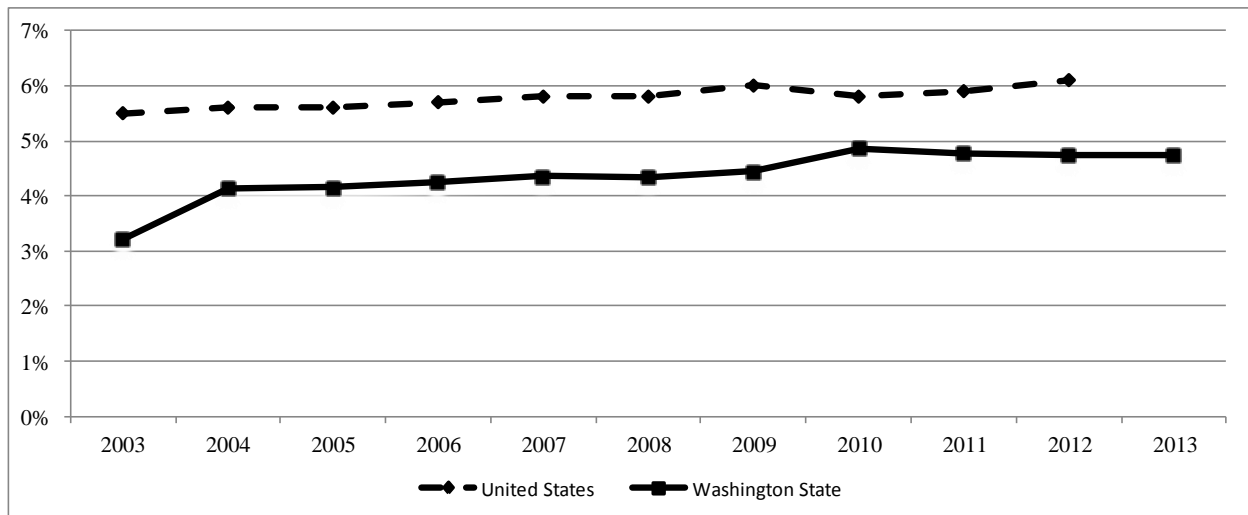


Figure 3 Notes: Uncompensated care includes bad debt and charity care. Uncompensated care as a percent of hospital expenses is calculated by [multiplying uncompensated care by the ratio of total expenses to gross patient and other operating revenues](#). Uncompensated care data for 2013 are not yet available for the U.S. The US data were derived from a American Hospital Association report, which is available at this link: <http://www.aha.org/content/14/14uncompensatedcare.pdf>

## Appendix 1: Revenue and Charity Care by Hospital by Region

### Total Patient Service Revenue, Adjusted Patient Service Revenue, and Amount of Charity Care as a Percent for Washington Hospital Fiscal Years Ending During Calendar Year 2013

Region/Hospital	Revenue Categories - Patient Service Revenue - (Billed Charges)					Charity Care as a % of Total Patient Service Revenue	Charity Care as a % of Adjusted Patient Service Revenue
	Total Patient Service Revenue	(Less) Medicare Revenue	(Less) Medicaid Revenue	Adjusted Patient Service Revenue	Charity Care		
<b>KING COUNTY (N=21)</b>							
Auburn Regional Medical Center*	563,914,034	262,089,162	111,210,017	190,614,855	18,256,113	3.24%	9.58%
BHC Fairfax Hospital*	98,119,395	10,043,702	24,185,113	63,890,580	1,942,249	1.98%	3.04%
Evergreen Hospital Medical Center	1,172,291,459	456,272,769	81,758,369	634,260,321	10,483,794	0.89%	1.65%
Harborview Medical Center	1,785,909,000	482,727,995	370,915,029	932,265,976	219,080,000	12.27%	23.50%
Highline Community Hospital*	647,672,068	292,305,893	112,051,792	243,314,383	15,771,295	2.44%	6.48%
Kindred Hospital Seattle	98,448,636	44,698,285	8,553,382	45,196,969	-	0.00%	0.00%
Navos	16,565,605	5,098,445	7,956,805	3,510,355	233,761	1.41%	6.66%
Northwest Hospital	844,423,781	389,823,906	59,518,918	395,080,957	16,575,074	1.96%	4.20%
Overlake Hospital Medical Center	1,126,813,499	458,794,629	46,694,557	621,324,313	21,743,087	1.93%	3.50%
Regional Hospital*	28,443,288	16,036,485	1,538,976	10,867,827	563,780	1.98%	5.19%
Saint Elizabeth Hospital	124,775,295	35,981,081	13,967,242	74,826,972	2,572,528	2.06%	3.44%
Saint Francis Community Hospital	808,172,473	228,628,397	120,182,491	459,361,585	22,733,136	2.81%	4.95%
Seattle Cancer Care Alliance	625,400,663	180,343,824	58,694,539	386,362,300	7,940,316	1.27%	2.06%
Seattle Children's Hospital	1,664,910,732	23,379,581	761,603,159	879,927,992	32,837,240	1.97%	3.73%
Snoqualmie Valley Hospital*	32,022,806	14,930,201	3,212,592	13,880,013	397,488	1.24%	2.86%
Swedish Issaquah*	457,048,096	139,291,611	23,680,222	294,076,263	7,590,186	1.66%	2.58%
Swedish Medical Center - First Hill	3,181,049,565	1,074,968,701	409,788,774	1,696,292,090	60,164,608	1.89%	3.55%
Swedish Medical Center - Cherry Hill	1,446,599,051	758,106,810	118,392,608	570,099,633	32,870,680	2.27%	5.77%
University of Washington Medical Center	1,765,565,477	423,337,997	216,862,087	1,125,365,393	48,925,455	2.77%	4.35%
Valley Medical Center - Renton	1,255,937,307	187,528,614	63,049,221	1,005,359,472	24,639,644	1.96%	2.45%
Virginia Mason Medical Center	1,873,202,028	780,185,777	62,095,273	1,030,920,978	26,791,783	1.43%	2.60%
<b>KING COUNTY TOTALS</b>	<b>19,617,284,258</b>	<b>6,264,573,865</b>	<b>2,675,911,166</b>	<b>10,676,799,227</b>	<b>572,112,217</b>	<b>2.92%</b>	<b>5.36%</b>
<b>PUGET SOUND REGION (Less King Co. N=20)</b>							
Cascade Valley Hospital	89,025,964	34,302,542	16,138,610	38,584,812	1,600,526	1.80%	4.15%
Forks Community Hospital							
Harrison Memorial Hospital	1,177,670,173	605,385,470	142,864,460	429,420,243	26,820,776	2.28%	6.25%
Island Hospital	191,011,133	75,684,487	11,530,485	103,796,161	1,597,244	0.84%	1.54%
Jefferson Healthcare	143,588,956	72,208,024	13,561,406	57,819,526	5,659,421	3.94%	9.79%
Mary Bridge Children's Health Center	557,727,503	-	348,708,318	209,019,185	3,451,173	0.62%	1.65%
MultiCare Good Samaritan Hospital	1,478,358,861	632,883,530	282,705,728	562,769,603	46,777,937	3.16%	8.31%
Olympic Medical Center	242,927,182	140,429,450	30,546,291	71,951,441	8,903,075	3.66%	12.37%
PeaceHealth Peace Island Medical Center*	12,627,130	1,491,930	523,179	10,612,021	508,862	4.03%	4.80%
PeaceHealth Saint Joseph Hospital	980,573,217	484,087,367	136,270,507	360,215,343	30,861,196	3.15%	8.57%
Providence Regional Medical Center Everett	1,680,995,399	738,501,153	244,869,788	697,624,458	76,096,633	4.53%	10.91%
Saint Anthony Hospital	458,347,699	178,538,668	45,343,946	234,465,085	10,485,542	2.29%	4.47%
Saint Clare Hospital	611,691,865	189,164,451	127,769,391	294,758,023	24,011,304	3.93%	8.15%
Saint Joseph Medical Center - Tacoma	2,213,050,521	716,226,344	341,599,519	1,155,224,658	47,830,124	2.16%	4.14%
Skagit Valley Hospital	753,869,652	375,418,777	121,361,873	257,089,002	10,602,226	1.41%	4.12%
Swedish Edmonds*	680,697,957	296,152,684	92,057,777	292,487,496	20,771,217	3.05%	7.10%
Tacoma General Allenmore Hospital	2,466,841,800	571,662,502	615,054,940	1,280,124,358	105,312,940	4.27%	8.23%
United General Hospital*	85,851,400	30,383,126	13,155,680	42,312,594	3,682,085	4.29%	8.70%
Valley General Hospital - Monroe							
Whidbey General Hospital							
<b>PUGET SOUND REGION TOTALS</b>	<b>13,824,856,412</b>	<b>5,142,520,505</b>	<b>2,584,061,898</b>	<b>6,098,274,009</b>	<b>424,972,281</b>	<b>3.07%</b>	<b>6.97%</b>

**Total Patient Service Revenue, Adjusted Patient Service Revenue, and Amount of Charity Care as a Percent  
for Washington Hospital Fiscal Years Ending During Calendar Year 2013**

Revenue Categories - Patient Service Revenue - (Billed Charges)							
Region/Hospital	Total Patient Service Revenue	(Less) Medicare Revenue	(Less) Medicaid Revenue	Adjusted Patient Service Revenue	Charity Care	Charity Care	Charity Care
						as a % of Total Patient Service Revenue	as a % of Adjusted Patient Service Revenue
<b>SOUTHWEST WASHINGTON REGION (N=14)</b>							
Capital Medical Center#	389,450,415	150,045,543	10,510,572	228,894,300	3,267,105	0.84%	1.43%
Grays Harbor Community Hospital	335,568,966	142,498,960	73,171,238	119,898,768	3,893,582	1.16%	3.25%
Klickitat Valley Hospital**	30,128,851	14,132,623	6,029,488	9,966,740	813,435	2.70%	8.16%
Legacy Salmon Creek Hospital	523,690,883	197,921,868	118,392,872	207,376,143	23,810,335	4.55%	11.48%
Mason General Hospital	151,631,742	65,563,260	30,362,728	55,705,754	4,221,014	2.78%	7.58%
Morton General Hospital	29,214,759	15,267,222	1,304,684	12,642,853	302,580	1.04%	2.39%
Ocean Beach Hospital							
Hospital Late in Reporting to Department of Health							
PeaceHealth Saint John Medical Center	615,289,201	307,081,968	116,876,266	191,330,967	23,148,362	3.76%	12.10%
PeaceHealth Southwest Medical Center	1,684,928,169	712,461,277	279,702,809	692,764,083	39,168,451	2.32%	5.65%
Providence Centralia Hospital	476,850,847	234,984,994	89,181,945	152,683,908	27,906,858	5.85%	18.28%
Providence Saint Peter Hospital	1,422,900,589	709,007,407	193,223,507	520,669,675	62,790,473	4.41%	12.06%
Skyline Hospital	25,261,890	8,624,658	4,349,447	12,287,785	221,149	0.88%	1.80%
Summit Pacific Medical Center*	35,340,611	14,596,797	7,865,000	12,878,814	1,108,848	3.14%	8.61%
Willapa Harbor Hospital	21,954,421	12,375,839	657,477	8,921,105	464,282	2.11%	5.20%
<b>SOUTHWEST WASH REGION TOTALS</b>	<b>5,742,211,344</b>	<b>2,584,562,416</b>	<b>931,628,033</b>	<b>2,226,020,895</b>	<b>191,116,474</b>	<b>3.33%</b>	<b>8.59%</b>
<b>CENTRAL WASHINGTON REGION (N=21)</b>							
Cascade Medical Center	13,852,704	7,592,201	1,000,405	5,260,098	329,226	2.38%	6.26%
Central Washington Hospital	498,660,095	273,050,228	69,582,420	156,027,447	9,657,947	1.94%	6.19%
Columbia Basin Hospital	16,713,014	6,048,376	4,733,009	5,931,629	107,191	0.64%	1.81%
Coulee Community Hospital#	34,180,497	13,047,683	5,224,375	15,908,439	575,423	1.68%	3.62%
Kadlec Medical Center	988,127,487	396,913,718	166,354,106	424,859,663	26,961,700	2.73%	6.35%
Kennewick General Hospital#	394,303,924	148,800,493	85,038,765	160,464,666	9,688,090	2.46%	6.04%
Kittitas Valley Hospital	113,679,975	38,635,339	11,380,746	63,663,890	2,699,545	2.37%	4.24%
Lake Chelan Community Hospital#	34,236,549	11,948,044	5,318,758	16,969,747	386,230	1.13%	2.28%
Lourdes Counseling Center	26,912,688	6,185,245	12,498,327	8,229,116	140,773	0.52%	1.71%
Lourdes Medical Center	228,819,908	79,987,192	43,729,314	105,103,402	5,256,067	2.30%	5.00%
Mid Valley Hospital	59,351,672	23,049,750	13,433,228	22,868,694	1,533,163	2.58%	6.70%
North Valley Hospital	32,636,062	7,412,222	6,239,747	18,984,093	582,069	1.78%	3.07%
PMH Medical Center	63,197,068	16,967,601	19,038,807	27,190,660	1,799,533	2.85%	6.62%
Quincy Valley Hospital							
Hospital Late in Reporting to Department of Health							
Samaritan Hospital	140,846,568	44,748,936	10,232,732	85,864,900	2,667,607	1.89%	3.11%
Sunnyside Community Hospital*	115,951,230	35,834,741	40,637,603	39,478,886	1,826,095	1.57%	4.63%
Three Rivers Hospital	17,174,065	6,604,471	2,155,136	8,414,458	543,964	3.17%	6.46%
Toppenish Community Hospital	83,758,578	15,815,270	19,552,094	48,391,214	837,644	1.00%	1.73%
Wenatchee Valley Hospital	188,462,928	78,450,751	20,030,629	89,981,548	3,196,323	1.70%	3.55%
Yakima Regional Medical Center	567,816,909	224,364,840	37,671,015	305,781,054	4,427,310	0.78%	1.45%
Yakima Valley Memorial Hospital	742,210,689	306,209,305	141,103,037	294,898,347	20,909,786	2.82%	7.09%
<b>CENTRAL WASH REGION TOTALS</b>	<b>4,360,892,610</b>	<b>1,741,666,406</b>	<b>714,954,253</b>	<b>1,904,271,951</b>	<b>94,125,686</b>	<b>2.16%</b>	<b>4.94%</b>

**Total Patient Service Revenue, Adjusted Patient Service Revenue, and Amount of Charity Care as a Percent  
for Washington Hospital Fiscal Years Ending During Calendar Year 2013**

Revenue Categories - Patient Service Revenue - (Billed Charges)								
Lic. No	Region/Hospital	Total Patient Service Revenue	(Less) Medicare Revenue	(Less) Medicaid Revenue	Adjusted Patient Service Revenue	Charity Care	Charity Care as a % of Total Patient Service Revenue	Charity Care as a % of Adjusted Patient Service Revenue
<b>EASTERN WASHINGTON REGION (N=21)</b>								
141	Dayton General Hospital							
Hospital Late in Reporting to Department of Health								
37	Deaconess Hospital	917,668,598	440,229,511	154,861,861	322,577,226	13,433,922	1.46%	4.16%
111	East Adams Rural Hospital	3,875,053	2,073,875	540,100	1,261,078	55,380	1.43%	4.39%
167	Ferry County Memorial Hospital							
Hospital Late in Reporting to Department of Health								
82	Garfield County Memorial Hospital	6,775,037	3,089,549	1,548,096	2,137,392	16,649	0.25%	0.78%
137	Lincoln Hospital*	23,212,342	12,686,283	2,470,078	8,055,981	436,274	1.88%	5.42%
21	Newport Community Hospital							
Hospital Late in Reporting to Department of Health								
80	Odessa Memorial Hospital	4,765,109	1,094,924	1,660,679	2,009,506	88,356	1.85%	4.40%
125	Othello Community Hospital							
Hospital Late in Reporting to Department of Health								
139	Providence Holy Family Hospital	588,112,650	259,899,280	116,892,732	211,320,638	28,532,821	4.85%	13.50%
193	Providence Mount Carmel Hospital	84,451,998	41,361,202	16,238,028	26,852,768	3,030,981	3.59%	11.29%
162	Providence Sacred Heart Medical Center	2,117,489,796	880,725,284	411,802,950	824,961,562	62,209,866	2.94%	7.54%
194	Providence Saint Joseph's Hospital*	38,334,637	20,225,104	8,564,687	9,544,846	1,425,088	3.72%	14.93%
50	Providence Saint Mary Medical Center	338,613,313	170,286,458	34,647,027	133,679,828	12,210,364	3.61%	9.13%
172	Pullman Regional Hospital	82,610,989	26,626,419	6,042,649	49,941,921	1,390,331	1.68%	2.78%
157	Saint Luke's Rehabilitation Institute	65,669,529	39,687,106	9,859,941	16,122,482	351,074	0.53%	2.18%
42	Shriner Hospital for Children - Spokane	35,769,644	-	14,940,189	20,829,455	2,845,271	7.95%	13.66%
108	Tri-State Memorial Hospital*	109,978,887	56,936,633	7,986,488	45,055,766	2,108,930	1.92%	4.68%
180	Valley Hospital	424,947,846	187,528,614	63,049,221	174,370,011	10,231,273	2.41%	5.87%
43	Walla Walla General Hospital*	140,738,116	46,690,659	21,712,856	72,334,601	4,816,873	3.42%	6.66%
153	Whitman Medical Center	31,111,902	17,795,953	3,039,055	10,276,894	312,228	1.00%	3.04%
<b>EASTERN WASH REGION TOTALS</b>		<b>5,014,125,446</b>	<b>2,206,936,854</b>	<b>875,856,637</b>	<b>1,931,331,955</b>	<b>143,495,681</b>	<b>2.86%</b>	<b>7.43%</b>
<b>STATEWIDE TOTALS (N=97)</b>		<b>48,370,913,474</b>	<b>17,850,272,793</b>	<b>7,746,607,455</b>	<b>22,774,033,226</b>	<b>1,422,801,519</b>	<b>2.94%</b>	<b>6.25%</b>

\*Hospital late in reporting final data to Department of Health. Amounts displayed are estimates calculated from quarterly reports.

\*\*Hospital year-end report submitted but not complete. Amounts displayed are estimates calculated from quarterly reports.